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VPN URL:- https://vpn.msr-it.com

Open chrome browser and type VPN URL.	
VPN URL:- https://vpn.msr-it.com	
Click "ADVANCED" button.	

Click "Proceed to vpn.msr-it.com (unsafe)"	
VPN Login Page.	
Type VPN user and Password.	

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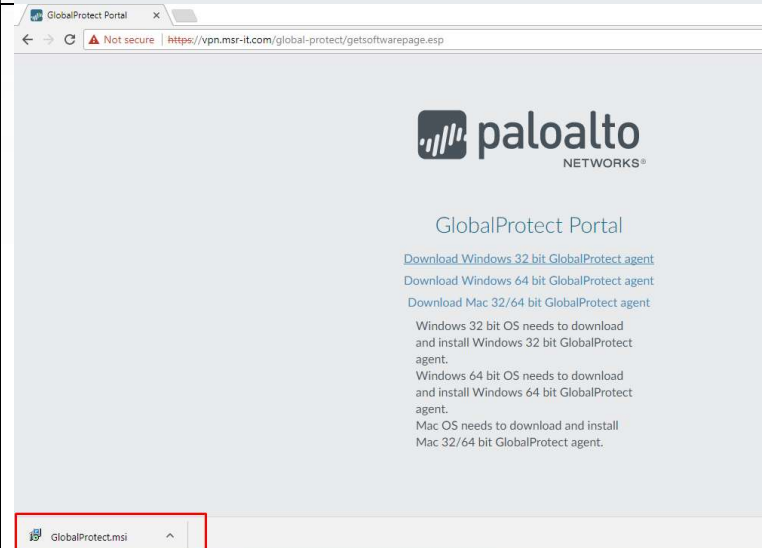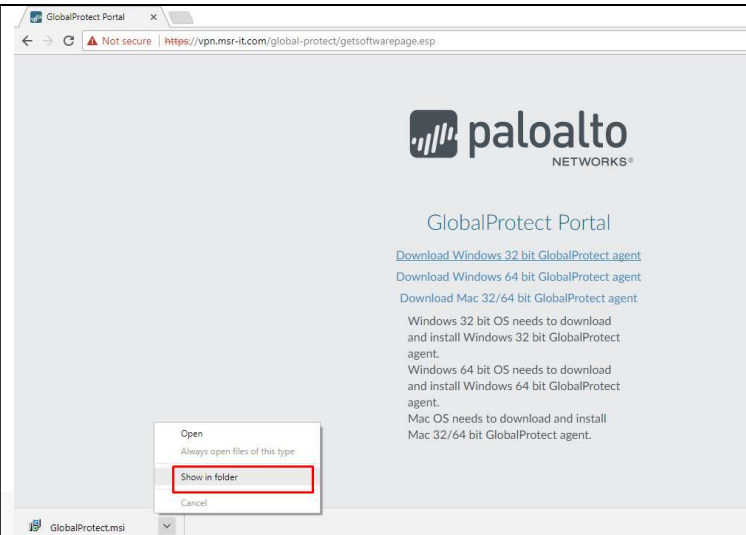|	
Please check your window Operating System version i.e. 64Bit or 32Bit according to you can download "Global Protect Portal" agent.	GlobalProtect Portal Not secure https://vpn.msr-it.com/global-protect/getsoftwarepage.esp **paloalto** NETWORKS® GlobalProtect Portal Download Windows 32 bit GlobalProtect agent Download Windows 64 bit GlobalProtect agent Download Mac 32/64 bit GlobalProtect agent Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent. Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent. Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.
