

CenturyLink® Voice Pack

Stay better connected with your customers and partners, inside the office or out.

When calls go unanswered or get misrouted, your business loses out on opportunities. Fortunately, the CenturyLink® Voice Pack answers your need for staying connected, not to mention helping you make and answer calls.

You'll get advanced calling features normally only available with key or PBX systems, including Virtual Receptionist, Call Logs, Visual Voice Mail, Click to Call and more, without having to change your existing phone service or invest in new equipment. You can also avoid confusion by using existing and current phone numbers. Plus, it's all easily managed through our online portal, making it easy to customize the solution for your specific business needs, whether you have 10 employees or 100.



CenturyLink® Voice Pack includes:

Virtual Receptionist

- Define the options callers hear and available actions as well as create custom voice greetings.
- Callers can quickly get in touch with you or your employees, listen to directions or instructions, or leave a message.
- Create call routing schedules based on the times your business is open or closed.
- Can automatically re-route calls to a different number or cell phone.

Call Logs

- Quickly access lists of incoming, outgoing and missed calls.

Visual Voice Mail

- Voice Mails can be sent to user's email addresses and easily stored and retrieved.

Click to Call

- Users can automatically connect to telephone numbers from their contacts, call logs or respond to Voice Mails sent to their email just by clicking on them.

The online administrative portal makes management simple

- Administrators can customize settings for different groups including call-trees, greetings and other options.
- Assign accounts and phone numbers to individual users with the ability for them to manage their settings.
- You can delete and change telephone users as needed and designate the user who will manage the Virtual Receptionist feature.

Contact me to find out more about our Voice Pack.

Visit centurylink.com/BusinessSolutions



CenturyLink® Voice Pack

For advanced features, benefits and savings, our CenturyLink® Voice Pack has your number.

You get so much more with our Voice Pack.

Increase productivity

View call histories, keep track of contacts, make calls, store and listen to Voice Mails and more with our intuitive online portal.

Support mobility

Get call details and Voice Mails anywhere with Internet access.

Stay better connected

Route calls from an office phone to a cell phone or another office, including to support people who are temporarily working remotely or traveling.

Improve customer responses

Our Virtual Receptionist handles customer calls immediately, even when users are unavailable or out of the office.

Save on costs

Save money by eliminating the need for a third party answering service while seeing increased productivity, efficiency, and improved customer response.



Why CenturyLink

CenturyLink is committed to delivering superior communications solutions and unsurpassed local support.

Rooted in business communications

As a stable, long-term company that's been serving businesses for 75 years, we understand what businesses need and how to add value.

A network built for business

Our national Tier-1, private IP network offers deep local coverage and is engineered to be redundant, so you can count on proven reliability and security wherever your business needs to go.

Advanced portfolio of offerings

Because we have one of the broadest portfolios of business services, we can build competitively priced, best-in class solutions with leading-edge products to meet any business need, no matter how specific.

A complete team to support you

Our local operation model means your business will be backed by expert resources in your community that include engineers and technicians who are ready to service all your business needs, as well as senior leadership empowered to make decisions.

Exceptional value

Look to CenturyLink to provide you with this unsurpassed level of solutions and support combined with competitive pricing.

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