## PROJECT REPORT

PRACTICE MODULE FOR CERTIFICATE IN: PATTERN RECOGNITION SYSTEMS (PRS)



# Home Credit Default Risk System

**TEAM MEMBERS** 

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#### 1.0 EXECUTIVE SUMMARY

An important fraction of the population finds it difficult to get their home loans approved due to insufficient or non-existent credit history. This prevents them to buy their dream homes and at times even forces them to rely on other sources of money which may be unreliable and have exorbitant interest rates. Conversely, it is a major challenge for banks and other finance lending agencies to decide for which candidates to approve housing loans. The credit history is not always a sufficient tool for decisions, since it is possible that those borrowers with a long credit history can still default on the loan and some people with a good chance of loan repayment may simply not have a sufficiently long credit history.

Thus, the project team sees the potential to develop a Home Credit Default Risk System (HCDRS) which will help to solve the above business problem. Specifically, it will help to identify if a new loan applicant shows a high / low risk for loan default. This will help to:

- 1) Reduce uncertainty from the home loan provider perspective
- 2) Reduce risk of lending to a client with high risk of default, and
- 3) Ensure home loan can be provided to segment such as the unbanked population or people with insufficient or non-existent credit history.

A number of recent researchers have applied machine learning to predict the loan default risk. This is important since a machine learning-based classification tool to predict the loan default risk which uses more features than just the traditional credit history can be of great help for both, potential borrowers, and the lending institutions. Hence, the project team aims to train a best-in-class classifier using a variety of machine learning techniques on the dataset to help determine the risk of loan default.

For testing the live system/demonstration, please refer to <a href="http://68.178.202.122:5000/login">http://68.178.202.122:5000/login</a>

#### 2.0 PROBLEM STATEMENT / BUSINESS OPPORTUNITY

The problem statement can be summarized as a binary classification problem where the inputs are various features describing the financial and behavioural history of the loan applicants, in order to predict whether the loan will be repaid or defaulted.

#### 2.1 ASSUMPTIONS

The project makes a key assumption on the data's accuracy. The source/raw data is assumed to be accurate as failing which, the model's accuracy will be affected.

#### 2.2 PROJECT OBJECTIVES

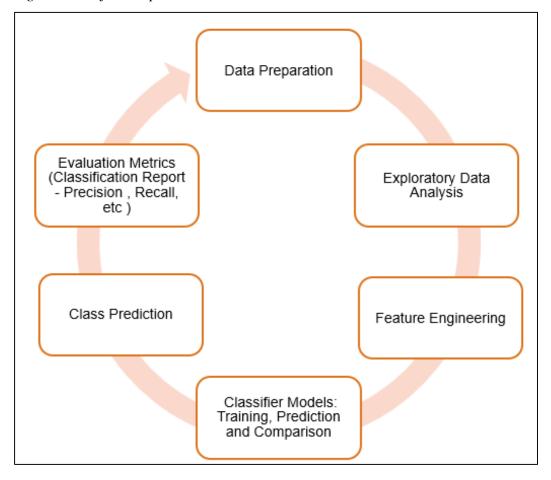
the team envisions developing a Home Credit Default Risk System (HCDRS) to:

- 1) Reduce uncertainty from the home loan provider perspective
- 2) Reduce risk of lending to a client with high risk of default and
- 3) Ensure home loan can be provided to segment such as the unbanked population or people with insufficient or non-existent credit history.

#### 2.3 PROJECT SCOPE

The Project scope consists of 6 broad areas and is illustrated below.

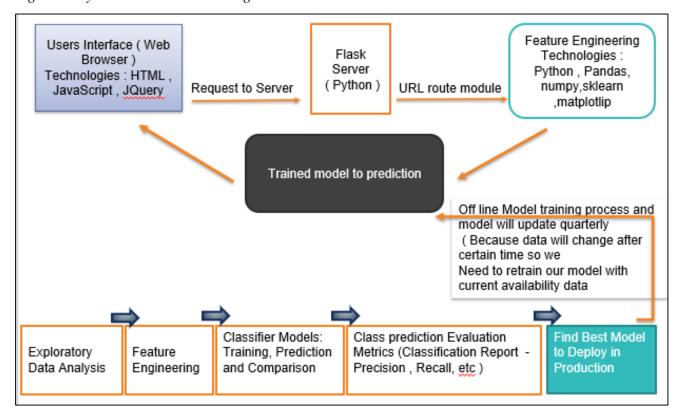
Figure 1: Project scope



#### 2.4 SYSTEM ARCHITECHTURE / DESIGN

The System architecture / design is illustrated below.

Figure 2: System architecture / design



#### 3.0 DATA SET & DATA CLEANSING

The Data is taken from Kaggle's competition which is available publicly.

There are ~300K records and 122 columns with different data types:

- 65 floating point numbers
- 41 integer numbers some are numerical categories
- 16 Strings Categories involved

Some samples of the data field are: Gender, Education, Income, Housing type etc.

