

CenturyLink® Core Connect® Professional

Your business works online, all the time. Core Connect® Professional provides highly reliable Internet connectivity that we stand behind with a network availability Service Level Agreement. That gives your business the confidence it needs to improve collaboration, service customer needs and work more efficiently than ever before.

Core Connect® Professional contains all the essential communication tools including flexible high-speed Internet options, reliable voice service and a wide array of calling, Web, security, data backup and email features. You'll also receive our Voice Pack, an advanced call management solution that includes Virtual Receptionist, Call Logs, Visual Voice Mail, Click to Call and more. Plus, it comes with the flexibility to meet your unique needs.

CenturyLink® Core Connect® Professional includes:

Data Service

- 12/5Mbps High Speed Internet with upgrade options up to 100/12Mbps where available
- 99.9% network availability Service Level Agreement
- Automatic online backup for up to 2 PCs with the ability to add more users
- 8 Norton Online Anti-virus/Anti-spam licenses with the ability to add more
- Fax over email feature

Phone

- 3 phone lines with upgrades up to 23
- Unlimited local and nationwide long distance service
- Advanced calling features including Business Voice Mail, Call Waiting, Call Forwarding and more
- Voice Pack (see back page for details)

Email

- 2 Microsoft® Hosted Exchange email boxes with the ability to add more licenses, which can be accessed through Outlook; includes calendar, address books and Web mail
- 10 additional Web email boxes (POP3 email) and you can add more

Web Tools

- Website development and hosting tools with the option for online marketing and e-commerce support
- Domain name registration (one domain) with automatic domain name renewal
- Virtually unlimited website storage, transfer and subdomains
- FTP site accounts

Why CenturyLink

CenturyLink is committed to delivering superior communications solutions and unsurpassed local support.

Rooted in business communications

As a stable, long-term company that's been serving businesses for 75 years, we understand what businesses need and how to add value.

A network built for business

Our national Tier-1, private IP network offers deep local coverage and is engineered to be redundant, so you can count on proven reliability and security wherever your business needs to go.

Advanced portfolio of offerings

Because we have one of the broadest portfolios of business services, we can build competitively priced, best-in-class solutions with leading-edge products to meet any business need, no matter how specific.

A complete team to support you

Our local operation model means your business will be backed by expert resources in your community that include engineers and technicians who are ready to service all your business needs, as well as senior leadership empowered to make decisions.

Exceptional value

Look to CenturyLink to provide you with this unsurpassed level of solutions and support combined with competitive pricing.

Contact me to find out more about our Core Connect® Professional solution.

Visit centurylink.com/CoreConnectPro

CenturyLink® Core Connect® Professional

When calls go unanswered or get misrouted, your business loses out on opportunities. Fortunately, our included Voice Pack answers your need for staying connected, not to mention helping you make and answer calls.

CenturyLink® Voice Pack includes:

Virtual Receptionist

- Define the options callers hear and available actions as well as create custom voice greetings.
- Callers can quickly get in touch with you or your employees, listen to directions or instructions, or leave a message.
- Create call routing schedules based on the times your business is open or closed.
- Can automatically re-route calls to a different number or cell phone.

Call Logs

- Quickly access lists of incoming, outgoing and missed calls.

Visual Voice Mail

- Voice Mails can be sent to user's email addresses and easily stored and retrieved.

Click to Call

- Users can automatically connect to telephone numbers from their contacts, call logs or respond to Voice Mails sent to their email just by clicking on them.

The online administrative portal makes management simple

- Administrators can customize settings for different groups including call-trees, greetings and other options.
- Assign accounts and phone numbers to individual users with the ability for them to manage their settings.
- You can delete and change telephone users as needed, and designate the user who will manage the Virtual Receptionist feature.

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