KampungKu Interface Design Case Study

PART A: Service Booking Flow

1. Service List / Home Page

Hello, Sarah
📍 Kampung Kami

🔍 Search services...

🏠 All | 🧹 Cleaning | 🍽️ Food | 🛒 Shop

⭐ 4.8

House Cleaning
cleaning   **RM 80**

⭐ 4.9

Food Preparation
food   **RM 50**

⭐ 4.7

Personal Shopping
shopping   **RM 30**

⭐ 4.9

Clinic Escort
healthcare   **RM 100**

🏠 Home   📍 Track   💼 Worker   👤 Profile
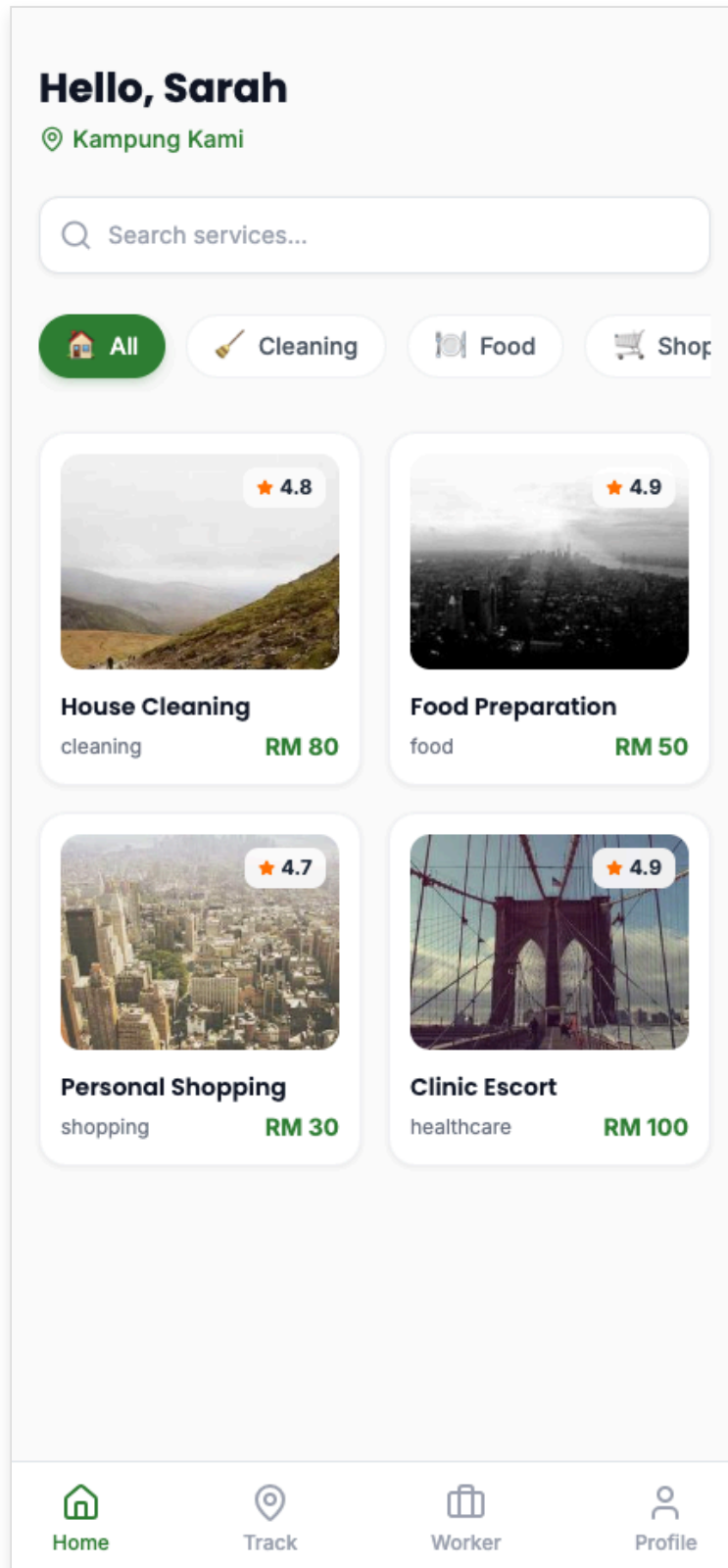
House Cleaning

RM 80
per session

⭐ **4.8** (124)   🕐 2-3 hours

Description

Professional house cleaning service including floor mopping, dusting, and bathroom cleaning.

What's Included

- ✓ Floor mopping
- ✓ Dusting
- ✓ Bathroom cleaning
- ✓ Kitchen cleaning

Available Workers

Mak Cik Ani
⭐ 4.9

Book This Service

3. Booking Form / Scheduling Page

← **Schedule Service**

House Cleaning
2-3 hours • RM 80

📅 **Select Date**

yyyy-mm-dd

🕐 **Select Time Slot**

| 08:00 | 10:00 | 14:00 | 16:00 |

Location

123 Kampung Kami, 43000

Special Instructions

e.g. Please bring extra mop

Continue to Payment

4. Payment Method Page

← **Payment**

Order Summary

House Cleaning	RM 80.00
Platform Fee	RM 5.00
Total	**RM 85.00**

Select Payment Method
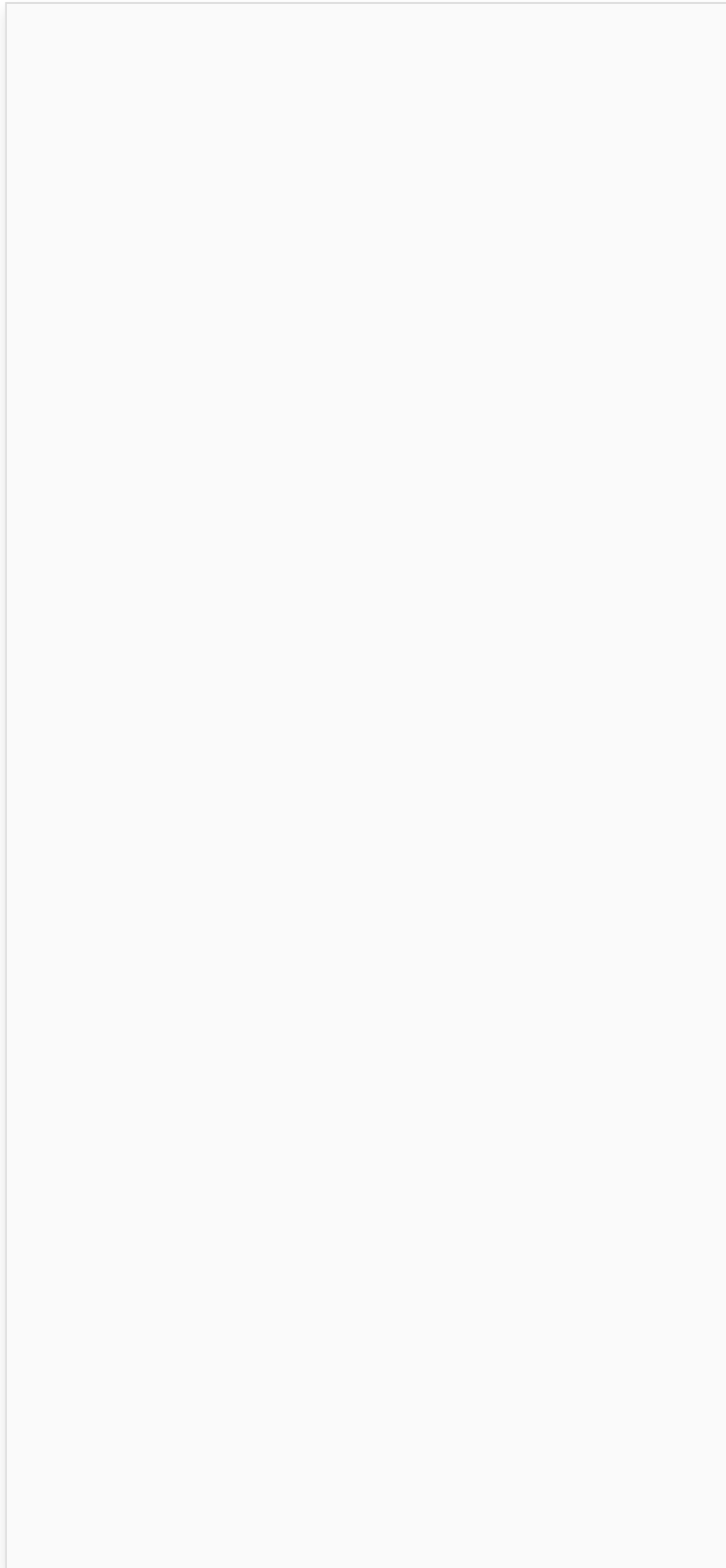
💳 Credit/Debit Card ⦿

