
Lending Club Case Study

Exploratory Data Analysis

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Problem Statement

- We work for a consumer finance marketplace for personal loans that matches borrowers who are seeking a loan with investors looking to lend money and make a return.
- It specialises in lending various types of loans to urban customers. When the company receives a loan application, the company has to make a decision for loan approval based on the applicant's profile.
- Like most other lending companies, *lending loans to 'risky' applicants* is the largest source of financial loss (*called credit loss*). The credit loss is the amount of money lost by the lender when the borrower refuses to pay or runs away with the money owed.
- In other words, **borrowers** who **default** cause the largest amount of **loss to the lenders**. In this case, the customers labelled as '*charged-off*' are the '*defaulters*'.
- The core objective of the exercise is to **help the company minimise the credit loss**. There are two potential sources of **credit loss** are:
- Applicant **likely to repay the loan**, such an applicant will bring in profit to the company with interest rates.** Rejecting such applicants will result in loss of business**.
- Applicant **not likely to repay** the loan, i.e. and will potentially default, then approving the loan may lead to a financial loss* for the company

Data Cleaning

- The loan.csv file has 39717 rows and 111 columns
- The files does not have any duplicate files
- It had 1140 rows with loan status as current which are deleted as they are irrelevant to use case, post which it had 38577 rows and 111 columns
- Dropped all the columns with more than 65% null values in them, leading to 38577 rows and 55 columns
- Dropped removing id, URL and member_id rows because they are unique values as mentioned in the data dictionary and we cannot draw any correlations
- Dropped zip code row as we are considering the state the applicant can live and both of them serve the same purpose
- Dropped emp_title, title and desc rows because they cannot be used in analysis because they very wide spread/ very explanatory
- Dropped all the below rows
“earliest_cr_line”, “inq_last_6mths”, “last_pymnt_d”, “application_type”, “out_prncp”, “out_prncp_inv”, “total_rec_prncp”, “total_rec_int”, “total_rec_late_fee”, “collection_recovery_fee”, “last_pymnt_amnt”, “last_credit_pull_d”, “recoveries”, “delinq_2yrs”, “total_pymnt”, “total_pymnt_inv”, “funded_amnt”, “funded_amnt_inv” as these values are calculated post loan approval and do aid in making decision if loan must be approved or not

Data Cleaning

- Post removal of all the above columns, we are left with 30 columns
- Dropped Pymnt_plan', 'initial_list_status' , 'collections_12_mths_ex_med', 'policy_code', 'acc_now_delinq', 'chargeoff_within_12_mths', 'delinq_amnt', 'tax_liens' columns as they have one single value and do not act as differentiators. Post this we are left 22 rows
- Emp_length column had 1033 rows with Null values in it, which were dropped. Post which we were left with 37544.
- Pub_rec_bankruptcies had 697 rows with null values which were dropped.
- Revol_util had 47 rows with null values in it which were dropped.
- Post the above rows drop we are left with 36800 rows.

