Ideation Phase
Empathize & Discover

Date:	04 October 2023
Team ID:	Proj_227254_Team_1- 3414
Project Name:	Chatbot deployment with IBM Cloud Watson Assistant
Maximum Marks:	4 marks

Empathy Map Canvas :
Empathy is the first step in design thinking because it is a skill that allows us to understand and share the same feelings that others feel. Through empathy, we are able to put ourselves in other people's shoes and connect with how they might be feeling about their problem, circumstance, or situation.