Save "Global Protect Portal" agent your local desktop or download as you choose.	Save As This PC > Downloads — Search Downloads Organize ▾ New folder This PC Desktop Documents Downloads Music Pictures Videos Local Disk (C:) Local Disk (E:) Network No items match your search. File name: GlobalProtect .msi Save as type: Windows Installer Package Save Cancel Hide Folders
Look into "GlobalProtect.msi" Agent.	GlobalProtect Portal Not secure https://vpn.msr-it.com/global-protect/getsoftwarepage.esp **paloalto** NETWORKS® GlobalProtect Portal Download Windows 32 bit GlobalProtect agent Download Windows 64 bit GlobalProtect agent Download Mac 32/64 bit GlobalProtect agent Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent. Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent. Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent. GlobalProtect.msi ⌃
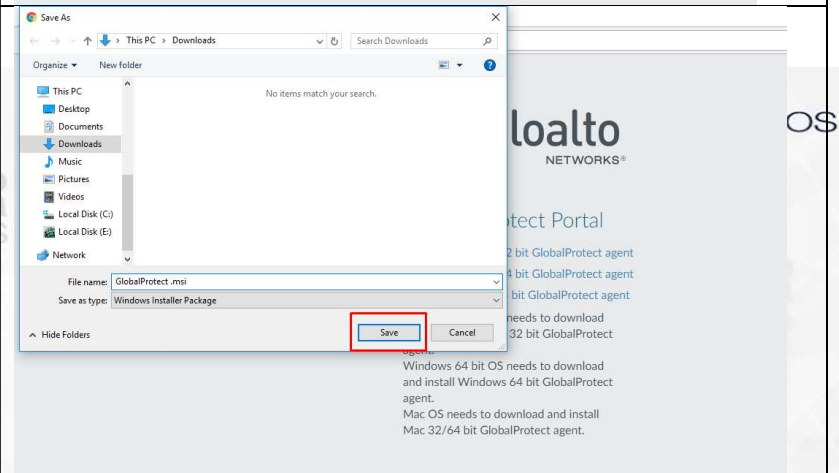
