

Golden Aura Jewelers – Knowledge Base

About Us

Golden Aura Jewelers is a premium jewelry store specializing in gold, diamond, and silver ornaments. We offer certified jewelry with transparent pricing and personalized customer service.

Store Timings

Monday to Saturday: 10:00 AM – 8:30 PM
Sunday: 11:00 AM – 6:00 PM

Product Categories

Gold Jewelry (22K & 24K)
Diamond Jewelry (IGI & GIA certified)
Silver Jewelry
Bridal Collections
Customized Jewelry

Gold & Diamond Certification

All gold jewelry is BIS Hallmarked.
Diamonds are certified by IGI or GIA.
Purity certificates are provided with every purchase.

Pricing & Making Charges

Gold price is calculated based on daily market rates.
Making charges range from 8%–18% depending on design.
Diamond prices depend on carat, cut, clarity, and color.

Return & Exchange Policy

Gold jewelry can be exchanged within 7 days.
Diamonds are eligible for lifetime exchange.
Customized jewelry is non-returnable.
Original bill is mandatory.

Repair & Custom Orders

Jewelry repair services are available.
Custom design orders take 10–15 working days.
Advance payment is required.

Payment Methods

Cash
Credit / Debit Cards
UPI & Net Banking
EMI available on selected cards

Contact Information

Phone: +91 9XXXXXXX
Email: support@goldenaurajewelers.com
Location: Hyderabad, Telangana

FAQs

Q: Do you provide buyback for old gold?
A: Yes, old gold is accepted after purity evaluation.

Q: Is EMI available?
A: Yes, EMI is available on select bank cards.