

# TASK RECORD SHEET

For the Evaluator

Participant ID: \_\_\_\_\_ Evaluator ID: \_\_\_\_\_ Site Address: \_\_\_\_\_ Date: \_\_\_\_\_

Task Number	Start Time	End Time	Elapsed time	Task Completion	Task difficulty	Comments / Observations
1	10:23	10:28	4:40	✓	4	Initially, she was confused by the unfamiliar structure of the website and needed assistance to locate the gender page. Once she found it, she easily accessed the resources. She encountered no issues with the other pages but was perplexed by the differences
2	10:29	10:32	1:41	✓	2	She initially entered the general donation section. After a while, she searched for Afghanistan and quickly found the dedicated website. Once there, she easily located the donation section.
3	10:32	10:33	1:03	✓	2	She initially experienced difficulties navigating back to the home page. However, she utilized the "Where We Work" link from the footer. From there, she quickly understood how to locate the Italian website.
4	10:34	10:35	1:12	✓	3	She followed the correct path to find the report but experienced some confusion with the solutions section. Initially, she focused solely on the first solution.
5	10:36	10:37	0:55	✓	1	She immediately located the job search page and then easily utilized the filters.
6	10:37	10:39	1:55	✓	2	She encountered difficulties returning to the correct website initially, but eventually managed to find the article using a different path.

# POST-TEST QUESTIONNAIRE

For the Subject

Participant ID: \_\_\_\_\_ Evaluator ID: \_\_\_\_\_ Site Address: \_\_\_\_\_ Date: \_\_\_\_\_

Instructions: for each of the following statements, mark one answer that best describes your reactions to the website today.

Legend: SA = Strongly Agree, A = Agree, N = Neutral, D = Disagree, SD = Strongly Disagree

Experience Usability	1	I think that I would like to use the website frequently.	SA	A	<del>N</del>	D	SD
	2	I think that the website was easy to use.	SA	<del>A</del>	N	D	SD
	3	I think that it was easy to find the information that I needed on the website.	SA	<del>A</del>	N	D	SD
	4	I think that the website was unnecessarily complex.	<del>SA</del>	A	N	D	SD
	5	I think that the website was very cumbersome/awkward to use.	SA	<del>A</del>	N	D	SD
Content	6	I think that the content of the website was easily understandable.	SA	A	N	<del>D</del>	SD
	7	I think that there was too much information in the pages on the website.	SA	A	<del>N</del>	D	SD
	8	I think that the information on the website was relevant to the topics.	SA	<del>A</del>	N	D	SD

Interaction Navigation	9	I think that the interactions on the website were intuitive and predictable.	SA	A	N	<del>D</del>	SD
	10	I think that the navigation between pages on the website was satisfactory.	SA	A	<del>N</del>	D	SD
	11	I think that the navigation inside pages on the website was satisfactory.	SA	A	<del>N</del>	D	SD
Aesthetic	12	I think that text and graphics on the website were presented in a visually aesthetic and pleasant manner.	SA	<del>A</del>	N	D	SD
Organization	13	I think that the organization of the website was clear.	SA	A	N	<del>D</del>	SD
	14	I think that the pages of the website were well organized.	SA	A	N	<del>D</del>	SD
Consistency	15	I think that the general aesthetic and feeling was consistent on the website.	SA	<del>A</del>	N	D	SD
	16	I think that there was too much inconsistency on the website.	SA	A	N	<del>D</del>	SD
TASK SHEET Evaluation	17	I think that the language on the TASK SHEET was easily understandable.	<del>SA</del>	A	N	D	SD
	18	I think that the tasks on the TASK SHEET were interesting and relevant.	<del>SA</del>	A	N	D	SD

How would you describe the website using only 3 adjectives? useful; dispersive; counterintuitive

Additional comments:

---



---



---



---