

TASK RECORD SHEET

For the Evaluator

Participant ID: _____ Evaluator ID: _____ Site Address: _____ Date: _____

Task Number	Start Time	End Time	Elapsed time	Task Completion	Task difficulty	Comments / Observations
1	14:57			✗	5	She quickly located the page but faced difficulties in finding the resources, as well as with the nutrition section. Unfortunately, she couldn't complete the task within the allotted time.
2	15:06	15:11	5:15	✗	4	She initially entered the general donation page but encountered confusion when attempting to navigate to another page due to menu options. It took her a considerable amount of time to locate the Afghanistan page, causing some stress during the search. However, she managed to find the donation section just a few seconds after the allotted time.
3	15:13	15:13	0:20	✓	1	She completed the task without encountering any problems, completing it immediately.
4	15:14	15:19	4:18	✓	4	She had to resort to using the browser's back arrow. While she easily found the report, she encountered difficulties in understanding the solutions provided within it. There was a lot of confusion within the report itself.
5	15:20	15:25	4:55	✓ with help	5	She initially attempted to use the search bar but without success. Initially, she struggled to determine what to search for, but with some assistance, she managed to find the page. However, she encountered a bit of difficulty with the filters due to the abundance of options available.
6	15:26	15:27	1:34	✓	1	She completed the task smoothly and accurately without encountering any problems.

POST-TEST QUESTIONNAIRE

For the Subject

Participant ID: _____ Evaluator ID: _____ Site Address: _____ Date: _____

Instructions: for each of the following statements, mark one answer that best describes your reactions to the website today.

Legend: SA = Strongly Agree, A = Agree, N = Neutral, D = Disagree, SD = Strongly Disagree

Experience Usability	1	I think that I would like to use the website frequently.	SA	A	N	<input checked="" type="checkbox"/>	SD
	2	I think that the website was easy to use.	SA	A	N	<input checked="" type="checkbox"/>	SD
	3	I think that it was easy to find the information that I needed on the website.	SA	A	N	<input checked="" type="checkbox"/>	SD
	4	I think that the website was unnecessarily complex.	<input checked="" type="checkbox"/>	A	N	D	SD
	5	I think that the website was very cumbersome/awkward to use.	SA	A	<input checked="" type="checkbox"/>	D	SD
Content	6	I think that the content of the website was easily understandable.	SA	<input checked="" type="checkbox"/>	N	D	SD
	7	I think that there was too much information in the pages on the website.	SA	A	N	<input checked="" type="checkbox"/>	SD
	8	I think that the information on the website was relevant to the topics.	SA	A	N	<input checked="" type="checkbox"/>	SD

Interaction Navigation	9	I think that the interactions on the website were intuitive and predictable.	SA	X	N	D	SD
	10	I think that the navigation between pages on the website was satisfactory.	SA	A	N	D	SD
	11	I think that the navigation inside pages on the website was satisfactory.	SA	A	N	D	SD
Aesthetic	12	I think that text and graphics on the website were presented in a visually aesthetic and pleasant manner.	SA	X	N	D	SD
Organization	13	I think that the organization of the website was clear.	SA	A	N	D	SD
	14	I think that the pages of the website were well organized.	SA	A	N	D	SD
Consistency	15	I think that the general aesthetic and feeling was consistent on the website.	SA	X	N	D	SD
	16	I think that there was too much inconsistency on the website.	SA	A	N	D	SD
TASK SHEET Evaluation	17	I think that the language on the TASK SHEET was easily understandable.	SA	A	N	D	SD
	18	I think that the tasks on the TASK SHEET were interesting and relevant.	SA	A	N	D	SD

How would you describe the website using only 3 adjectives? complicated, consistent, slow

Additional comments:
