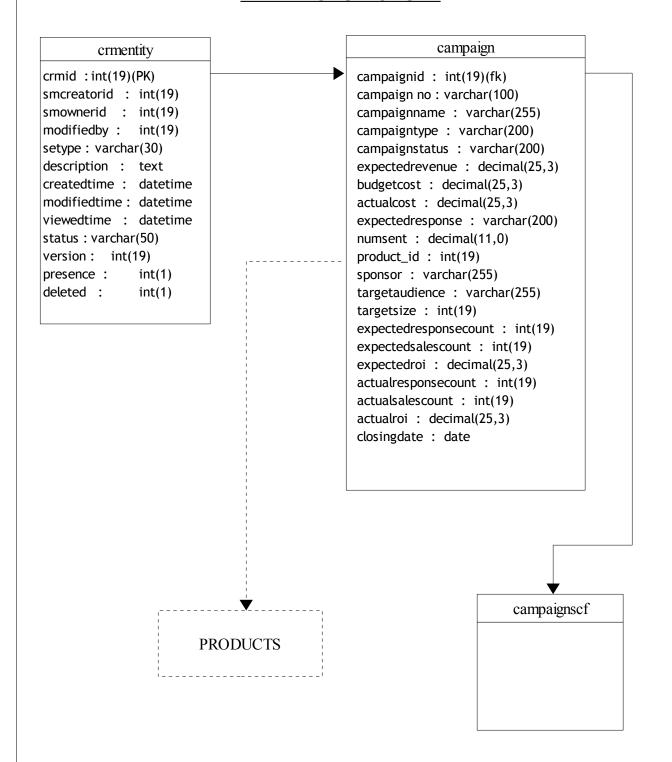


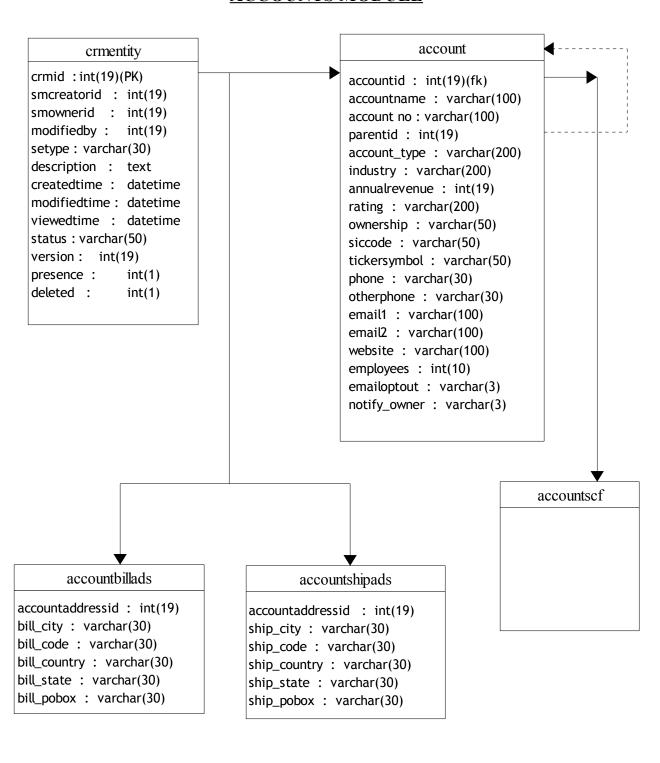
CAMPAIGNS MODULE







ACCOUNTS MODULE





CONTACTS MODULE

crmentity

crmid: int(19) (pk)
smcreatorid: int(19)
smownerid: int(19)
modifiedby: int(19)
setype: varchar(30)
description: text
createdtime: datetime
modifiedtime: datetime
viewedtime: datetime
status: varchar(50)
version: int(19)
presence: int(1)

