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Setup Guide | Dragonpay for WooCommerce

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1 - Download Github .zip file

- Use Github green color button to download .zip file

2 - Unzip Github .zip file

- Extract "dragonpay-standard-for-woocommerce-master.zip"

3 - Upload Plugin Folder at your Server

- In extracted master folder, **locate dragonpay-for-woocommerce** folder, it's within folders: dragonpay-standard-for-woocommerce-master => dragonpay-standard-for-woocommerce-stable-x.x.x.

- Using FTP or SFTP, upload above said **dragonpay-for-woocommerce folder** to the **wp-content/plugins** folder in the root of your WordPress installation, see below how to find it.

  Note:

  - You need to allow overwrite files

  - Uploding files by not using FTP or SFTP can fail with not enough values in your php.ini file server configuration for these parameters: memory_limit ; upload_max_filesize ; post_max_size ; max_execution_time

  The location of the root of your WordPress installation depends on where you originally installed WordPress, and is also driven by your webhosting provider.

  Common folder locations to check are:

  ```
  /
  /public_html
  /www
  /var/www/
  /home/YOURUSERNAME/www
  /home/YOURUSERNAME/public_html
  /srv/
  ...
  ```

  You know you've found the right folder when you see the following subfolders:

  ```
  wp-includes
  wp-content
  wp-admin
  ```

  If you can't find the root of your WordPress installation, get in touch with your webhosting provider and ask them to help you locate it. In most cases, it's the same as the document root.

  FTP Upload example, when the location of the root of your WordPress installation have this path: /home/YOURUSERNAME/public_html
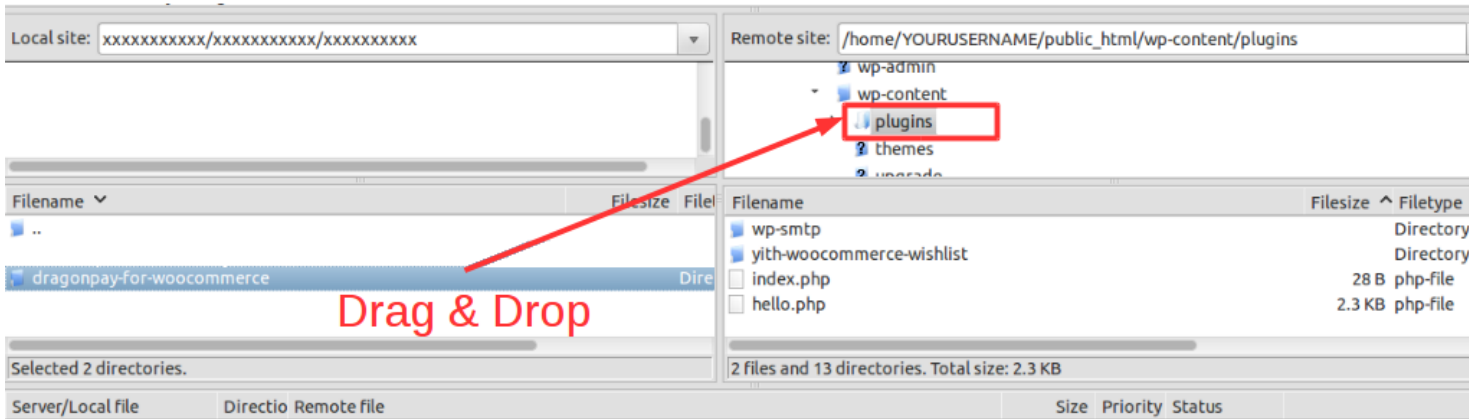
4 - Activate the Plugin

- Login to your WordPress Admin Panel

- Go to Plugins screen

- Check that **WooCommerce Plugin** is ever activated, if not you have to activate it first

- Find the newly uploaded Plugin **Dragonpay.ph Payment Gateway For WooCommerce** in the list

- Click **Activate** to activate the Plugin.

