

KampungKu Interface Design Case Study

PART A: Service Booking Flow

1. Service List / Home Page

Hello, Sarah

④ Kampung Kami

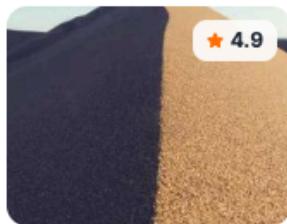
Search services...

All Cleaning Food Shop



House Cleaning
cleaning **RM 80**

4.8



Food Preparation
food **RM 50**

4.9



Personal Shopping
shopping **RM 30**

4.7



Clinic Escort
healthcare **RM 100**

4.9

Home Track Worker Profile

2. Service Details Page



House Cleaning **RM 80**
per session

★ 4.8 (124) **⌚ 2-3 hours**

Description
Professional house cleaning service including floor mopping, dusting, and bathroom cleaning.

What's Included

- Floor mopping
- Dusting
- Bathroom cleaning
- Kitchen cleaning

Available Workers



Mak Cik Ani
★ 4.9

Book This Service

3. Booking Form / Scheduling Page

[Schedule Service](#)



House Cleaning
2-3 hours • RM 80

Select Date

yyyy-mm-dd 

Select Time Slot

08:00 10:00 14:00 16:00

Location

123 Kampung Kami, 43000

Special Instructions

e.g. Please bring extra mop

Continue to Payment

4. Payment Method Page

← **Payment**

Order Summary

House Cleaning	RM 80.00
Platform Fee	RM 5.00
Total	RM 85.00

Select Payment Method

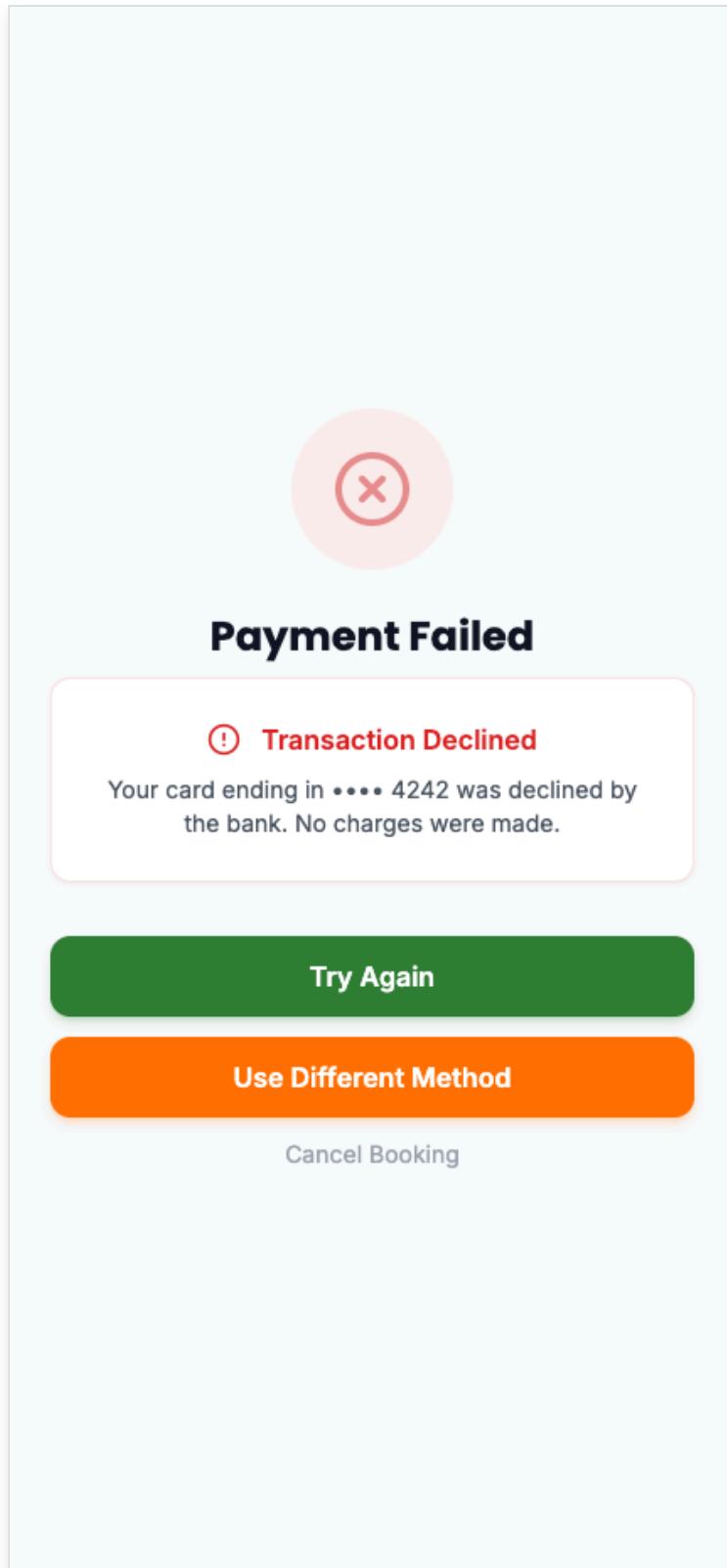
- Credit/Debit Card
- E-Wallet (TnG)
- Online Banking

Card Number

MM/YY CVV

Pay RM 85.00

4b. Payment Failed (Error Flow)



5. Booking Confirmation Page



Booking Confirmed!

