## Siuan McGahan

# Product Designer | Educator



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#### **SKILLS & STRENGTHS**

**UX Research UX Strategy UX Management** Interaction Design Information Architecture WCAG & Accessibility Figma HTML & CSS Wireframing Prototyping **Usability Testing UX** Writing **Content Strategy** Visual Design Art Direction Animation & Motion VR/AR/XR & 3D Design Mentoring Facilitation Team Building

#### **EDUCATION**

MFA, Fine Art Media NCAD (Ireland)

BA, Philosophy & Math UCLA

#### **CERTIFICATIONS**

- NNg, UX Research
- NNg, UX Management
- Deloitte Facililitator Excellence & Business Chemistry

#### **RELEVANT EXPERIENCE**

### Principal UX Designer - DesignOps Deloitte

June 2022 - August 2024

- Led a team of 9 designers and researchers working across a portfolio of 27 assets.
- Led an initiative for Accessibility education and conformance across the hybrid operate offering portfolio.
- Established processes and a library of UX research templates to standardize and streamline design research.
- Taught courses for Advisory Faculty and Product Design Guild.

#### **Lead UX Designer - Cyber SDR** Deloitte

June 2021 - June 2022

• Led the integration of acquired products into cyber portfolio.

## Adj Professor - Game Program Champlain College

August 2019 - June 2022

• Courses: Advanced Seminar in UX/UI and Intro to Game Art.

## Senior Product Designer Terbium Labs

May 2019 - June 2021

• Led redesign of Matchlight, a B2B SaaS product focused on dark web data intelligence. Redesign increased customer retention by 500% and led to acquisition by Deloitte.

#### Product (UX/UI) Designer Freelance

May 2004 - April 2019

 Mobile and Desktop apps for clients such as Champlain Valley Office of Economic Opportunity and Dealer Policy.

#### Visual Effects Artist Freelance

Aug 2003 - May 2004

• VFX for films such as Chronicles of Riddick and Lord of the Rings- Return of the King.

# **Development Engineer** NASA Jet Propulsion Laboratory Aug 1997 - Jan 2003

• Numerous projects across Web Technologies and Mission Simulation and Instrument Modeling Teams.