TASK RECORD SHEET

For the Evaluator

Participant ID: _____   Evaluator ID: _____   Site Address: _____   Date: _____

Task Number	Start Time	End Time	Elapsed time	Task Completion	Task difficulty	Comments / Observations
1	4:10			yes		all areas immediate Modify the task for the article name that doesn't make sense for the task
2	4:19			yes		General donation button press center take action All locations -> from there find the page french page (frustration in reading) Donate button doesn't lead to the donation anymore Difficulty with landmarks to go back to the home page
3	4:26			yes		Partnerships Doesn't remember anymore how to reach the all locations area previously visited Doesn't find italy in the list of regions listed in the areas of europe Complains about the fact that it is a totally different website layout interprets taska s reading what italy is organising
4	4:30			yes		Annual reports Images in the background very frustrating and confusing for the user Angry for not finding the name on the annual report section (different from the state of the world's children) specify in the task not to download the report (because when finding the page it downloads the report) Surprise for the long page, Stops among all the different ways of displaying information in the page (video, interactive elements, dropdown menus..)
5	4:40			yes		no clarity in the fact that the solutions are the titles in the page (reads the content). No clarity with also the images in the middle. The section take action is pretty much immediate Confusion between volunteer and work with us (ambiguous/overlapping meaning) Goes to volunteering first
6	4:46			Exceeds the limit time try with hint	high	Goes to work with us and then search jobs immediately Filters Doesn't understand immediately that contract type is also for filtering internships. Add internship in the task description to simplify search Publication by topic first attempt then search publication by topic

Tries in many different ways also with different search engines in sub-sites. At some points does no longer recognize that he's in a subsite of the original one.
Doesn't use the search engine from the home page: maybe the button is too little or not visible enough