

Aaruj Verma

{B.Tech}

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Snapshot

...Self-motivated, flexible adaptable, self-learner, and exceptional dedication to work, always keen to learn state of the art technologies passionate about improving processes, constantly bringing creativity and innovation into the work, and career is my first priority in life.

Objective:

To be one of the most trusted and essential employee of the organization, through my skills & commitment to perform Exceeding Clients Expectations.

History by Year

#Sept'1989 - Born at Jalandhar

Education Qualification: - (Full Time Education)

#2005: 10th

#2007-2008: 12th

#2009-2013: B.Tech

Work Experience: -

Oct 2013-Till date: Professional Career in IT

-IBM India Pvt Ltd

Technical Services Specialist

SUMMARY OF SKILLS AND EXPERTISE.

- Maintaining EC2 services like launching instances, attaching volumes, configuring security group, monitoring EC2 instance metrics like CPU Utilization, disk read/write operation and network performance of the EC2 servers.
- Launching Virtual Private cloud (VPC), creating subnet in the VPC, launching EC2 instance and RDS database instances, configuring and maintaining the route table, internet gateway within the VPC.
- Proficient in AWS services like VPC, EC2, S3, ELB, Auto Scaling, EBS, RDS, IAM, CloudFormation, Route 53, CloudWatch, CloudFront, CloudTrail
- MySQL Database backup (Hot/Cold) and recovery, repair and optimize tables
- MySQL Database security, creating users and managing permissions.
- Server's, Domain and Database migration on Amazon Web Services
- Experience in the areas of Windows & System Administration, Infrastructure Development, Technical Support and Troubleshooting.
- Experience working on Virtual and Physical Infrastructure, vSphere Client and setting up ESXi in the virtual environment
- Experience on up-gradation/ patching. Building and maintain Windows servers in a VMware environment
- Hands on experience in handling of Dell/HP/IBM Series Servers

- Skills on antivirus supporting tools Symantec & Crowd strike installation and maintenance& management.
 - Strong trouble Shooting Skills with willingness and ability to quickly adapt to new technologies.
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Core Competencies: -

- AWS Associate cloud architect
- VMware ESX 5.5/6.0/6.5 Server & Virtual Centre
- Strong Knowledge base on IPC Processes
- Presenting RCA's solutions to customers
- Collaborating with customer to get business approvals & representing solutions.
- Effective communication skills

Certifications, Courses & Trainings: -

- AWS Associate solution architect training successfully completed by Intellipaat
 - Trained on VCP 6.0 to Install configure manage module (ICM)
 - Certified on Microsoft Azure Fundamentals MCP ID (**992315866**)
 - V Block VCE-CIA certified by VMware for converged Infrastructure at IBM.
 - Trained by IBM for windows 2003/2008/2012 servers,
 - Awarded by the client in Townhall for top performance in the year 2015
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Technical Skills on Products: -

- AWS Associate Architect
- V Block Management of Converged Infrastructure
- Windows 2019/2012/2008
- VMware

Career History: -

- **IBM India Pvt Ltd.**
Working Since April 2014 to Till Date
Technical Services Specialist

Job Profile

IBM India Pvt Ltd

Duration: Sept 2017 to till date

Designation: Technical Services Specialist

Clients: Oil & gas, Pharmaceuticals, Global Bank

Responsibilities:

- **Amazon Web services**
 - Setup/Managing Servers on Amazon (EC2, EBS, ELB, SSL, Security Groups, RDS and IAM).
 - Setup/Managing VPC, Subnets; make connection between different zones; Blocking suspicious ip/subnet via ACL.
 - Create/Managing buckets on S3 and store db and logs backup, upload images for server.
 - Setup/Managing Databases on Amazon RDS. Monitoring servers thorough Amazon CloudWatch, SNS.
 - Creating/Managing DNS records on Amazon Route 53 and go-daddy panel.
 - Creating/Managing AMI/Snapshots/Volumes, Upgrade/downgrade AWS resources (CPU, Memory, EBS)
 - Creating AWS Instances and Resources Bills.
 - Installed and Setup Web Server (Apache and Tomcat), DB Server (MySQL), NFS server;
 - Installed and Setup MySQL (Master and Slave) Server, Multiple MySQL Instance with different port.
 - MySQL Database backup (Hot/Cold) and recovery, repair and optimize tables,
 - MySQL Database security, creating users and managing permissions.
 - Server's, Domain's and Database's migration on Amazon Web Services.
- Worked on RFS Projects
- Provide advanced troubleshooting and problem resolution of the entire Virtualization Infrastructure, Build, install, configure and maintain/ Upgradation VMware products including ESXi servers, HA

