

LLM as Judge

Uses of LLM to evaluate AI-generated text based on custom criteria defined in a prompt.
Evaluation

- AI Text :-
- 1) Politeness
 - 2) Bias
 - 3) Sentiment
 - 4) Tone
 - 5) Hallucinations

Types of LLM Judge

- 1) Pairwise Comparison
- Give LLM 2 responses
 - Ask to choose which is better

Response A

Response B

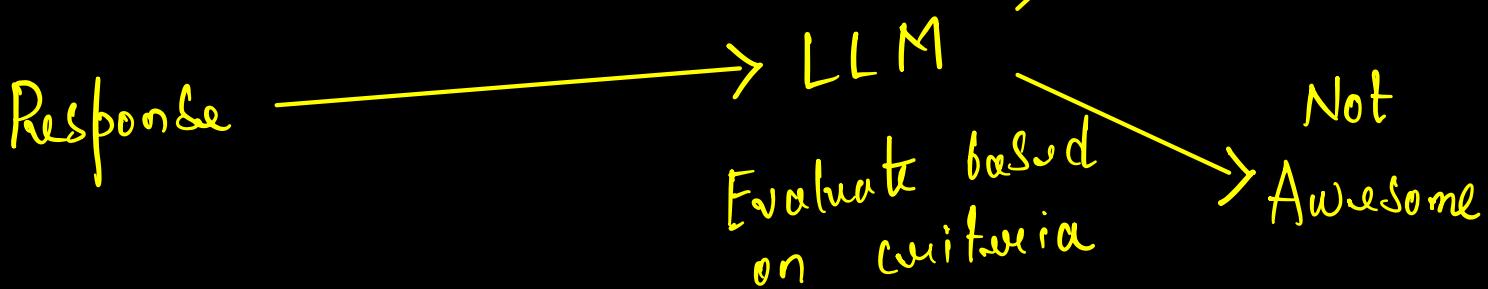
LLM

LLM

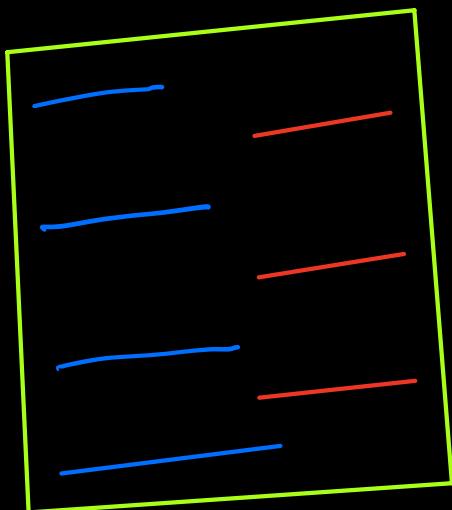
Which one is better?

Criteria

2) Evaluation by Criteria



Conversation Evaluation



- 1) Detecting Denial
- 2) Identify Repetitions
- 3) Detecting Emotion
- 4) Frustration Detection
- 5) User Query Resolution

3) Reference based Evaluation $S.T/G.T = \text{Reference}$

(i) LLM Answer + Reference Answer

(ii) LLM Answer + Question

Response Addressing the question we not.

* (iii) LLM Answer + Reference + Question
Answer + Retrieved Context

* RABeAS = { user-input, response, reference, retrieved-context }

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