

1. Self Introduction – Standard (1–1.5 minutes)

Good morning, and thank you for giving me this opportunity.

My name is **Sivannarayana Gowra**. I am a Computer Science graduate and I have experience working as an Operations and Technical Support Associate at Finse Technologies in Bengaluru.

In my previous role, I worked with digital data and internal tools where accuracy and compliance were very important. I regularly reviewed system outputs, followed standard operating procedures, and handled repetitive review tasks with strong attention to detail. I also ensured confidentiality and professional ethics while working with sensitive information.

I am good at English reading and comprehension, and I am comfortable reviewing content based on policies and guidelines. I am emotionally stable, disciplined, and able to work independently with minimal supervision.

2. Why do you want to work as a Content Moderator?

I want to work as a Content Moderator because this role matches my strengths. I am patient, detail-oriented, and disciplined. I like work that has clear rules and guidelines. Content moderation focuses on quality and responsibility. I am comfortable reviewing content carefully. I understand the importance of keeping platforms safe. This role allows me to contribute positively. Wipro provides a structured and professional environment. I want to grow in an operations role. This job suits my mindset and skills.

3. What do you understand by content moderation?

Content moderation means reviewing online content like text, images, or videos. The goal is to check whether content follows company rules. It helps protect users from harmful or inappropriate material. Moderators approve, reject, or flag content. Decisions must be accurate and consistent. Personal opinions should not affect decisions. Policies and guidelines must be followed strictly. Confidentiality is very important. Moderation ensures a safe online environment. It is a responsible and important role.

4. How does your previous experience help in this role?

In my previous role, I worked with digital data and internal tools. I reviewed system outputs for accuracy. I followed standard operating procedures strictly. I handled repetitive tasks with consistency. I learned to focus on details. I escalated issues when required. I maintained confidentiality at all times. I worked independently with targets. These skills are useful for content moderation. My experience helps me adapt quickly.

5. Are you comfortable reviewing sensitive or disturbing content?

Yes, I understand that this role may involve sensitive content. I am emotionally mature and stable. I can separate work from personal feelings. I follow guidelines instead of reacting emotionally. I understand the importance of professionalism. I know how to manage stress. I will use wellness support if needed. I will take breaks as per policy. I am mentally prepared for this role. I will handle content responsibly.

6. How will you handle stress in this job?

I will handle stress by staying calm and focused. I will remind myself that content review is part of the job. I will follow policies instead of emotions. I will manage my time properly. I will take breaks when allowed. I will not overthink individual cases. I will use wellness programs provided by the company. I will maintain work-life balance. I will ask for support if needed. I will stay professional at all times.

7. What will you do if you are not sure about a content decision?

If I am not sure, I will not guess. I will first re-read the guidelines carefully. I will compare the content with policy examples. If still unclear, I will escalate to my team lead. I understand accuracy is more important than speed. I will document the issue properly. I will follow the escalation process. I will learn from feedback. I will avoid personal bias. I will always follow company rules.

8. How good is your English comprehension?

My English comprehension is good. I can read and understand content clearly. I can identify the meaning and intent of content. I understand formal and informal language. I can recognize offensive or harmful words. I can follow written instructions easily. I can understand policy documents. I am comfortable working with English content daily. I read carefully before making decisions. This helps me ensure quality work.

9. How do you ensure accuracy in your work?

I ensure accuracy by focusing on details. I read content carefully before deciding. I follow guidelines step by step. I avoid assumptions. I double-check when required. I do not rush decisions. I learn from feedback. I follow standard procedures. I stay consistent in my approach. Accuracy is always my priority.

10. Can you work independently?

Yes, I can work independently. In my previous role, I handled tasks with minimal supervision. I understand responsibilities clearly. I manage my time well. I stay focused on my targets. I follow instructions without constant reminders. I take ownership of my work. I escalate only when necessary. I am self-disciplined. I deliver consistent results.

11. Are you comfortable with repetitive tasks?

Yes, I am comfortable with repetitive tasks. I understand this role requires consistency. I can maintain focus for long periods. I do not get bored easily. I treat every task seriously. I maintain the same quality throughout the day. I follow the same standards every time. I manage fatigue properly. I stay disciplined. Repetitive work does not affect my performance.

12. How do you handle confidential information?

I handle confidential information very carefully. I do not share data with anyone. I follow company security policies strictly. I understand the importance of data privacy. I access information only for work purposes. I log out from systems properly. I avoid taking screenshots or notes. I maintain professional ethics. Confidentiality is a responsibility. I take it very seriously.

13. What do you know about Wipro?

Wipro is a global IT and services company. It is known for professionalism and ethics. Wipro focuses on quality and compliance. It provides good training and support. It values employees and diversity. Wipro follows strict policies. It offers stable career growth. It works with global clients. Wipro encourages learning. I want to build my career here.

14. Why should we hire you?

You should hire me because I fit this role well. I am detail-oriented and disciplined. I can follow guidelines strictly. I am emotionally stable. I can handle sensitive content professionally. I have experience with digital tools. I can work independently. I am reliable and responsible. I focus on quality. I am committed to my work.

15. How do you manage time and targets?

I manage time by planning my work. I understand daily targets clearly. I avoid distractions. I focus on completing tasks efficiently. I maintain quality along with speed. I take short breaks when allowed. I track my progress. I prioritize important tasks. I adjust pace if needed. I always try to meet targets.

16. Are you comfortable working in rotational shifts?

Yes, I am comfortable with rotational shifts. I understand business requirements. I can adjust my routine. I manage my sleep properly. I stay productive in any shift. I am flexible with timing. I plan my personal time well. I am committed to the job. I understand operational needs. Shift work is not a problem for me.

17. How do you deal with mistakes?

If I make a mistake, I accept it. I do not hide errors. I inform my team lead if required. I understand mistakes help learning. I analyze what went wrong. I avoid repeating the same mistake. I follow corrective actions. I improve my understanding. I stay positive. I focus on improvement.

18. Do you have experience using online tools?

Yes, I have experience using online tools. I worked with internal dashboards and systems. I am comfortable using computers daily. I can learn new tools quickly. I understand basic system navigation. I follow tool instructions carefully. I ensure correct data entry. I use tools responsibly. I adapt easily. Technology is not an issue for me.

19. What motivates you in this role?

Quality work motivates me. I like roles with responsibility. I feel satisfied when I follow rules correctly. I enjoy structured work. I like contributing to user safety. I value professionalism. Learning new processes motivates me. Stability motivates me. Growth opportunities inspire me. Doing work correctly gives me confidence.

20. Where do you see yourself in the future?

In the future, I see myself growing within Wipro. I want to become a senior team member. I want to handle more responsibility. I want to improve my decision-making skills. I want to maintain high quality standards. I want to learn advanced processes. I want to support new team members. I want a stable career. I want long-term growth. I want to contribute to the organization.