

(Do not show this message to the steward)

## **PLEASE READ CAREFULLY!**

Dear lucky fan,

I'm the member owner, of these tickets and I'm selling them exceptionally as I cannot attend. Only members can attend this game. So for you as a non-member you must follow carefully the instructions below:

### **How to save the mobile ticket and how many per phone?**

Click the link in the email and add to wallet.

1 per phone, except if you have a child you can carry his ticket

### **Can I keep it?**

No, After the game, please delete the mobile ticket directly from your wallet, press **Remove Pass**

Otherwise I will have to reset my password and ban your device.

At my old age if I can have it simple it would be great 😊

### **If a Steward ask you where you got your ticket from?**

Simply say: "you got it as a gift from a friend who forwarded you the ticket"

### **Where is the member's owner name?**

Click the button top right " ..." then " **Pass Details** "

### **What time to arrive?**

1 hour before the Kick Off to avoid any questions

### **How to use NFC?**

hold the back of your phone to the NFC icon on the top of the turnstile. Make sure to hold your phone still.

If you have an Android device, you can also scan the revolving barcode by holding the front of your phone to the barcode reader at the bottom of the turnstile.

### **You don't see your Seat details?**

Can be updated 3 hours before the game.

### **Arsenal section!**

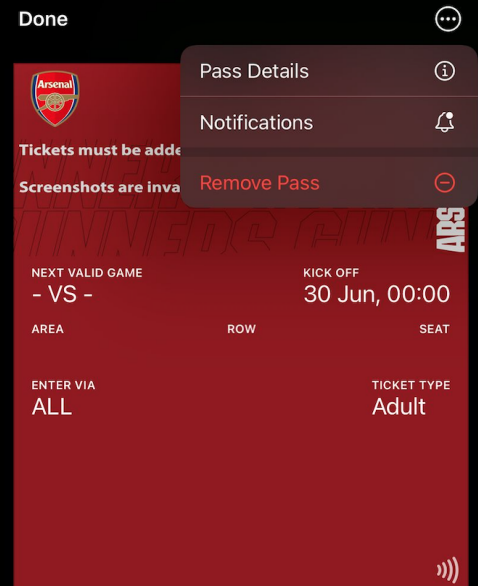
You must be a Home or Neutral fan.

Do not show support toward the away team or wear clothing that represents them.

Any bad behaviour spotted, the security staff will deny your access or send you out!

### **Any issue?**

**Do not go to the box office!** Contact us Immediately we will assist you!



Drop me a message when you're seated then I know you got in safely.



**+44 7884 903664**



**help@1boxoffice.com**

