



# Sisipho Aviwe Magqwashe

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No 25 mvambo street Langa 7455

## EXPERIENCE

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May  
2019 -  
November  
2020

- **Team member**  
KFC
  - Take orders and serve the customer
  - Look after the customers needs in the dining area
  - Keeping all areas and equipments clean and tidy
  - Communicating with customers and deal with disputes when needed

June  
2021 -  
July  
2022

- **Customer service advisor**  
Digital Tribe
  - Deal with customer queries by using emails or webchats
  - Communicate and coordinate with internal department
  - Organize workflow to meet customer time-frames
  - Handle and resolve customer complaints

## EDUCATION

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2018

- **Matric**  
Salt River Secondary  
12

Dec 2020

- **Fitting and machining theory**  
Northlink College  
N2

September  
2022\_present

- **Coding**  
Life choices Academy

## SKILLS

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- Computer literate - CSS -  
BOOTSTRAP - HTML

60%

## REFERENCE

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- **Lillian - "KFC "**  
Team member  
0214232820 / 0661682187
- **Jerome Govinden - "Digital Tribe "**  
Customer service advisor  
Jerome.Govinden@ascensos.net  
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