

Connect with confidence.



CORECONNECT PROFESSIONAL

CenturyLink® Core Connect® Professional.

Rock-solid dependability and benefits that can help boost your bottom line.

With CenturyLink Core Connect Professional you get High-Speed Internet backed by a 99.9% network availability Service Level Agreement. And you can rest assured that your valuable data is secure with our online backup service. Plus, you'll get the peace of mind that comes with industry-leading Norton™ Anti-virus/Anti-spam software. It even provides ways to collaborate with business partners in real time. So rev up your business with Core Connect Pro and get the services you need to leave your competitors in the dust.

- **Super-fast Internet.** Enjoy high speeds starting at up to 12 Mbps with speed upgrade options up to 100 Mbps (where available).
- **Always online.** Get a 99.9% network availability Service Level Agreement.
- **Automatic data backup.** Take the worry out of backing up important data with 10 GB of storage space. There's even a secure back-up location that you can access anytime, anywhere.
- **Reliable Voice service.** Get 3 phone lines (upgradeable to 24 lines) – all with crystal-clear quality, unlimited local calling, nationwide long distance, and calling features.
- **Stay connected everywhere.** Our powerful Voice Pack has features like Voicemail by Email and Virtual Receptionist that help you stay in touch whether you're in or out of the office. Details on back.
- **Microsoft® Exchange Email.** Keep your team connected with up to 10 business-class email accounts. Plus, get anti-virus/anti-spam protection, data backup, and Web tools included with your service.
- **Attracta® SEO and Marketing Tools.** These free, do-it-yourself tools allow you to improve your Web presence by providing tips and tutorials on getting your site listed in major search engines.

With **Core Connect® Professional**, we support all of your data and voice needs to make connecting easier, and help you save money.

- 99.9% network availability Service Level Agreement
- Data service with 10 GB automatic backup, anti-virus protection and more
- Phone service including 3 phone lines and a Voice Pack with features like Virtual Receptionist, Call Logs and Click to Call
- 5 GB of website storage, transfer and subdomains
- 10 Microsoft® Exchange email accounts plus, 500 Web email boxes

Contact us for the full list of features.

For questions or more details about the right solutions for your business, contact your dedicated Small Business Representative.

Click centurylink.com/coreconnectpro



CenturyLink Voice Pack. Perfect by itself. Even better with Core Connect Professional.

In business, a missed call is a missed opportunity. Fortunately, CenturyLink Voice Pack makes sure you stay connected by helping you make and answer calls.

CenturyLink Voice Pack includes:

Virtual Receptionist

- Define the options callers hear and available actions as well as create custom voice greetings
- Callers can quickly get in touch with you or your employees, listen to directions or instructions, or leave a message
- Create call routing schedules based on the times your business is open or closed
- Can automatically re-route calls to a different number or cell phone

Call Logs

- Quickly access lists of incoming, outgoing and missed calls

Visual Voicemail

- Voicemails can be sent to users' email addresses and be easily stored and retrieved

Click to Call

- Users can automatically connect to telephone numbers from their contacts, call logs or respond to Voicemails sent to their email just by clicking on them

The online administrative portal makes management simple.

- Customize settings for different groups
- Assign accounts and phone numbers to individual users with the ability for them to manage their settings
- Delete and change telephone users as needed, and designate the user who will manage the Virtual Receptionist feature

Contact a Sales Associate to find out more about our Core Connect Professional solution.

Visit centurylink.com/small-business



Services not available everywhere. CenturyLink may change or cancel services or substitute similar services at its sole discretion without notice. **Core Connect® Professional Data and Voice Network Availability Service Level Agreement (SLA)** – SLA provides 99.9% CenturyLink Data and Voice network availability. CenturyLink Data and Voice network availability is the ability to transmit data or voice over the CenturyLink network. This SLA does not apply to unavailability caused by customer premise equipment (including viruses or damage to equipment), reductions in or degradation of bandwidth or speed, international or operator assisted calls, or any event outside CenturyLink's control. Offer requires customer to remain in good standing and terminates if customer cancels Core Connect® Professional. To qualify for credit, customer must report any qualifying event to CenturyLink by calling the CenturyLink Customer toll-free number within 24 hours of the event. CenturyLink will credit qualifying customers: (1) 50% of the Core Connect® Professional monthly recurring charge ("MRC") (less applicable discounts) if CenturyLink data or voice network is unavailable between 43 and 432 consecutive minutes (7.2 consecutive hours) in a single billing period; or (2) 100% of the Core Connect® Professional MRC (less applicable discounts) if CenturyLink data or voice network is unavailable more than 432 consecutive minutes (7.2 consecutive hours) in a single billing period. Regardless of the number of qualifying events, no customer will receive, in a single billing period, more than 100% of the Core Connect® Professional MRC per bundle. Credit(s) are applied to subsequent month's bill. The total credits given during a 12-month period shall not exceed the value of two full MRC's. If customer experiences and reports qualified events and credit requests exceed allowed credits within a single billing period or within a 12-month period, customer will be allowed, upon customer's request, to terminate Core Connect® Professional service without paying an early termination fee. ©2013 CenturyLink, Inc. All Rights Reserved. The CenturyLink mark, pathways logo and certain CenturyLink product names are the property of CenturyLink, Inc. All other marks are the property of their respective owners.