contactdetails

contactid : int(19)(fk)
contact no : varchar(100)
accountid : int(19)
salutation : varchar(200)
firstname : varchar(40)
lastname : varchar(80)
email : varchar(100)
phone : varchar(50)
mobile : varchar(50)
title : varchar(30)
fax : varchar(50)
reportsto : varchar(30)

training: varchar(50)
usertype: varchar(50)
contacttype: varchar(50)
otheremail: varchar(100)
yahooid: varchar(100)
donotcall: varchar(3)
emailoptout: varchar(3)
imagename: varchar(150)

reference : varchar(3)
notifyowner : varchar(3)

contactsubdetails

contactsubscriptionid:

deleted:

int(19)

int(1)

homephone : varchar(50) otherphone : varchar(50) assistant : varchar(50)

assistantphone : varchar(50)

birthday : date

laststayintouchrequest:

int(30)

laststayintouchsavedate :

int(19)

leadsource: varchar(200)

contactaddress

contactaddressid :

int(19)

mailingcity: varchar(40)

mailingstreet :

varchar(250)

mailingcountry:

varchar(40)

othercountry:

varchar(30)

mailingstate: varchar(30) mailingpobox:varchar(30) othercity: varchar(40)

otherstate: varchar(50)
mailingzip: varchar(30)
otherzip: varchar(30)
otherstreet: varchar(250)

otherpobox : varchar(30)

contactscf

customerid : int(19) portal : varchar(3)

support_start_date : date
support_end_date : date

customerdetails



noofemployees: int(50)

assignleadchk: int(1)

: varchar(100)

yahooid

LEADS MODULE

crmentity crmid: int(19) (pk) smcreatorid: int(19) leaddetails smownerid : int(19) leadid : int(19) modifiedby: int(19) lead no : varchar(100) setype: varchar(30) email : varchar(100) description: text intrest : varchar(50) createdtime : datetime firstname: varchar(40) modifiedtime: datetime salutation: varchar(200) viewedtime : datetime lastname: varchar(80) status: varchar(50) company: varchar(100) version: int(19) anualrevenue: int(19) presence: int(1)industry: varchar(200) deleted: int(1)campaign: varchar(30) rating : varchar(200) leadstatus: varchar(50) leadscf leadsource: varchar(200) converted: int(1) designation: varchar(50) licencekeystatus: varchar(50) space : varchar(250) comments: text priority : varchar(50) demoreguest: varchar(50) partnercontact : varchar(50) productversion: varchar(20) leadaddress leadsubdetails product : varchar(50) leadaddressid: int(19) : date leadsubscriptionid maildate city: varchar(30) nextstepdate: date : int(19) code : varchar(30) fundingsituation: varchar(50) website: varchar(255) state: varchar(30) : varchar(50) purpose callornot: int(1) pobox : varchar(30) evaluationstatus: varchar(50) readornot : int(1) country: varchar(30) transferdate : date empct: int(10)phone : varchar(50) revenuetype : varchar(50)

mobile : varchar(50)

fax : varchar(50)

lane: varchar(250)

leadaddresstype: varchar

(30)

