

1 = easy
5 = difficult

TASK RECORD SHEET

For the Evaluator

Participant ID: Dario, 25 Evaluator ID: Annachiara Site Address: _____ Date: 3/04/2024

Task Number	Start Time	End Time	Elapsed time	Task Completion	Task difficulty	Comments / Observations
1	21:43		1:50	✓	3	find the page fast and the button, but for covid is confused since there is not that option. nutrition ok. he says he doesn't expect these topics in that section
2	21:46		1:20	✓	4	click on "donate" in the header, read FAQ, open drop-down menu. frustrate since he can't find the option. then read all the menu, find Afgh in "stories" and complete task. he says it is not intuitive at all, he just searched for the name of the country.
3	21:49		39 s	✓	5	About > Europe > Select country (can't find it) > visit region site > Italy. he says he randomly searched for it, it is not very clear
4	21:52		1:28	✓	4	Report > the state of the world > he reads the page confused and angry at all that text. Read the first 4 bullet points and think they are those. then indicate the correct ones. can't understand the org. of the page, poor differentiation
5	21:55		2:14	✓	3	Take action > volunteer > partner > work > search jobs. didn't use the filter for "contract" because didn't see it, no hierarchy because usually "work with us" is highlighted
6	21:59		1:58	✓ with help	2	What we do > Covid 19 > ok He can't find search bar, said it is not so much visible

POST-TEST QUESTIONNAIRE

For the Subject

Participant ID: _____ Evaluator ID: _____ Site Address: _____ Date: _____

Instructions: for each of the following statements, mark one answer that best describes your reactions to the website today.

Legend: SA = Strongly Agree, A = Agree, N = Neutral, D = Disagree, SD = Strongly Disagree

Experience Usability	1	I think that I would like to use the website frequently.	SA	A	N	D	SD
	2	I think that the website was easy to use.	SA	A	N	D	SD
	3	I think that it was easy to find the information that I needed on the website.	SA	A	N	D	SD
	4	I think that the website was unnecessarily complex.	SA	A	N	D	SD
	5	I think that the website was very cumbersome/awkward to use.	SA	A	N	D	SD
Content	6	I think that the content of the website was easily understandable.	SA	A	N	D	SD
	7	I think that there was too much information in the pages on the website.	SA	A	N	D	SD
	8	I think that the information on the website was relevant to the topics.	SA	A	N	D	SD

Interaction Navigation	9	I think that the interactions on the website were intuitive and predictable.	SA	A	N	<input checked="" type="checkbox"/>	SD
	10	I think that the navigation between pages on the website was satisfactory.	SA	A	N	D	<input checked="" type="checkbox"/>
	11	I think that the navigation inside pages on the website was satisfactory.	SA	A	<input checked="" type="checkbox"/>	D	SD
Aesthetic	12	I think that text and graphics on the website were presented in a visually aesthetic and pleasant manner.	SA	A	N	D	<input checked="" type="checkbox"/>
Organization	13	I think that the organization of the website was clear.	SA	A	N	D	<input checked="" type="checkbox"/>
	14	I think that the pages of the website were well organized.	SA	A	N	D	<input checked="" type="checkbox"/>
Consistency	15	I think that the general aesthetic and feeling was consistent on the website.	SA	A	N	D	<input checked="" type="checkbox"/>
	16	I think that there was too much inconsistency on the website.	SA	<input checked="" type="checkbox"/>	N	D	SD
TASK SHEET Evaluation	17	I think that the language on the TASK SHEET was easily understandable.	SA	<input checked="" type="checkbox"/>	N	D	SD
	18	I think that the tasks on the TASK SHEET were interesting and relevant.	SA	<input checked="" type="checkbox"/>	N	D	SD

How would you describe the website using only 3 adjectives? Confusionario, inultimente complesso, richiede troppo tempo per fare azioni semplici

Additional comments:

Da persona ADHD ho notato che nel sito c'è una vastità di quantità e immagini inutili che distraggono moltissimo la persona che ne sta usufruendo.

Poco intuitivo e confusionario.