5 - WooCommerce | Settings | General

- In WordPress Admin Panel, go in WooCommerce >> Settings >> "General" Tab

- At "General Options", check that at "API", **Enable the REST API** is ticket. For very last WooCommerce version, this parameter is at "API" Tab

- At "General" Tab and "Currency Options", Check that "Currency" is set to **Philippines Pesos or US Dollars** as only these currencies are supported by Dragonpay Gateway

6 - WooCommerce | Checkout | Checkout Options

- Still in: WooCommerce >> Settings

- Go in "Checkout" Tab

- Go at bottom page & at "Gateway Display Order", you can Drag and drop gateways to control their **display order** on the frontend and tick the **default gateway** you want and **save**

7 - WooCommerce | Checkout | Dragonpay.ph

- Still in: WooCommerce >> Settings >> "Checkout" Tab

- Click on **Dragonpay.ph** Link
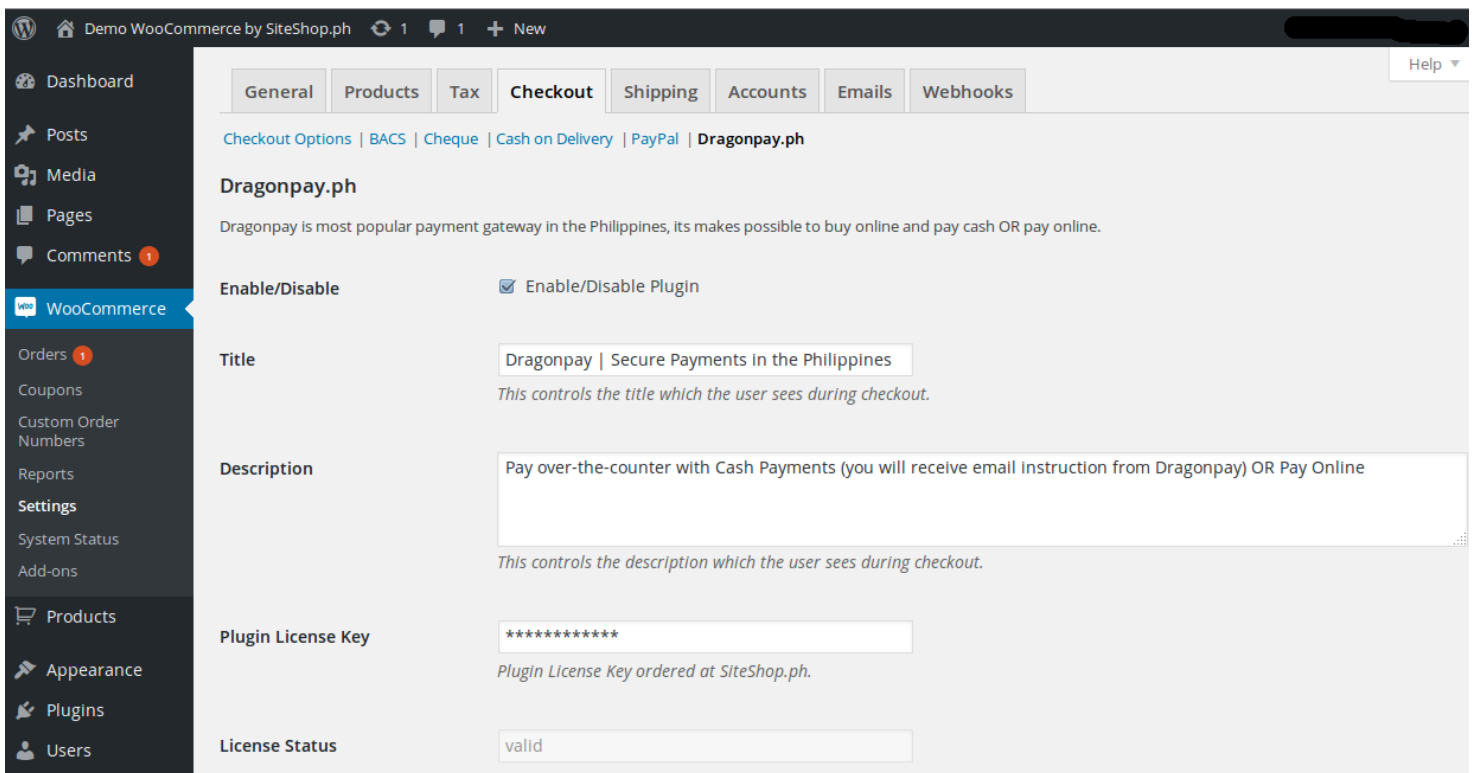
As per the above screen you can see parameters for Dragonpay Payment Plugin, we are going to explain every config parameters one by one:

- **Enable/Disable:**

  This controls whether the Dragonpay Gateway is enabled or not at Checkout.