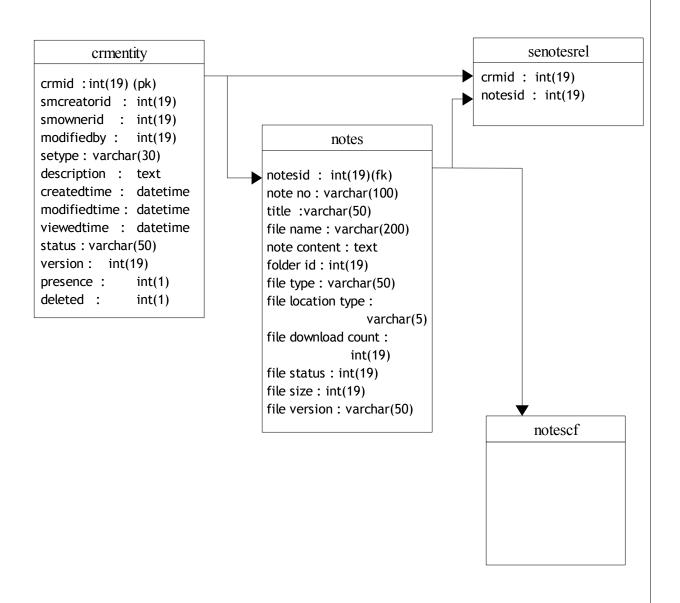


POTENTIAL MODULE

potential crmentity potentialid: int(19)(fk) crmid: int(19) (pk) potential no: varchar(100) smcreatorid: int(19) related to: int(19) smownerid: int(19) potentialname : varchar(120) modifiedby: int(19) amount : decimal(4,2) setype: varchar(30) currency: varchar(20) description: text createdtime : datetime closingdate : date typeofrevenue : varchar(50) modifiedtime: datetime nextstep: varchar(100) viewedtime : datetime Accounts/Contacts private : int(1) status: varchar(50) probability: decimal(7,3) version: int(19) campaignid: int(19) presence: int(1) sales_stage : varchar(200) deleted: int(1)potentialtype : varchar(200) leadsource: varchar(200) productid : int(50) productversion: varchar(50) quotationref : varchar(50) partnercontact : varchar(50) remarks : varchar(50) runtimefee : int(19) followupdate : date evaluationstatus : varchar(50) description: text CAMPAIGN forecastcategory: int(19) outcomeanalysis: int(19) potentialcf

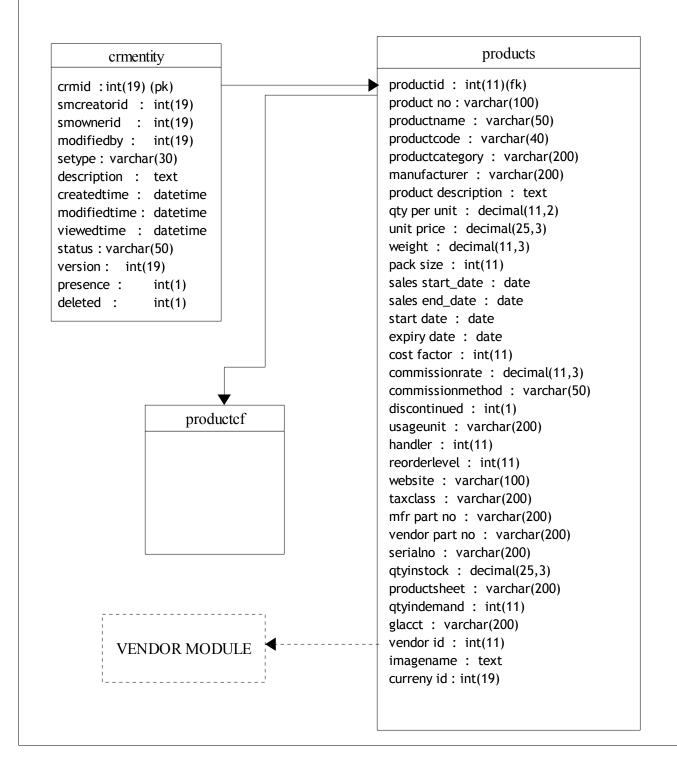


DOCUMENTS MODULE





PRODUCTS MODULE





HELP DESK MODULE

crmentity crmid:int(19) (pk) smcreatorid: int(19) smownerid : int(19) modifiedby: int(19) setype: varchar(30) description : text createdtime: datetime modifiedtime: datetime viewedtime : datetime status: varchar(50) version: int(19) presence: int(1) deleted: int(1)

troubletickets

ticketid: int(19)(fk)
ticket no: varchar(100)
groupname: varchar(100)
parent id: varchar(100)
product id: varchar(100)
priority: varchar(200)
severity: varchar(200)
status: varchar(200)
category: varchar(200)
title: varchar(255)
solution: text
update log: text

version id: int(19) hours: varchar(200) days: varchar(200)

