Ideation Phase
Define the Problem Statements

Date:	04 October 2023
Team ID:	Proj_227254_Team_1- 3414
Project Name:	Chatbot deployment with IBM Cloud Watson Assistant
Maxim Marks:	2 marks

Customer Problem Statement Template:

The next step is to define the above feelings and identify the main problem to be solved. It's important that, throughout this process, students use language that is identifiable, positive, meaningful, and actionable. Instead of focusing on the negative side of the problem and the lack of options, steer students to using language that is positive, empathetic, and will direct them toward solution-based thinking. Defining the problem is part of the process of shaping a point of view -- our own and others' -- about the problem. Therefore, the framing should inspire the group, the student, or the entire class to find solutions.
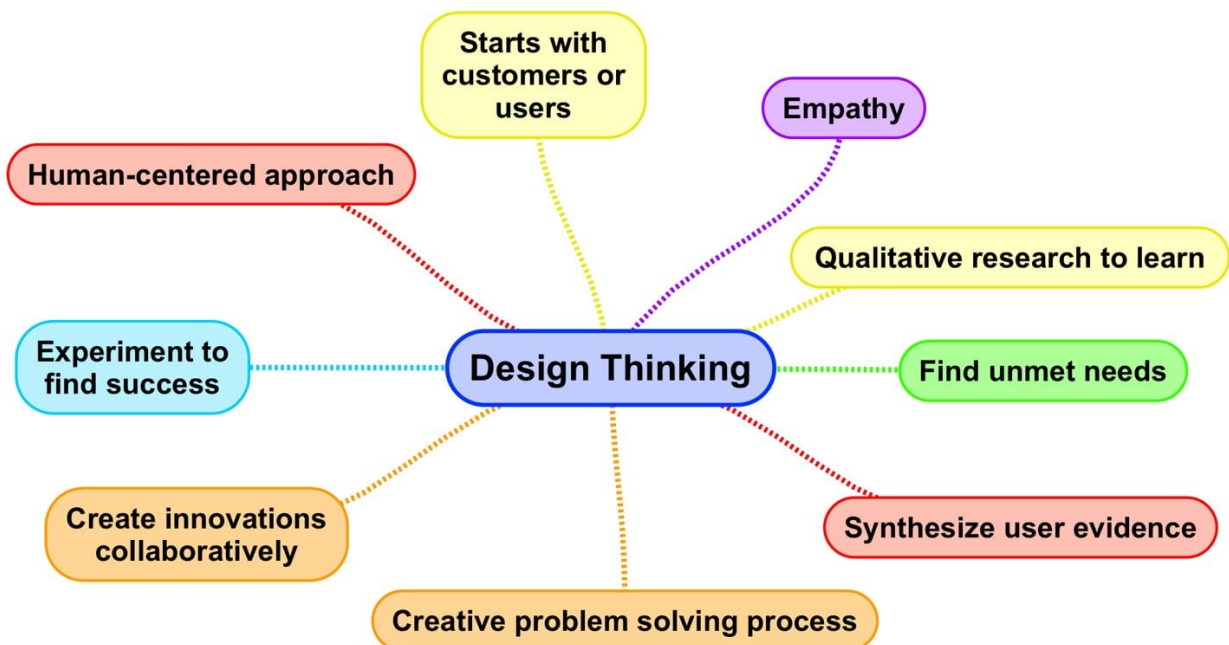
Problem statement(PS)	I am	I'm trying to	But	Because	Which makes me feel
PS 1	traveller	Book flight tickets	I cant book flight tickets	Flight server is slow	frustated
PS 2	Code developer	Build a software	I can't complete it	My code contains errors	frustated