

TASK RECORD SHEET

For the Evaluator

Participant ID: _____ Evaluator ID: _____ Site Address: _____ Date: _____

Task Number	Start Time	End Time	Elapsed time	Task Completion	Task difficulty	Comments / Observations
1	16:32	16:40	7:48	×	5	She quickly located the "gender" page but encountered difficulties in finding the "Resources" button, feeling confused during the search within the page. Additionally, she was confused by the differences in the other pages, which she found after the allotted time had passed.
2	16:42	16:44	2:30	✓	2	Initially, she clicked on the donate button at the top of the website, but it wasn't immediately clear that it wasn't the correct page. Then, she attempted to search for the keyword "Afghanistan" and eventually found the right page. There was a sense of nervousness during the search process.
3	16:45	16:49	3:33	✓	4	She remained nervous during the search for the page because it was not clear, even after entering the correct page. She couldn't immediately find the Italian section. The page was very confusing overall.
4	16:51	16:54	3:07	✓	2	She easily found the report and then navigated to the "Solutions" section using accelerators. Initially, she focused on the first solution, but after a while, she scrolled to the others. However, it wasn't clear where the other solutions were located.
5	16:55	16:59	3:54	✓	3	She arrived at the job search after visiting some other pages. Once she found this section, it was easy for her to search for the right job.
6	17:01	17:04	2:39	✓	3	Initially, she had to use the back arrow of the browser to reach the correct website. She immediately found the COVID-19 topic but felt very confused due to the large number of articles. After a while, she managed to find the right article but felt nervous during the process.

POST-TEST QUESTIONNAIRE

For the Subject

Participant ID: _____ Evaluator ID: _____ Site Address: _____ Date: _____

Instructions: for each of the following statements, mark one answer that best describes your reactions to the website today.

Legend: SA = Strongly Agree, A = Agree, N = Neutral, D = Disagree, SD = Strongly Disagree

Experience Usability	1	I think that I would like to use the website frequently.	SA	A	N	D	SD
	2	I think that the website was easy to use.	SA	A	N	D	SD
	3	I think that it was easy to find the information that I needed on the website.	SA	A	N	D	SD
	4	I think that the website was unnecessarily complex.	SA	A	N	D	SD
	5	I think that the website was very cumbersome/awkward to use.	SA	A	N	D	SD
Content	6	I think that the content of the website was easily understandable.	SA	A	N	D	SD
	7	I think that there was too much information in the pages on the website.	SA	A	N	D	SD
	8	I think that the information on the website was relevant to the topics.	SA	A	N	D	SD

Interaction Navigation	9	I think that the interactions on the website were intuitive and predictable.	SA	A	N	D	SD
	10	I think that the navigation between pages on the website was satisfactory.	SA	A	N	D	SD
	11	I think that the navigation inside pages on the website was satisfactory.	SA	A	N	D	SD
Aesthetic	12	I think that text and graphics on the website were presented in a visually aesthetic and pleasant manner.	SA	A	N	D	SD
Organization	13	I think that the organization of the website was clear.	SA	A	N	D	SD
	14	I think that the pages of the website were well organized.	SA	A	N	D	SD
Consistency	15	I think that the general aesthetic and feeling was consistent on the website.	SA	A	N	D	SD
	16	I think that there was too much inconsistency on the website.	SA	A	N	D	SD
TASK SHEET Evaluation	17	I think that the language on the TASK SHEET was easily understandable.	SA	A	N	D	SD
	18	I think that the tasks on the TASK SHEET were interesting and relevant.	SA	A	N	D	SD

How would you describe the website using only 3 adjectives? Messy, unaesthetic, less engaging

Additional comments:
