



Siti Hawa Mad Daud

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Kuala Lumpur

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Professional Summary

Experienced IT professional with expertise in web development, database management, and DevOps. Proficient in Laravel, PHP, Vue, SQL, and PostgreSQL. Strong problem-solving skills and effective team collaborator. Dedicated to improving operations through technology.

Skills

Technical Skills

Web Development: Laravel, PHP, Vue, JavaScript, Alpine.js, Livewire, HTML, CSS, Tailwind

Database Management: QL, PostgreSQL, DBeaver

DevOps: Git, Bitbucket, GitEye, GitHub, GitLab

Project Management Tools: ClickUp, Jira

Soft Skills

Teamwork: Works well with others to achieve common goals

Positive Attitude: Approaches challenges with optimism and a constructive mindset

Adaptability: Easily adjusts to new information and changing situations

Fast Learner: Quickly acquires and applies new skills.

Work History

07/2021 - Current

Pegawai Teknologi Maklumat

Universiti Malaya, Kuala Lumpur, Malaysia

- **Technical Lead:** Managed a team to develop and deploy the eHR/API/Career system, ensuring project milestones and deadlines were met
- **System Development:** Designed and built the eHR system and APIs using Laravel, Livewire, PHP, HTML, CSS, Tailwind, and JavaScript
- **System Maintenance:** Maintained and troubleshoot the eHR/Api and related system

07/2020 - 07/2021

Full Stack Software Engineer

B2BE GSS Sdn Bhd, Petaling Jaya, Malaysia

- **HRM System Development:** Led the development of the co8 HRM and co8 Workspace systems, improving functionality and user experience.
- **Internal Support:** Managed internal support tickets, resolving client issues related to legacy systems
- **Technical Expertise:** Utilized Vue, Laravel, and C#

02/2020 - 07/2020

Intern

B2BE GSS Sdn Bhd, Petaling Jaya, Malaysia

- **Version Control:** Used Git for managing changes and facilitating seamless team collaboration.
- **Project Involvement:** Actively participated in the development of the co8 Workspace system.
- **Technical Skills:** Worked with Vue, Laravel

Education	<p>01/2021 Bachelor of Computer Science (Hons.) (3.81 GPA)</p> <p><i>Universiti Teknologi Mara Jasin, Melaka, Malaysia</i></p> <p>Awarded with Vice Chancellor's Award</p> <ul style="list-style-type: none"> • Gold Award, International Jasin Multimedia & Computer Science Exhibition, January 2020 • Best Presenter Award, Data Mining & AI Exhibition, June 2019 	<p>07/2018 Diploma of Computer Science (3.78 GPA)</p> <p><i>Universiti Teknologi Mara Raub, Pahang, Malaysia</i></p> <p>Awarded with Vice Chancellor's Award</p> <ul style="list-style-type: none"> • Participant, Programming Competition (Carnival ICT & Mathematics), 2017 • Secretariat, e-Sport Tournament, 2016
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Languages

Malay: Proficient
English: Advanced

Hobbies

Netball & Volleyball: Actively participate, enjoying teamwork and physical activity

References

Norlaili Binti Raspan (*Pegawai Teknologi Maklumat*)
Head of Premier Service Digitalization Unit
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Thanaletchumi A/P Dharmalingam (*Pegawai Teknologi Maklumat*)
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