

## The Antitrust Analysis of Rules and Regulations for Online Platforms

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#### I. BACKGROUND



































Many companies have products or services that are platforms or offer products or services that themselves are parts of platforms.



- Many businesses in our daily lives are multi-sided platforms:
  - Matchmakers
    - Audience building
    - Intermediaries
- Online platforms play an important role in promoting innovation, competition and economic growth

#### Global Economics

#### Business model not new, but increasingly popular



## and Physica

- Shopping malls
- Newspapers
- Local markets
- Village matchmaker
- Financial exchanges
- · Credit and debit cards



# Recent

- Advertising-supported internet services like Naver
- eCommerce platforms like **ECPlaza**
- Social media platforms like Nate
- Smartphone operating systems like Bada
- Online matchmaking



## Online/Offline New

- Kakao Taxi and T-map Taxi for taxi services
- Hanatour for travel agencies
- Dinning Code for local services
- Order online pick up offline
- Mobile payments

Mobile devices are foundation of platforms that use online technologies to reduce frictions in physical world; convergence of online and physical world.



#### Strategies to ignite

- Both sides are essential for launch: get both sides on board
- Critical mass

#### Strategies to increase value

- > A virtual and physical place to get different types of customers to get together
- Ways to connect and create value
- Manage externalities to increase value that each side can benefit from the platform



#### Platform maximizes value

- > Pricing
  - ☐ Relative prices to different sides
  - ☐ Access charges and variable fees
- Design strategy
  - ☐ Facilitating interactions
  - ☐ Bringing more customers on board
- Platform regulations and rules
  - ☐ Regulating interactions
  - ☐ Preventing genitive externalities



## II. ONLINE PLATFORM EXTERNALITIES AND GOVERNANCE

#### Positive and Negative Externalities



#### Positive externalities

- Encourage more participation to increase private and social value of the platform
- Create application stores and encourage users to find bugs

#### Negative externalities

- App stores manage and control bad behaviors from developers.
- Fragmentation
  - Compatibility issues
  - could be a more serious problem for the platforms that use an open-source license

#### Rules and Standards to Manage Externalities



- Employ systems to balance the interests of one set of actors against the other
  - > The value of online platforms depends on the ability to
    - ☐ promote positive externalities
    - ☐ reduce negative externalities
  - > Online platforms usually take governance strategy to manage externalities
    - ☐ impose rules and standards
    - ☐ monitor the quality of complementary products and exclude those that do not follow rules



#### III. COMPETITION POLICY ISSUES

#### Competition Policy Should Exercise Caution



- Traditional economic theory might not necessarily hold for multi-sided platforms
- Governance rules that limit negative externalities increase the value of the platform
  - strengthen the ability of the software platform to compete against rivals with a full control over fragmentation (proprietary model)
    - ☐ Increase inter-brand competition
  - narrow the degree of differentiation between variants of software platform and the number of alternative viable versions of the platform
    - ☐ reduce intra-brand competition



### Thank You!

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