Since the ML model can't inherently deal with text, the data must be converted to appropriate numbers. Any significant distortion/noise in the model must be removed as much as possible.

Due to the huge data set and inherent noises, there are many cleaning steps involved and listed as follows:

- Converting string categorical columns into numerical Label encoding
- Converting string categorical columns into numerical and adding new columns to indicate the presence of categorical variables One hot encoding
- Replacing illogical outliers with empty values (NAN values)
- Imputing empty cells with the median of the values. In some cases, imputation is approached with a certain grouping
- Dealing with a few anomalies (see Tables 1-3)
- Changing invalid entries into valid entries

Table 1: Training Data Set Top 15 Columns with Missing values

|                          | Missing Count | Missing Count Ratio | Missing Count % |
|--------------------------|---------------|---------------------|-----------------|
| COMMONAREA_MEDI          | 214865        | 0.698723            | 69.9            |
| COMMONAREA_AVG           | 214865        | 0.698723            | 69.9            |
| COMMONAREA_MODE          | 214865        | 0.698723            | 69.9            |
| NONLIVINGAPARTMENTS_MODE | 213514        | 0.694330            | 69.4            |
| NONLIVINGAPARTMENTS_AVG  | 213514        | 0.694330            | 69.4            |
| NONLIVINGAPARTMENTS_MEDI | 213514        | 0.694330            | 69.4            |
| FONDKAPREMONT_MODE       | 210295        | 0.683862            | 68.4            |
| LIVINGAPARTMENTS_MODE    | 210199        | 0.683550            | 68.4            |
| LIVINGAPARTMENTS_AVG     | 210199        | 0.683550            | 68.4            |
| LIVINGAPARTMENTS_MEDI    | 210199        | 0.683550            | 68.4            |
| FLOORSMIN_AVG            | 208642        | 0.678486            | 67.8            |
| FLOORSMIN_MODE           | 208642        | 0.678486            | 67.8            |
| FLOORSMIN_MEDI           | 208642        | 0.678486            | 67.8            |
| YEARS_BUILD_MEDI         | 204488        | 0.664978            | 66.5            |
| YEARS_BUILD_MODE         | 204488        | 0.664978            | 66.5            |

Table 2: Test Data Set Top 15 Columns with Missing values

|                          | Missing Count | Missing Count Ratio | Missing Count % |
|--------------------------|---------------|---------------------|-----------------|
| COMMONAREA_AVG           | 33495         | 0.687161            | 68.7            |
| COMMONAREA_MODE          | 33495         | 0.687161            | 68.7            |
| COMMONAREA_MEDI          | 33495         | 0.687161            | 68.7            |
| NONLIVINGAPARTMENTS_AVG  | 33347         | 0.684125            | 68.4            |
| NONLIVINGAPARTMENTS_MODE | 33347         | 0.684125            | 68.4            |
| NONLIVINGAPARTMENTS_MEDI | 33347         | 0.684125            | 68.4            |
| FONDKAPREMONT_MODE       | 32797         | 0.672842            | 67.3            |
| LIVINGAPARTMENTS_AVG     | 32780         | 0.672493            | 67.2            |
| LIVINGAPARTMENTS_MODE    | 32780         | 0.672493            | 67.2            |
| LIVINGAPARTMENTS_MEDI    | 32780         | 0.672493            | 67.2            |
| FLOORSMIN_MEDI           | 32466         | 0.666051            | 66.6            |
| FLOORSMIN_AVG            | 32466         | 0.666051            | 66.6            |
| FLOORSMIN MODE           | 32466         | 0.666051            | 66.6            |

Table 3: Different kinds of classes in

Every categorical column

Table 4: Clients Repayment Abilities

By Suite Type

| Count | Categorical Column         |    |
|-------|----------------------------|----|
| 2     | NAME_CONTRACT_TYPE         | 0  |
| 3     | CODE_GENDER                | 1  |
| 2     | FLAG_OWN_CAR               | 2  |
| 2     | FLAG_OWN_REALTY            | 3  |
| 7     | NAME_TYPE_SUITE            | 4  |
| 8     | NAME_INCOME_TYPE           | 5  |
| 5     | NAME_EDUCATION_TYPE        | 6  |
| 6     | NAME_FAMILY_STATUS         | 7  |
| 6     | NAME_HOUSING_TYPE          | 8  |
| 18    | OCCUPATION_TYPE            | 9  |
| 7     | WEEKDAY_APPR_PROCESS_START | 10 |
| 58    | ORGANIZATION_TYPE          | 11 |
| 4     | FONDKAPREMONT_MODE         | 12 |
| 3     | HOUSETYPE_MODE             | 13 |
| 7     | WALLSMATERIAL_MODE         | 14 |
| 2     | EMERGENCYSTATE MODE        | 15 |

|    | NAME_TYPE_SUITE | TARGET                  | SK_ID_CURR |
|----|-----------------|-------------------------|------------|
| 0  | Children        | No Payment Difficulties | 3026       |
| 1  | Children        | Payment Difficulties    | 241        |
| 2  | Family          | No Payment Difficulties | 37140      |
| 3  | Family          | Payment Difficulties    | 3009       |
| 4  | Group of people | No Payment Difficulties | 248        |
| 5  | Group of people | Payment Difficulties    | 23         |
| 6  | Other_A         | No Payment Difficulties | 790        |
| 7  | Other_A         | Payment Difficulties    | 76         |
| 8  | Other_B         | No Payment Difficulties | 1596       |
| 9  | Other_B         | Payment Difficulties    | 174        |
| 10 | Spouse, partner | No Payment Difficulties | 10475      |
| 11 | Spouse, partner | Payment Difficulties    | 895        |
| 12 | Unaccompanied   | No Payment Difficulties | 228189     |
| 13 | Unaccompanied   | Payment Difficulties    | 20337      |

