

## Troubleshooting common issues

There are no real specifics with the plugin, but like anything else other than just blogging, it's will NOT work on a shared server or with a WP managed service provider

- if merchant sit on a shared server or with WP managed service provider, it's just impossible that can work fine or for a long time.

It's because providers off such service are frozen to old PHP, MySQL , etc versions or are just adding too much security layers or layers off control that make there is ZERO chance it's can work long terms with them.

While with VPS, VPM (cloud or not) or dedicated server, all is fine at 99% of time under conditions WP and woocommerce standard prerequisites are ok,

**Standard woocommerces prerequisites **MUST BE CHECKED** at WP dashboard by following these instructions:**

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At WP admin panel, go in woocommerce-> System status , and check that you do not have any red color item(s) OR RECOMMENDATION TO UPGRADE listed and particularly for these bellow:

WP version,  
PHP version,  
woo version,  
MYSQL version

If if you do have **red color(s) items** I listed above **OR RECOMMENDATION TO UPGRADE** about these, **YOU MUST SOLVE IT** by update/upgrade and if you do not know how you may contact your web-hosting provider

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Also I have big feeling that MariaDB is no well supported, because MariaDB do not follow exactly MySQL standard what ever they claim.

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