Accounts/Contacts PRODUCTS

ticketcf

ticketcomments

commentid : int(19)
ticketid : int(19)
comments : text
ownerid : int(19)
ownertype : varchar(

ownertype : varchar(10) createdtime : datetime





FAQ MODULE

crmentity

crmid: int(19) (pk)
smcreatorid: int(19)
smownerid: int(19)
modifiedby: int(19)
setype: varchar(30)
description: text
createdtime: datetime
modifiedtime: datetime
viewedtime: datetime
status: varchar(50)

status: varchar(50)
version: int(19)
presence: int(1)
deleted: int(1)

faq

id: int(11)(Fk)
faq no: varchar(100)
product_id: varchar(100)

question : text answer : text

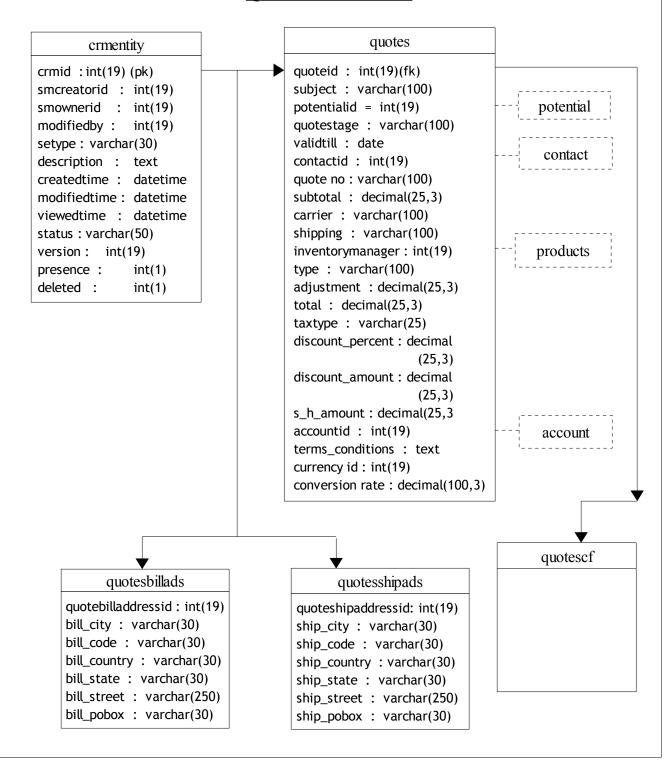
category: varchar(200) status: varchar(200)

faqcomments

commentid : int(19)
faqid : int(19)
comments : text
createdtime : datetime

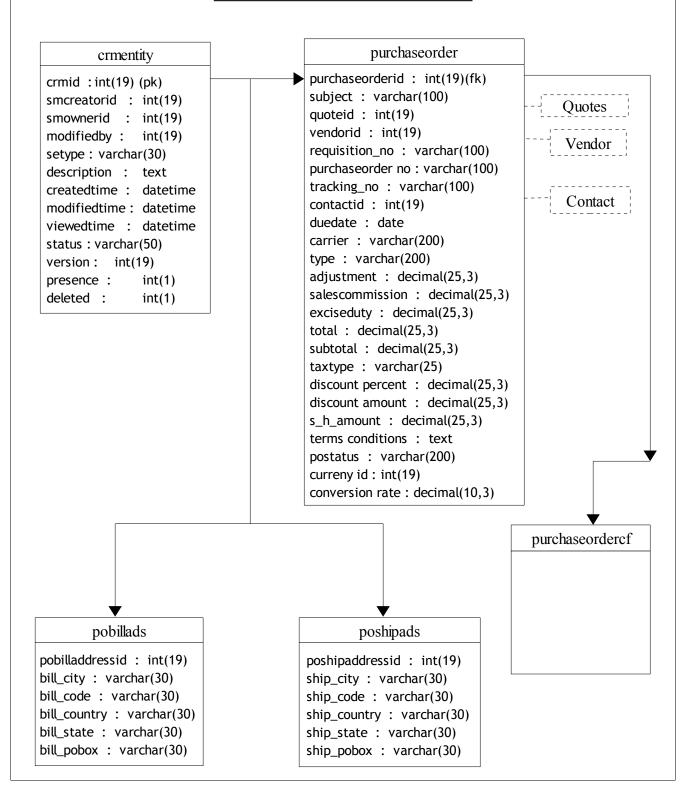


QUOTES MODULE





PURCHASEORDER MODULE





bill_state : varchar(30)

