Hello,

Please try to add the ticket to your wallet and let me know if it works.

Here are the instructions how to access the ticket:

iPhone - https://www.arsenal.com/digitalticketingiphoneguide

Android - https://www.arsenal.com/digitalticketingandroidguide

Membership number: 4693533

Password: Work536081

Please delete the digital pass and log out from the app after the match.