

TASK RECORD SHEET

For the Evaluator

Participant ID: _____ Evaluator ID: _____ Site Address: _____ Date: _____

Task Number	Start Time	End Time	Elapsed time	Task Completion	Task difficulty	Comments / Observations
1	14:00			×	5	She initially attempted to use the search bar but couldn't locate the right page. Then, she became confused with the menus until finally finding the correct page. However, once on the right page, she struggled to find the resources button, which was less visible. Unfortunately, she couldn't complete the task within the given time frame, leading to accumulated stress.
2	14:06	14:07	0:30	✓	1	She directly searched for the Afghanistan page and found it immediately. Similarly, she had no trouble finding the donation section.
3	14:08	14:10	1:56	✓	3	She had to use the website's back arrow to navigate, then found the right page with some difficulty. It took her a bit of time to locate the Italian website.
4	14:11	14:15	4:04	✓	3	She immediately found the correct article using the search bar and then used the accelerator to navigate to the solutions section. However, she encountered confusion in understanding which solutions were presented.
5	14:18	14:21	2:59	✓	2	Initially, she attempted to use the search bar without success. Then, she experienced confusion with the menus again until she eventually reached the correct page through a longer path. Once on the page, she had no problem using the filters.
6	14:22	14:23	1:06	✓	1	She easily found the page and then the article without encountering any difficulties.

POST-TEST QUESTIONNAIRE

For the Subject

Participant ID: _____ Evaluator ID: _____ Site Address: _____ Date: _____

Instructions: for each of the following statements, mark one answer that best describes your reactions to the website today.

Legend: SA = Strongly Agree, A = Agree, N = Neutral, D = Disagree, SD = Strongly Disagree

Experience Usability	1	I think that I would like to use the website frequently.	SA	A	N	<input checked="" type="checkbox"/>	SD
	2	I think that the website was easy to use.	SA	A	<input checked="" type="checkbox"/>	D	SD
	3	I think that it was easy to find the information that I needed on the website.	SA	<input checked="" type="checkbox"/>	N	D	SD
	4	I think that the website was unnecessarily complex.	SA	A	<input checked="" type="checkbox"/>	D	SD
	5	I think that the website was very cumbersome/awkward to use.	SA	<input checked="" type="checkbox"/>	N	D	SD
Content	6	I think that the content of the website was easily understandable.	<input checked="" type="checkbox"/>	A	N	D	SD
	7	I think that there was too much information in the pages on the website.	SA	A	<input checked="" type="checkbox"/>	D	SD
	8	I think that the information on the website was relevant to the topics.	<input checked="" type="checkbox"/>	A	N	D	SD

Interaction Navigation	9	I think that the interactions on the website were intuitive and predictable.	SA	A	N	X	SD
	10	I think that the navigation between pages on the website was satisfactory.	SA	A	N	X	SD
	11	I think that the navigation inside pages on the website was satisfactory.	SA	A	X	D	SD
Aesthetic	12	I think that text and graphics on the website were presented in a visually aesthetic and pleasant manner.	SA	X	N	D	SD
Organization	13	I think that the organization of the website was clear.	SA	A	N	X	SD
	14	I think that the pages of the website were well organized.	SA	A	X	D	SD
Consistency	15	I think that the general aesthetic and feeling was consistent on the website.	SA	A	N	D	SD
	16	I think that there was too much inconsistency on the website.	SA	A	N	D	SD
TASK SHEET Evaluation	17	I think that the language on the TASK SHEET was easily understandable.	SA	X	N	D	SD
	18	I think that the tasks on the TASK SHEET were interesting and relevant.	SA	X	N	D	SD

How would you describe the website using only 3 adjectives? messy, less intuitive, consistent

Additional comments:
