Says

What have we heard them say?
What can we imagine them saying?

Thinks
What are their wants, needs, hopes, and dreams?

What other thoughts might influence their behavior?

Dream home realty,a construction company,uses zoho books to track project expenses,manage subcontractor payments, and handle

invoicing.

HANT a home more easily acoessible with necessities nearby carpet space should be ample for my family

Which location can i opt for? with so many different plan.

How to decide on one plan?

Should be a individual villa kind

Want it in a safer environment. At a affordable price with a good resle value.

Which architect can is chose?

Will the facilities now in the site would be long lasting?

ZOHO BOOKS FOR DREAM HOME REALTY

Checks
different
websites for
architectures
& builders.

checks
articles, sites and
customer reviews
on various
community
housing.

Happy:
Finally a
dream come
true.

Confused:On choosing between the two best options selected for site & buliders.

Made a pros and cons list asks heighbour about every area of interest for sites.

Many people love natural light shining in their home.

Worried:That all should work out as planned.

Excited:On when could this all be over and to step into my dream house.



Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



