**K SIDDALINGAPPAGARI SIVASHANKAR**

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# Professional Summary

* **Tech Lead** with **8+ relevant years of Newgen Products** and Management exposure. Hands-on experience in designing, developing, implementing Web-based applications and solutions using Java and J2EE Technologies mainly in Banking, FMCG and Retail domain using a range of technologies.
* Commendable experience in handling the various clients by monitoring support incidents, troubleshooting, patching and upgradation of Newgen BPM tools.
* Good understanding of various applications and systems developed with Newgen products on the support & maintenance.
* Having strong client-handling experience with regular updates in scrum meetings on the status and progress of the project. Strong Exposure in Business Process Management(**BPM**), Document Management System(**DMS**) & Enterprise Content Management (**ECM**).
* Good understanding of various applications Admin Management Solution (**AMS)**, **WebScan** and **DataCap**.
* Extensive hands on experience of using Jira Tool (Bug Tracking Systems), HPSM Tool (Change Management process) and TFS (Release Management) tool for team collaboration during the lifecycle of an application.
* Newgen Certified Professional Implementation developer with having strong command on BPM, DMS and ECM tools with 7+ years of Experience.
* Experience in developing the web-based applications with BPM tools using Java, JavaScript and MySQL server.
* Experience in various domains like FMCG, Banking, Finance, E-commerce and Retail.
* Expertise in OOPS concepts and database programming skills SQL.
* Good in analysing, possess a unique combination of excellent technical skills and ability to understand client requirements.
* Quick learner and excellent team player having ability to meet tight deadlines and work under pressure
* Ability to work independently as well as in a team environment. Ability to learn new technologies with minimal time period.
* An enthusiast of continuous integration, test first and agile environments.

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| **Technical Skills** |  |
| Languages | **:** Java 7/8, J2EE, Spring Boot, Hibernate and Spring MVC. |
| Databases | **:** Microsoft SQL Server, MySQL, ORACLE. |
| Web Development | **:** HTML, CSS3, JavaScript, JQuery, Ajax, Bootstrap, Web services, Xml, SOAP/Restful. |
| Development Tools | **:** Spring Tool Suite, Eclipse, Net Beans, Maven, Edit Plus 3, MS Visual Studio IDE. |
| Operating Systems | **:** Ubuntu, Windows and Mac |
| Software Tools | **:** Tortoise SVN, Bitbucket and GitHub. |
| Integration | **:** SAP, LDAP (SSO), Temenos T24, IMIMobile, WhatsLoan, CIBIL and Highmark |
| Servers | **:** Windows Server 2012R2, Apache Tomcat, JBoss EAP, Glassfish and LAMP |
| BPM Tools | **:** Hands on experience with Newgen Products Omniapp (iBPS), OmniDocs, OmniScan. |

Microsoft Office Tools **:** Word, PowerPoint and Excel with good SAPGUI Script & VBA Scripting Knowledge.

# Work Experience

**Dubai Islamic Bank, Dubai. Project Tech Lead–Implementation Consultant, Jan 2023 – Present**

* Currently working as a platform Owner for BPM, ECM/DMS, AMS, DataCap and WebScan
* Managing the Data Migration from Old Saperion DMS to new Newgen DMS systems
* Managing all the new initiatives coming on BPM, ECM/DMS and WebScan Applications
* Supporting the Core Banking Transformation Program with respect to BPM, ECM/DMS and WebScan.
* Supported the new initiatives coming on AMS, DataCap Systems and acting as a Tech Lead role.
* Experience in using Jira Tool(Bug Tracking Systems), HPSM Tool(Change Management process) and TFS(Release Management) tool for team collaboration during the lifecycle of an application.

**Britannia Industries Limited, Bangalore, India. Java Developer–Implementation Consultant, Jun 2020 – Dec 2022**

* Used Newgen BPM tools & Java/J2EE technologies to develop web applications for client server environments.
* Hands-on development, plus overall development planning i.e., effort estimation and providing timelines with the number of resources required. Understand the scope of development and scrutinize timelines, quality and risks. Ensure

functionality is developed against requirements, validate that the solution is fit for purpose and support the full end-to- end client business process.

