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SKILLS & STRENGTHS

UX Research
UX Strategy
UX Management
Interaction Design
Information Architecture
WCAG & Accessibility
Figma
HTML & CSS
Wireframing
Prototyping
Usability Testing
UX Writing
Content Strategy
Visual Design
Art Direction
Animation & Motion
VR/AR/XR & 3D Design
Mentoring
Facilitation
Team Building

EDUCATION

MFA, Fine Art Media
NCAD (Ireland)

BA, Philosophy & Math
UCLA

CERTIFICATIONS

- NNg, UX Research
- NNg, UX Management
- Deloitte Facilitator
Excellence & Business
Chemistry

RELEVANT EXPERIENCE

Principal UX Designer - DesignOps Deloitte

June 2022 - Present

- Supervised a globally distributed team of 9 UX designers and researchers working across a portfolio of 27 assets.
- Led an initiative for Accessibility education and WCAG conformance across the hybrid operate offering portfolio.
- Established processes and library of UX research templates to standardize and streamline design research.
- Taught courses for Advisory Faculty and Product Design Guild.

Lead UX Designer - Cyber SDR Deloitte

June 2021 - June 2022

- Led the integration of acquired products into cyber portfolio.

Adj Professor - Game Program Champlain College

August 2019 - June 2022

- Courses: Advanced Seminar in UX/UI and Intro to Game Art.

Senior Product Designer Terbium Labs

May 2019 - June 2021

- Redesign of Matchlight, a B2B SaaS product focused on dark web data intelligence. Redesign significantly increased customer retention and led to acquisition by Deloitte.

Product (UX/UI) Designer Freelance

May 2004 - April 2019

- Mobile and Desktop apps for clients such as Champlain Valley Office of Economic Opportunity and Dealer Policy.

Visual Effects Artist Freelance

Aug 2003 - May 2004

- VFX for films such as Chronicles of Riddick and Lord of the Rings- Return of the King.

Development Engineer NASA Jet Propulsion Laboratory

Aug 1997 - Jan 2003

- Contributed to many projects across Web Technologies and Mission Simulation & Instrument Modeling Teams.