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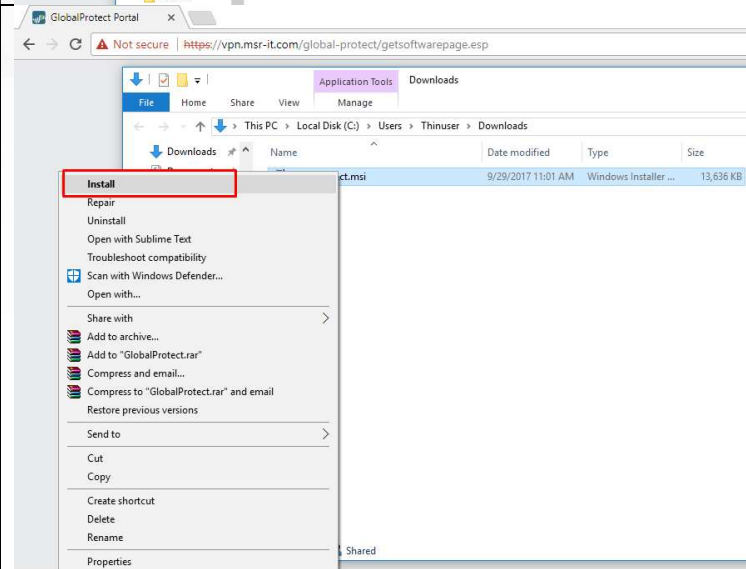==
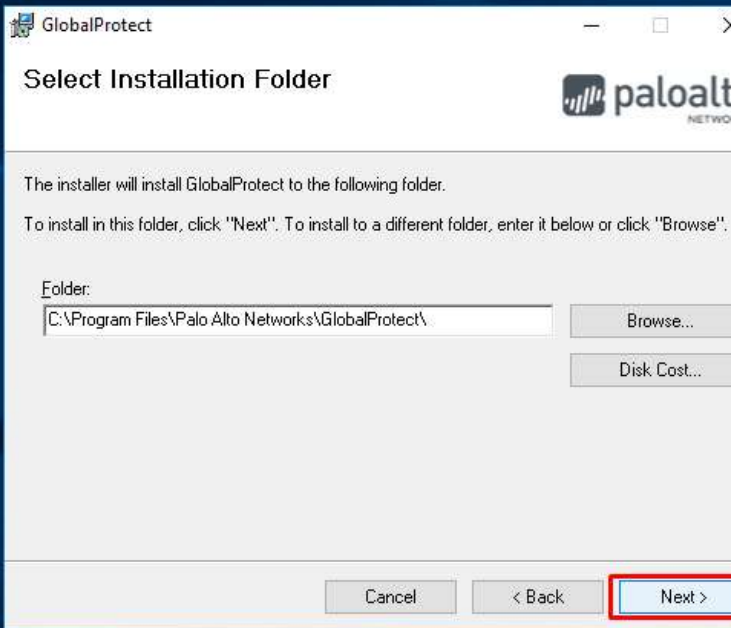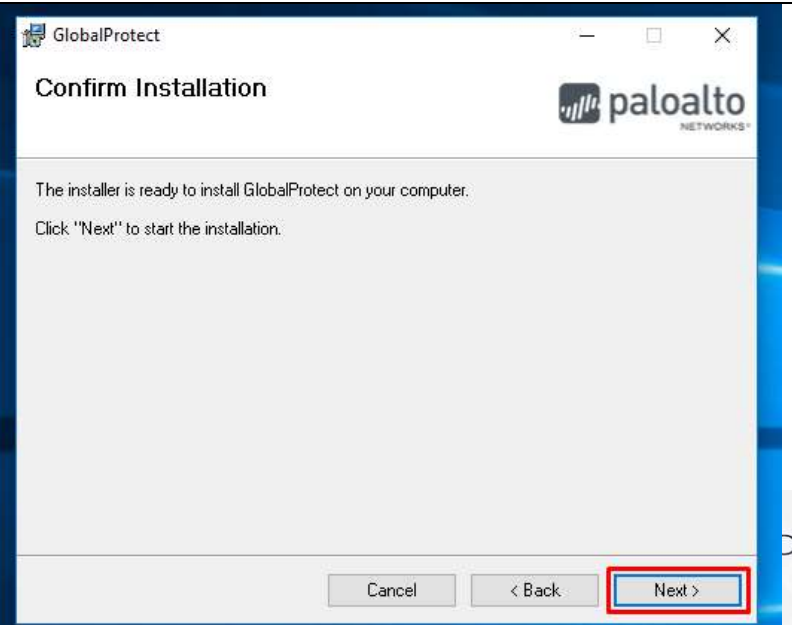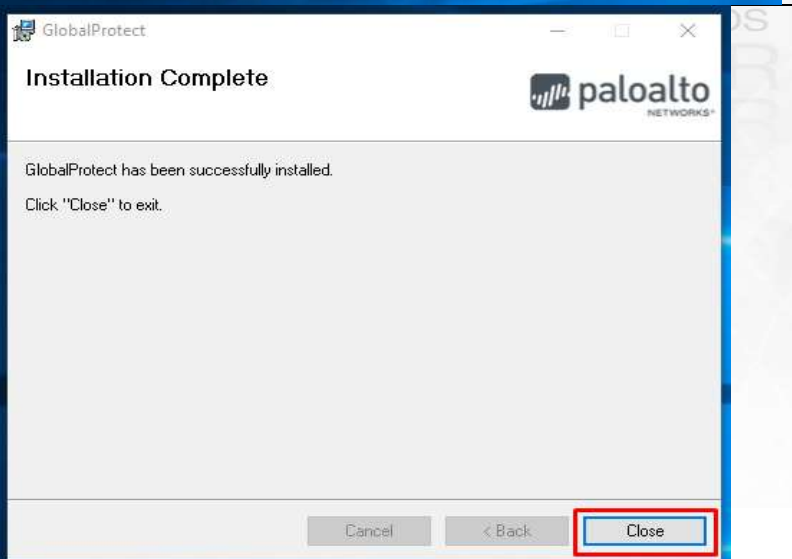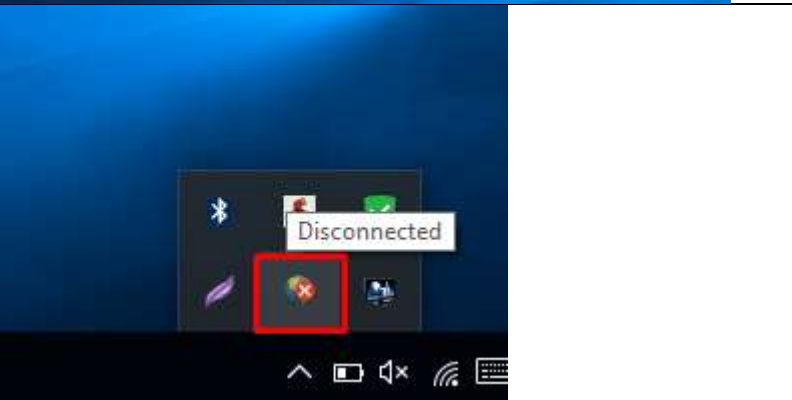
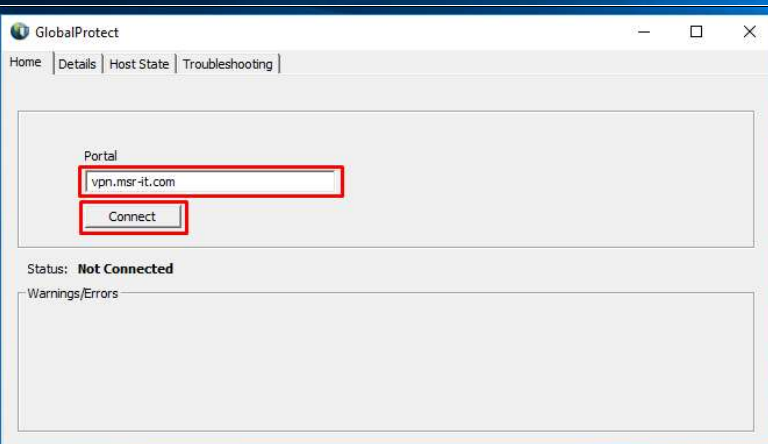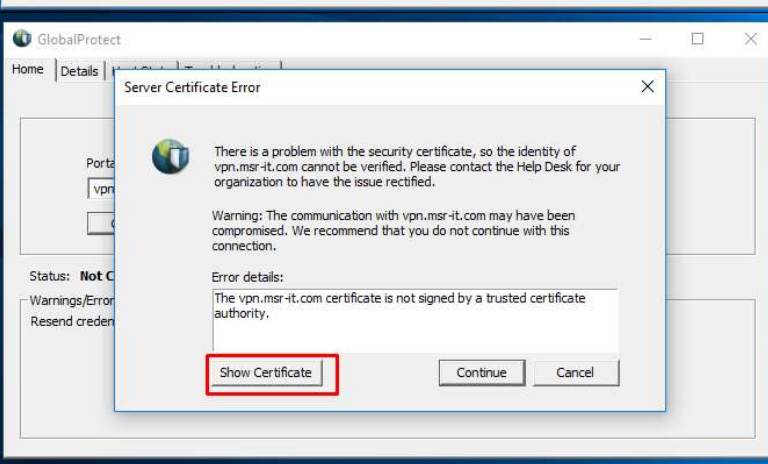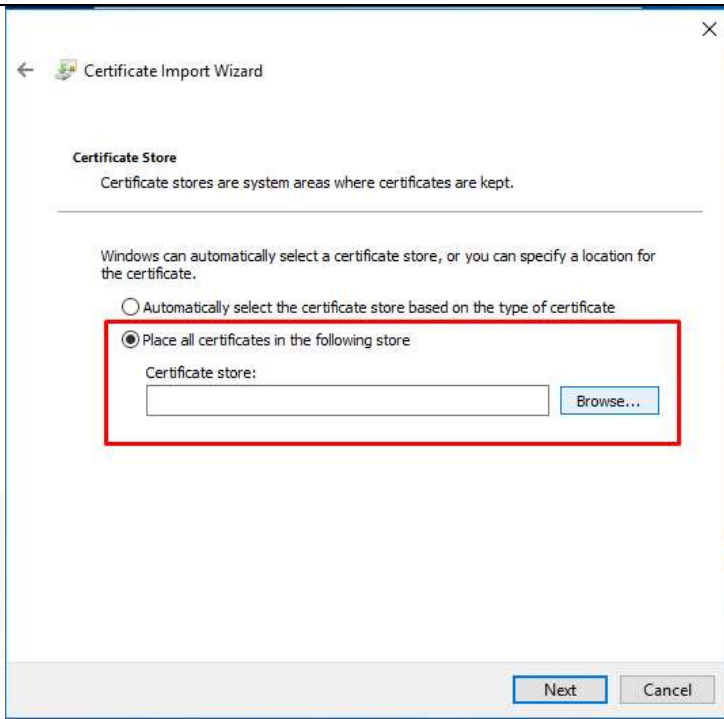|	
Open "GlobalProtect.msi" Agent.	
Select "GlobalProtect.msi" Agent.	
"GlobalProtect.msi" agent right click and install the agent.	
