



## Support – Remote IT and Support

Having an onsite IT team may not always be practical, but having a Remote IT Support team is. CenturyLink Support Solutions offers the tools you need for security, improving your website and IT support without the costs of staffing an entire IT department. We can help you set up your network, install all of your devices and troubleshoot, plus, we're available 24/7/365 to answer any questions you may have.

Starts as low as \$19.99/user/month

Services		Devices	
Office Networking	✓	Desktops/Laptops	✓
CRM Applications	✓	Servers/Routers	✓
Mobile Device Support	✓	Printers/Copiers/Scanners	✓
Operating System Support	✓	Smartphones	✓
PC Security & Malware Removal	✓	External Storage	✓
PC Tune-up	✓		
Software/Hardware Installation & Troubleshooting	✓		
PC Troubleshooting/Maintenance	✓		
Video Conferencing	✓		

- **Office Networking** – We'll connect your laptops, tablets and smartphones to each other and to the Internet, all on one office network.
- **CRM Application** – We'll provide support for Salesforce and ZOHO to help you get the most out of your applications.
- **PC Security** – Our experts will help you identify security vulnerabilities and set up the right level of protection from threats.
- **PC Tune-ups** – We'll conduct diagnostics on your PCs, remove malicious files and clean up your drives to make sure you're running at peak performance levels.
- **Software/Hardware Installation & Troubleshooting** – We'll assist you with installing your software, such as Microsoft Office and be there to help with any issues or tasks you may have.
- **Video Conferencing** – We offer Citrix, Skype, WebEx and other conferencing services, so you're never stumbling when you need to be hosting a conference.

### Why CenturyLink Cloud Solutions?

- Enjoy powerful capabilities without the hefty price tags.
- Work from virtually anywhere by accessing your services online, at any time.
- Make changes easily and cost-effectively, with the ability to get new staff up and running quickly.
- Forget the hassles of hardware, software and license updates—we manage everything for you!

Talk to your CenturyLink Representative to learn more about how your business can get simple and smart solutions, or visit [CenturyLinkCloudSolutions.com](http://CenturyLinkCloudSolutions.com)

