TASK RECORD SHEET
For the Evaluator

Participant ID: Cristiana, 23   Evaluator ID: Annachiara   Site Address: _____   Date: 01/04/2024

Task Number	Start Time	End Time	Elapsed time	Task Completion	Task difficulty	Comments / Observations
1	12:35		3:45	✓	3 Confusion	Reach "gender" quickly. At first, click on the index of the page, difficulty in finding the "Resources" button, same for covid-19. Nutrion ok. She scrolls the pages up and down without finding the information quickly. She says that the website is not built in the same way for each section.
2	12:42		t > 5 min	✗	5 Confusion Frustration	Click on "donate" in the header and expects to find there the option, then try to search for Afghanistan in the search bar, but can't find the option. Click on "become a donor" (footer of) Afg page), try again in that page with the drop down menu. Can't finish the task.
3	12:51		33 sec	✓	1	Intuitive, no errors. She selected directly "Europe and Central asia" in the menu. She finds the huge letters strange.
4	12:54		t > 5 min	✗	4 Frustration Surprise	Initial path ok, until report page. Here, confused by the page, videos and images. she finds the correct section, but read the bulleted list. Huge images, no clear distinction of sections, no bold. Confusion. Can't find the correct 4 solutions.
5	13:02		3:35	✓	2	Take action > volunteers > careers > intership. from here, click on the right link and open right page but not intuitive filters (they don't seem selected and they should be near the filters selection). She did a longer path than expected.
6	13:11		3:47	✓	4	She opens "Press center" and uses the search bar without results, tries with filters but no right results. Then, she follows the right path searching for covid in the menu. she is bewildered by not finding anything in the press centre, she expects articles and stuff here.

POST-TEST QUESTIONNAIRE
For the Subject

Participant ID: _____   Evaluator ID: _____   Site Address: _____   Date: _____

		Instructions: for each of the following statements, mark one answer that best describes your reactions to the website today. Legend: SA = Strongly Agree, A = Agree, N = Neutral, D = Disagree, SD = Strongly Disagree	
Experience Usability	1	I think that I would like to use the website frequently.	SA A N ☑D SD
	2	I think that the website was easy to use.	SA A ☑N D SD
	3	I think that it was easy to find the information that I needed on the website.	SA A N ☑D SD
	4	I think that the website was unnecessarily complex.	☑SA A N D SD
	5	I think that the website was very cumbersome/awkward to use.	SA ☑A N D SD
Content	6	I think that the content of the website was easily understandable.	☑SA A N D SD
	7	I think that there was too much information in the pages on the website.	SA A N ☑D SD
	8	I think that the information on the website was relevant to the topics.	SA ☑A N D SD

Category	#	Statement	SA	A	N	D	SD
Interaction Navigation	9	I think that the interactions on the website were intuitive and predictable.				☑	
	10	I think that the navigation between pages on the website was satisfactory.					☑
	11	I think that the navigation inside pages on the website was satisfactory.				☑	
Aesthetic	12	I think that text and graphics on the website were presented in a visually aesthetic and pleasant manner.		☑			
Organization	13	I think that the organization of the website was clear.				☑	
	14	I think that the pages of the website were well organized.				☑	
Consistency	15	I think that the general aesthetic and feeling was consistent on the website.				☑	
	16	I think that there was too much inconsistency on the website.		☑			
TASK SHEET Evaluation	17	I think that the language on the TASK SHEET was easily understandable.	☑				
	18	I think that the tasks on the TASK SHEET were interesting and relevant.		☑			

How would you describe the website using only 3 adjectives? __Complicato, Frustrante, Poco chiaro_____

Additional comments:

Il sito è poco chiaro per l'esperienza che ne ho fatto, trovare alcune sezioni è frustrante e questo secondo me fa calare l'attenzione e la volontà

dell'utente di portare a termine la sua ricerca. È stato così per me nella task numero 2, ero così stufa della poca intuitività del sito che se non

fosse stato un test avrei rinunciato a fare la donazione e questo è un peccato visto il lavoro che fa UNICEF.

Da persona con DSA il sito è veramente poco friendly.