

Joshua Miller

A Full Stack Developer with a passion for quality and teamwork.

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EXPERIENCE

ProNexis, Springville UT — *Weeknight Shift Coordinator*

October 2019 - PRESENT

I provide assistance to Customers looking for contractors throughout the country. I schedule estimates for these customers. On top of the normal tasks of the CSR I also run the shift. I manage the agents that are logged in, and make sure they are staying on task. I run hourly reports to provide benchmarks on call center performance. I also rearrange agents to assign coverage where needed. I report to the call center manager on the progress.

ProNexis, Springville UT — *Customer Service Rep*

March 2016 - October 2019

I provide assistance to Customers looking for contractors throughout the country. I schedule estimates for these customers.

One Man Band Diner, Spanish Fork UT — *Cook/Server*

October 2015 - December 2015

I prepared meals for customers, and bussed the tables afterwards, to maintain a clean environment.

EDUCATION

University of Utah Coding Bootcamp, Salt Lake City, UT — *Full Stack Web Development*

July 2020 - January 2021

Utah Valley University Concurrent Enrollment, Spanish Fork, UT — *BS Computer Science*

August 2014 - May 2016

Spanish Fork High School, Spanish Fork, UT

August 2013 - May 2016

SKILLS

Object Oriented Programming

Functional Programming

Version Control

3D modeling

Graphic Design

Front End Development

Management

TECHNOLOGIES

GIMP

Blender

CSS

HTML5

JavaScript

React.js

Node.js

Express.js

MongoDB

Mongoose ODM