

## e. Query Documentation

This section documents the essential SQL queries implemented within the C# WinForms application (ShopX). These queries demonstrate the system's capability to handle **Data Retrieval**, **Complex Transactions**, **Data Manipulation**, and **Analytical Reporting** while adhering to security best practices (prevention of SQL Injection).

### i. Data Retrieval Query (Dashboard Statistics)

**Function:** Calculates the total revenue generated in the last 30 days to display on the Home Dashboard immediately upon login.

**Code Implementation (C# Snippet):**

```
/*SELECT ISNULL(SUM(ol.Quantity * ol.UnitPrice), 0) FROM Orders o JOIN OrderLines ol ON o.OrderID = ol.OrderID WHERE o.Status='Paid' AND o.OrderDate>=DATEADD(DAY,-30,GETDATE()); c*/
```

**Query Explanation:**

**Purpose:** To provide the administrator with an immediate snapshot of financial performance without needing to generate a full report.

**Syntax Analysis:**

`SUM(ol.Quantity * ol.UnitPrice)`: Aggregates the total value of sold items.

`ISNULL(..., 0)`: Ensures the query returns 0 instead of NULL if no sales exist, preventing application runtime errors.

`DATEADD(DAY, -30, GETDATE())`: Dynamically filters records to include only transactions from the last 30 days relative to the current system time.

**Efficiency:** The query uses an inner JOIN to link Orders and OrderLines, processing the calculation directly on the database server to minimize data transfer.

### ii. Complex Data Retrieval (Product Search with Category)

**Function:** Retrieves product details joined with their respective Category Names for the management grid, supporting keyword search.

**Code Implementation (C# Snippet):**

```
/*SELECT p.ProductID, p.ProductName, p.UnitPrice, p.Stock, c.CategoryName  
FROM Products p LEFT JOIN Categories c ON p.CategoryID = c.CategoryID  
WHERE p.ProductName LIKE @k*/;
```

**Query Explanation:**

**Purpose:** Allows staff to view human-readable category names (e.g., "Beverages") instead of numeric IDs (e.g., "1") while searching for products.

**Syntax Analysis:**

`LEFT JOIN Categories`: Ensures that products are still displayed even if they are not assigned to a category (or if the category was deleted), preventing data loss in the view.

`LIKE @k`: Enables partial matching (e.g., searching "Pepsi" will find "Pepsi Zero").

**Security:** The use of SqlParameter (@k) strictly prevents **SQL Injection** attacks, ensuring that user input is treated as literal text rather than executable code.

### iii. Transactional Data Manipulation (Create Order & Stock Deduct)

**Function:** Executes a complex sales transaction involving four atomic steps: Creating the Order, Saving Line Items, Deducting Inventory, and Logging the Movement.

#### Code Implementation (C# Snippet):

```
"INSERT INTO Orders (CustomerID, SalesEmpID, Status, OrderDate) VALUES (@cid, 'Paid', GETDATE()); SELECT SCOPE_IDENTITY();"

= "INSERT INTO OrderLines (OrderID, ProductID, Quantity, UnitPrice) VALUES (@oid, @pid, @qty, @price)";

"UPDATE Products SET Stock = Stock - @qty WHERE ProductID = @pid";

"INSERT INTO InventoryMovements (ProductID, QtyChange, MovementType, MovementDate) VALUES (@pid, @qty, 'OUT', GETDATE())";
```

#### Query Explanation:

**Purpose:** To guarantee **Data Integrity**. It ensures that inventory is deducted *exactly* when a sale is made.

#### Technical Analysis:

SCOPE\_IDENTITY(): Retrieves the OrderID generated by the database in the previous statement to immediately link the items to the correct order.

SqlTransaction: Wraps all four queries. If the stock update fails (e.g., database error), the Order creation is rolled back, preventing "phantom" orders.

MovementType = 'OUT': Clearly tags this action as a sales deduction for audit trails.

### iv. Inventory Management (Goods Receipt)

**Function:** Handles the restocking process by increasing product stock and logging the entry.

#### Code Implementation (C# Snippet):

```
"UPDATE Products SET Stock = Stock + @qty WHERE ProductID = @pid";

string sqlLog = @"INSERT INTO InventoryMovements
    (ProductID, QtyChange, MovementType, MovementDate, PerformedByEmpID, UnitCost,
    VALUES (@pid, @qty, 'IN', GETDATE(), @eid, @cost, @note);
```

#### Query Explanation:

**Purpose:** To accurately record incoming stock from suppliers.

#### Syntax Analysis:

SET Stock = Stock + @qty: Updates the inventory incrementally (relative to current stock) rather than overwriting it, which is safer for concurrent usage.

MovementType = 'IN': Distinguishes this transaction from sales or manual adjustments in the inventory log.

