

# Instruction Sheet

Dear Valued Customer,

Here are a few points to consider in order to make your experience smooth and enjoyable.

## *WILL THERE BE A SET TIME THAT I NEED TO ARRIVE AT THE TURNSTILE BY?*

There are no designated arrival times. Turnstiles will open 90 minutes before kick off. IT IS STRONGLY ADVISABLE TO ENTER THE STADIUM NO LATER THAN 20 MINUTES BEFORE KICK-OFF. Please make sure you only enter at the turnstile that is on your ticket, any other turnstile will NOT work!

PLEASE DO NOT TAKE ANY LARGE BAGS WITH YOU TO THE STADIUM  
MOST BAGS ARE NOT PERMITTED AND SECURITY STAFF CAN  
REFUSE ENTRY TO ANYONE CARRYING A BAG

## *HOW DO I ENTER THE STADIUM?*

Please go to your turnstile and put the QR code into the scanner, a print out version **WILL NOT** work. If there are any issues, please do not go to a steward or the ticket office, ring the number provided at the bottom of this page immediately, and we will rectify immediately. Please ensure your phone brightness is at 100% and that you are inserting your phone QR code first, you can zoom in if needs be.

## *WHAT IF I HAVE ANY ISSUES AT THE STADIUM?*

We are here to ensure your experience is perfect so please call us if you have any questions about the tickets or what you should do, or any relevant issues on match day, please do not hesitate to call.

We hope you have a brilliant day

**EMERGENCY TEL: +44 7494 272573**

**EMERGENCY TEL 2: +44 7471 157805**