


# KampungKu Interface Design Case Study


## PART A: Service Booking Flow


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## 1. Service List / Home Page


# Hello, Sarah

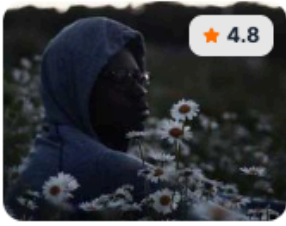
 Kampung Kami

 All

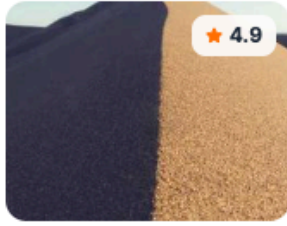
 Cleaning

 Food


 Shop



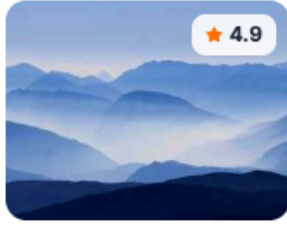
**House Cleaning**  
cleaning **RM 80**




**Food Preparation**  
food **RM 50**





**Personal Shopping**  
shopping **RM 30**




**Clinic Escort**  
healthcare **RM 100**

 Home

 Track

 Worker

 Profile

## 2. Service Details Page





### House Cleaning

★ 4.8 (124)

🕒 2-3 hours

RM 80

per session

#### Description

Professional house cleaning service including floor mopping, dusting, and bathroom cleaning.

#### What's Included

- ✓ Floor mopping
- ✓ Dusting
- ✓ Bathroom cleaning
- ✓ Kitchen cleaning

#### Available Workers



Mak Cik Ani

★ 4.9

[Book This Service](#)

### 3. Booking Form / Scheduling Page

#### Schedule Service



#### House Cleaning

2-3 hours • RM 80

#### Select Date

yyyy-mm-dd



#### Select Time Slot

08:00

10:00

14:00

16:00

#### Location

123 Kampung Kami, 43000

#### Special Instructions

e.g. Please bring extra mop

Continue to Payment

## 4. Payment Method Page

### Payment

#### Order Summary

House Cleaning	RM 80.00
Platform Fee	RM 5.00

<b>Total</b>	<b>RM 85.00</b>
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#### Select Payment Method



Credit/Debit Card



E-Wallet (TnG)



Online Banking



Card Number

MM/YY

CVV

Pay RM 85.00

## 4b. Payment Failed (Error Flow)



### Payment Failed

#### ! Transaction Declined

Your card ending in •••• 4242 was declined by the bank. No charges were made.