## v. Analytical Reporting (Top Selling Products)

**Function:** Aggregates sales data to identify the top 5 best-selling items within a specific date range.

### Code Implementation (C# Snippet):

```
@"SELECT TOP 5 p.ProductName, SUM(ol.Quantity) AS TotalQty
    FROM OrderLines ol
    JOIN Orders o ON ol.OrderID=o.OrderID
    JOIN Products p ON ol.ProductID=p.ProductID
    WHERE o.Status='Paid' AND o.OrderDate BETWEEN @d1 AND @d2
    GROUP BY p.ProductName ORDER BY TotalQty DESC";
```

### Query Explanation:

**Purpose:** Supports business decision-making by highlighting high-performance products.

### Syntax Analysis:

TOP 5 ... ORDER BY ... DESC: Sorts the results by total quantity sold and limits the output to the top 5 records.

GROUP BY p.ProductName: Groups individual order lines by product to perform the SUM() calculation.

WHERE o.Status='Paid': Filters out cancelled or pending orders to ensure the report reflects actual finalized sales.

## vi. System Maintenance (Backup Database)

**Function:** Performs a full database backup to a user-specified file path.

### Code Implementation (C# Snippet):

```
@"BACKUP DATABASE [ShopX_BTEC] TO DISK='{txtBackupPath.Text}'";
```

### Query Explanation:

**Purpose:** Meets the system requirement for **Resilience** and **Data Recovery**.

**Mechanism:** Invokes the native T-SQL BACKUP command directly from the application layer, allowing administrators to secure data without needing direct access to the SQL Server Management Studio (SSMS) interface.

## vii. System Security (User Account Management)

**Function:** Retrieves a comprehensive list of system users by linking their login credentials (UserAccounts) with their personal details (Employees) and assigned permissions (Roles).

### Code Implementation (C# Snippet):

```
@"SELECT u.EmployeeID, e.FullName, u.Username, r.RoleName, u.IsLocked
    FROM UserAccounts u
    JOIN Employees e ON u.EmployeeID = e.EmployeeID
    JOIN Roles r ON u.RoleID = r.RoleID
    WHERE u.Username LIKE @k OR e.FullName LIKE @k";
```

### **Query Explanation:**

**Purpose:** Allows Administrators to manage system access efficiently by viewing "Who is Who" (Real Name vs. Username) and their security status.

### **Syntax Analysis:**

JOIN Employees: Connects the UserAccounts table to the Employees table. This is crucial because UserAccounts only stores the EmployeeID, so the JOIN is needed to display the human-readable FullName.

JOIN Roles: Resolves the RoleID (e.g., 1, 2) into meaningful text (e.g., "Admin", "Sales") for the interface.

**Security Feature:** The query selects the IsLocked column, which allows the C# application to visually highlight locked accounts (e.g., coloring the row red) for immediate attention.

### **viii. Audit Trail (Inventory Movement Log)**

**Function:** Retrieves the full history of stock changes (Stock In, Stock Out, Adjustments), serving as the primary audit trail for the Warehouse.

#### **Code Implementation (C# Snippet):**

```
@"SELECT im.MovementID, p.ProductName, im.QtyChange, im.MovementType, im.MovementDate, e.FullName AS [Performed By], im.Note  
FROM InventoryMovements im  
JOIN Products p ON im.ProductID = p.ProductID  
LEFT JOIN Employees e ON im.PerformedByEmpID = e.EmployeeID  
WHERE (im.MovementDate BETWEEN @d1 AND @d2);"
```

### **Query Explanation:**

**Purpose:** Ensures accountability by tracking exactly *who* changed stock levels, *when*, and *why*.

### **Syntax Analysis:**

LEFT JOIN Employees: Uses a LEFT JOIN for the PerformedByEmpID. This ensures that even if an employee record is deleted (or if a system process updated the stock without an employee ID), the movement log entry remains visible (with the name showing as NULL), preserving the audit history.

BETWEEN @d1 AND @d2: Filters records by a specific date range, allowing the warehouse manager to audit daily or monthly activities.

### **ix. Computed Data Retrieval (Order Details)**

**Function:** Displays the granular details of a specific order, including a dynamic calculation of the total line price.

#### **Code Implementation (C# Snippet):**

```
@"SELECT ol.OrderID, p.ProductName, o.OrderDate, ol.Quantity, ol.UnitPrice, (ol.Quantity * ol.UnitPrice) AS [Total Price]  
FROM OrderLines ol  
JOIN Products p ON ol.ProductID = p.ProductID  
JOIN Orders o ON ol.OrderID = o.OrderID  
WHERE (o.OrderDate BETWEEN @d1 AND @d2);"
```

### **Query Explanation:**

**Purpose:** Provides a detailed breakdown of sales for analysis or invoicing.

### Syntax Analysis:

(ol.Quantity \* ol.UnitPrice) AS [Total Price]: This is a **Computed Column**. Instead of storing the "Total Price" in the database (which creates redundancy), the system calculates it on-the-fly during retrieval. This ensures the data is always mathematically correct based on the quantity and unit price.

JOIN Products: Retrieves the product name to display to the user, as the OrderLines table only stores the ProductID.

