



SISIPHO AVIWE MAGQWASHE

@ magqwashesisipho@gmail.com

0835724145

No 25 mvambo street
Langa
7455

Skills

- Problem solving - Flexibility -
Calm under pressure - Attention to
detail - Computer literate

Reference

Lillian - "KFC "

Team member
0214232820 / 0661682187

Jerome Govinden - "Digital Tribe "

Customer service advisor
Jerome.Govinden@ascensos.net
+27 64 656 0267

Experience

KFC

Team member

May 2019 -
November
2020

- Take orders and serve the customer
- Look after the customers needs in the dining area
- Keeping all areas and equipments clean and tidy
- Communicating with customers and deal with disputes when needed

Digital Tribe

Customer service advisor

June 2021 -
July 2022

- Deal with customer queries by using emails or webchats
- Communicate and coordinate with internal department
- Organize workflow to meet customer time-frames
- Handle and resolve customer complaints

Education

Salt River Secondary

Grade
12

2018

Northlink College

Fitting and machining theory
N2

Dec 2020