## IMPORTANT INFORMATION PLEASE READ BEFORE TRAVELLING TO THE STADIUM / VENUE

To make your experience with us smooth and enjoyable please take note of the following before attending the match.

Emergency Contact Numbers +44 7498 070285 - WhatsApp Only +44 7884 903664 - WhatsApp Only help@1boxoffice.com

## Access to the Stadium/venue

Dear respected client,

To gain entry to the venue you must use the entrance/gate/turnstile number printed on your ticket, if you try to scan your ticket via any other entrance/gate/turnstile number your ticket will not work and possibly be blocked. If your ticket is blocked due to incorrect usage then we won't be able to help you, so please only enter via the entrance/gate/turnstile number mentioned on the ticket.

## **How to use your electronic ticket?**

If you are scanning the QR code from your mobile phone please ensure your brightness is set to 100% otherwise the code will not scan correctly.

## You must be a Home or Neutral fan.

Do not show support toward the away team or wear clothing that represents them. Any bad behaviour spotted, the security staff will deny your access or send you out!

We are here to ensure your experience is perfect so please call/WhatsApp us if you have any questions about the event, food, drinks, or most importantly your tickets. Emergency contact numbers: +44 7498 070 285 - WhatsApp only or+44 7884 903 664 - WhatsApp Only

Email: help@1boxoffice.com

Enjoy the event!