Paper Lite (OpenText) Implementation

User Acceptance Testing (UAT) Document

Sobha L.L.C

SIGN-OFF AND APPROVALS

The matrix below carries the signatory authority from the Sobha departments -

Department Head	Signature
Gautam Sawhney Chief Customer Experience Officer - CRM	

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ACRONYM

There can be some acronyms used in this document, and the table below gives the definition. The terminology below might be used interchangeably in the document.

Abbreviation	Definition
ECM	Enterprise content Management
Paper Lite	Aka as OpenText ECM
CS	OpenText content server
NPO	Non- Purchase Order
PO	Purchase Order
BRD	Business requirement document
AD	Active Directory
PR	Purchase requisition
GRN	Good receipts notes

1. Purpose & Scope of the document

This document formally records the completion of User Acceptance Testing (UAT) for the OpenText ECM implementation for Salesforce solutions and confirms that the system meets agreed business requirements and quality standards. The sign-off indicates that business users have validated the functionality, usability, and integration of the application and authorize its readiness for production deployment.

2. UAT Overview

Item	Description
UAT Environment of Salesforce	Salesforce Full copy
UAT environment of OT	OT Development
Test Cycles Conducted	Cycle 1: Internal IT Cycle 2: Sobha IT Cycle 3: Sobha Business users
Scope of Testing	Validation of core ECM features related to BW and document upload, integrations with Salesforce.
Business object	Booking, Business process, Payment requests.

3. UAT Summary

Metric	Result
Total Business processes of Salesforce	3
Total Test Cases	3
Passed	3
Failed	0
Deferred / Known Issues	0
Overall UAT Status	Pass

Deferred defects status –

Deferred Topic	Status
NA	NA

Below is the screenshot of the test cases–

Business process	Testing team	Tester name	Open BW	Add/view documents	Relationship	Tested On	Test data	Comments
Payment request	CRM	Sara taha	Passed	Passed		26-Nov	PR-0000020	
Business process	CRM	Sara taha	Passed	Passed	NA	04-Dec	BP-0000544	**26-Nov** : SFDC categories should be non editable. <**4-Dec** : Resolved> **4-Dec:** Add Pre-registration document folder in the BP Business object. < **4: Dec** : Fixed and tested.> **4-Dec** : A report to showcase the documents notifying the expiry date. <**4-Dec:** We will accomodate this report in the phase 2 of the project>
Booking	CRM	Sara taha	Passed	Passed	Passed	26-Nov	B-35495	**26-Nov** : Date of expiry attribute feasibility. <Fixed and tested on 4th Dec. OTPS to add a new column for the documents to add the expiry column.> **26-Nov** : Resale business object to be developed < 4 : Dec : Under development and will be delivered in hypercare support.>