Try Again

Use Different Method

Cancel Booking

## 5. Booking Confirmation Page




### Booking Confirmed!

Ref: BK-7829-23

#### House Cleaning

 25 Dec 2025

 10:00 AM

 23, Jalan Kampung Kami, 43000



Service Provider  
**Mak Cik Ani**

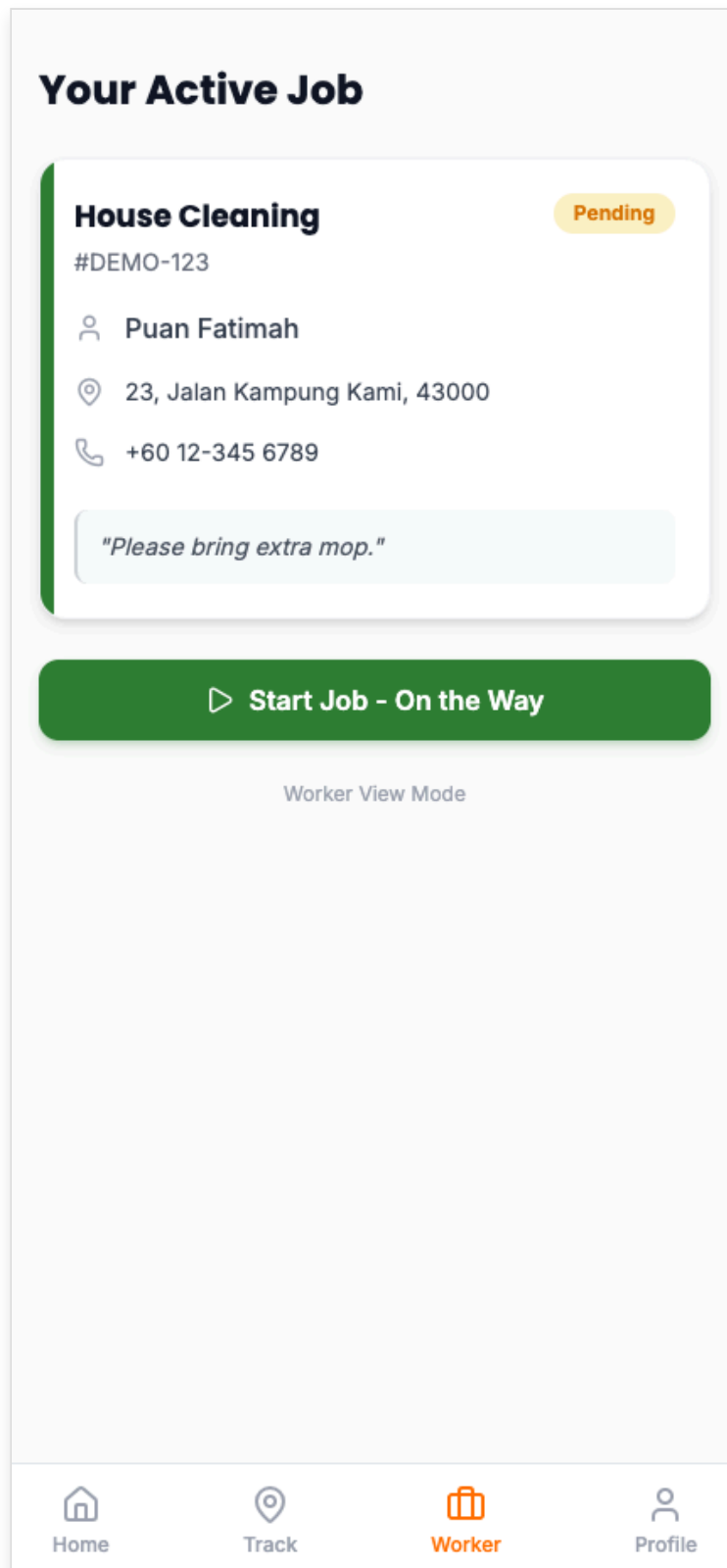
[Track Service](#)

[Back to Home](#)

