

SIRANJEEVI MUTHUSAMY

MSC CLOUD COMPUTING STUDENT

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PROFILE

- A student at National College of Ireland, Dublin.
- Previous role as a Full Stack Developer (Automation Specialist) at Amazon for over 2 years, gaining experience in utilizing various technologies and programming languages like Java, JavaScript, jQuery, Node.js and Express.js to create visually appealing complex websites, gamified portals and RESTful APIs.
- Directly engaged with diverse stakeholders within the company, including product managers and business leaders, to effectively communicate solutions and align with business requirements.
- Availability & Visa Information:** Currently on a Stamp 2 student visa with the ability to work full time from June 2024 - September 2024. Eligible to apply for the 1G Visa under the Third Level Graduate Scheme in October 2024 and will then be available to work full time without requiring a work permit for 2 years.

TECHNOLOGY SKILLS

- Programming Languages:** Proficient in HTML5, CSS3, JavaScript, jQuery, Java
- Web Development:** Proficient in routing and efficient in designing robust RESTful APIs - using ExpressJS Framework and NodeJS runtime environment.
- Cloud Technologies:** Proficient in Amazon Web Services (AWS), with hands-on experience in key services - EC2, S3, Lambda, SQS, SNS, Elastic Beanstalk, RDS, API Gateway.
- DevOps:** Git - Version Control, Docker, GitHub Actions
- Database:** MySQL
- Certifications:** AWS Solutions Architect

EDUCATION

2023 – Present National College of Ireland, Dublin	MSc Cloud Computing
Modules: Cloud Architecture, Cloud Platform Programming, Cloud DevOps Security, Blockchain, Machine Learning, Scalable Cloud Programming.	
2015 – 2018 Bharathiar University, India	B.Com Computer Applications – CGPA 7.0
2015 St. Joseph's Hr. Sec, India	High School Certificate

WORK EXPERIENCE

2020 – 2023 Amazon - India	Automation Specialist – Full Stack Developer
<ul style="list-style-type: none">Developed and Deployed Web Products: Spearheaded the development and deployment of internal web products within one of Amazon India's most extensively utilized internal web suites, adhering to coding guidelines and best software development practices.Product Revamp Success: Revamped an employee engagement web product within a tight 3-month timeline, enhancing user experience, involving continuous development, and effective communication of user feedback to the product team.Innovative Contribution: Pioneered the development and deployment of a gamified employee ideas portal as the first junior developer on the team. Setting a new standard for the team, receiving widespread acclaim across Amazon Global. The adoption of the web suite extended globally, and the initiative received numerous positive feedback responses.	

- **Multi-Product Support:** Acted as a key contributor to the team by demonstrating versatility in supporting and developing multiple web products concurrently.

2019 - 2020 | Amazon - India

Customer Support Associate - Retail

- **Specialized Teams Leadership:** Led specialized teams with a concurrency of handling up to 3 customer interactions simultaneously. Successfully addressed the needs of 100-150 customers daily, maintaining high levels of customer satisfaction.
- **Positive Customer Feedback:** Received consistently positive feedback and accolades from satisfied customers, including "fuzzies," for exceptional service and problem-solving skills.
- **Managerial Recognition:** Earned multiple accreditations and recognition from managers for outstanding performance and contribution to team success.
- **Shift Flexibility and Overtime:** Demonstrated flexibility by working in shifts and contributing to overtime hours when needed, effectively enhancing team capacity and supporting the company's operational goals.
- **Employee of the Month:** Recognized as the Employee of the Month for consistently excelling in training and mentoring new hires. Provided in-depth knowledge on Amazon policies relevant to the retail industry, resulting in multiple accolades and commendations. Achieved monthly employee targets consistently

LANGUAGES KNOWN

English – Proficient

Tamil – Native

Telugu – Conversational