Table 5: Clients Repayment Abilities by Realty Ownership Status

|   | FLAG_OWN_REALTY | TARGET                  | SK_ID_CURR |
|---|-----------------|-------------------------|------------|
| 0 | No              | No Payment Difficulties | 86357      |
| 1 | No              | Payment Difficulties    | 7842       |
| 2 | Yes             | No Payment Difficulties | 196329     |
| 3 | Yes             | Payment Difficulties    | 16983      |

#### 3.1 EXPLORATORY DATA ANALYSIS (EDA)

After cleaning the data, the Project team did an exploration of the data (i.e. EDA). The results suggest that:

- most people paid off their loan, i.e. returned the borrowed money (Figure 3)
- Labourers is the most frequent occupation type while the least frequent is IT Staff (Figure 4)

Figure 3: EDA

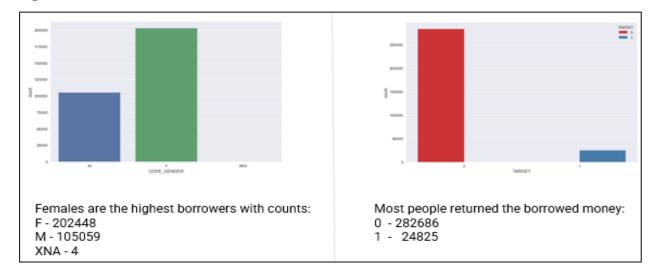
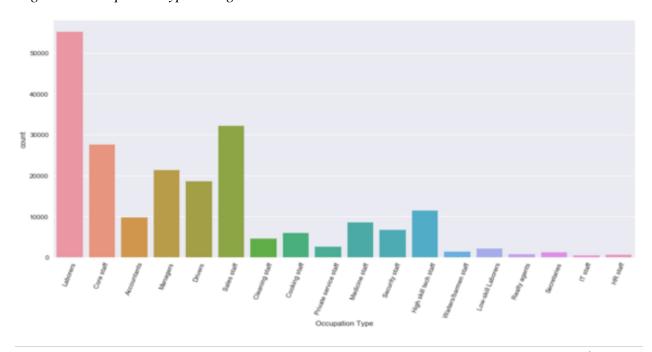
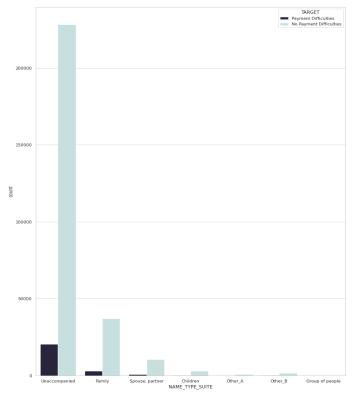


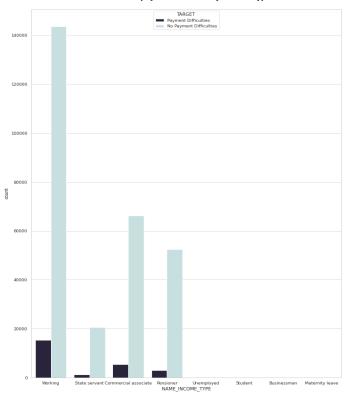
Figure 4: Occupation Type histogram



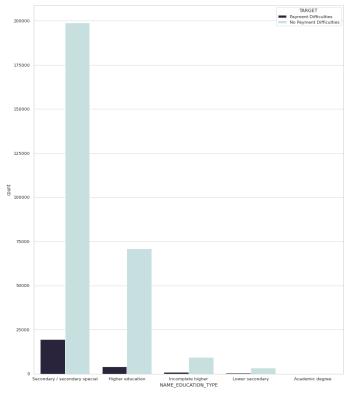
#### Clients Repayment Abilities By Suite Type



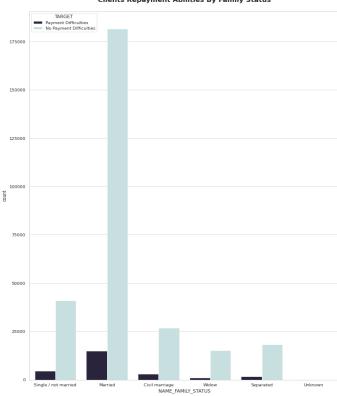
#### Clients Repayment Abilities By Income Type



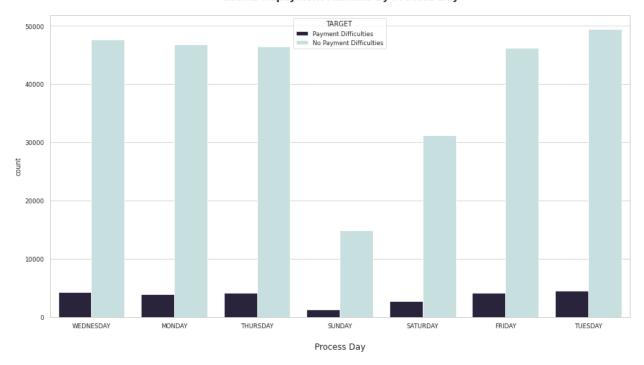
#### Clients Repayment Abilities By Education Type)



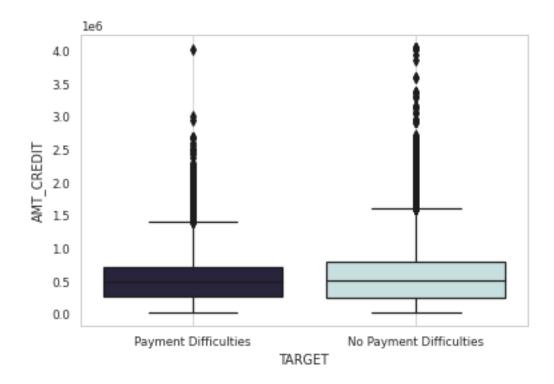
#### Clients Repayment Abilities By Family Status



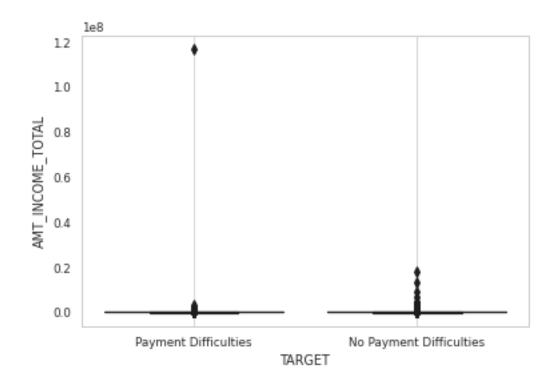
#### Clients Repayment Abilities By Process Day

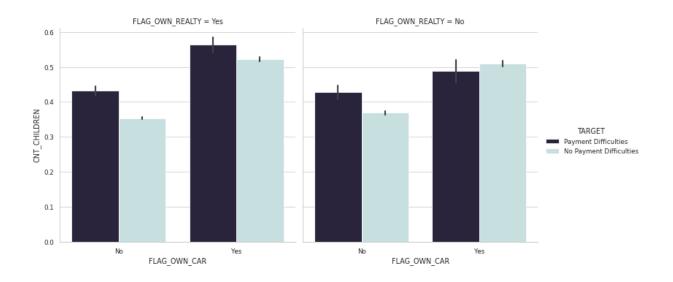


### Amount Credit of the Loan vs Target

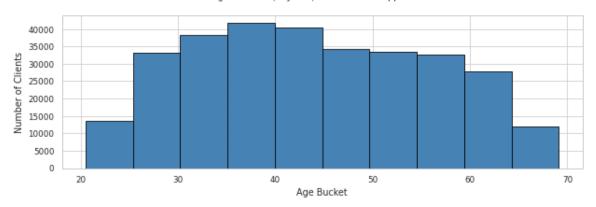


## Amount Income vs Target

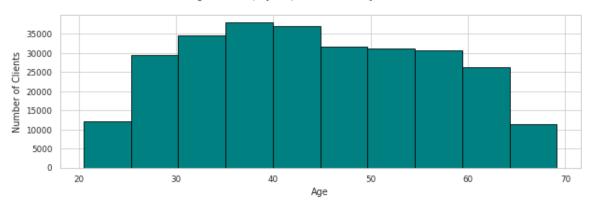




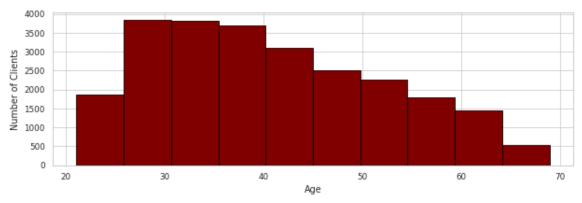
#### Age of Client (in years) at the time of Application

