



# Siti Hawa Mad Daud

sitiyawamaddaud08@gmail.com  
Kuala Lumpur

0188719038

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<b>Professional Summary</b>	Experienced IT professional with expertise in web development, database management, and DevOps. Proficient in Laravel, PHP, Vue, SQL, and PostgreSQL. Strong problem-solving skills and effective team collaborator. Dedicated to improving operations through technology.
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<b>Skills</b>	<b>Technical Skills</b> <b>Web Development:</b> Laravel, PHP, Vue, JavaScript, Alpine.js, Livewire, HTML, CSS, Tailwind <b>Database Management:</b> QL, PostgreSQL, DBeaver <b>DevOps:</b> Git, Bitbucket, GitEye, GitHub, GitLab <b>Project Management Tools:</b> ClickUp, Jira	<b>Soft Skills</b> <b>Teamwork:</b> Works well with others to achieve common goals <b>Positive Attitude:</b> Approaches challenges with optimism and a constructive mindset <b>Adaptability:</b> Easily adjusts to new information and changing situations <b>Fast Learner:</b> Quickly acquires and applies new skills.
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<b>Work History</b>	07/2021 - Current <b>Pegawai Teknologi Maklumat</b> <b>Universiti Malaya, Kuala Lumpur, Malaysia</b> <ul style="list-style-type: none"><li><b>Technical Lead:</b> Managed a team to develop and deploy the eHR/API/Career system, ensuring project milestones and deadlines were met</li><li><b>System Development:</b> Designed and built the eHR system and APIs using Laravel, Livewire, PHP, HTML, CSS, Tailwind, and JavaScript</li><li><b>System Maintenance:</b> Maintained and troubleshooted the eHR/Api and related system</li></ul>	07/2020 - 07/2021 <b>Full Stack Software Engineer</b> <b>B2BE GSS Sdn Bhd, Petaling Jaya, Malaysia</b> <ul style="list-style-type: none"><li><b>HRM System Development:</b> Led the development of the co8 HRM and co8 Workspace systems, improving functionality and user experience.</li><li><b>Internal Support:</b> Managed internal support tickets, resolving client issues related to legacy systems</li><li><b>Technical Expertise:</b> Utilized Vue, Laravel, and C#</li></ul>	02/2020 - 07/2020 <b>Intern</b> <b>B2BE GSS Sdn Bhd, Petaling Jaya, Malaysia</b> <ul style="list-style-type: none"><li><b>Version Control:</b> Used Git for managing changes and facilitating seamless team collaboration.</li><li><b>Project Involvement:</b> Actively participated in the development of the co8 Workspace system.</li><li><b>Technical Skills:</b> Worked with Vue, Laravel</li></ul>
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<b>Education</b>	01/2021 Bachelor of Computer Science (Hons.) (3.81 GPA) <i>Universiti Teknologi Mara Jasin, Melaka, Malaysia</i> Awarded with Vice Chancellor's Award <ul style="list-style-type: none"><li>• Gold Award, International Jasin Multimedia &amp; Computer Science Exhibition, January 2020</li><li>• Best Presenter Award, Data Mining &amp; AI Exhibition, June 2019</li></ul>	07/2018 Diploma of Computer Science (3.78 GPA) <i>Universiti Teknologi Mara Raub, Pahang, Malaysia</i> Awarded with Vice Chancellor's Award <ul style="list-style-type: none"><li>• Participant, Programming Competition (Carnival ICT &amp; Mathematics), 2017</li><li>• Secretariat, e-Sport Tournament, 2016</li></ul>
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**Languages**

**Malay:** Proficient  
**English:** Advanced

**Hobbies**

**Netball & Volleyball:** Actively participate, enjoying teamwork and physical activity

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<b>References</b>	Norlaili Binti Raspan ( <i>Pegawai Teknologi Maklumat</i> ) Head of Premier Service Digitalization Unit Universiti Malaya nlaili@um.edu.my 0379674393
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Thanaletchumi A/P Dharmalingam ( <i>Pegawai Teknologi Maklumat</i> ) Head of Premier Service Digitalization Section Universiti Malaya thana03@um.edu.my 0379677190
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