* Supervised a team of 3 including senior software engineers. Developed and configured software applications and tested solutions for effectiveness.
* Strong knowledge of SAP Tables, T-Codes and RFC Integrations in ECC & S4HANA. Additionally, I have commendable experience using VBScripting for automation.

## Newgen Software Technologies Limited, Bangalore, India. Senior Software Engineer, Mar 2017 – May 2020

* Used Java/J2EE technologies to develop web applications for client server environments and add functionalities to existing applications.
* Coordinated with software development and testing team to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
* Debugged and troubleshot web and mobile applications for clients, solving technical issues. Versed in the complete software life cycle from preliminary needs analysis to enterprise-wide deployment and support.
* Introduced methodologies and best practices to the software development division to enhance product definition and application customization. Coordinated with AR team to evaluate and improve software and hardware interfaces.
* Created proof of concept for innovative new solutions. Adjusted software parameters to boost performance and incorporate new features. Documented all software development methodologies in technical manuals to be used by others in future projects.
* Trained and mentored junior developers and engineers, teaching skills in Java & UI to improved overall team performance.
* Revised, modularized and updated old code bases to modern development standards, reducing operating costs. Analyzed problems in software development or production environments and provided timely solutions.
* Delivered quality software in time, following standard software development processes. Resolved queries from internal/ external stakeholders.
* Integration with SAP for pulling data, parking, and posting documents via RFC calls. Developed CUSTOMDMS Services using SOAP Web Services (add, modify, search, retrieve and delete)
* Single-handedly handled Integrations with third-party and legacy applications of banks such as Temenos T24 (Core Banking System), Mahindra auto inspect tool (Vehicle validations), IMIMobile (SMS & Dialer tone), WhatsLoan Services

(KYC Validations), CIBIL Service (credit bureau systems), Highmark Service (rating applications).

* Consult with customers on project status and technical concerns.

## FrontalRain Technologies Private Limited, Bangalore, India. Software Developer, May 2015 – Feb 2017

* Rendered solid technical expertise in Software Development Life Cycle and core Java technologies to develop applications based on specific client requirements.
* Developed highly interactive UIs using JavaScript, HTML, and CSS to improve functionality of web applications.
* Performed unit testing of applications by developing and applying test cases.

**Projects**

**Project Experience** - **Britannia Industries Limited (Current Company)**

**Client:** Britannia Industries Limited (Bangalore-India) **Role:** Application Developer

**Summary:** We have provided a complete end-to-end automated solution to Britannia-Finance Department for below process which eliminates the manual paper work/multiple mail chain and reduces the overall processing cycle time. And, provided Records Management solution with extensive capabilities for managing archival, retention and disposition policies for both paper-based and electronic documents Responsibilities**:**

* + Requirement gathering, Document preparation and providing timelines for the development.
  + Involved in Design, Coding, Testing and Deployment.
  + Worked on IForms implementation using latest Newgen products i.e, OmniDocs 10.1 and iBPS 5.0.
* **Project 1: Processes handled in Britannia with IForms Implementation in iBPS 5.0 version** 
  1. **Vendor Creation:** Designed robust end-to-end process which can integrate with SAP and the end user can create the new Vendor, Amendment of Vendors and Extension of Vendors.
  2. **Investment Declaration:** Designed a process where the end users can provide their investments for their tax declaration.
  3. **Invoice Approval Process:** A workflow was developed for approval of invoices via email. Vendor invoice processing is an accounts payable function that includes receiving, approving, and auditing invoices. In other words, managing incoming invoices from initial receipt through to payment. **Project Experience - Newgen Software Technologies**
* **Project 2: CAGL LOS Process**

**Client:** CreditAccess Grameen Limited (Bangalore-India) **Role:** SeniorSoftware Engineer

**Summary:** We have provided a complete end-to-end automated solution to Credit Access Grameen Ltd for Loan Origination System process which eliminates the manual paper work and reduces the overall processing cycle time **Responsibilities:** Integrated with third-party and legacy applications of banks such as.