bill_pobox : varchar(30)

SALESORDER MODULE

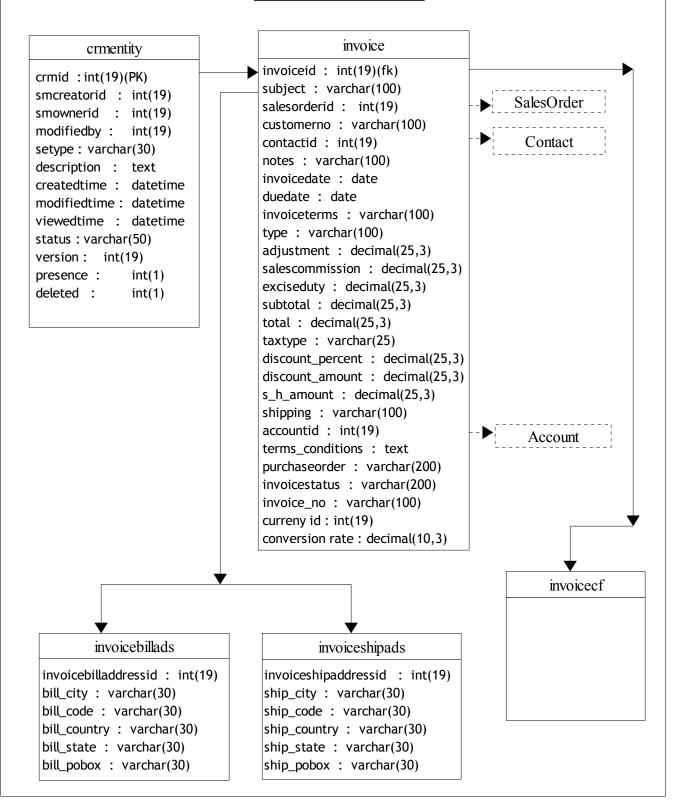
salesorder crmentity salesorderid: int(19)(fk) crmid: int(19) (pk) subject: varchar(100) smcreatorid: int(19) potential potentialid: int(19) smownerid : int(19) customerno : varchar(100) int(19) modifiedby: salesorder no: varchar(100) setype: varchar(30) Ouote quoteid: int(19) description: text vendorterms: varchar(100) createdtime: datetime Contact modifiedtime: datetime contactid: int(19) duedate: date viewedtime : datetime carrier: varchar(200) status: varchar(50) pending: varchar(100) version: int(19)Vendor vendorid: int(19) presence : int(1)type: varchar(100) deleted: int(1)adjustment: decimal(25,3) salescommission: decimal(25,3) exciseduty: decimal(25,3) total: decimal(25,3) subtotal : decimal(25,3) taxtype: varchar(25,3) Invoice recurring info discount_percent : decimal(25,3) salesorder id: int(11) discount_amount : decimal(25,3) recurring frequency: s_h_amount : decimal(25,3) Account varchar(200) accountid: int(19) terms_conditions : text start period: date purchaseorder: varchar(200) end period: date sostatus: varchar(200) last recurring date: date conversion id: int(19) payment duration: varchar conversion rate : decimal(10,3) (200)enable recurring : int(11) invoice status : varchar(200) salesordercf sobillads soshipads sobilladdressid: int(19) soshipaddressid: int(19) bill_city : varchar(30) ship_city : varchar(30) bill_code : varchar(30) ship_code : varchar(30) bill_country : varchar(30) ship_country : varchar(30)

ship_state : varchar(30)

ship_pobox : varchar(30)



