Sisir Senapati

Technical Project Manager | Senior Scrum Master | Agile Coach | Delivery Leader (SAFe RTE)

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| 🔗 https://sisirsenapati.github.io/myportfolio/

PMP • PSM I • AI in Project Management • Azure Cloud • SAFe Framework Experience

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EXECUTIVE SUMMARY

Results-driven Technical Project Manager, Senior Scrum Master, Agile Coach & SAFe RTE with 18+ years of IT experience delivering enterprise software and cloud-based solutions. Proven track record in leading Agile/SAFe transformations, driving DevOps adoption, and managing distributed cross-functional teams to achieve predictable, high-quality delivery. Expert in product delivery governance, backlog prioritization, stakeholder alignment, and value-driven release planning using Jira and Azure DevOps. Adept in servant and situational leadership, continuous improvement, and fostering a high-performance culture to accelerate customer and business outcomes.

CORE COMPETENCIES:

- *Agile & SAFe Delivery Leadership:*
  Scrum, Kanban, SAFe (RTE), PI Planning, Sprint Planning, Scrum of Scrums, Agile Transformation, Coaching, Continuous Improvement
- *Project & Program Management:*
  Project/Program Governance, Delivery Road mapping, Risk & Dependency Management, Budget & Resource Allocation, Stakeholder Alignment
- *Leadership & Collaboration*:
  Servant/Situational Leadership, High-Performance Team Enablement, Conflict Resolution, Mentoring & Facilitation, Cross-Functional Collaboration
- *Communication & Stakeholder Management*:
  Executive Status Reporting, Risk Communication, Data-Driven Decision Making, Transparency & Expectation Management
- *DevOps & Delivery Enablement*:
  CI/CD Alignment, Deployment & Release Planning, Environment Coordination, SDLC Governance, Quality & Compliance
- *Agile Tooling & Reporting*:
  Jira (Boards, Workflows, Metrics, Automation), Azure DevOps, CI/CD Pipeline, Confluence, Rally, Trello, Grafana, MS Project, BI Dashboards, GitHub
- *Metrics-Driven Delivery*:
  Velocity & Throughput Tracking, Predictability & Flow Metrics, Burndown/Burnup, Release Forecasting, OKRs & KPI Reporting
- *Digital Product, SaaS Delivery and Technical Enabler*:
  End-to-End Delivery Coordination (Product, UX, QA, Dev), UAT Support, Change Management, Customer Success Alignment, SQL Server, .Net

KEY ACHIEVEMENTS

- Delivered 7+ PI cycles as SAFe RTE with 89% PI predictability across 20+ Agile teams.
- Improved sprint velocity by 30% and reduced release cycle time by 32% using Agile governance and DevOps automation.
- Enabled 25% faster reporting efficiency through AI-driven automation with GitHub Copilot and Jira/Azure DevOps.
- Achieved 40% reduction in post-production defects through DevOps rollout and CI/CD pipeline strengthening.
- Delivered successful Agile transformations across multiple programs, improving team maturity and delivery predictability.

PROFESSIONAL EXPERIENCE

TATA CONSULTANCY SERVICES (TCS)

Technical Project Manager | Senior Scrum Master | Agile Coach | SAFe RTE | July 2022 – Present

- Lead Agile & SAFe delivery across 20+ cross-functional teams in Retail & E-Commerce, improving velocity by 30% and release predictability by 35%.
- Serve as SAFe RTE, driving PI Planning, ART Sync, Scrum of Scrums, System Demo, and Inspect & Adapt, improving PI predictability from 68% → 89%.
- Align program roadmaps to business priorities, ensuring on-time, high-quality SaaS & enterprise product deliveries.
- Coordinate release planning, CI/CD readiness, and deployment cycles, reducing post-release defects and improving delivery stability.
- Partner with Product, Architecture & Engineering leadership to refine backlogs, define acceptance criteria, and drive outcome-based delivery.
- Implement delivery KPIs and OKR dashboards (velocity, cycle time, flow metrics, customer satisfaction) for leadership visibility and risk mitigation.
- Optimize Jira & Azure DevOps boards, workflows, dashboards and automation, enabling 25% reporting efficiency improvement through AI automation (Copilot/GitHub Copilot).
- Coach Scrum Masters, POs & tech leads on Agile best practices, conflict resolution, and servant leadership to scale performance maturity across teams.
- Technical involvement (non-hands-on): collaborated with tech leads on Java/Spring Boot & SQL platforms on feasibility assessments, HLD/LLD alignment, and CI/CD quality gates.

PROCESSMAP INFOTECH PVT. LTD.

Technical Project Manager | Scrum Master | Agile Delivery Lead | August 2007 – June 2022

- Led end-to-end Agile delivery of global EHS & Risk SaaS platforms across India and North America, ensuring predictable and high-quality product releases.
- Drove Agile transformation, improving velocity by 25% and release cycle time by 32% across multiple product teams.
- Managed program governance including delivery roadmaps, resource planning, risk/dependency management, and customer/stakeholder alignment.
- Enabled DevOps & CI/CD adoption, reducing post-production defects by ~40% and improving deployment reliability.
- Implemented execution dashboards & KPIs (velocity, sprint goals, burn-downs, defect density, release quality) for measurable performance and transparency.
- Resolved risks and escalations across cross-functional teams, ensuring alignment and protecting delivery commitments.
- Mentored Scrum Masters, BAs & Technical Leads on estimation, prioritization, collaboration, and continuous improvement, improving team accountability and maturity.
- Technical roots: began as Full Stack Developer (.NET & SQL), progressed to Technical Manager/SME guiding architecture, estimation & stakeholder feasibility. Supported DevOps team in CI/CD pipeline evolution.

EDUCATION

Bachelor of Technology – Mechanical Engineering

Kalinga Institute of Industrial Technology (KIIT, Bhubaneswar)

CERTIFICATIONS:

- Project Management Professional (PMP)- Project Management Institute (PMI)
- Professional Scrum Master I (PSM I) – Scrum.org
- AI in Project Management - Project Management Institute (PMI)
- Azure Cloud Computing
- SAFe Release Train Engineering / SAFe Framework Experience

RECOGNITION & AWARDS

- Increased delivery velocity by 30% and reduced cycle time through Agile and DevOps enablement across distributed teams.
- Delivered global Agile transformation initiatives resulting in higher team maturity, business agility, and predictable delivery performance.
- Recognized by leadership at TCS and ProcessMAP for Delivery Excellence and Client Value Creation.
- Awarded Best Technical Project Manager and Best Employee for outstanding delivery leadership and stakeholder impact.

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