Derived Columns

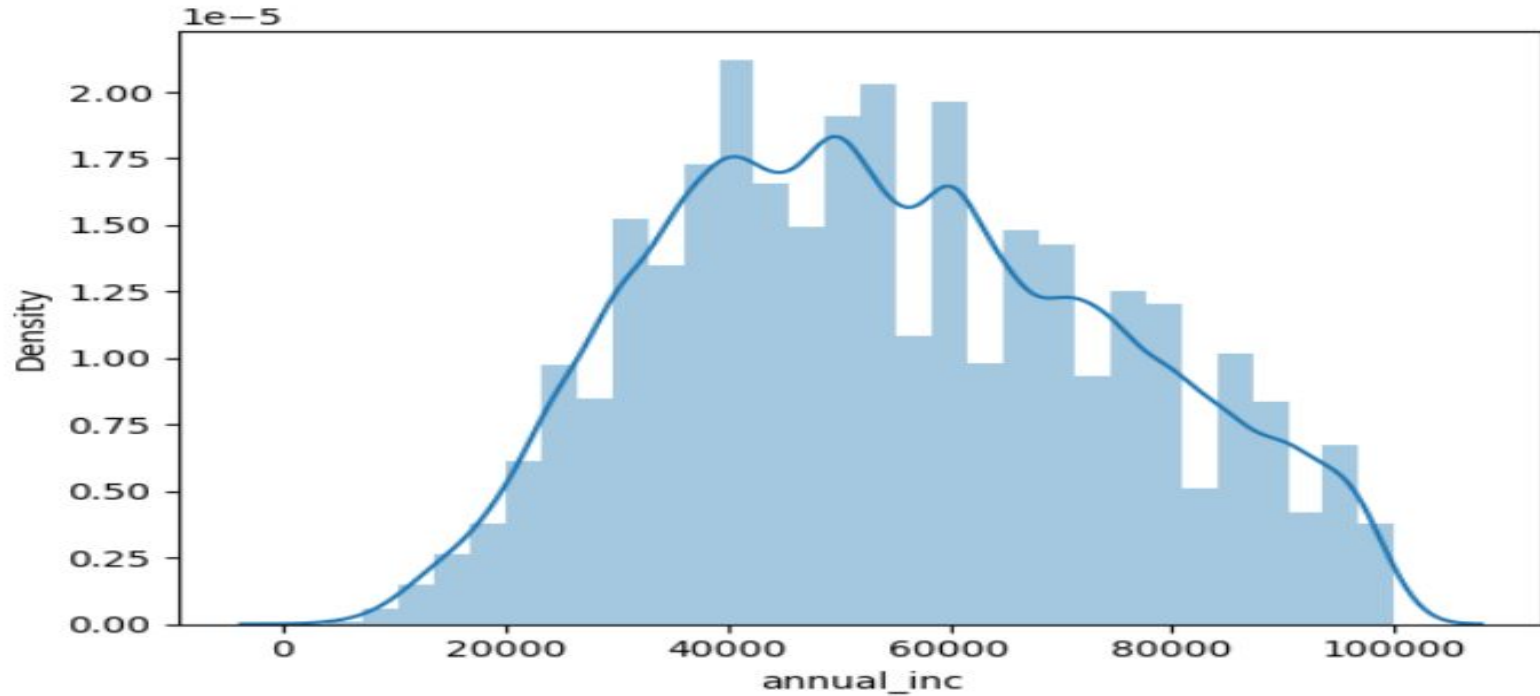
- From Issue_d column, 2 columns issue_d_year and issue_d_month were derived where issue_d_year represents loan issued year and issue_d_month represents loan issued month.
- Post this we are left with 36800 rows and 23 columns

Data Conversion

- The row Term was of object and had the string “ month” in it. Post removal of the word “month” it was converted into int type.
- The columns had Int_rate, revol_util were of object type as they had % in it. Post removal of that, they were converted into float type.