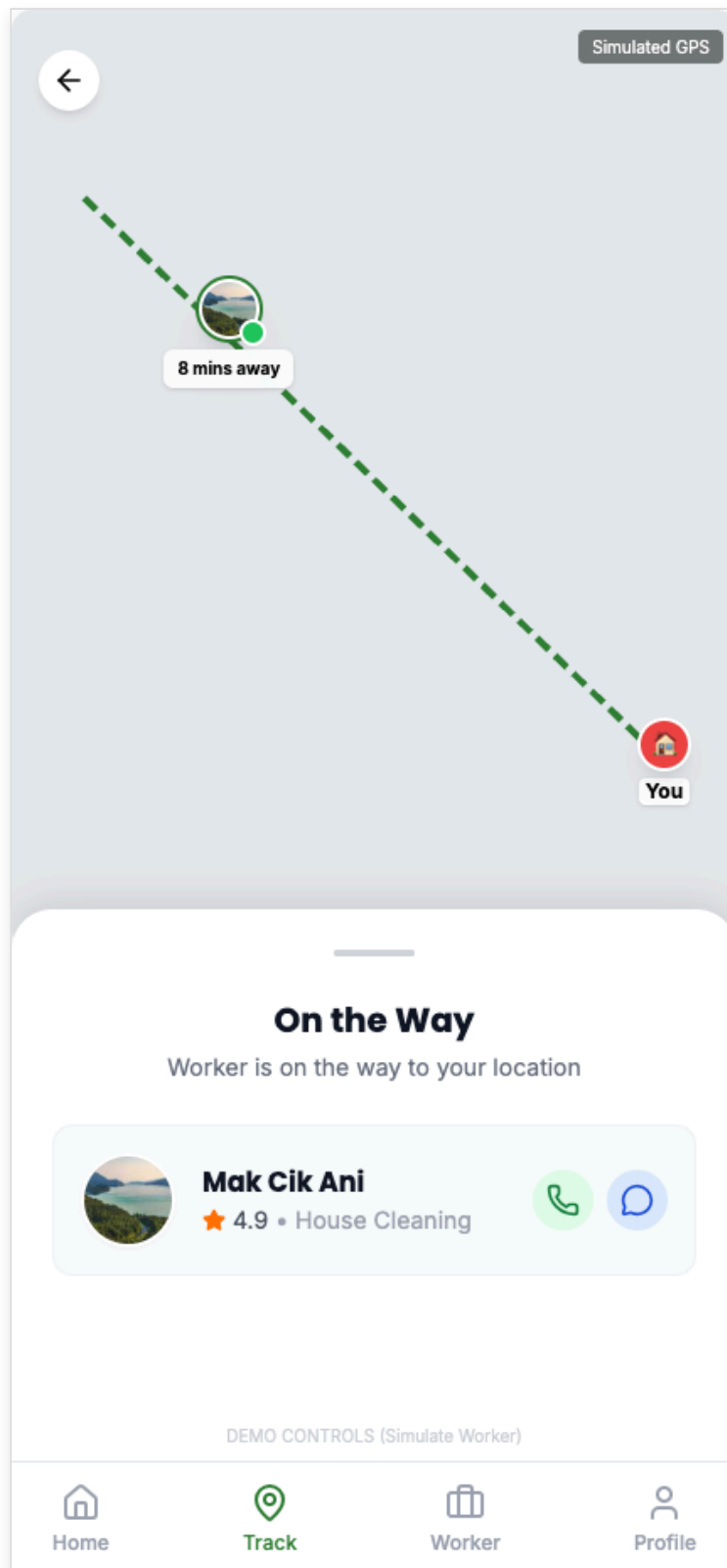
## PART B: Worker Module

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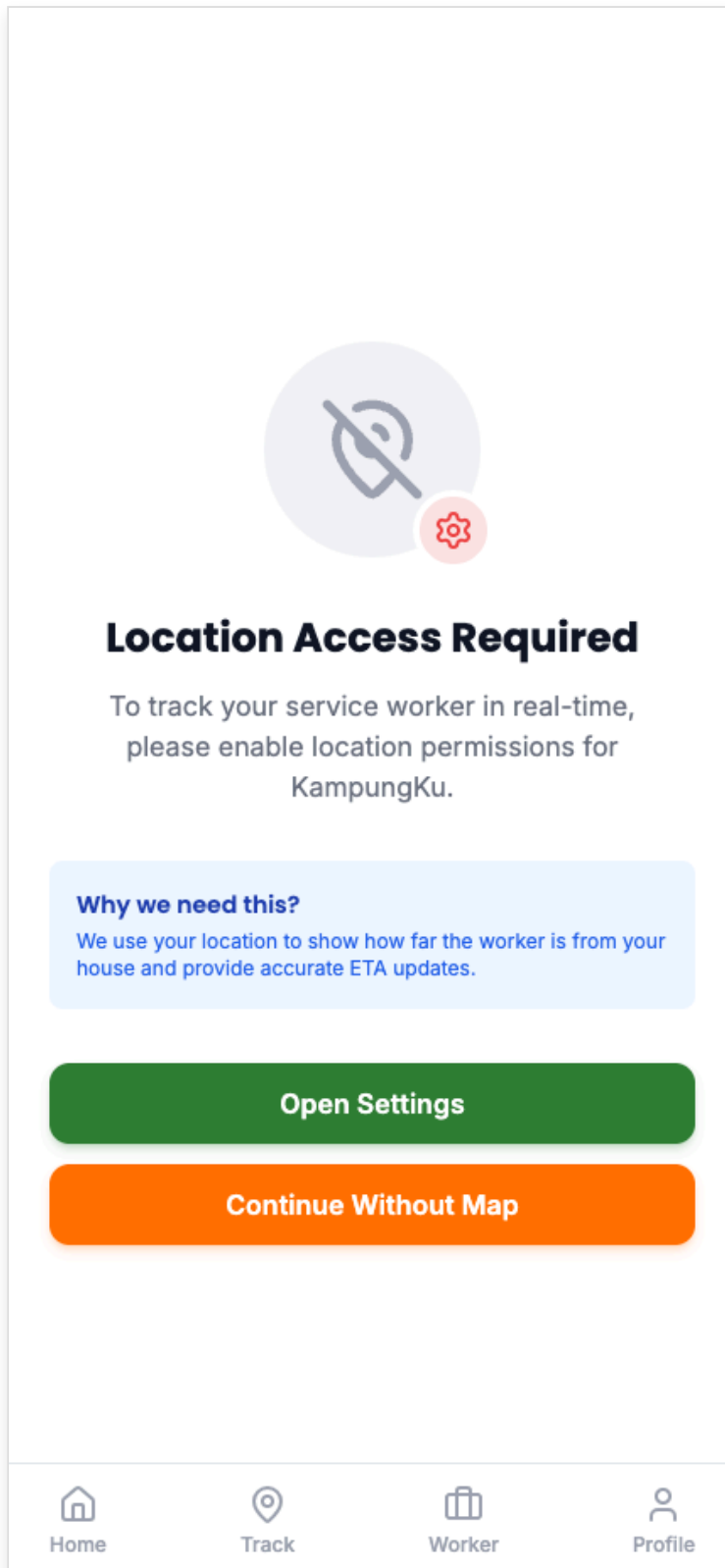
## 1. Worker Status / Assigned Job Screen