Ref: BK-7829-23

House Cleaning

 25 Dec 2025

 10:00 AM

 23, Jalan Kampung Kami, 43000

 Service Provider
Mak Cik Ani

[Track Service](#)

[Back to Home](#)

PART B: Worker Module

1. Worker Status / Assigned Job Screen

Your Active Job

House Cleaning Pending

#DEMO-123

Puan Fatimah

23, Jalan Kampung Kami, 43000

+60 12-345 6789

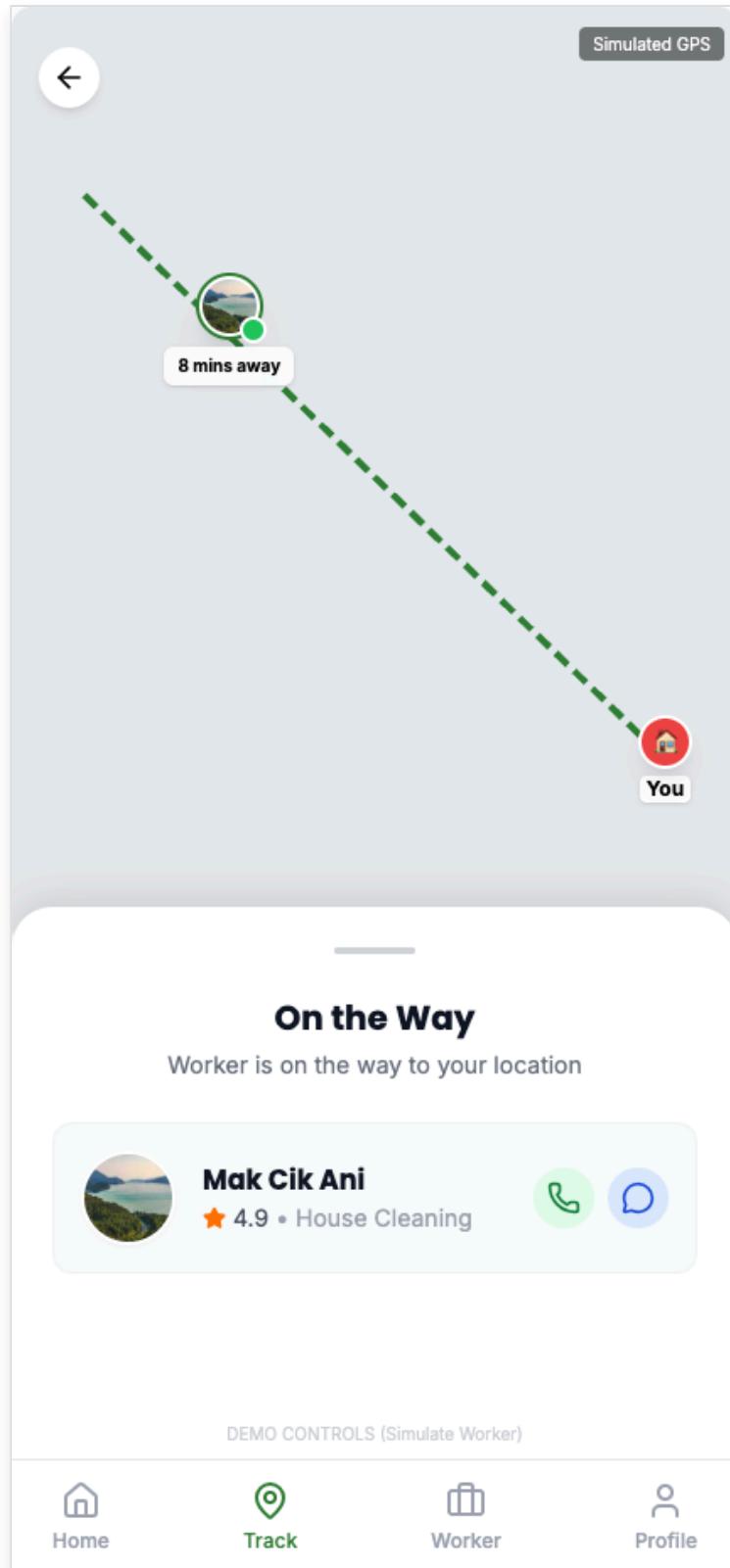
"Please bring extra mop."

