Ing. SAMUEL ŠIROTNÍK

✉ samo.sirotnik98@gmail.com

📞 +421944226679

📍 Bratislava, Slovak Republic

Date of birth: 4. 9. 1998

WORK EXPERIENCE

Football referee
FEB 2025 - Currently

Slovenský futbalový zväz - Bratislava,
Slovak Republic

This role has helped me develop skills in **decision-making under pressure**, **conflict resolution**, and **adhering to regulations**. I ensure fair play and communicate effectively with players and coaches.

Junior Software Engineer
MAY 2022 - Currently

Infobip s. r. o. - Košice, Slovak Republic

- Contributed to the development of a cloud-based contact center solution designed to enhance customer engagement.
- Integrated multiple communication channels (SMS, WhatsApp, Viber, Facebook Messenger, etc.) into a unified platform, enabling seamless customer interactions.
- Developed and maintained front-end components using **ReactJS** and **TypeScript**, ensuring optimal performance and user experience.
- Worked in an **Agile** environment, managing tasks and sprints using **Jira**.
- Assisted in deployment and release processes using **Jenkins**.

Service Desk Agent
MAY 2020 - MAY 2022

CANCOM Slovakia s.r.o. - Košice, Slovak Republic

Provide first level End User support and resolution

to IT technical issues. Guide users through IT

technical problem solving process; Ticketing

System experience in **ServiceNow**

EDUCATION

Fakulta elektrotechniky a informatiky
Computer Networks
Technická univerzita v Košiciach - Košice, Slovak Republic
SEP 2018 - JUNE 2021

Fakulta elektrotechniky a informatiky
Computer Science

SKILLS

ReactJS - Advanced

TypeScript - Advanced

GIT - Advanced

HTML 5 - Expert

CSS3 - Advanced

Ant Design - Skillful

Docker - Skillful

Kubernetes - Skillful

JavaScript - Advanced

Jest - Basic

Unit Testing - Skillful

Stripe - Skillful

NODE.JS - Skillful

Express JS - Advanced

Linux - Skillful

Zabbix - Basic

Amazon Web Services (AWS) - Skillful

Prometheus - Basic

MongoDB - Skillful

SQL - Basic

Vue.js - Basic

Next JS - Skillful

LANGUAGES

English - Upper intermediate (B2)

Slovak - Proficiency (C2)

DRIVING LICENSE

Technická univerzita v Košiciach
SEP 2022 - MAY 2024

B

Service desk agent
- Basic Linux system administration tasks including service status checks (systemctl), log review (journalctl, /var/log), disk and memory usage monitoring (df, free, top), basic user and permission management (chmod, chown), and remote server access via SSH. Also performed basic network diagnostics using tools like ping and curl.
- Hands-on experience with VMware ESXi through vSphere Client: basic VM lifecycle management (start/stop/restart), resource allocation (CPU, RAM, disk), attaching ISOs, creating and reverting snapshots, monitoring VM performance, and basic virtual networking setup.