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| 1. Temenos T24 (Core Banking System) | 4. Worked on WhatsLoan Services (KYC Validations) |
| 2. Mahindra auto inspect tool (Vehicle validations) | 5. CIBIL Service Integrations (credit bureau systems) |
| 3. IMIMobile Integration (SMS & Dialler tone) | 6. Highmark Service Integrations (rating applications) |

* **Project 3: Britannia- Employee Reimbursements (Account Payable Process)**

**Client:** Britannia Industries Limited (Bangalore-India) **Role:** SeniorSoftware Engineer **Summary:** We have provided a complete end-to-end automated solution to Britannia for account payable process which eliminates the manual paper work and reduces the overall processing cycle time. And, provided Records Management solution with extensive capabilities for managing archival, retention and disposition policies for both paper-based and electronic documents.

**Responsibilities:**

* + - * + Involved in process design, coding, testing, documentation and LIVE deployment.
        + Developed utilities and custom reports based on the user requirements.
        + Worked on Newgen products like OmniDocs, iBPS and OmniScan.
        + Active participation in regular project status meetings, client calls.

**Other Processes handled in Britannia**

* + - * **Trial Coil Portal:** Trial Coil Portal serves as the vendor's online interface for submitting their requests, updating their EDD to be processed by the Supply Chain and tracking their status in real time.
      * **Form-19 External Portal:** The web portal for online withdrawals of PF benefits has been implemented for the benefit of ex-employees. After registering, ex-employees can login to submit the Form-19 and check the real-time status.
      * **Helpdesk Process:** Implementation of an automated employee helpdesk system/ticketing system in regards to departmental issues/questions/queries/resolutions. Tracking of requests in one single workflow. Escalation mechanism has been implemented in the areas of clarifications / internal clarifications required and the solutions. I have implemented for departments such as HR, Finance, and Administration.
      * **Compliance & Repository:** The workflow process for tracking any compliance and disciplinary cases in terms of employees.
      * **Guest House Booking:** An automated guest house booking process is designed to be used when employees travel to various locations based on business needs.
      * **Conference Room Booking:** A workflow is created for automating the booking of conference rooms at different locations based on business needs during employee meetings.
* **Project 4: Deloitte P2P Automation**-**Vendor Portal and Custom Modules**

**Client:** Deloitte (South Africa) **Role:** Software Engineer

**Custom Modules:** Delegation and Mail Approval Modules

**Summary:** The purpose of Vendor Portal is to allow the vendor to submit the invoice for processing payments and to get the real time visibility of the invoice. It eliminates paper-related inefficiencies from the accounts payable process, reducing data entry errors and exceptions, lost invoices and vendor inquiries. Further reduce Account Payable Invoicing costs by minimizing paper usage and reducing cycle time for invoice processing. “Go Green” by doing business in a more environmentally- friendly way. Increases visibility and control over invoice tracking and history for buyers and suppliers.

**Responsibilities:**

* + - * Involved in process design, coding, testing, documentation and LIVE deployment.
      * Developed Invoice Auto Processing utility and custom reports based on the user requirements.
      * Active participation in regular project status meetings, client call
* **Project 5: SDB - Loan Origination System**

**Client:** Sanasa Development Bank (Sri Lanka) **Role:** Software Engineer

**Summary:** Involved in the development of designing the web application for loan initiation.

**Educational Qualifications**

**Course University/Board Year Percentage**

M.Tech (Computer Science And Engineering) JNTUniversity, Anantapur 2017 75.19%

B.Tech (Computer Science And Engineering) Sri Krishnadevaraya University-ATP. 2015 74.17%

Intermediate (M.P.C) Board Of Intermediate Education, A.P. 2011 90.2%

S.S.C **(**Secondary school Certificate**)**  Secondary school certificate, A.P 2009 81%

**Achievements, rewards and certifications**

* + Awarded "EXCELLENCE AWARD" For consistent & excellent performance in “Deloitte Project”
  + Awarded “Best Employee” in 2019 for outstanding performance and commitment to excellence
  + Awarded "EXCELLENCE AWARD" For Individual role of consistent & excellent performance in “Britannia Project”
  + Achieved NCIP(Newgen Certified Implementation Professional Developer).

**Personal Information**

Father Name**:** K Siddalingappa Languages Known**:** English, Telugu, Kannada and Tamil.

Date of Birth**:** 24th MAY 1994 Nationality**:** Indian

Gender**:** Male Hobbies**:** Playing Chess and Cooking

Address**:** Al Kaabi Buildings, Al Nahda 1, Opposite to Sahara Health City, Al Nahda, Dubai, UAE.