▷ Start Job - On the Way

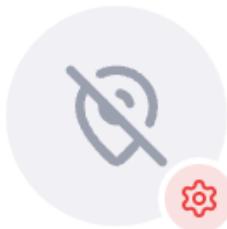
Worker View Mode

Home Track Worker Profile

2. Real-Time Map Tracking Screen



2b. GPS Permissions Denied (Error Flow)



Location Access Required

To track your service worker in real-time,
please enable location permissions for
KampungKu.

Why we need this?

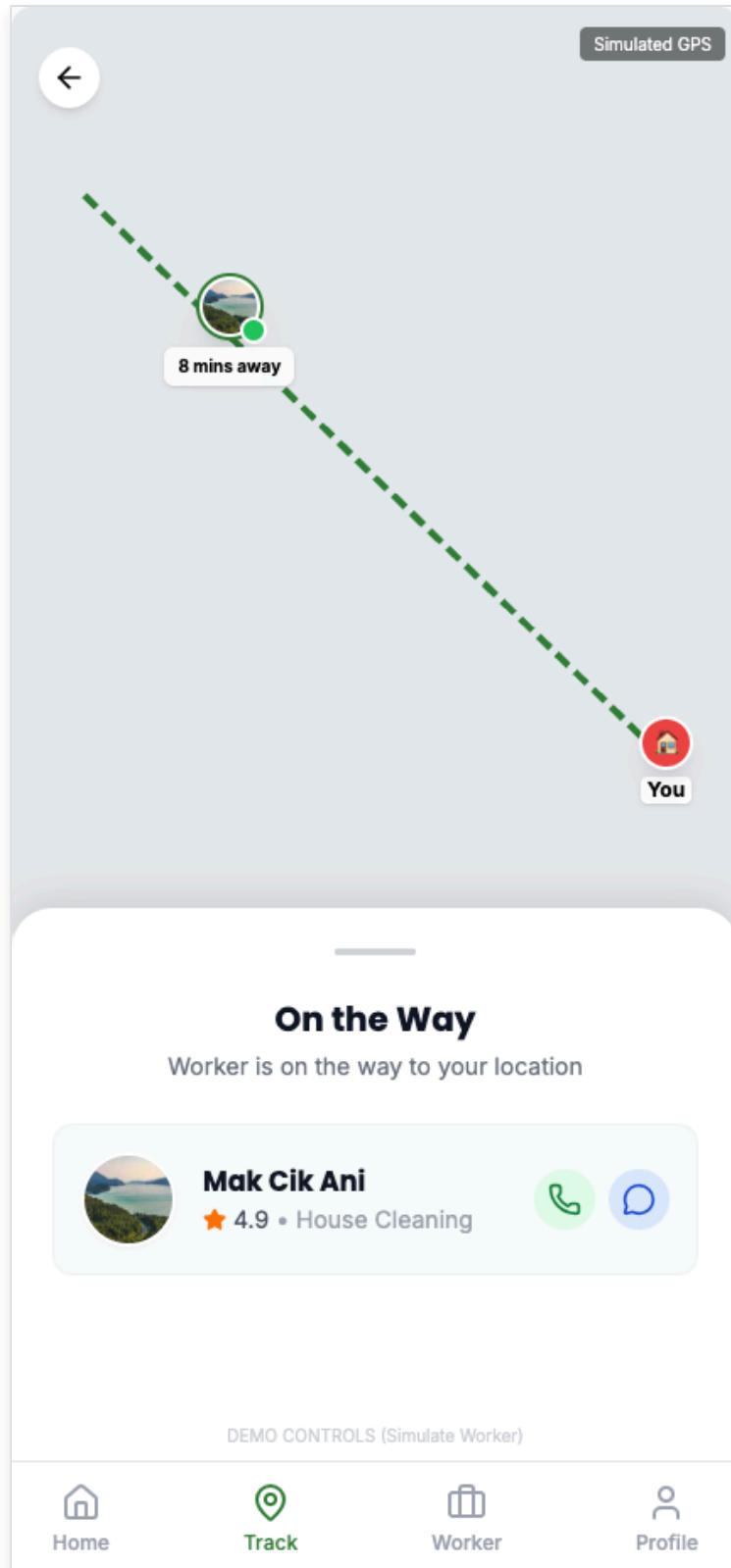
We use your location to show how far the worker is from your house and provide accurate ETA updates.

[Open Settings](#)

[Continue Without Map](#)

 Home  Track  Worker  Profile

3. User View: Service in Progress



4. Service Completion Screen



Service Completed!

Hope you are satisfied with the service.

Service	House Cleaning
Duration	2h 15m
Total Paid	RM 85.00

Rate Mak Cik Ani



Leave a comment (Optional)

Punctual Friendly Thorough Skilled

Submit Feedback

Skip