👛 E-Wallet (TnG) ○

🏛 Online Banking ○

Card Number
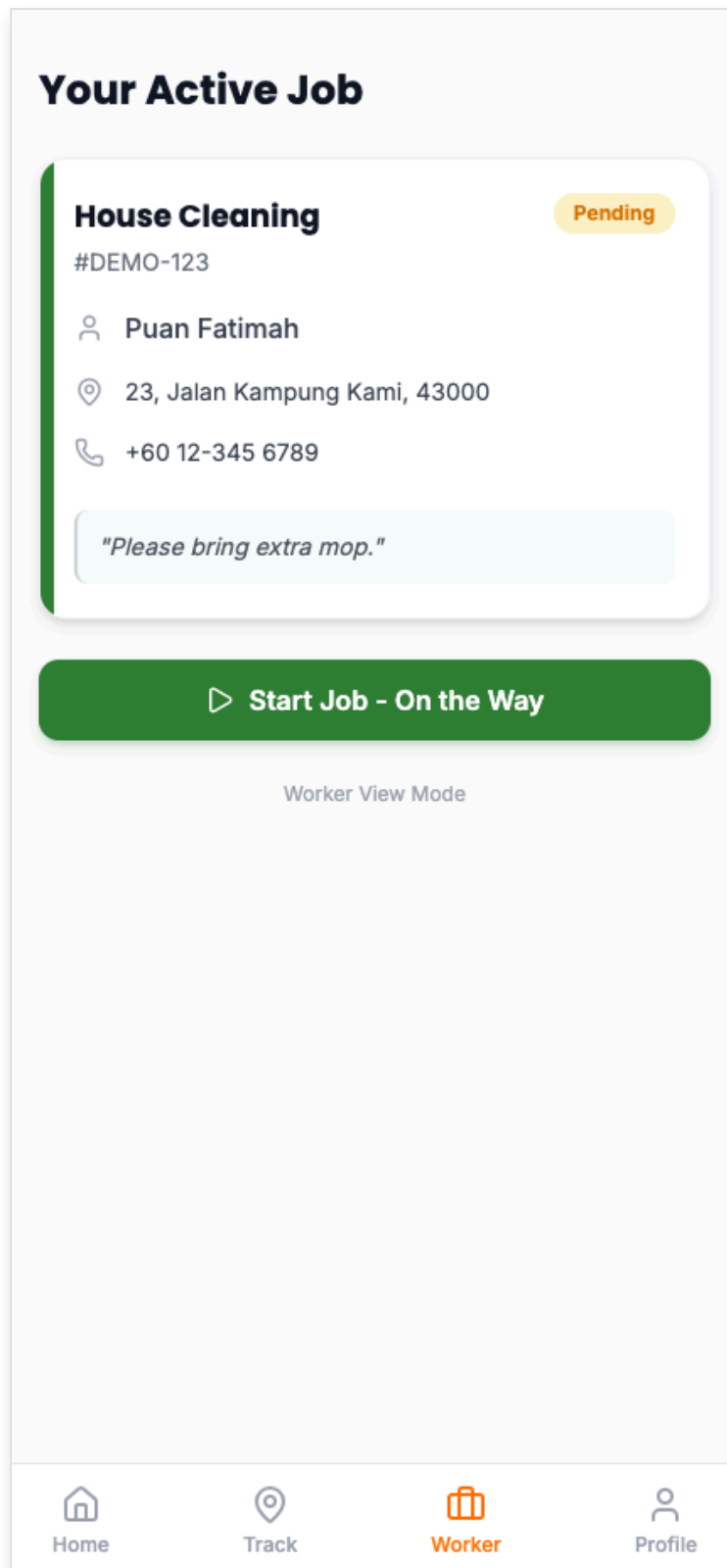
MM/YY

CVV

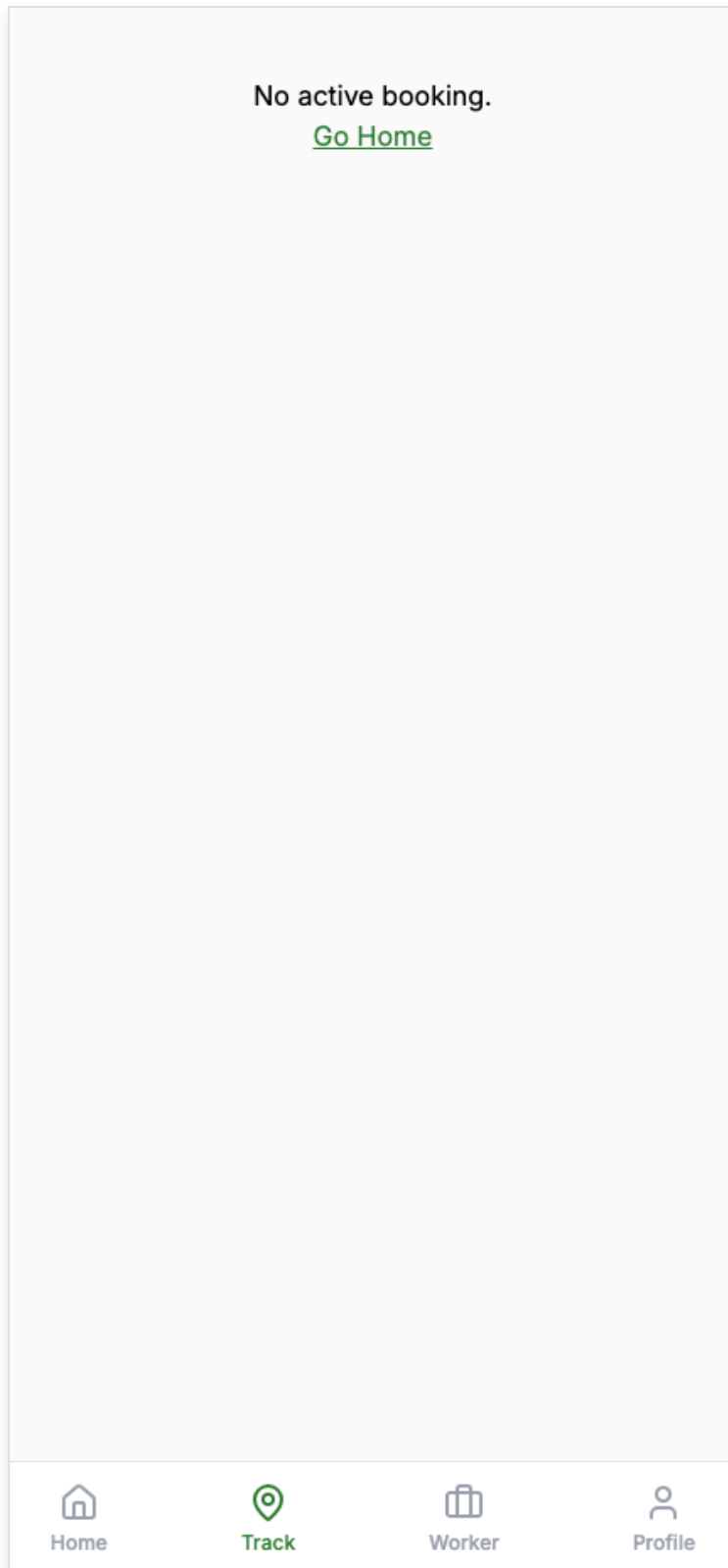**Pay RM 85.00**

5. Booking Confirmation Page

PART B: Worker Module
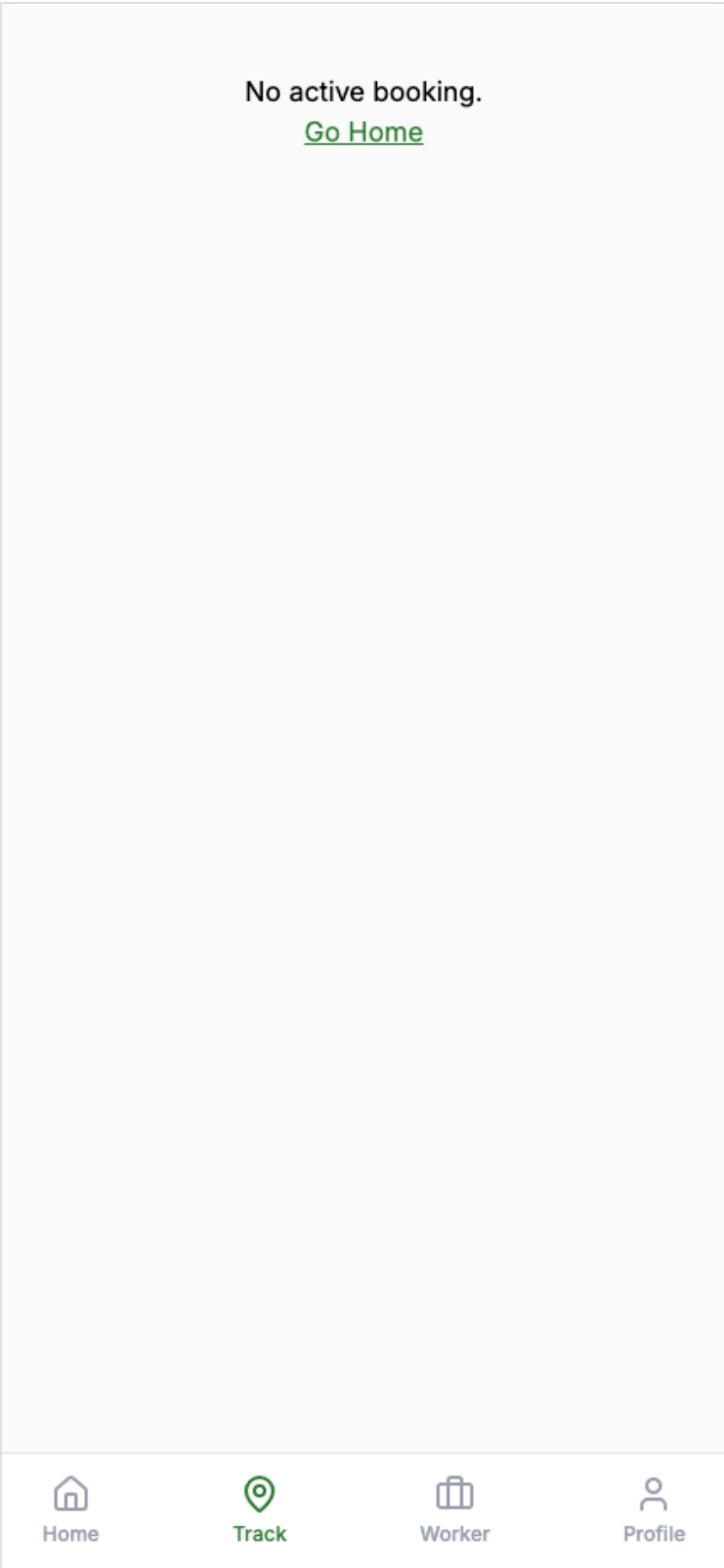
1. Worker Status / Assigned Job Screen

Your Active Job

House Cleaning
#DEMO-123

Pending

👤 Puan Fatimah

📍 23, Jalan Kampung Kami, 43000

📞 +60 12-345 6789

"Please bring extra mop."

▷ **Start Job - On the Way**

Worker View Mode

🏠 Home   📍 Track   💼 **Worker**   👤 Profile

2. Real-Time Map Tracking Screen

No active booking.
Go Home

3. User View: Service in Progress

No active booking.
Go Home

Home
Track
Worker
Profile

Service Completed!

Hope you are satisfied with the service.

Service	House Cleaning
Duration	2h 15m
Total Paid	**RM 85.00**

Rate Mak Cik Ani

☆ ☆ ☆ ☆ ☆

Leave a comment (Optional)

Punctual Friendly Thorough Skilled

Submit Feedback

Skip