INVOICE MODULE





VENDORS MODULE

crmentity

crmid: int(19)(pk)
smcreatorid: int(19)
smownerid: int(19)
modifiedby: int(19)
setype: varchar(30)
description: text
createdtime: datetime
modifiedtime: datetime
viewedtime: datetime
status: varchar(50)
version: int(19)
presence: int(1)
deleted: int(1)

vendor

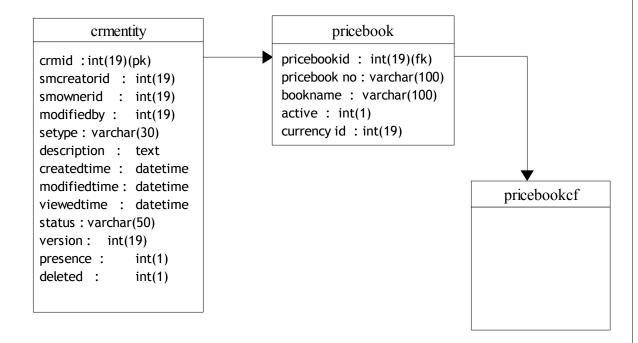
vendorid : int(19)(fk)
vendor no : varchar(100)
vendorname : varchar(100)
phone : varchar(100)
email : varchar(100)
website : varchar(100)
glacct : varchar(200)
category : varchar(50)

street : text
city : varchar(30)
state : varchar(30)
pobox : varchar(30)
postalcode : varchar(100)
country : varchar(100)
descripion : text