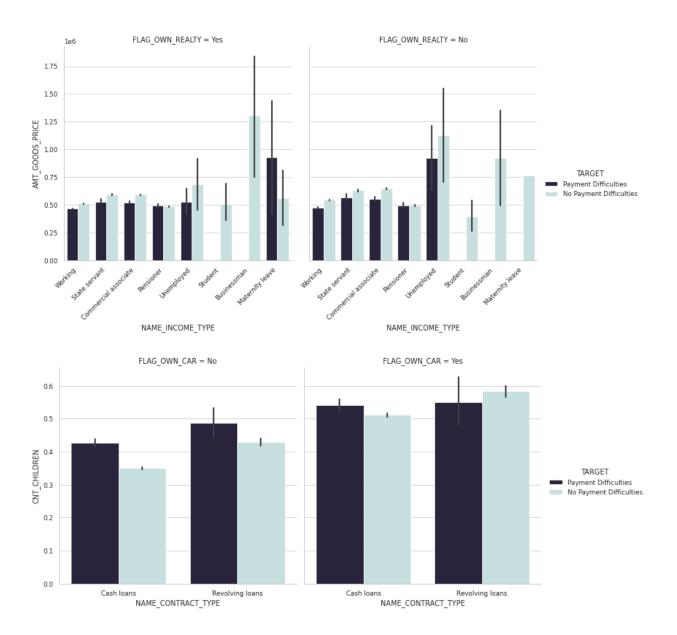


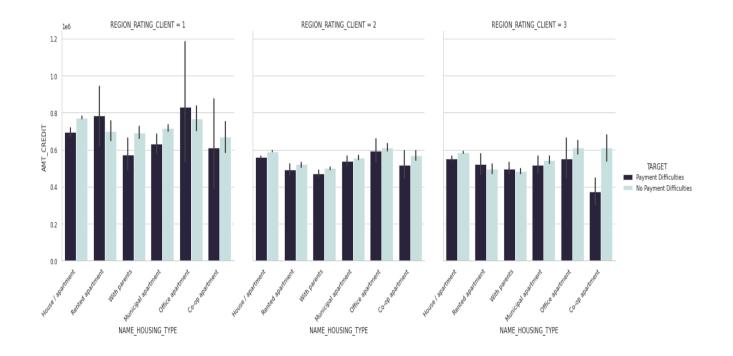
Age of Client (in years) who have No Payment Difficulties

