Sisir Senapati

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TECHNICAL PROJECT MANAGER | SENIOR SCRUM MASTER | AGILE COACH | DELIVERY LEADER

EXECUTIVE SUMMARY

Results-driven Agile Project Manager, Technical Project Manager, Agile Coach and PMP-certified Scrum Master with 18+ years of IT experience. Led enterprise software delivery, Agile transformations, and cross-functional team management across global organizations. Proven expertise in driving Agile and DevOps adoption, managing distributed teams, and ensuring on-time, high-quality SaaS and digital products aligned with business objectives. Skilled in servant leadership, stakeholder management, and continuous improvement to foster collaboration and accelerate value delivery.

CORE COMPETENCIES:

- Agile Delivery & Coaching: Scrum, Kanban, SAFe, Sprint Planning, PI Planning, Scrum of Scrums, Agile Transformation, Scrum Mastery (PSM I & PMP Certified)
- Project & Program Management: Project Planning, Risk Mitigation, Governance, Resource Management, Stakeholder Engagement
- Leadership & Collaboration: Servant Leadership, Cross-Functional Team Coordination, Conflict Resolution, Mentoring
- Agile Tools & Reporting: Jira, Jira Administration (Boards, Projects, Permissions, Business Metrics, Automation, Web hook Integration), Confluence, Azure DevOps, Rally, Trello, Grafana, BI Dashboards, MS Project
- Technical Skills: SDLC, CI/CD, Cloud (Azure), Microservices, .NET, SQL, AI & Automation Tools (GitHub Copilot, MS Copilot, Agentic AI)
- Metrics & Continuous Improvement: Velocity Tracking, Burndown Charts, Flow Optimization, Retrospective Action Planning
- Web & Digital Product Delivery: Cross-Functional Collaboration (Design, UX/UI, Content, QA, Development), Release Management, Communication Alignment
- Communication & Delivery Excellence: Executive Reporting, Release Management, Transparency, Customer Success

PROFESSIONAL EXPERIENCE

TATA CONSULTANCY SERVICES (TCS)

Technical Project Manager | Senior Scrum Master | Agile Coach | July 2022 - Present

- Lead Agile and DevOps delivery for 20+ cross-functional teams across Retail & E-Commerce domains, improving sprint velocity by 30% and enhancing time-to-market.
- Lead Agile ceremonies (Sprint Planning, Daily Stand-ups, Reviews, Retrospectives, Scrum of Scrums) ensuring collaboration and progress tracking.
- Coordinate project planning, execution, and delivery, bridging communication between design, UX/UI, engineering, QA, and product stakeholders.
- Manage weekly release and maintenance cycles, coordinating with development, QA, and product teams while communicating release updates to business and sales teams.
- Administer Jira projects, boards, and permissions, ensuring smooth sprint workflows and visibility across teams.
- Partner with Product Owners and stakeholders to refine backlogs, prioritize delivery, and align business and technical goals.
- Manage project planning, execution, and release coordination, ensuring timely, quality-driven delivery of SaaS and enterprise software products.
- Oversee program governance, tracking KPIs such as sprint velocity, release quality, and customer satisfaction.
- Champion Agile transformation and servant leadership practices, coaching teams to self-organize, resolve conflicts, and continuously improve.

- Drive AI-based automation in Agile reporting using MS Copilot and GitHub Copilot, reducing manual effort by 25%.
- Technical Leadership: Lead technical teams working with Java Spring Boot and SQL, providing guidance on best practices and optimization to enhance performance and code quality. Collaborate closely with DevOps teams on CI/CD processes and Azure Analytics for data-driven insights.

PROCESSMAP INFOTECH PVT. LTD.

Technical Project Manager | Scrum Master | August 2007 – June 2022

- Managed Agile delivery for enterprise EHS SaaS and digital platforms for Fortune 500 clients, leading distributed teams of developers, designers, and QA professionals.
- Collaborated with cross-functional teams to define sprint goals, remove impediments, and deliver high-value software releases
- Facilitated Scrum ceremonies and promoted Agile practices to improve delivery predictability and transparency.
- Served as Scrum Master for multiple Agile teams across geographies, facilitating Scrum events and fostering a culture of ownership and accountability.
- Administered Jira workflows and Agile dashboards to streamline sprint tracking and enhance visibility for product managers and executives
- Collaborated with Product, Engineering, and QA teams to manage dependencies, risks, and delivery timelines.
- Introduced Agile metrics and dashboards (velocity, lead time, release success rate) to improve transparency and performance tracking.
- Spearheaded legacy modernization and migration to cloud-based, multi-tenant web platforms, cutting operational costs by 40%.
- Mentored team members in Agile principles, stakeholder communication, and delivery discipline.
- Technical Work: Started career as a full stack developer using .NET and SQL Server. Progressed to lead
 technical teams as Technical Manager and SME of the product, utilizing .NET, SQL Server, SSIS, and SSRS.
 Worked closely with business stakeholders on feasibility and technical mapping of requirements, developed
 high-level estimations, and prepared HLD and LLD documents for the team. Collaborated with DevOps on
 CI/CD pipeline setup and improvements.

EDUCATION & CERTIFICATIONS

Bachelor of Technology - Mechanical Engineering

Kalinga Institute of Industrial Technology (KIIT, Bhubaneswar)

CERTIFICATIONS:

- Project Management Professional (PMP)- Project Management Institute (PMI)
- Professional Scrum Master I (PSM I) Scrum.org
- AI in Project Management Project Management Institute (PMI)
- Azure Cloud Computing
- Microsoft Office Suite (Advanced use for project management)
- Expertise in Atlassian JIRA & JIRA automation, MS Azure DevOps, Confluence, MS SharePoint

RECOGNITION & AWARDS

- Increased delivery velocity by 30% and reduced cycle times through Agile and DevOps enablement.
- Delivered multiple global Agile transformation initiatives, enhancing team maturity and business agility.
- Recognized for Delivery Excellence and Client Value Creation by TCS and ProcessMAP leadership.
- Best Technical Project Manager and Best Employee awards for outstanding program delivery and leadership impact.