

DIGITAL INSTRUCTION LETTER

Dear customer,

Here are a few points to consider in order to make your experience smooth and enjoyable.

WILL THERE BE A SET TIME THAT I NEED TO ARRIVE AT THE TURNSTILE BY ?

There are no designated arrival times. Turnstiles will open 2 hours prior to kick-off however we advise entering the ground no earlier than 1 hour prior to kick-off.

HOW DO I ENTER THE STADIUM?

All tickets supplied are 100% digital, even if the term print is included, all tickets are perfectly fine to use on a mobile phone, just make sure your brightness is turned to full when you are scanning the tickets at the turnstile.

NAMES ON TICKETS?

The original names are those of the season ticket holders that have transferred their tickets to you for this match. The tickets are fine to use in their current format so don't worry. Simply scan the tickets at the correct entrance to enter.

WHAT IF I HAVE ANY ISSUES AT THE STADIUM?

In the unlikely scenario you have any issues entering the stadium, please **DO NOT GO TO THE BOX OFFICE or speak to stadium staff**. Contact us on

WhatsApp **[Contact: +44 7985 760609]** (please have your order number to hand). We will be always be available to help.