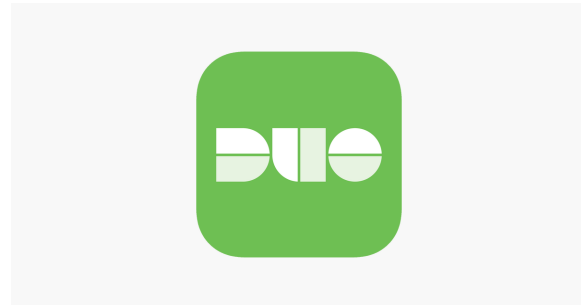


# DUO Mobile

## What is DUO Mobile

DUO Mobile is an extra secure form of two factor authentication. The app is downloaded to a phone and a unique activation code is sent to that phone with that phone number. So in the unlikely event that someone else gains access to your telephone number they still can't log into any services without the physical phone that DUO was installed on. This adds an extra layer of security that is truly unparalleled.

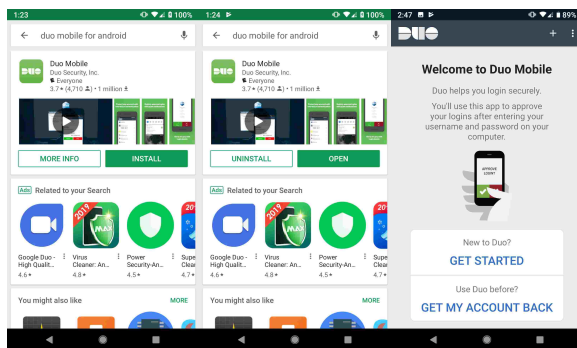


## Installing DUO Mobile

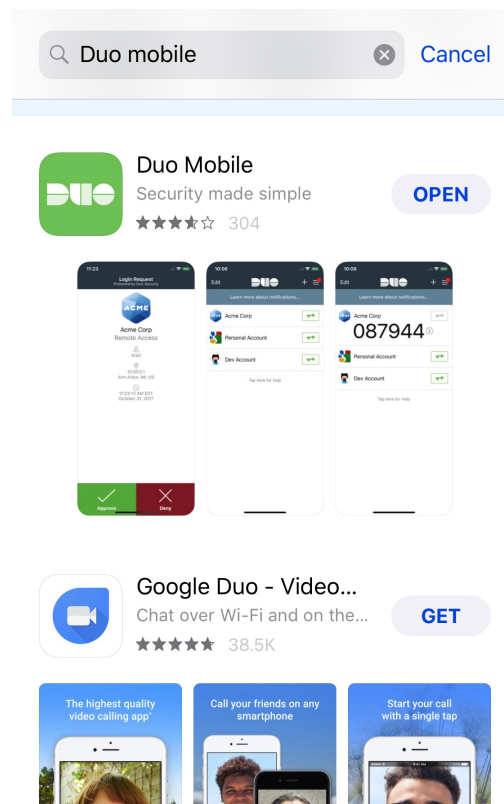
DUO Mobile is a free application available for both IOS and Android devices. To download the application navigate to either the google play store or the apple store depending on the device you are using. Once there, search for DUO mobile in the search bar and find the Green icon that says DUO on it.

After you install DUO Mobile, you will need to register your device to the Arrowstreet network. To do this, please submit either a ticket on the help desk portal or send an email to [ITSupport@Arrowstreetcapital.com](mailto:ITSupport@Arrowstreetcapital.com). Include your phone number in the body of the ticket or email so that way IT can register your device. Once IT has processed your request you will get a text message with a link to activate DUO Mobile on your phone to allow connections from our servers. Once you see Arrowstreet Capital on your DUO home page you are now all set.

### Android (Google Play store):



### Iphone (Apple Store):



## Using DUO Mobile

With [VMWare](#) installed on your home machine you can now connect to the office from anywhere!

To accomplish this follow the guide for logging into [VMWare](#) and once you have entered your username and password you will be prompted on your phone to confirm the login through DUO. After accepting the connection you will be granted access to VDI, Outlook, and remote desktop to connect to your physical machine in the office.