vendorcf



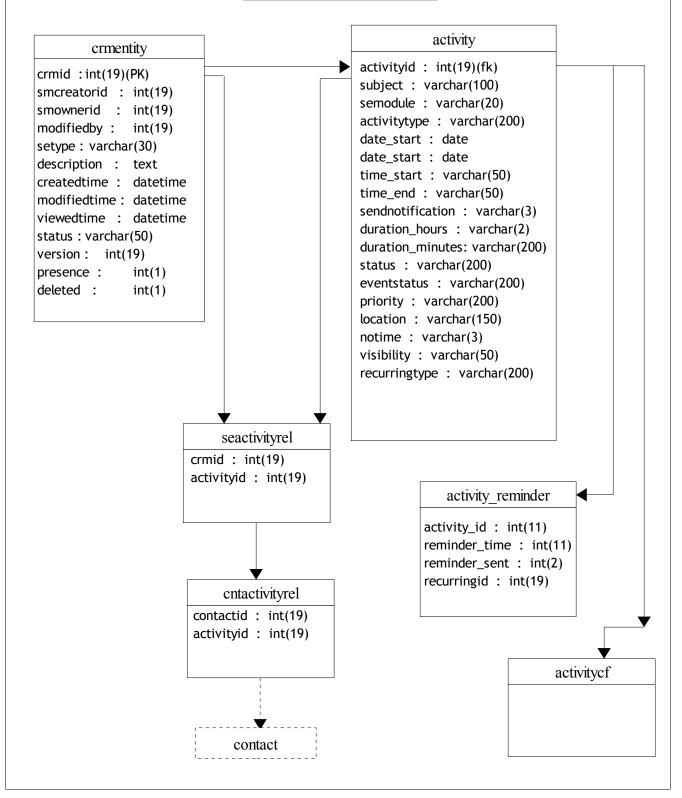
Price Book Module





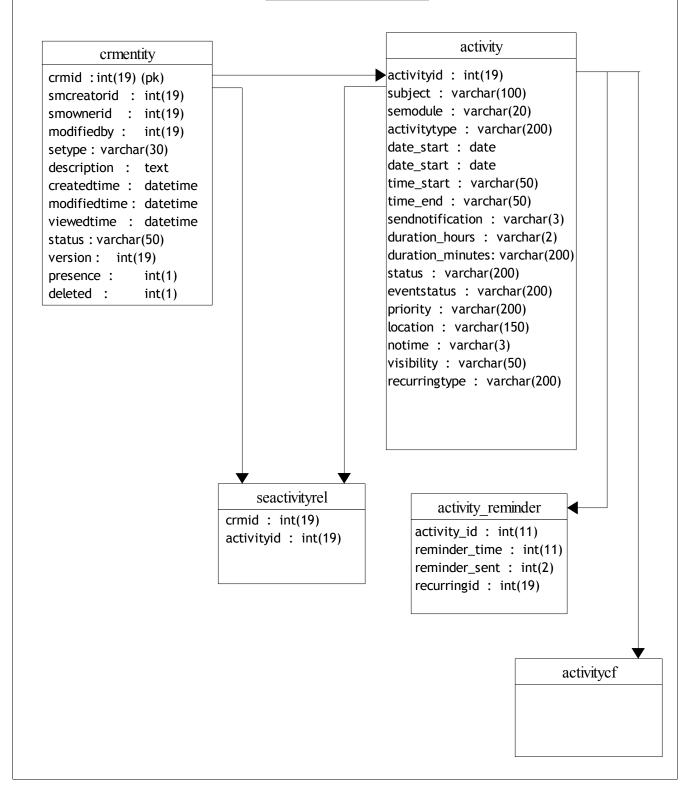


CALENDAR MODULE





EVENTS MODULE







SERVICE CONTRACTS MODULE

crmentity

crmid: int(19)(PK)
smcreatorid: int(19)
smownerid: int(19)
modifiedby: int(19)
setype: varchar(30)
description: text
createdtime: datetime
modifiedtime: datetime
viewedtime: datetime
status: varchar(50)
version: int(19)
presence: int(1)

int(1)

deleted:

Service Contracts

servicecontractid: int(11)(fk)
start date: varchar(100)
end date: varchar(100)
sc related to: int(11)

tracking unit : varchar(100) total units : varchar(100) used units : varchar(100) subject : varchar(100)

due date : date

planned duration: varchar(256)
actual duration: varchar(256)
contract status: varchar(200)
priority: varchar(200)
contract type: varchar(200)
progress: decimal(5,2)
contract no: varchar(100)

servicecontractscf





SERVICES MODULE

crmentity

crmid:int(19)(PK)
smcreatorid:int(19)
smownerid:int(19)
modifiedby:int(19)
setype:varchar(30)
description:text
createdtime:datetime
modifiedtime:datetime
viewedtime:datetime
status:varchar(50)
version:int(19)
presence:int(1)
deleted:int(1)

Services

Serviceid : int(11)(fk)
service name : varchar(50)
service category : varchar(200)
Qty per unit : decimal(11,2)
unit price : decimal(25,2)

sales start date : date sales end date : date : date start date expiry date : date discontinued : int(1) service usage unit: varchar(200) handler : int(11) website : varchar(100) tax class : varchar(200) currency id : int(19) commission rate : decimal(7,3) service no : varchar(100)

servicecf



PROJECTS MODULE

crmentity crmid: int(19)(PK)smcreatorid : int(19) smownerid : int(19) modifiedby: int(19) setype: varchar(30) description: text createdtime : datetime modifiedtime: datetime viewedtime : datetime status: varchar(50) version: int(19) presence: int(1) deleted: int(1)

Projects

Projetid : int(11)(fk)
project name : varchar(255)

start date : date targetend date : date actualend date : date

target budget : varchar(255)
Project url : varchar(255)
Project status : varchar(100)
Project priority : varchar(100)
Progress : varchar(100)

Linktoaccounts

Contacts : varchar(100)

Project number: int(11)

