CLUSTERING ANALYSIS REPORT

1. The Number of Clusters Formed:

Based on the Davies-Bouldin Index (DB Index) evaluation, the optimal number of clusters formed is 5.

2. DB Index Value

The DB Index value for 5 clusters is 0.8525, which is the lowest among the evaluated cluster counts, indicating better clustering quality.

3. Other Relevant Clustering Metrics

DB Index for Other Cluster Counts:

• 2 Clusters: 1.0072

• 3 Clusters: 0.9578

• 4 Clusters: 1.0604

• 6 Clusters: 0.8694

• 7 Clusters: 0.8553

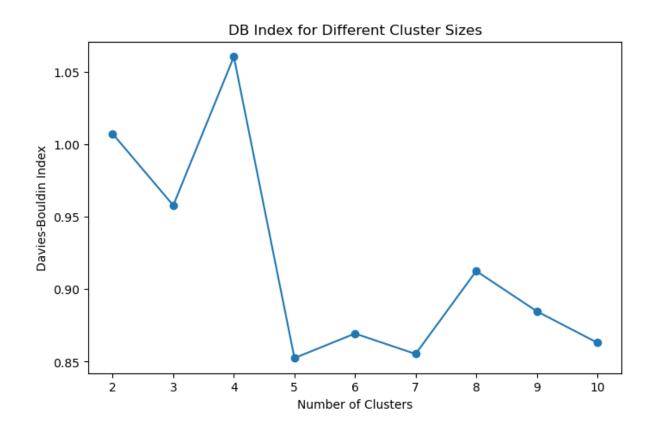
• 8 Clusters: 0.9125

• 9 Clusters: 0.8848

• 10 Clusters: 0.8630

Clustering Visualization:

1. Visualization: DB Index vs Number of Clusters



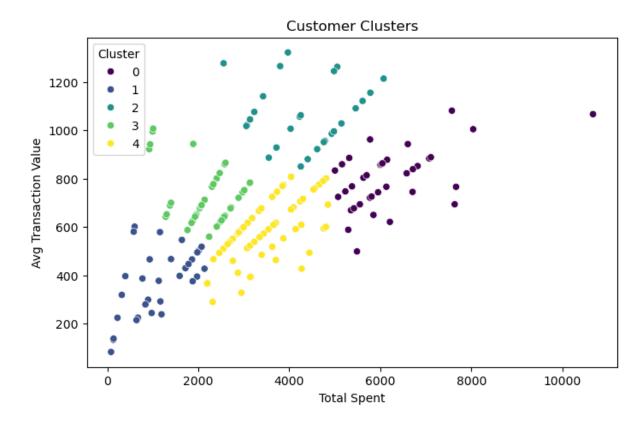
Optimal Cluster Size (Lowest DB Index):

The DB Index is lowest at 5 clusters (~0.85), and therefore, the best clustering solution in terms of compactness and separation is obtained by 5 clusters.

Trends in DB Index Values:

- The DB Index depends on the increase in the number of clusters.
- There is a sharp increase at 4 clusters (~1.06), which indicates poor clustering quality.
- After 5 clusters, the DB Index stabilizes but is still a little higher than the minimum at 5 clusters.

2. Visualization: Customer Clusters



Distinguish Customer Segments:

The customers are clustered into five categories. Each cluster indicates a specific type of spending behavior.

Cluster Distribution:

• Cluster 0 (Dark Purple Color):

Customers are spending highly with a low average transaction value

• Cluster 1 (Blue Color):

Customers spend very low and also have lower average transaction values.

• Cluster 2 (Green Color):

Moderate range of spending, but their average transaction value is a bit higher.

• Cluster 3 (Yellow Color):

Their spending range is moderate but their average transaction value is less.

• Cluster 4 (Teal):

Customers with high average transaction values and mid-tohigh total spending.

Customer Behavior Patterns:

- The more the total spent, the more spread out the average transaction value, indicating different purchasing behaviors.
- Some clusters, such as Cluster 4, have customers who spend more per transaction, while others, such as Cluster 3, have more frequent but lower-value transactions.