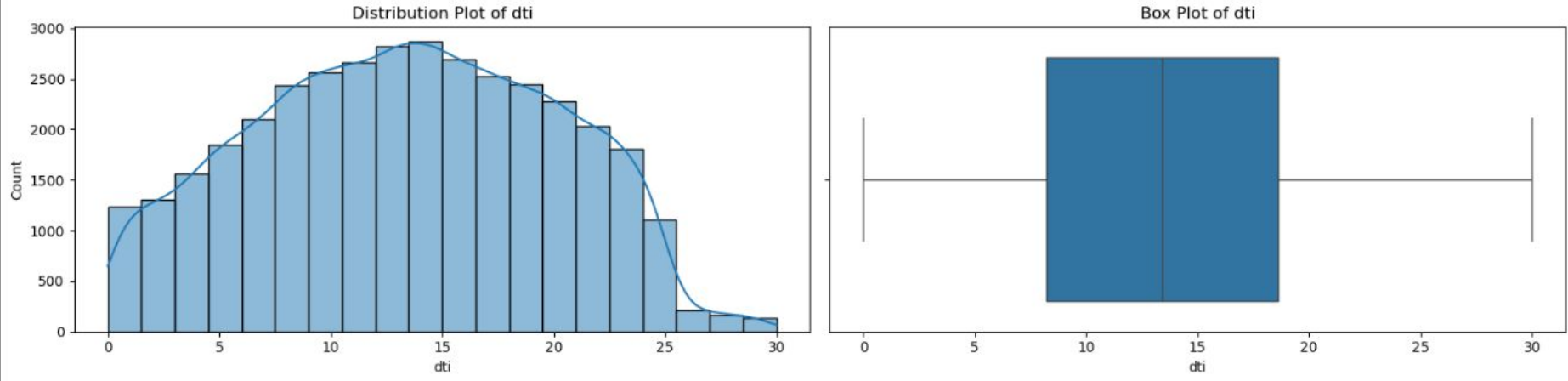
Univariate Analysis

Univariate Analysis of Numerical variables



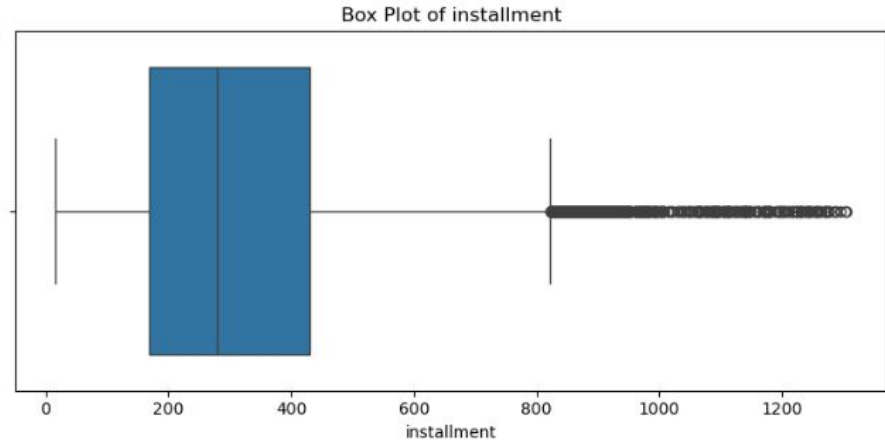
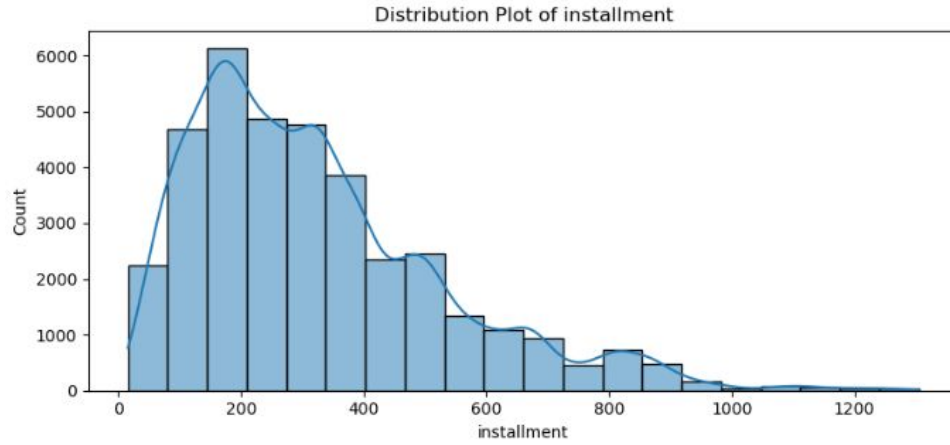
Annual Income mostly lied in the range of 40-75k