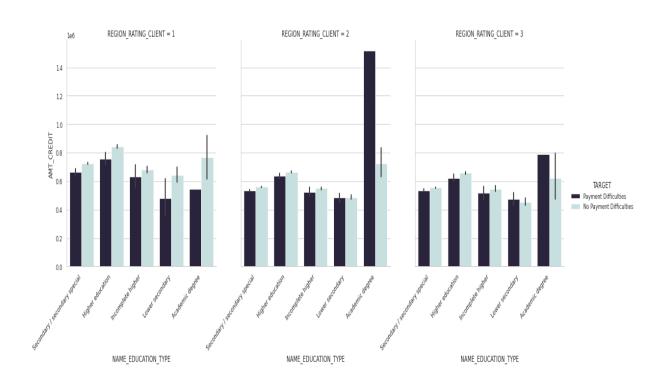


Age of Client (in years) who have Payment Difficulties

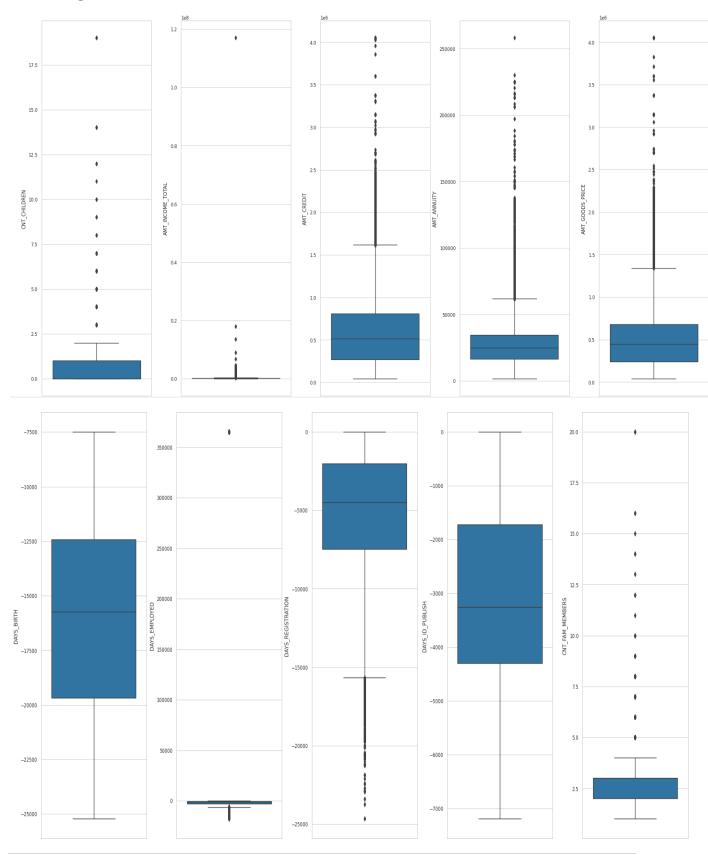


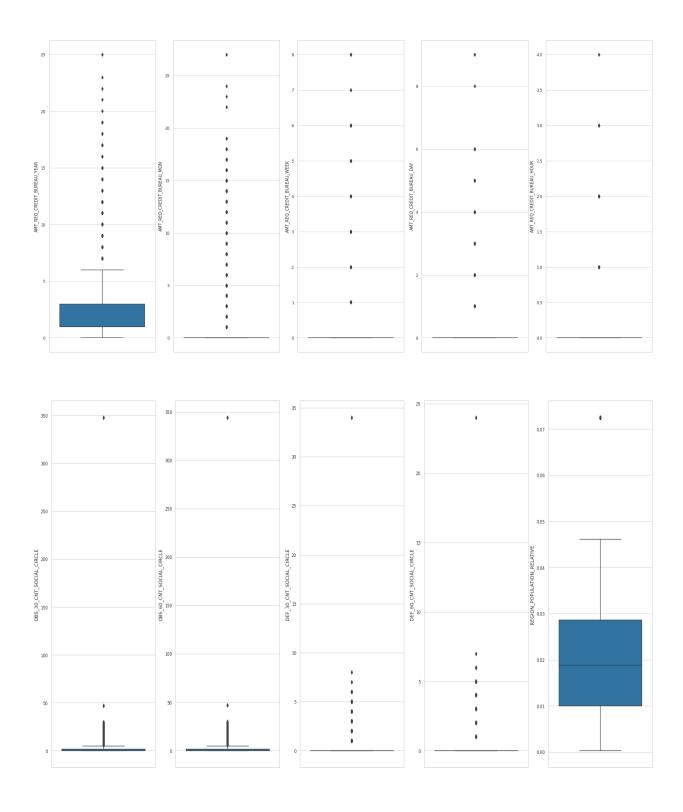


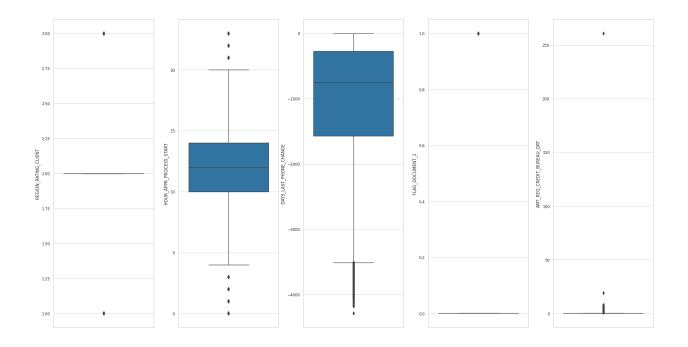




## **Detecting Outliers:**

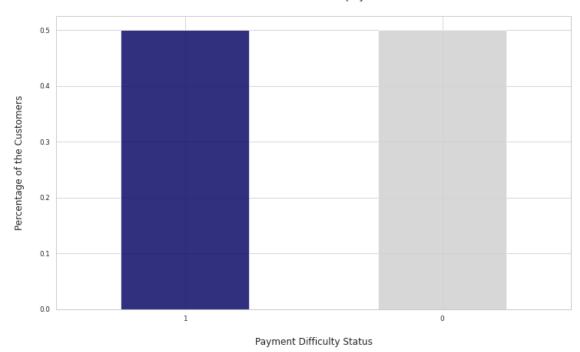






## Handling Data Imbalance (Up sampling Techniques)

The Distribution of Clients Repayment Abilities



#### 3.2 MACHINE LEARNING (ML) MODELS

The team uses predictive modelling technique whereby the outcome of the model is expected to identify the potential that someone will default on a loan (see Figure 5).

Figure 5: ML Model

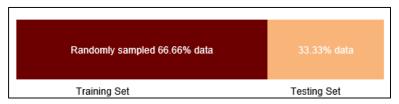


The Expected Target Outcome will yield either 0 or 1; 0 refers to Not a defaulter, 1 refers to potential defaulter.

The key performance metric to evaluate the usefulness of the ML model is accuracy. The Training and Testing datasets were subjected to the same feature engineering to evaluate the model.

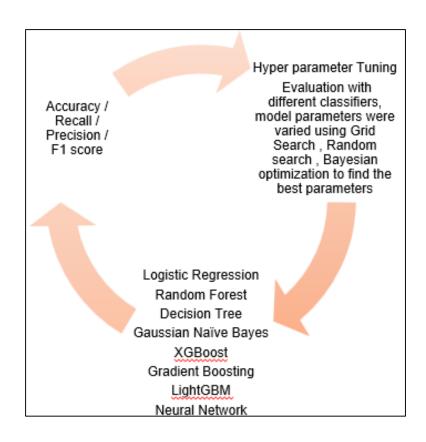
Out of the main training data set, a certain percentage is kept untrained to test the model's performance. Training set and validation set are split in following percentages: 66.66%: 33.33%. On the testing set, the target labels are hidden, until the performance is evaluated (see Figure 6).

Figure 6: Training / Testing data set



The ML Models used in this Project are: Logistic regression, Random forest, XGBoost, LightGBM, Naïve bayes and ensemble (see Figure 7)...