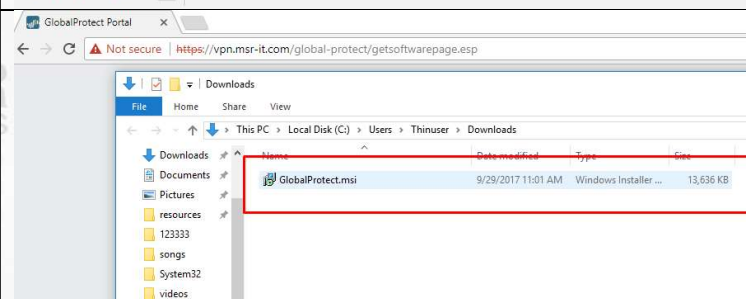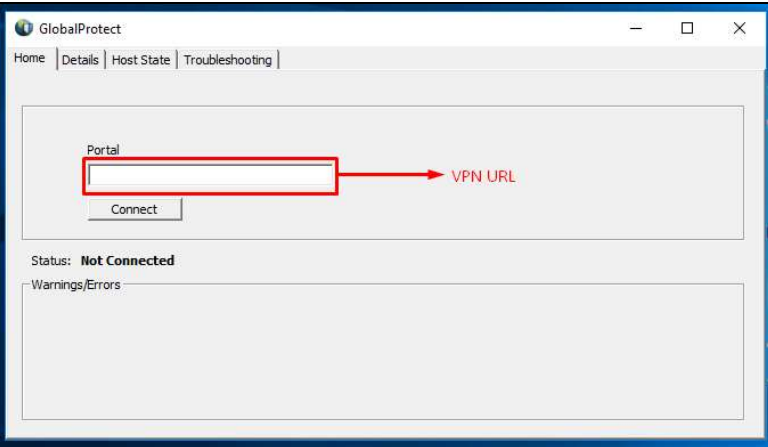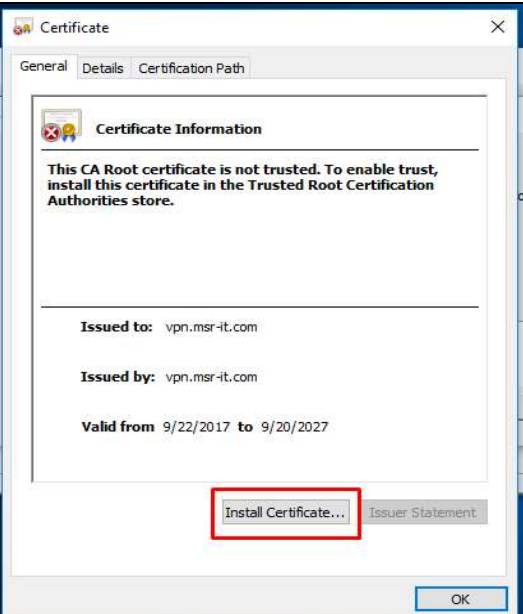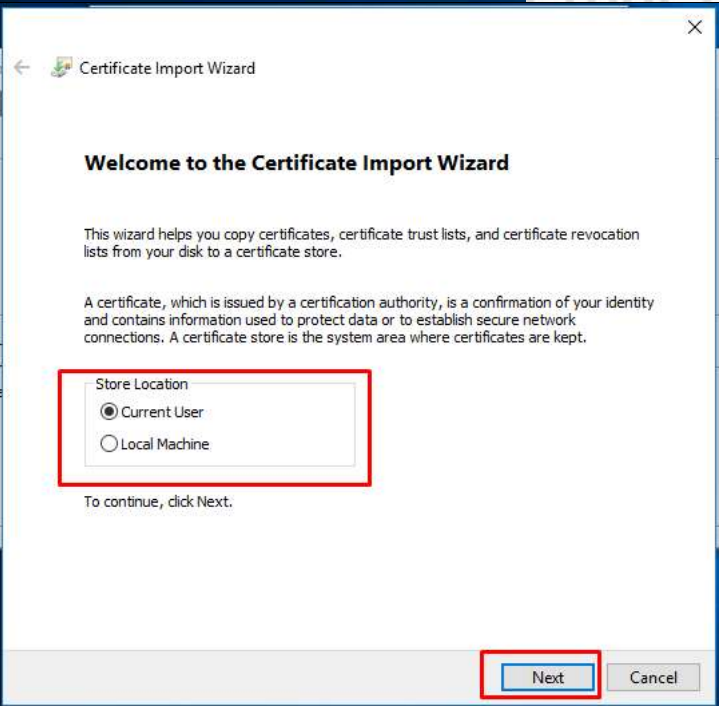
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Click "Next".	
Click "Next".	

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Click "Next".	
Click "Close". Global Protect Agent successfully installed.	
Look Right side of the "Taskbar". Like screenshot. Double-click Global Protect agent.	

Type VPN Portal address.	
Click enter	
Select "Show Certificate" option.	

