# Sitaram lyer

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# Distinguished Software Engineer

Creative, motivated engineer and leader for 20 years. Passionate about improving communities through impactful digital innovation. Interested in and exploring LLM/AI solutions to real-world problems. Skilled at building large-scale systems such as Google's web crawl/indexing and Knowledge Graph, and identifying new framing for hard social impact and justice solutions. Extensive experience managing and growing teams, visions, and resources, navigating complex organizations, and conceptualizing, building, and operating products and systems that prioritize users' deeper needs.

## **KEY SKILLS**

Large Scale Systems • Crawl/index infrastructure • Knowledge Graphs • Large Language Models (LLM) • Cross-Organization Collaboration

#### PROFESSIONAL EXPERIENCE

# Google - Social Impact Search

Distinguished Engineer (L9)

Pursued different missions to help underprivileged and marginalized groups through job search, education, financial wellness, and social justice. Navigated stakeholders, policy and legal challenges, and external partners, creating space for engineers and product managers (2 to 5 directs, teams of 5 to 15) to build effective and compassionate products.

- Big Moments (2020 2023): Created and led a project around social justice and positive change through Google Search. Managed and led a 25-strong team that created Search features to provide deeper context for important news events on Google, shown on queries about events such as the Ukraine war, BLM, Roe v Wade overturn, the Oscars, and other sensitive and/or popular moments such as natural disasters, protests, celebrity deaths, mass shootings, coups, trials, and media or sporting events. We show "lives affected" from Reuters for the scale of a war or mass shooting, live images from Getty for an on-the-ground view, in-depth news explainers for moments like the Roe v Wade overturn and complex court cases, "How to help" with links to donate to the Ukraine refugee crisis, human voices from social media for context on incidents like Will Smith's slap, podcasts for more depth, award nominees and winners for timely updates of events such as the Oscars. Press coverage.
- Financial Wellness (2020): Advised teams to help with unemployment benefits especially for job seekers during the pandemic. Created features that improved financial literacy. Google blog post from Oct 2021.
- College Search (2017 2019): Led a team to launch Search features for college name and list queries, to help especially underprivileged students make informed college choices and find their best fit by 1) avoiding predatory schools, 2) recognizing lower-cost options, 3) understanding ROI, 4) choosing programs aligned with their career goals, 5) seeing student life and if they will fit in, and 6) getting notified about financial aid. Google blog posts from June 2018 and August 2019.
- Job Search (2015 2017): Led a team to launch a job search feature for queries like "accountant jobs near me", by collaborating with major job boards and aggregators to enable the user to search for and filter jobs to identify relevant ones, understand estimated salaries and benefits, look for remote work, and get notified of new jobs. Google blog posts from <u>June 2017</u> and <u>Nov 2017</u>.

2014 - 2023

# Google - Search Infrastructure

2003 - 2014

Member of Technical Staff (L4) to Distinguished Engineer (L9)

Led search infrastructure projects such as web and knowledge graph indexing, building large, fast, and complex systems directly in data centers before the advent of Cloud technologies.

Major Projects:

- Foundation (2014 2015): Worked on unifying all of Google's Search infrastructure including private/public, structured/unstructured, crawl/indexing/serving systems into a single "database of everything" and shared business logic with modular APIs and microservices.
- Livegraph (2012 2013): Built the incremental indexer for the Knowledge Graph, with low-latency reconciliation and composition. This powers Knowledge Panels and many other Search features.
- Alexandria (aka Caffeine) (2007 2013): Led the team to build the incremental indexer for Web Search that
  scaled to 1T web pages, averaged 1 min latency, and reduced staleness by 50%. It was built on a 250 PB
  Percolator based transactional data store running on 15,000+ machines, and had innovative techniques to
  handle diverse content types, redirects, duplicates, hyperlinks, pagerank, webmaster errors, and hacked sites.
  Google blog post from <u>June 2010</u>.
- Indexing pipeline (2005 2010): Built a batch indexing pipeline that scaled to 200B web pages with 36-hour latency, implementing a virtual segmented 10 PB repository that was needed to ingest a continuous crawl.
- Index scaling (2003 2005): Launched 8B web page index over 3 weeks on the eve of Microsoft's 5B index.

# Microsoft Research, Cambridge

Summer 2001

Eng Intern

Publication: <u>Squirrel</u>: A decentralized peer-to-peer web cache. Sitaram lyer, Ant Rowstron, Peter Druschel.
 Published in the Symposium on the Principles of Distributed Computing (PODC), July 2002, Monterey, CA.

#### **EDUCATION**

#### RIce University, Houston, TX

2001 - 2003 (graduated in 2005)

Ph.D. in Computer Science

- Dissertation: Application-assisted physical memory management
- Related publication: Practical, transparent operating system support for <u>superpages</u>. Juan Navarro, Sitaram lyer,
   Peter Druschel, Alan Cox. Symposium on OS Design and Implementation (OSDI), Dec 2002, Boston, MA.

### RIce University, Houston, TX

1998 - 2001

M.S. in Computer Science

- Thesis: Anticipatory disk scheduling
- Publication: Anticipatory scheduling: A disk scheduling framework to overcome deceptive idleness in synchronous I/O. Sitaram Iyer, Peter Druschel. Symposium on OS Principles (SOSP), Sep 2001, Banff, Canada.

#### Indian Institute of Technology, Bombay

1994 - 1998

B.Tech. in Computer Science

- Thesis: Xority: A measure of separability of training sets for neural network size estimation.
- Publication: Xority: A measure of separability of training sets to estimate hidden layer size in neural networks.
   Sitaram lyer, Pushpak Bhattacharyya. Intl. Conference of Knowledge Based Computer Systems (KBCS), Dec 1998, Bombay, India.