

TICKET SALE WEBSITE AND MOBILE APPLICATION

User Features

User Registration and Login:

- The system shall allow users to register and login securely using email or social media accounts.

Service Listings:

The system shall allow users to browse and search for

- Flight tickets
- Bus tickets
- Car rentals
- Car services
- Hotel bookings.

Booking Management:

- The system shall enable users to book services and manage their reservations, including viewing, modifying, or canceling bookings.

Payment Integration:

- The system shall support secure payments through various gateways (e.g., credit/debit cards, PayPal).

Notifications:

- The system shall send email and SMS notifications for booking confirmations, cancellations, and updates.

Reviews and Ratings:

- The system shall allow users to leave reviews and rate services they have used.

Admin Features**Dashboard:**

- The system shall provide a dashboard with an overview of activities including new registrations and bookings.

User and Provider Management:

- The system shall allow administrators to manage users and service providers.

Service Approval:

- The system shall allow administrators to approve or reject new service listings.

Booking Management:

- The system shall enable administrators to oversee and manage all bookings.

Financial Management:

- The system shall handle payments, refunds, and generate financial reports.

Support and Communication:

- The system shall provide support and communication channels for users and providers.

Note : Mobile Application:

The mobile application is preferably cross-platform, supporting both iOS and Android devices.

