

TASK RECORD SHEET

For the Evaluator

Participant ID: Matteo, 28 Evaluator ID: Annachiara Site Address: _____ Date: 4/04/2024

Task Number	Start Time	End Time	Elapsed time	Task Completion	Task difficulty	Comments / Observations
1	15 : 10		3:17	✓	3	Troubles in finding the right option in the menu and tries from the homepage, but can't find it. then, finds it and indicated the Resources correctly. Confused by the difference in the graphical aspect.
2	15 : 15		t > 5 min	✗	5	Can't finish the task. Clicked on all "donate" buttons he found, tried with the drop down, but can't finish. Frustrated because he says it is an important option.
3	15 : 27		2:03	✓	3	Where we work > Europe > Select "I" in the menu and choose Italy. Says the selection is not intuitive and the text is too small (country's names)
4	15 : 30		3:37	✓	4	Report > the state of the world > at first can't find the option to open the report because of the scrolling. very confused by the solutions, but after some scrolling he indicates them correctly.
5	15 : 35		1:27	✓	2	take action > work with us. used the search bar instead of filters because he didn't see them at first
6	15 : 37		2:32	✓	4	at first confused on how to search the information, because he can't orientate in the website. then, find covid-19 in the menu and scroll until he finds it, but still says it takes too much time

POST-TEST QUESTIONNAIRE

For the Subject

Participant ID: _____ Evaluator ID: _____ Site Address: _____ Date: _____

Instructions: for each of the following statements, mark one answer that best describes your reactions to the website today.

Legend: SA = Strongly Agree, A = Agree, N = Neutral, D = Disagree, SD = Strongly Disagree

Experience Usability	1	I think that I would like to use the website frequently.	SA	A	N	<input checked="" type="checkbox"/>	SD
	2	I think that the website was easy to use.	SA	A	N	<input checked="" type="checkbox"/>	SD
	3	I think that it was easy to find the information that I needed on the website.	SA	A	N	<input checked="" type="checkbox"/>	SD
	4	I think that the website was unnecessarily complex.	SA	<input checked="" type="checkbox"/>	N	D	SD
	5	I think that the website was very cumbersome/awkward to use.	<input checked="" type="checkbox"/> SA	A	N	D	SD
Content	6	I think that the content of the website was easily understandable.	SA	<input checked="" type="checkbox"/>	N	D	SD
	7	I think that there was too much information in the pages on the website.	SA	<input checked="" type="checkbox"/>	N	D	SD
	8	I think that the information on the website was relevant to the topics.	SA	A	N	<input checked="" type="checkbox"/>	SD

Interaction Navigation	9	I think that the interactions on the website were intuitive and predictable.	SA	<input checked="" type="checkbox"/>	N	D	SD
	10	I think that the navigation between pages on the website was satisfactory.	SA	A	N	<input checked="" type="checkbox"/>	SD
	11	I think that the navigation inside pages on the website was satisfactory.	SA	A	N	D	<input checked="" type="checkbox"/>
Aesthetic	12	I think that text and graphics on the website were presented in a visually aesthetic and pleasant manner.	SA	A	<input checked="" type="checkbox"/>	D	SD
Organization	13	I think that the organization of the website was clear.	SA	A	N	<input checked="" type="checkbox"/>	SD
	14	I think that the pages of the website were well organized.	SA	A	N	D	<input checked="" type="checkbox"/>
Consistency	15	I think that the general aesthetic and feeling was consistent on the website.	SA	<input checked="" type="checkbox"/>	N	D	SD
	16	I think that there was too much inconsistency on the website.	SA	A	<input checked="" type="checkbox"/>	D	SD
TASK SHEET Evaluation	17	I think that the language on the TASK SHEET was easily understandable.	SA	<input checked="" type="checkbox"/>	N	D	SD
	18	I think that the tasks on the TASK SHEET were interesting and relevant.	SA	<input checked="" type="checkbox"/>	N	D	SD

How would you describe the website using only 3 adjectives? Pieno di informazioni, Poco intuitivo, Noioso

Additional comments:

Durante il test mi sono sentito spesso frustrato perché ci voleva troppo tempo per svolgere delle task semplici, che dovrebbero essere veloci e intuitive anche se non si ha tanta familiarità con il sito. La funziona più importante, quella di donare, è confusionaria e non mi trasmette troppa sicurezza