clusters and Virtual Centre, Working on VMCLUSTER, VMHA, VMotion, DRS, Data store, VM virtual Network, Templates, permission and roles, etc.

- Performing Capacity Management functions.
- Effectively collaborating with Server / Storage / Network / Data Centre / Facilities / Audit / Compliance and PMO teams.
- Managing problem and service tickets ensuring timely resolution to meet Service Level Agreements, follow established Enterprise change management procedures.
- Participating in Business Continuation / Disaster Recovery infrastructure planning, building, and testing
- Provide project management that includes planning, documentation, meetings, conference calls, and reporting.

IBM India Pvt Ltd

Duration: Apr 2014 to Sept 2017

Designation: Technical Services Specialist - Vmware

Client: Oil & Gas sector

Responsibilities:

- Responsible for supporting Remote Infrastructure for UK based Client- BG Group which includes around 3 support regions i.e UK,US,and AUS, covering more than 40 Datacentres, and a Multi-Domain Environment.
- Upgrading and Patching V Block Converged infrastructure data centre along with the UCS Manager.
- Leading and coordinating Projects for installation of the Shell Monitoring agents MIR in alliance with the IBM monitoring tool Tivoli End point manager across 4000 virtual and physical servers.
- Leading Projects of Vulnerability by installing and upgrading patches across the shell infrastructure, getting the patches approved in the PRB calls Patching review board, closing NCI's successfully by making project compliant according to IBM guidelines.
- Created and innovated several DPP's Defective prevention plans and closed them successfully which resulted into ticket reduction within the account and led to winning CVR's Client Value recognition in each quarter for the financial year 2016-2017.
- Awarded the SDQE Service delivery quality and excellence award for the AQUA Agile quality analytic practice.
- Coordinating with different Vendors and Hands & Eye teams at different countries for any Hardware related issue.

- Received multiple appreciations for Creativity on Automation Tasks which reduced manual effort and FTE.
- Managing and supporting the V Block converged infrastructure data centre for the Houston (U.S) region for the client.
- VM Servers build and rebuild (Deploying the new VM using Template and Cloning an Existing VM) as per client request through change management process

Processes:

1. Change management in HPSM, Remedy, ServiceNow for the client which includes change creation with emphasis on first time quality, risk assessment, approvals (through CAB), execution, and post implementation review.
2. Incidents coverage as per ITIL metrics especially covering the contractually defined service levels and SLAs for the account.

Academic Background: -

| Qualification | Stream | Univ./Board | Year | Mode |
|----------------------|----------------|--|-------------|-------------|
| Graduation | B.Tech (Civil) | M.S Ramaiah Institute of Tech, Bengaluru | 2009-2013 | Regular |
| 12th | Science | Bharat National Public school, Delhi | 2007-2008 | Regular |
| 10 th | | Baroda High School | 2005 | Regular |

Strengths

- Highly motivated and self-starter with a strong desire to perform any task with punctuality and honesty.
- Quick learner and having a high sense of responsibility towards the team, with team leading qualities.
- Multitasking abilities and interest in different core technologies.
- Creative and willing to try different approaches.

Personal Details

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- **Date of Birth:** 12th Sept 1989
 - **Father's Name:** Mr. Arun Verma
 - **Languages Known:** English, Hindi, Gujarati, Punjabi
 - **Marital Status:** Married
 - **Permanent Address:** #1525 , Tower 16, Purvanchal Royal park, Sector 137, Noida, UP.

(Aaruj Verma)