BA data collection

September 17, 2024

```
[1]: import requests
     from bs4 import BeautifulSoup
     import pandas as pd
     import numpy as np
[2]: #create an empty list to collect reviews
     reviews = []
     #create empty list to collect stars
     stars = []
     #create empty list to collect the date
     date = []
     #create empty list to collect the country the reviewer is from
     country = []
[3]: base_url = "https://www.airlinequality.com/airline-reviews/british-airways"
     pages = 39
     page_size = 100
     # for i in range(1, pages + 1):
     for i in range(1, pages + 1):
         #print(f"Scraping page {i}")
         # Create URL to collect links from paginated data
         url = f"{base_url}/page/{i}/?sortby=post_date%3ADesc&pagesize={page_size}"
         # Collect HTML data from this page
         response = requests.get(url)
         # Parse content
         soup = BeautifulSoup(response.content, 'html.parser')
         # Extract review containers
         review_containers = soup.find_all("article", {"itemprop": "review"})
         for container in review_containers:
             # Extract review text
             review_text = container.find("div", {"class": "text_content"})
```

```
if review_text:
           reviews.append(review_text.text.strip())
      else:
          reviews.append("None")
      # Extract star rating
      rating = container.find("div", {"class": "rating-10"})
      if rating:
           rating_value = rating.find("span", {"itemprop": "ratingValue"})
           if rating_value:
               stars.append(rating_value.text.strip())
               stars.append("None")
      else:
           stars.append("None")
      # Extract date
      review_date = container.find("time")
      if review_date:
           date.append(review_date.text.strip())
      else:
          date.append("None")
      # Extract country
      reviewer_info = container.find("h3", {"class": "text_sub_header_
⇔userStatusWrapper"})
      if reviewer_info:
           country_text = reviewer_info.find("span").next_sibling
           if country_text:
               country.append(country_text.strip(" ()").strip())
           else:
               country.append("None")
      else:
           country.append("None")
  # Check if the number of reviews is less than the page size
  if len(review_containers) < page_size:</pre>
      print("Last page detected.")
      break # Stop if the number of reviews is less than the expected page_
⇔size
  if not review_containers:
      print("No reviews found, possibly end of pages.")
      break # Stop if no reviews are found (end of data)
```

Last page detected.

```
[4]: len(reviews)
 [4]: 3857
 [5]: len(stars)
 [5]: 3857
 [6]: len(country)
 [6]: 3857
 [7]: len(date)
 [7]: 3857
 [8]: #create a DataFrame for these collected lists of data
      df = pd.DataFrame({"reviews": reviews, "rating": stars, "date": date,

¬"country" : country})
 [9]: df.head()
 [9]:
                                                   reviews rating \
      O Not Verified | A nightmare journey courtesy o...
                                                               1
          Trip Verified | Absolutely atrocious. LHR-OR...
      1
                                                              1
      2
          Trip Verified | As someone who flies relentl...
                                                              4
          Trip Verified | Flew with British Airways ...
      3
                                                              2
          Trip Verified |
                            Straightforward check in T...
                       date
                                    country
      0 8th September 2024 United Kingdom
      1 6th September 2024 United Kingdom
      2 2nd September 2024 United Kingdom
      3 1st September 2024 United Kingdom
           30th August 2024 United Kingdom
[10]: df.shape
[10]: (3857, 4)
[13]: df.to_csv("C:/Users/bendh/Desktop/data science/JN/BA_2.csv")
 []:
```