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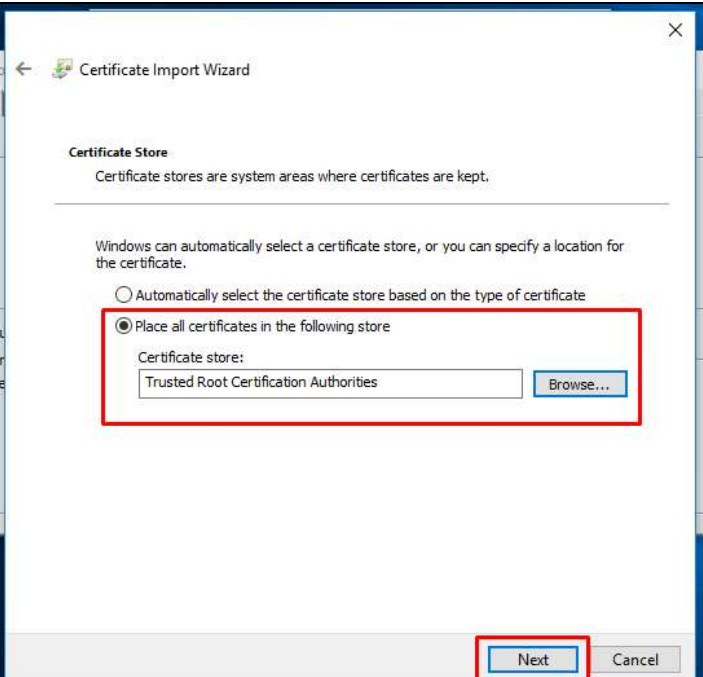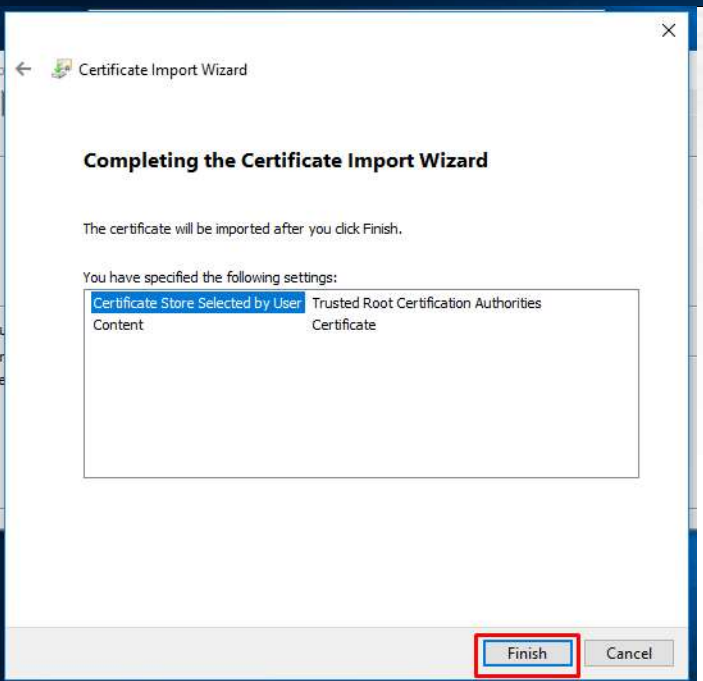
Select "Install Certificate…"	
You can select either "Current User" or "Local Machine" , I Select "Current User" and click "Next"	