Figure 7: ML Techniques



#### 3.3 MACHINE LEARNING PREDICTION & RESULTS

Table 4 shows the accuracy of various ML models. The prediction accuracy of the training and testing data in Random Forest model has a value that is not much different and hence demonstrating that the model is the best among all models; there is no underfitting or overfitting. The confusion matrix for various ML models is shown in Figures 8-13.

Table 4: ML results

|   | Models               | Training Accuracy Score | Testing Accuracy Score | ROC Score |
|---|----------------------|-------------------------|------------------------|-----------|
| 0 | Random Forest        | 1.000000                | 0.996500               | 0.996500  |
| 1 | Decision Tree        | 1.000000                | 0.882600               | 0.882600  |
| 2 | K-Nearest Neighbor   | 0.915600                | 0.880700               | 0.880600  |
| 3 | Neural Network       | 0.700100                | 0.694800               | 0.694800  |
| 4 | Logistic Regression  | 0.671600                | 0.672900               | 0.672900  |
| 5 | Gaussian Naive Bayes | 0.602400                | 0.603900               | 0.604000  |

Figure 8: Confusion matrix (Logistic Regression)

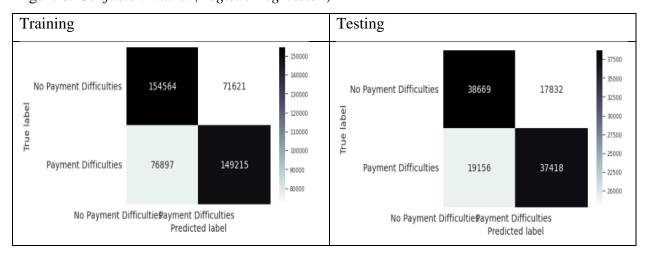


Figure 9: Confusion matrix (Gaussian Naïve Bayes)

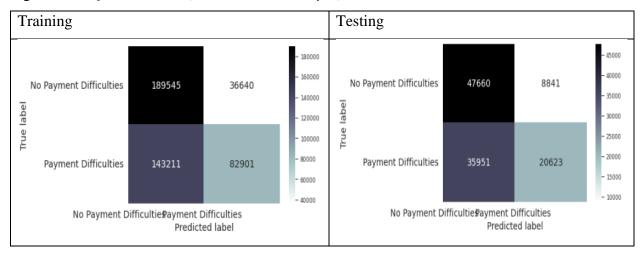


Figure 10: Confusion matrix (Decision Tree Classifier)

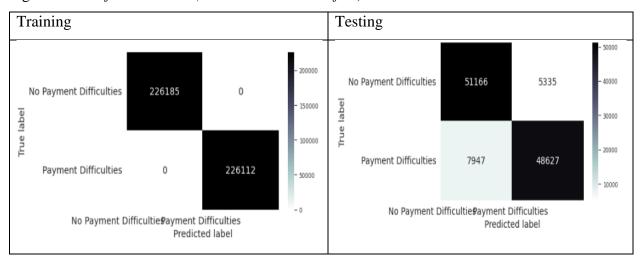


Figure 11: Confusion matrix (Random Forest)

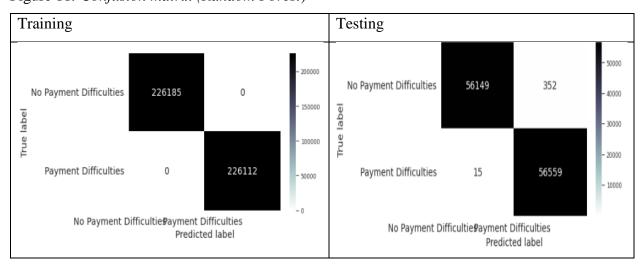


Figure 12: Confusion matrix (KNN)

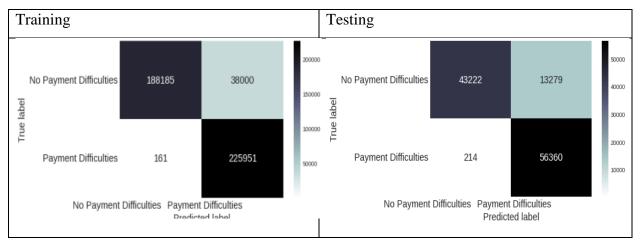
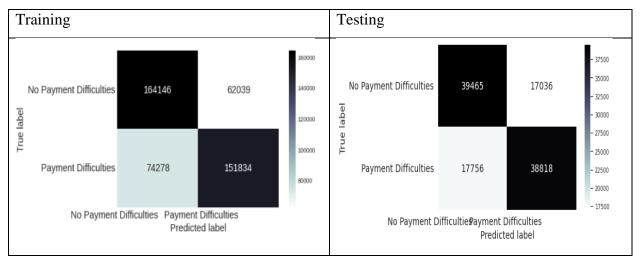