Univariate Analysis of Numerical variables



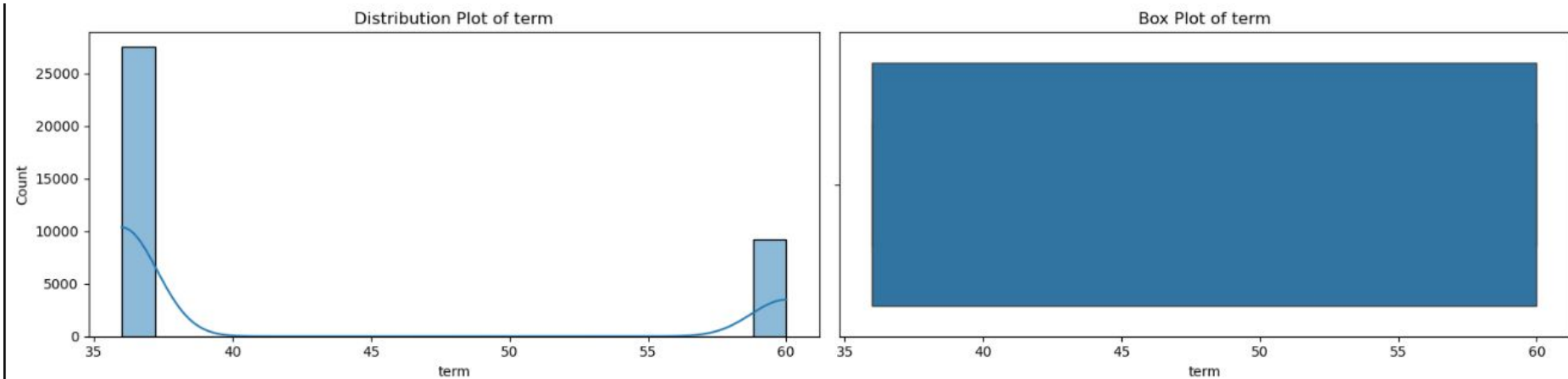
- Most of the DTI ranges from 0 to 20 and ,max being at 30

Univariate Analysis of Numerical variables



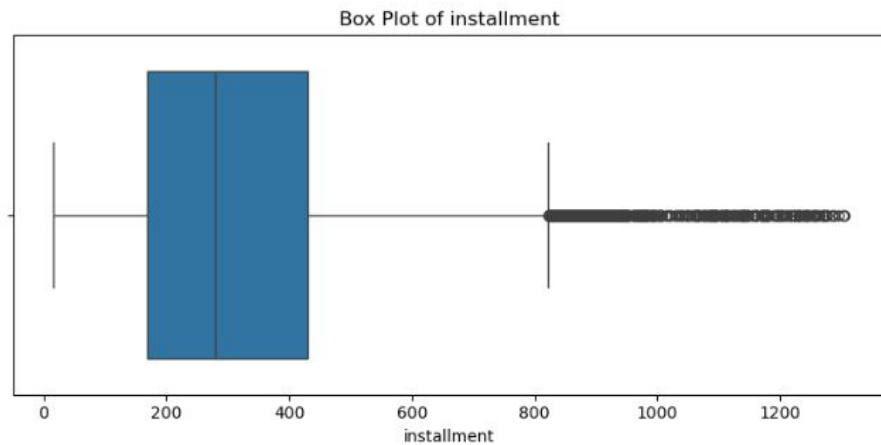
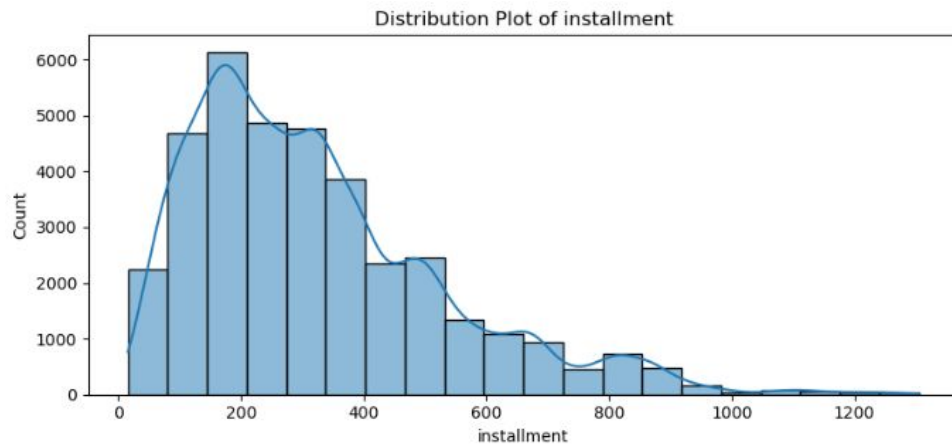
Installments range from 20 to 400 and maximum being at 700

