SITESH **PATEL**

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SKILLS & ABILITIES

Detail orientated with strong analytical and problem solving capabilities established though engineering design processes and engineering competitions

Implementation and understanding of the Software and Product Development Life Cycle; strong product innovation knowledge through engineering/marketing initiatives

Exceptional verbal/written communication and interpersonal skills built through customer-employee relationships in multiple work environments and technical report writing

Strong project management skills and leadership qualities developed through Waterloo Campus Ambassador and Waterloo Residence Life Staff

WORK EXPERIENCE

Veeva Network - Toronto, ON
Product Management Intern, May 2015 – Aug 2015

• Designed mockups and prototypes of new features using Axure and Balsamiq Mockups; documented designs using Confluence-Atlassian
• Gathered business requirements and usecases from early adopters/customers to develop user stories for product features
• Created scripts and complex data queries using SQL to cleanse data

SAP – Waterloo, ON
Product Management Intern, Jan 2014 – April 2014, Sept 2014 – Dec 2014

• Programmed sections of an android business application to help track point of sale orders offline; presented a demo of the application at an annual technology conference
• Repaired a dis-functioning Fleet Management/Vehicle Tracking .NET application using multiple APIs (Google Maps, Geotab, SQL Anywhere) and presented it to potential business clients
• Created a demo video for developers and customers to showcase SAP SQL Anywhere and SAP HANA data sync capabilities
• Developed functional test cases to evaluate a high availability (HA) function implementation within SAP Business Objects (BOBJ) using SAP SQL Anywhere
• Drafted a whitepaper to demonstrate to coworkers and customers how to efficiently deploy a BOBJ HA option on-premise
• Improved research skills by updating competitive documents for leading rival database software products while learning about RDBMS, in-memory databases, and the internet of things

Toronto Transit Commission- Toronto, ON
Oracle/Crystal Reports Developer, May 2013 – August 2013

• Designed and produced custom business reports using SAP Crystal Reports and Oracle SQL Developer for various company departments
• Collaborated and consulted with end users to gather business document requirements for TTC reporting standards
• Designed database schemas using knowledge of ER diagrams and modeling relationships
• Updated Oracle & SQL Server database systems on a weekly basis

Canada's Wonderland – Vaughan, ON
Retail Merchandiser, May 2012 – August 2012

• Performed inventory analysis and calculations of daily sales
• Adjusted floor layout and merchandise in a marketing perspective to attract customers
• Processed images with Canon Imaging software to edit and produce quality photographs

TECHNICAL SKILLS

Knowledge of and proficient in **C#, Java, VB** & **SQL** developed through self study, employment and school courses; developed applications and business intelligence programs

Excellent understanding of the user interface design process throughout the development lifecycle including **requirements gathering, storyboards, mock-ups** & **prototypes**

Currently learning web development using **HTML, CSS, PHP, Bootstrap Framework** & **WordPress**

Experienced with database software: **MySQL phpMyAdmin, SAP SQL Anywhere, Oracle SQL Developer** & **SAP HANA**

Solid foundation with **Eclipse IDE** & **Microsoft Visual Studio** through the development of applications

Working knowledge of **Adobe InDesign, Illustrator** & **Photoshop**

EDUCATION

University of Waterloo – Management Engineering
Candidate for Bachelors of Applied Science, Graduating 2017

Relevant Projects:
BeerTrack
• Designed and implemented a decision support system to allow microbreweries to forecast sales and optimize production
• Created a Heroku web application using HTML, CSS, PHP and Bootstrap

CashTrack.co
• Created a website to keep track of small loans using HTML, CSS, Bootstrap and PHP
• Implemented database and email integration for added website functionality

LEADERSHIP & VOLUNTEER

Campus Ambassador – University or Waterloo
May 2014 – Present
• Provide detailed information and an outstanding customer experience while working in the Visitors Centre processing information requests by telephone, e-mail, and online chats
• Promote campus community to prospective students and families by conducting experiential walking tours of the campus

Don (Resident Assistant) – University of Waterloo
May 2014 – Present
• Helped residents to socialize and grow through the experience of community living and initiated programs to help students learn by being involved in all aspects of residence life
• Responded to first-aid emergencies and problems, supervised emergency evacuations, and managed crisis situations

AWARDS

Waterloo Engineering Consulting Competition - 2nd & 3rd
University of Waterloo - Aug 2014, Nov 2013

President's Scholarship of Distinction - Above 90%
University of Waterloo - Sept 2012

ACTIVITIES & INTERESTS

Paddling   Entrepreneurship

Travelling   Ultimate Frisbee