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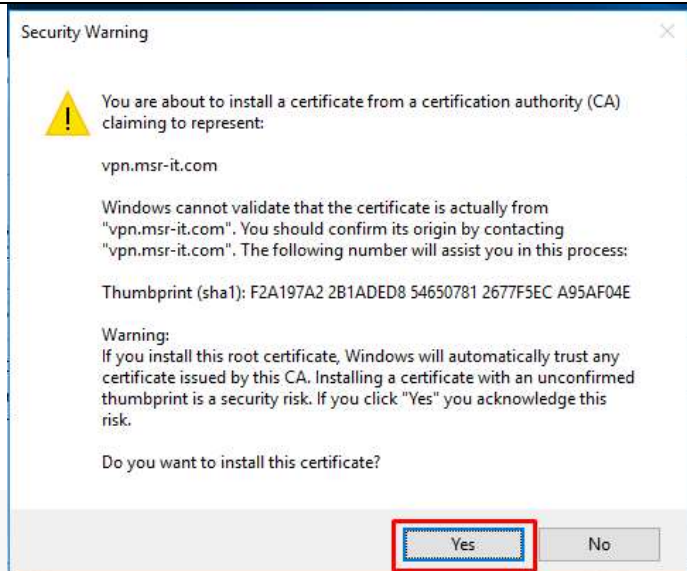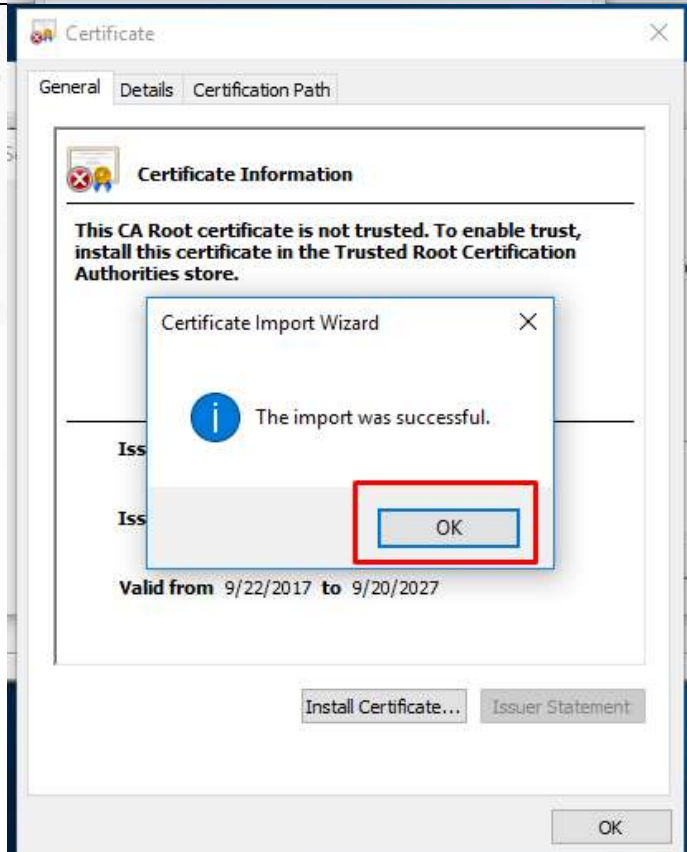
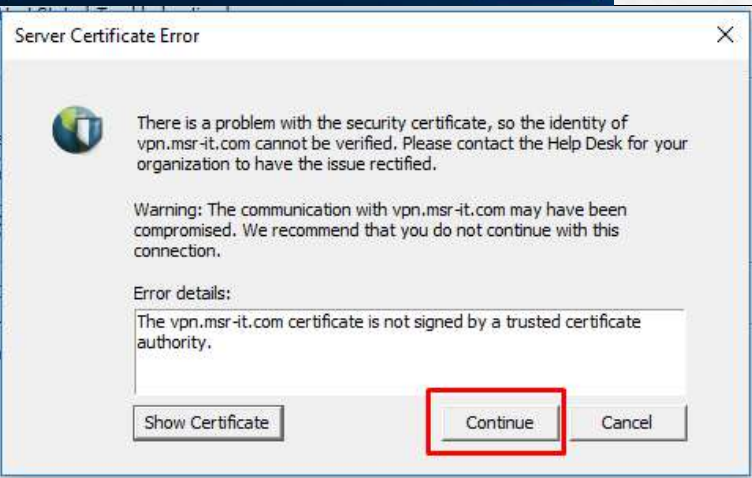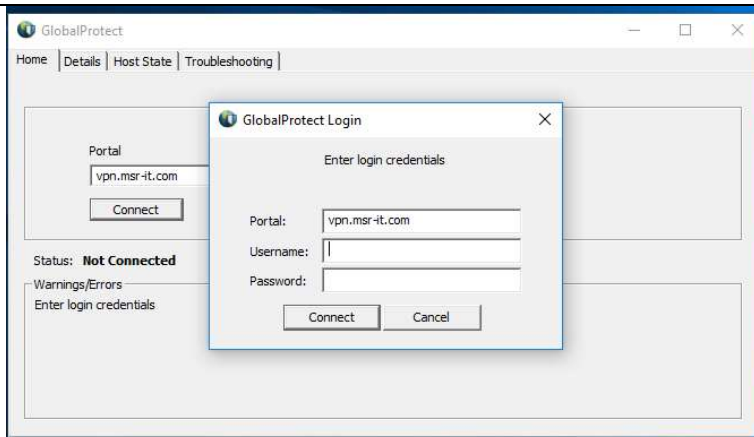|	
Select "Place all Certificate in the following store" and select "Browse" Option.	
