

Dear Customer

USERNAME: 5041779

PASSWORD: Sheelah\$%157

Here are a few points to consider in order to make your experience smooth and enjoyable.

There have been changes to the way your tickets are delivered this year and require you to log in to the new club app which you can download here:

<https://apps.apple.com/us/app/arsenal-official-app/id332060637>

https://play.google.com/store/apps/details?id=com.arsenal.official&hl=en_GB

IF YOU ARE USING A GOOGLE ANDROID PHONE YOU WILL ALSO NEED THE GOOGLE WALLET APP:

https://play.google.com/store/apps/details?id=com.google.android.apps.walletnfcrel&hl=en_GB

ONCE YOU HAVE DOWNLOADED THE APP CLICK LOG IN WHICH CAN BE FOUND IN THE TOP RIGHT CORNER and LOG IN with details you have been provided

NEXT CLICK ON PROFILE

NEXT CLICK ON DIGITAL PASS ICON AND CLICK ADD IN THE TOP RIGHT CORNER

WHAT IF I HAVE ANY ISSUES AT THE STADIUM?

In the unlikely scenario you have any issues entering the stadium, please contact us on WhatsApp [Contact: +44 7884 903664] (please have your order number to hand). We will be always be available to fix