

TASK RECORD SHEET

For the Evaluator

Participant ID: _____ Evaluator ID: _____ Site Address: _____ Date: _____

Task Number	Start Time	End Time	Elapsed time	Task Completion	Task difficulty	Comments / Observations
1	12:15	12:20	4:32	✓	4	She was completely disoriented by the website's organization and couldn't locate the gender page at first. Once she found it, she easily located the resources as well. There were no issues with the other pages, but she inquired about why they were different.
2	12:21	12:24	3:13	✓	3	She initially entered the general donation page. After a while, she decided to change pages and searched for Afghanistan. Eventually, she quickly found the donation section. Throughout this process, she expressed frustration with the site.
3	12:26	12:34	7:28	✗	5	Initially, she tried the search bar without any success, struggling to determine where to search and requiring assistance. Even with the help provided, she managed to find the right page but couldn't locate the Italian website before the allotted time elapsed.
4	12:35	12:41	6:02	✗	5	She encountered difficulties navigating back to the website and had trouble finding the report. At one point, the website completely froze, causing considerable stress. Unfortunately, she couldn't complete the task within the allotted time.
5	12:43	12:47	3:26	✓	4	She quickly found the page but realized it seemed incorrect, prompting her to change course. Upon revisiting the page through a different path, she successfully completed the task. While the filters were easy to use, she felt confused about the rest of the process.
6	12:48	12:52	3:50	✓	2	She struggled to navigate back to the website and experienced confusion and stress while trying to find the right page.

POST-TEST QUESTIONNAIRE

For the Subject

Participant ID: _____ Evaluator ID: _____ Site Address: _____ Date: _____

Instructions: for each of the following statements, mark one answer that best describes your reactions to the website today.

Legend: SA = Strongly Agree, A = Agree, N = Neutral, D = Disagree, SD = Strongly Disagree

Experience Usability	1	I think that I would like to use the website frequently.	SA	A	<input checked="" type="checkbox"/>	D	SD
	2	I think that the website was easy to use.	SA	A	N	D	<input checked="" type="checkbox"/> SD
	3	I think that it was easy to find the information that I needed on the website.	SA	A	N	D	<input checked="" type="checkbox"/> SD
	4	I think that the website was unnecessarily complex.	<input checked="" type="checkbox"/> SA	A	N	D	SD
	5	I think that the website was very cumbersome/awkward to use.	SA	A	<input checked="" type="checkbox"/>	D	SD
Content	6	I think that the content of the website was easily understandable.	SA	<input checked="" type="checkbox"/>	N	D	SD
	7	I think that there was too much information in the pages on the website.	SA	<input checked="" type="checkbox"/>	N	D	SD
	8	I think that the information on the website was relevant to the topics.	SA	A	<input checked="" type="checkbox"/>	D	SD

Interaction Navigation	9	I think that the interactions on the website were intuitive and predictable.	SA	A	N	D	SD
	10	I think that the navigation between pages on the website was satisfactory.	SA	A	N	D	SD
	11	I think that the navigation inside pages on the website was satisfactory.	SA	A	N	D	SD
Aesthetic	12	I think that text and graphics on the website were presented in a visually aesthetic and pleasant manner.	SA	A	N	D	SD
Organization	13	I think that the organization of the website was clear.	SA	A	N	D	SD
	14	I think that the pages of the website were well organized.	SA	A	N	D	SD
Consistency	15	I think that the general aesthetic and feeling was consistent on the website.	SA	A	N	D	SD
	16	I think that there was too much inconsistency on the website.	SA	A	N	D	SD
TASK SHEET Evaluation	17	I think that the language on the TASK SHEET was easily understandable.	SA	A	N	D	SD
	18	I think that the tasks on the TASK SHEET were interesting and relevant.	SA	A	N	D	SD

How would you describe the website using only 3 adjectives? unclear, complex, aesthetically pleasing

Additional comments:

completamente da revisionare perchè fa schifo

bisogna uniformare i colori

il tasto della donazione mi deve dare tutte le donazioni possibili!

eliminare bottoni inutili

il tasto di ricerca deve essere un elemento, non abbellimento del sito perchè non funziona!