Select "Trusted Root Certificate Authentications.." and click "OK"	
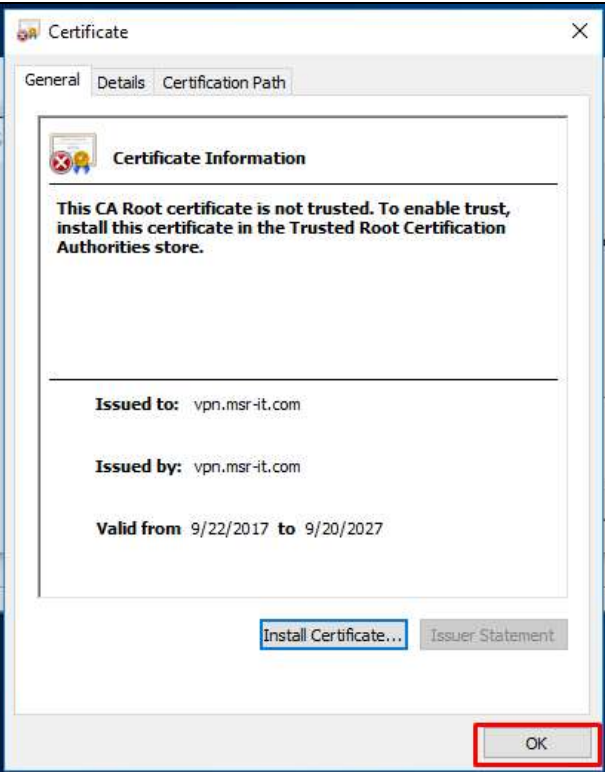
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Click "Next"	
Click "Finish"	

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Click "Yes".	**Security Warning** ✕ ⚠ You are about to install a certificate from a certification authority (CA) claiming to represent: vpn.msr-it.com Windows cannot validate that the certificate is actually from "vpn.msr-it.com". You should confirm its origin by contacting "vpn.msr-it.com". The following number will assist you in this process: Thumbprint (sha1): F2A197A2 2B1ADED8 54650781 2677F5EC A95AF04E Warning: If you install this root certificate, Windows will automatically trust any certificate issued by this CA. Installing a certificate with an unconfirmed thumbprint is a security risk. If you click "Yes" you acknowledge this risk. Do you want to install this certificate? [Yes] [No]
Click "OK"	**Certificate** ✕ General | Details | Certification Path **Certificate Information** **This CA Root certificate is not trusted. To enable trust, install this certificate in the Trusted Root Certification Authorities store.** **Certificate Import Wizard** ✕ ⓘ The import was successful. [OK] Iss Iss **Valid from** 9/22/2017 **to** 9/20/2027 [Install Certificate...] [Issuer Statement] [OK]

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Click "OK"	
Click "Continue…"	

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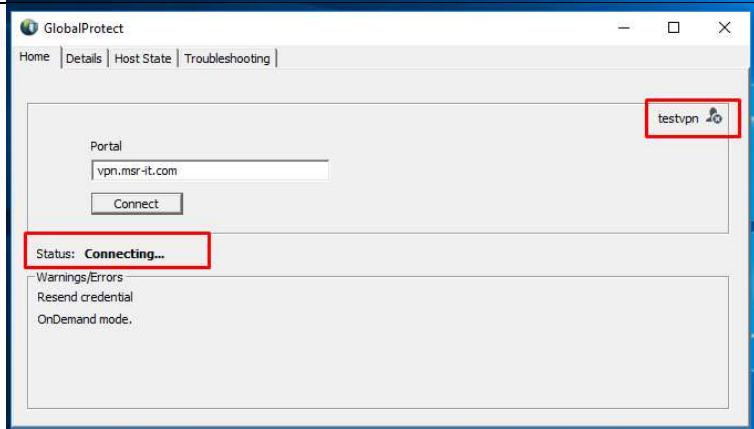
After continue it's appear window screen.	
Enter username and password as you provide by the admin team. And click "Connect"	
Right side you observe login username detail and left side status "Connecting…" few second.	
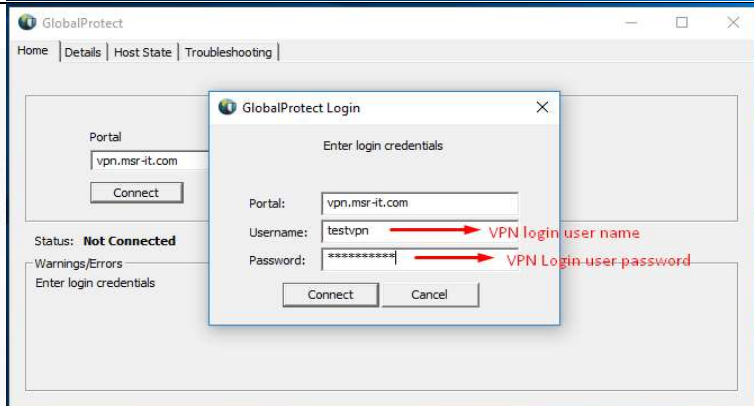
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Final VPN Connected, now you access Remote desktop with IP address.	
Status of Taskbar.	

Now MSR VPN Connected Successfully. We will provide a new document for how to access VM.