- **Title:**

  This controls the title which the user sees during checkout.

- **Description:**

  This controls the description which the user sees during checkout.

- **Dragonpay Merchant ID:**

  Insert Dragonpay Merchant ID provided by dragonpay.ph

- **Dragonpay API Password:**

  Insert Dragonpay API Password provided by dragonpay.ph

  Note: Dragonpay API Password could be not the same for Test Account VS Live-Production Account, both provided by dragonpay.ph

- **Gateway Test Mode:**

  Enable this if you want to use your Dragonpay Test Account with no real money transaction, when disabled you will be using your Dragonpay Production Account

  Important: Before doing real money transactions, you should always test first , so please enable Test Mode.

  With Test Mode enabled, at Checkout step there will be URL redirection to Dragonpay Gateway Test Website and by selecting there the "Bogus Bank Online" (with any id and password) or the "Bogus Bank Over-the-Counter" you will be able to test plugin without real money transactions.

- **Debug Log:**

  Enable this if you want Log Dragonpay events, such as Transaction initiated, Web Redirection, Notification, Daily Txns Synchronization, inside: log file

  If the file do not exist, please check at WooCommerce >> System Status, if "Log Directory Writable" status is fine.

- **Daily Order Status Synchronization:**

  Daily Synchronization of order status is done automatically with your Dragonpay Account.

  This is an additional method to on the fly order status update.

  This is particularly helpful in case some notifications were not received at WooCommmerce as short Internet connection interruptions are possible, and having missing update status on orders in your WooCommerce was not an option.

- **Shopping Cart ID (optional):**

Shopping Cart ID (maximum length of 80 characters) to be used with Multi-Cart Redirector for Dragonpay (https://siteshop.ph/multi-cart-redirector-for-dragonpay). With Redirector you can share your Dragonpay account with multiple systems. Redirector broadcast communication to up to 25 different shopping cart installations ; Only one single Dragonpay account needed!

- **Return URL:**

  Displayed URL must be communicated to Dragonpay Support

- **Postback URL:**

  Displayed URL must be communicated to Dragonpay Support

8 - Give your URLs to Dragonpay Support

- **Important:**

  Communicate to Dragonpay support your Return URL and Postback URL there are displayed in red color at bottom page here:

  WooCommerce >> Settings >> "Checkout" Tab >> Dragonpay.ph

9 - Grid of Cross-Reference Status

Dragonpay		WooCommerce	
Status Code	**Description**	**Previous Order Status**	**Updated Order Status**
P	Pending	Pending Payment	On Hold (Case Over-The-Counter)
S	Successfully Paid	Pending Payment (Case Online Banking) OR On Hold (Case Over-The-Counter)	Processing
F	Failure	Pending Payment	Failed
U	Unknow	N/A	N/A
R	Refund	Processing or Completed	Refunded
K	Chargeback	Processing or Completed	Refunded
V	Void	Pending Payment	Cancelled

A	Authorized	Pending Payment	On Hold

◄   ►

Important:

- **Auto cancellation of pending orders by WooCommerce:**

  WooCommerce order status always start by a "Pending Payment" status, it's their initial status at WooCommerce.

  From checkout step, customer is redirected to Dragonpay website, but there if customer do not submit the Dragonpay website form, order at WooCommerce will stay at the initial status.

  Depending of what is your parameters at WooCommerce for inventory (Menu: WooCommerce >> Settings >> Products >> Inventory : **Hold Stock**), orders still at their WooCommerce initial status (Pending Payment) could be Cancelled automatically by WooCommerce after the time definited at "**Hold Stock**". We recommend to set it to 30 mins.

  Note that according to above grid "Pending payment" order status at WooCommerce do not match to "Pending" transaction status at Dragonpay. The Pending transaction status at Dragonpay only match to "On Hold" status at WooCommerce, a such way only orders where customers did not submit the Dragonpay website form could have their order cancelled by WooCommerce depending off parameters you set at "**Hold Stock**".

- **Delivery - "Complete" order status at WooCommerce:**

  The "Complete" order status at wooCommerce is not managed/updated by the payment gateway plugin because it's a logistic matter, so admin can update status manually or rely on a logistics plugin that could auto update WooCommerce order to the "Complete" status.

- **Refund:**

  To make a refund you must initiate it from your Dragonpay account and order status at WooCommerce will be automatically updated.

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