Univariate Analysis of Numerical variables

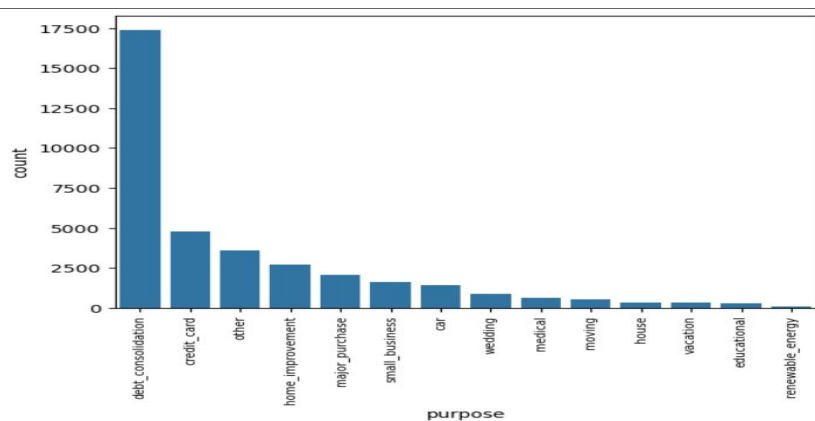
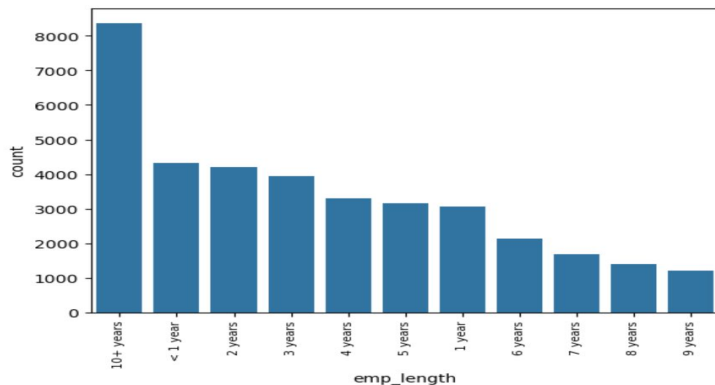


All the people stuck to either 36 or 60 months loan pay off term

Univariate Analysis of Numerical variables

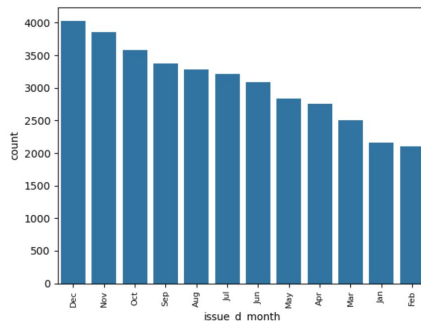
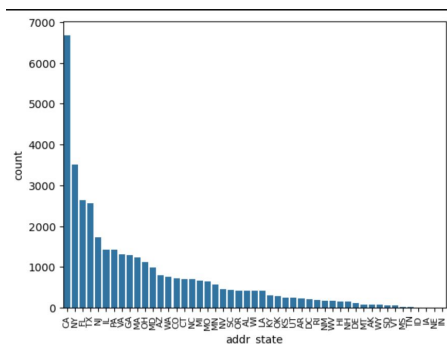
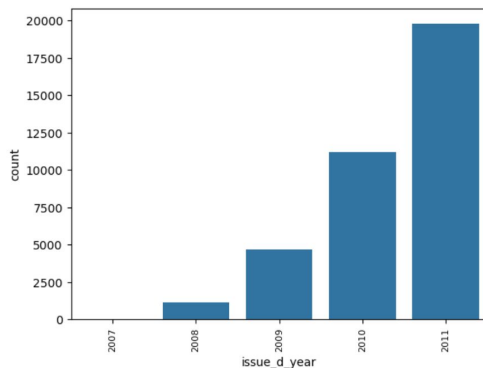
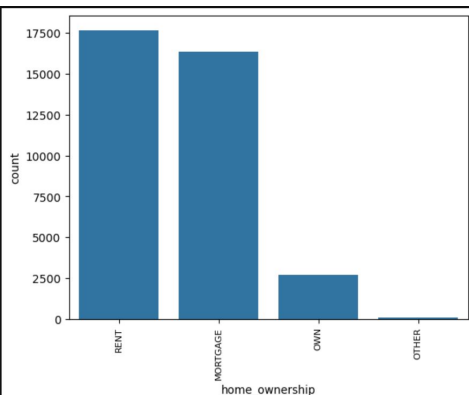


Univariate Analysis of Categorical variables



- Most of the people who applied for the loan have been working for more than 10 years
- Majority of them have applied loan for debt consolidation.