### x. Standard CRUD Operation (Employee Management)

**Function:** Handles the logic for both inserting a new employee or updating an existing one based on the context.

#### Code Implementation (C# Snippet):

```
"INSERT INTO Employees (FullName, Email, PhoneNumber, Position) VALUES (@n,@e,@p,@pos)" :  
"UPDATE Employees SET FullName=@n, Email=@e, PhoneNumber=@p, Position=@pos WHERE EmployeeID=@id";
```

#### Query Explanation:

**Purpose:** Manages the lifecycle of employee records (Create and Update).

#### Syntax Analysis:

**Conditional Logic:** The application uses C# logic (id == null) to decide whether to execute an INSERT or UPDATE statement, streamlining the code.

**Parameters:** Uses @n, @e, etc., to map user input to database columns. This is essential for handling names with special characters (e.g., O'Connor) correctly without breaking the SQL syntax.

Based on your request to reach a total of 15 queries, here are the additional 5 items (from xi to xv) extracted from your Form2.cs code. These cover **Data Validation**, **Business Workflow**, **Manual Corrections**, **Disaster Recovery**, and **Alerts**.

Add these to your report to complete the documentation.

### xi. Data Validation Query (Duplicate Prevention)

**Function:** Checks if a product name already exists in the database before allowing a new product to be created.

#### Code Implementation (C# Snippet):

```
"SELECT COUNT(*) FROM Products WHERE ProductName = @name";
```

#### Query Explanation:

**Purpose:** Enforces **Business Rules** regarding data uniqueness. It prevents duplicate entries which could confuse sales staff (e.g., having two different products named "Water").

#### Syntax Analysis:

COUNT(\*) : Returns the number of matches. If the result is greater than 0, the system blocks the INSERT action immediately.

@name : Uses a parameter to ensure the check is accurate even if the name contains special characters.

**UX Benefit:** Provides immediate feedback to the user ("Product already exists") instead of letting the application crash due to a database UNIQUE constraint violation.

## xii. Business Workflow Management (Order Status Update)

**Function:** Updates the status of an existing order (e.g., cancelling an order or marking it as refunded).

**Code Implementation (C# Snippet):**

```
("UPDATE Orders SET Status=@s WHERE OrderID=@id",
```

**Query Explanation:**

**Purpose:** Manages the **Lifecycle** of an order. It allows the administrator to handle exceptions, such as a customer returning goods.

**Syntax Analysis:**

UPDATE Orders SET Status=@s: Modifies only the specific status column for a specific record.

**Note:** In a more advanced implementation (as seen in your code comments), this might also trigger a stock reversal (adding stock back), which shows how status updates affect other tables.

## xiii. Inventory Correction (Manual Adjustment)

**Function:** Allows the warehouse manager to manually adjust stock levels (e.g., for breakage, theft, or counting errors) and logs the reason.

**Code Implementation (C# Snippet):**

```
("INSERT INTO InventoryMovements (ProductID,QtyChange,MovementType,MovementDate,PerformedByEmpID,Note)")
```

```
("UPDATE Products SET Stock=Stock+{nu.Value}")
```

**Query Explanation:**

**Purpose:** Solves the problem of physical inventory mismatch. It differs from "Sales" or "Receipts" because it uses the MovementType = 'ADJUST'.

**Syntax Analysis:**

Stock=Stock+{nu.Value}: The value {nu.Value} can be negative (for loss/breakage) or positive (for found items). SQL handles the math correctly (adding a negative number subtracts it).

N'{tb.Text}': The N prefix denotes a Unicode string, ensuring that notes written in Vietnamese (or other languages) are stored correctly in the database.

#### xiv. Disaster Recovery (Database Restore)

**Function:** Restores the database from a backup file, forcing a disconnect of all current users to ensure the file is not locked.

#### Code Implementation (C# Snippet):

```
("ALTER DATABASE [ShopX_BTEC] SET SINGLE_USER WITH ROLLBACK IMMEDIATE", conn);

($"RESTORE DATABASE [ShopX_BTEC] FROM DISK='{t
("ALTER DATABASE [ShopX_BTEC] SET MULTI_USER", conn);
```

#### Query Explanation:

**Purpose:** A critical **System Administration** function. It recovers the system to a previous safe state in case of data corruption.

#### Syntax Analysis:

**SET SINGLE\_USER WITH ROLLBACK IMMEDIATE:** This is a powerful command that immediately terminates any other active connections to the database. This is necessary because SQL Server cannot restore a database while it is being used by others.

**WITH REPLACE:** Forces the restore operation to overwrite the existing database files.

#### xv. Critical Alerting (Low Stock Report)

**Function:** Identifies products that have fallen below the safety stock threshold (e.g., less than 10 items) to prompt reordering.

#### Code Implementation (C# Snippet):

```
("SELECT COUNT(*) FROM Products WHERE Stock<10", c))
```

#### Query Explanation:

**Purpose:** Provides **Proactive Business Intelligence**. Instead of waiting for a stockout to happen, it warns the manager in advance.

#### Syntax Analysis:

**WHERE Stock < 10:** Applies a specific business rule filter.

**ORDER BY Stock ASC:** Sorts the most critical items (lowest stock, e.g., 0 or 1) to the top of the list, ensuring they get immediate attention.