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Accounts/Contacts

projectscf



PROJECT TASKS MODULE

crmentity crmid:int(19)(PK) smcreatorid:int(19) smownerid:int(19) modifiedby:int(19) setype:varchar(30) description:text createdtime:datetime modifiedtime:datetime

viewedtime : datetime status : varchar(50) version : int(19) presence : int(1) deleted : int(1)

Project task

Projettaskid: int(11)(fk)
projecttask name: varchar(100)
Projecttask type: varchar(100)
Projecttask priority: varchar(100)
Projecttask progress: varchar(100)
Projecttask hours: varchar(255)

Start date : date End date : date

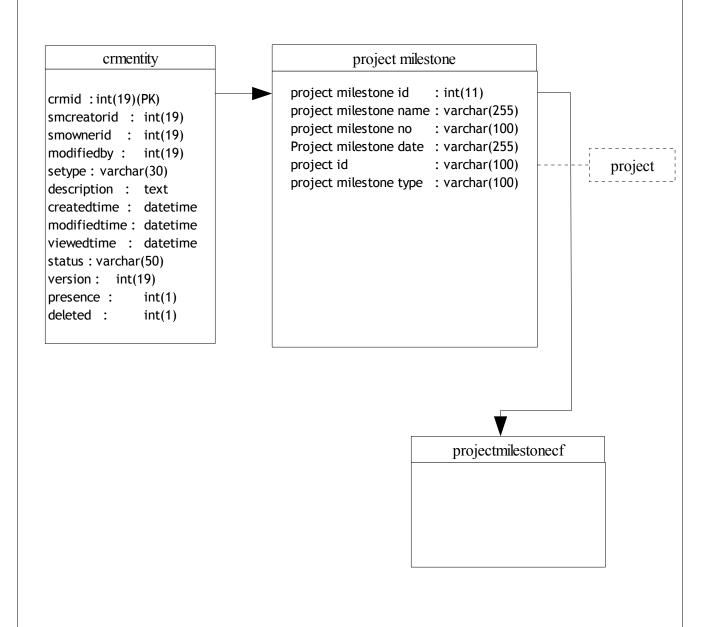
Project id: varchar(100)
Project task number: int(11)

Project

projecttaskcf



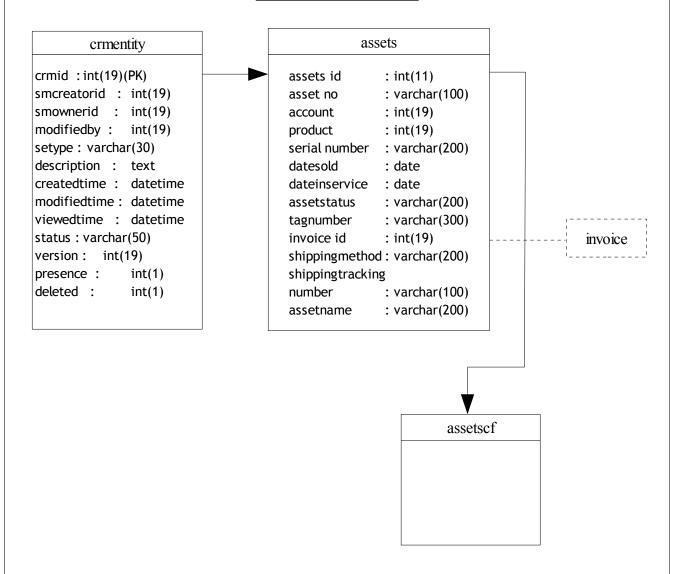
PROJECT MILESTONE MODULE







ASSETS MODULE





COMMENTS MODULE

crmentity

crmid:int(19)(PK)
smcreatorid:int(19)
smownerid:int(19)
modifiedby:int(19)
setype:varchar(30)
description:text
createdtime:datetime
modifiedtime:datetime
viewedtime:datetime
status:varchar(50)
version:int(19)
presence:int(1)

int(1)

deleted:

modcomments

modcomments id : int(11) comment content : text

related to : varchar(100) parent comments : varchar(100)

Accounts/Contacts/Leads