TASK RECORD SHEET

For the Evaluator

Participant ID: _Martina, 23_ Evaluator ID: _Annachiara_ Site Address: _____   Date: _5/04/2024_

Task Number	Start Time	End Time	Elapsed time	Task Completion	Task difficulty	Comments / Observations
1	13:33		4:01	✓	3	Report > about > gender from homepage (icon) > "resouces" button. Go back to homepage and search for covid, here recognizes the option is not there. Nutrion ok. Says the info is too much
2	13:38		4:06	✓	5	"donate" button in the header, no option in the drop down menu. about > where we work > Afgh website but here the option in donate is not present. then by accident open stories > Afgh and complete
3	13:43		59 s	✓	4	where we work > europe > drop down menu but Italy is not there. visit region site > find italy with the map. she liked the map but the path was not intuitive
4	13:45		2:44	✓	5	search bar > search with the name > open. reads the bullet points, then scroll and understand the right titles. confused by all the animation and big images
5	13:49		1:05	✓	2	The task was carried out with no problems following the right path. Said the filters were confusing and not very clear
6	13:51		1:10	✓	2	The task was carried out with no problems. Suggest to add the research in the topic pages, because there are many information and it's difficult to orientate

POST-TEST QUESTIONNAIRE

For the Subject

Participant ID: _____   Evaluator ID: _____   Site Address: _____   Date: _____

		Instructions: for each of the following statements, mark one answer that best describes your reactions to the website today. Legend: SA = Strongly Agree, A = Agree, N = Neutral, D = Disagree, SD = Strongly Disagree	
Experience Usability	1	I think that I would like to use the website frequently.	SA A N ⊠D SD
	2	I think that the website was easy to use.	SA A N D SD⊠
	3	I think that it was easy to find the information that I needed on the website.	SA A N ⊠D SD
	4	I think that the website was unnecessarily complex.	SA⊠ A N D SD
	5	I think that the website was very cumbersome/awkward to use.	SA ⊠A N D SD
Content	6	I think that the content of the website was easily understandable.	SA A ⊠N D SD
	7	I think that there was too much information in the pages on the website.	SA⊠ A N D SD
	8	I think that the information on the website was relevant to the topics.	SA A ⊠N D SD

Category	#	Statement	Scale
Interaction Navigation	9	I think that the interactions on the website were intuitive and predictable.	SA **A**(X) N D SD
	10	I think that the navigation between pages on the website was satisfactory.	SA A **N**(X) D SD
	11	I think that the navigation inside pages on the website was satisfactory.	SA A N D **SD**(X)
Aesthetic	12	I think that text and graphics on the website were presented in a visually aesthetic and pleasant manner.	SA A **N**(X) D SD
Organization	13	I think that the organization of the website was clear.	SA A N D **SD**(X)
	14	I think that the pages of the website were well organized.	SA A N D **SD**(X)
Consistency	15	I think that the general aesthetic and feeling was consistent on the website.	SA **A**(X) N D SD
	16	I think that there was too much inconsistency on the website.	SA A N **D**(X) SD
TASK SHEET Evaluation	17	I think that the language on the TASK SHEET was easily understandable.	SA **A**(X) N D SD
	18	I think that the tasks on the TASK SHEET were interesting and relevant.	SA **A**(X) N D SD

How would you describe the website using only 3 adjectives? __tiring, over-crowded, unnecessarily dense__

Additional comments:

Man mano che navigago il sito mi sono innervosita perché mi dimenticavo dove trovare le informazioni, oppure non riuscivo proprio a trovarle.

Capisco che debba contenere tante informazioni ma così non invoglia l'utente a cercare, più che altro porta ad uscire dal sito e non riprovarci.