

**Dear Customer**

**USERNAME:5056716**

**PASSWORD: Xiong\$232%**

**Here are a few points to consider in order to make your experience smooth and enjoyable.**

There have been changes to the way your tickets are delivered this year and require you to log in to the new club app which you can download here:

<https://apps.apple.com/us/app/arsenal-official-app/id332060637>

[https://play.google.com/store/apps/details?  
id=com.arsenal.official&hl=en\\_GB](https://play.google.com/store/apps/details?id=com.arsenal.official&hl=en_GB)

**IF YOU ARE USING A GOOGLE ANDROID PHONE YOU WILL ALSO NEED THE GOOGLE WALLET APP:**

[https://play.google.com/store/apps/details?  
id=com.google.android.apps.walletnfcrel&hl=en\\_GB](https://play.google.com/store/apps/details?id=com.google.android.apps.walletnfcrel&hl=en_GB)

**ONCE YOU HAVE DOWNLOADED THE APP CLICK LOG IN WHICH CAN BE FOUND IN THE TOP RIGHT CORNER and LOG IN with details you have been provided**

**NEXT CLICK ON PROFILE**

**NEXT CLICK ON DIGITAL PASS ICON AND CLICK ADD IN THE TOP RIGHT CORNER**

**WHAT IF I HAVE ANY ISSUES AT THE STADIUM?**

In the unlikely scenario you have any issues entering the stadium, please contact us on WhatsApp [Contact: +44 7884 903664] (please have your order number to hand). We will be always be available to fix