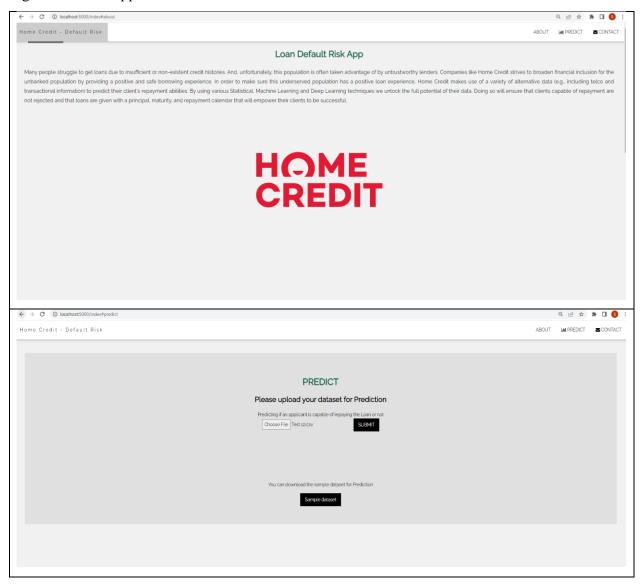
Figure 13: Confusion matrix (Neural Network)

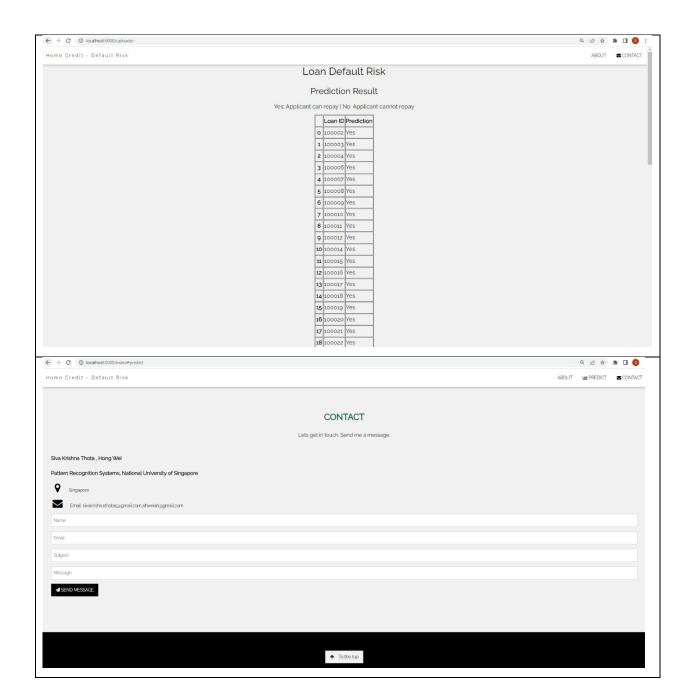


#### 3.4 WEB APPLICATION

The Project team has also developed a Web Application using Python Flask, and this allows users to upload dataset for prediction, whereby prediction result = 'Yes' means that the borrower can repay the loan while prediction result = 'No' means that the borrower cannot repay the loan. Figure 14 demonstrates the usability and prediction functionality of the Home Credit Default Risk System (HCDRS). For testing the live system/demonstration, please refer to <a href="http://68.178.202.122:5000/login">http://68.178.202.122:5000/login</a>

Figure 14: Web Application





#### 4.0 LIMITATIONS

There are some possible limitations which could limit the effectiveness of the Project.

Firstly, the model's accuracy could be impacted if the source/raw data is not accurate, i.e "rubbish in rubbish out".

Secondly, the solution provided by this Project can only be implemented by personnel equipped with the relevant technical/data know-how. A company or staff with no basic understanding of Machine Learning techniques would not be able to appreciate the solution nor implement the solution.

#### 5.0 CONCLUSION

In conclusion, the team has successfully created a Home Credit Default Risk System (HCDRS) with the following objectives in mind:

- 1) Reduce uncertainty from the home loan provider perspective
- 2) Reduce risk of lending to a client with high risk of default and
- 3) Ensure home loan can be provided to segment such as the unbanked population or people with insufficient or non-existent credit history

The team has achieved the following value-add in the course of the project.

- Performed data wrangling / cleaning, setting up the data for analysis and model building
- Dealt with data having anomalies
- Added Interaction variables
- Performed hyper parameters optimization
- Incorporated Domain Feature engineering
- Performed Exploratory Data Analysis
- Discovered patterns in data
- Built bagging based ensemble model

#### **6.0 IMPROVEMENTS**

Given additional time/resources, the Project can be further improved in the following areas: additional scope and platform delivery.

The scope of HCDRS can be expanded by overlaying the generated solution with additional business rules. For instance, if a loan applicant is working in a 'risky' function (e.g. sales) or risky industry (e.g. Banking during a period of Financial Crisis), the default rate of the applicant would be set higher than what the HCDRS has proposed.

The platform delivery of HCDRS can be expanded to include mobile app. If a user can obtain the prediction result via his mobile phone, it will be hugely beneficial as the user can have access to the prediction result anytime, anywhere and at the tip of his finger.

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