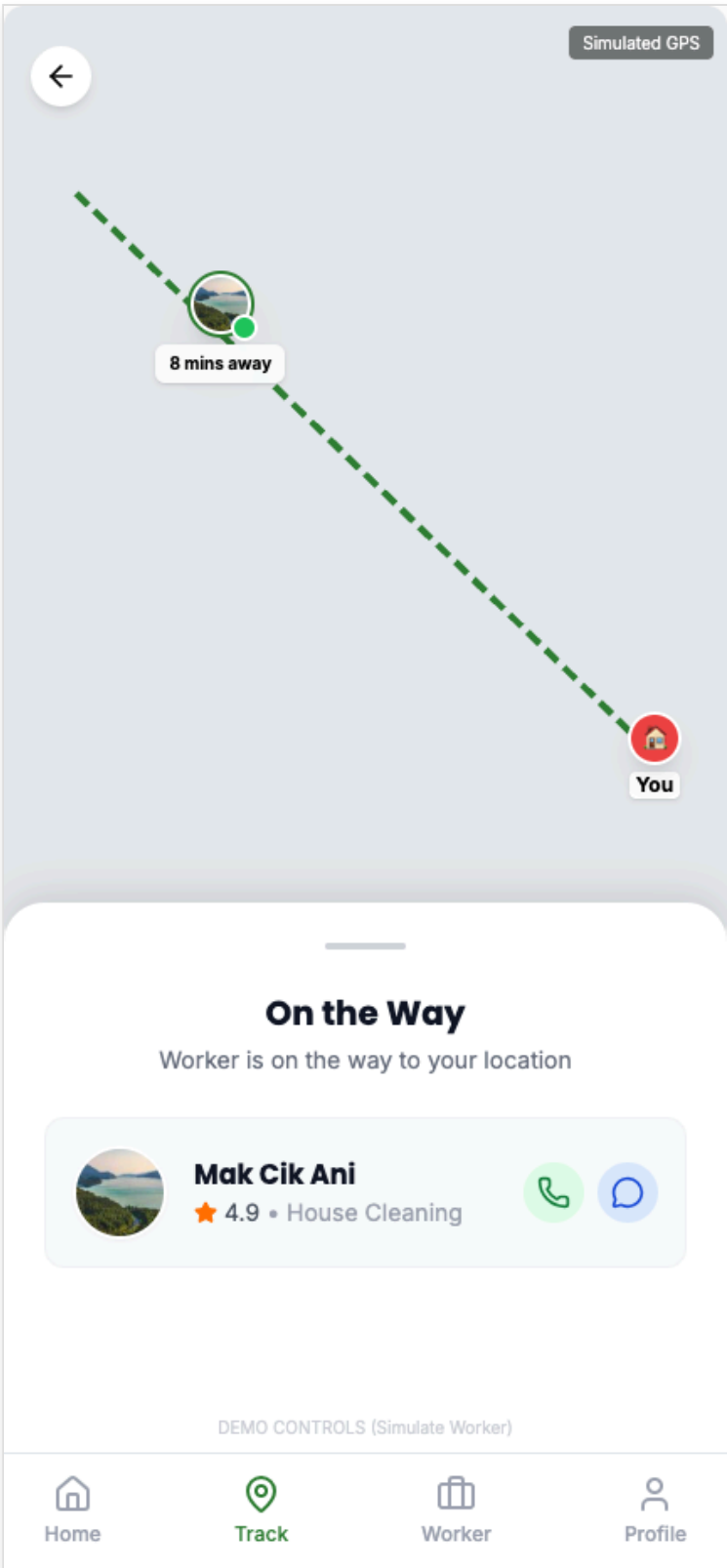
## 2. Real-Time Map Tracking Screen



## 2b. GPS Permissions Denied (Error Flow)



### 3. User View: Service in Progress



## 4. Service Completion Screen



### Service Completed!

Hope you are satisfied with the service.

Service	House Cleaning
Duration	2h 15m
<b>Total Paid</b>	<b>RM 85.00</b>

Rate Mak Cik Ani



Leave a comment (Optional)

Punctual

Friendly

Thorough

Skilled

Submit Feedback

Skip