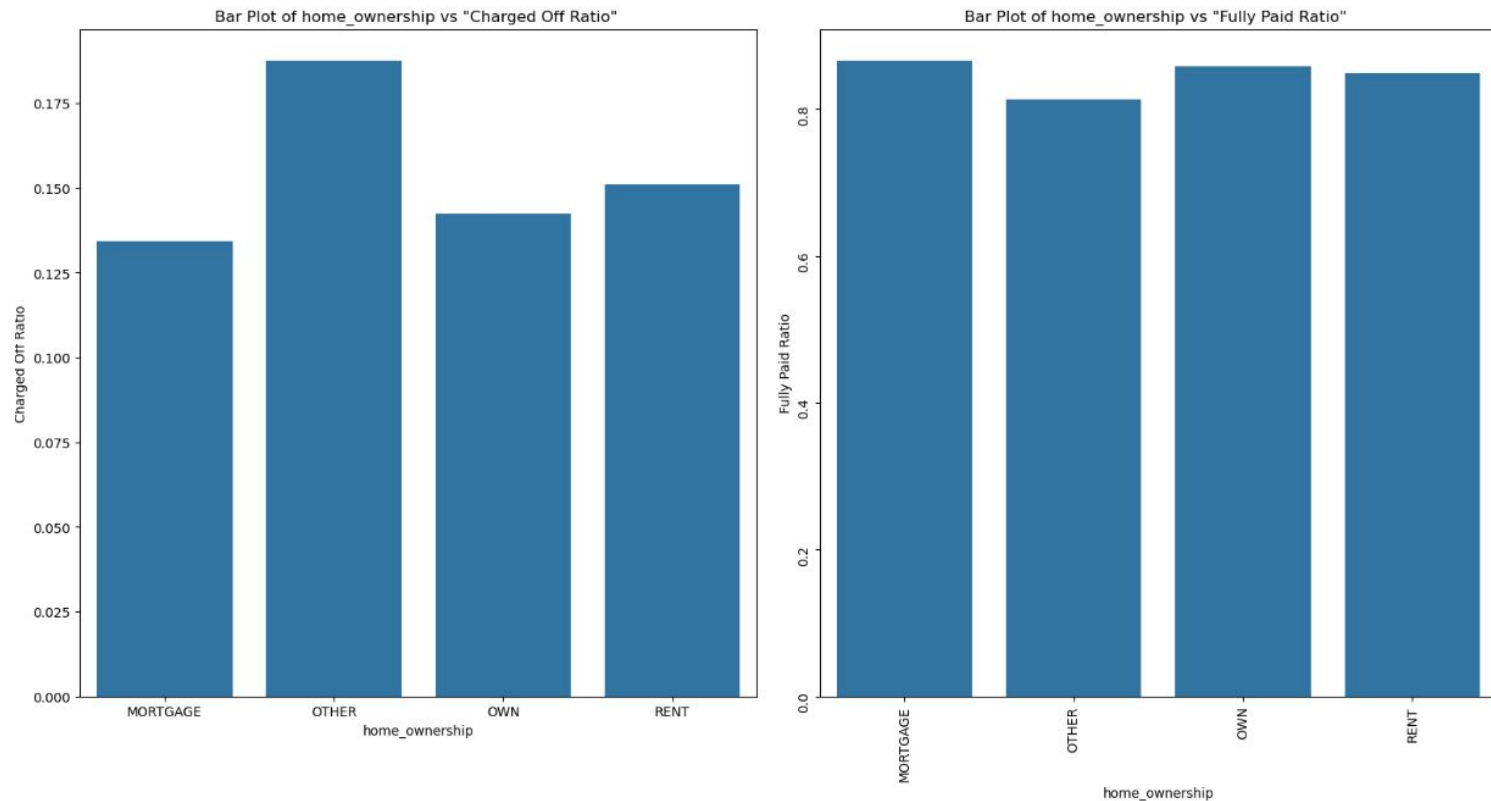
Univariate Analysis of Categorical variables



- Most of the people who applied for the loan live in a rented house
- Most of the loans were approved in the month December and most of the loans were approved in the year 2011
- Loans were mostly approved for the people living in California

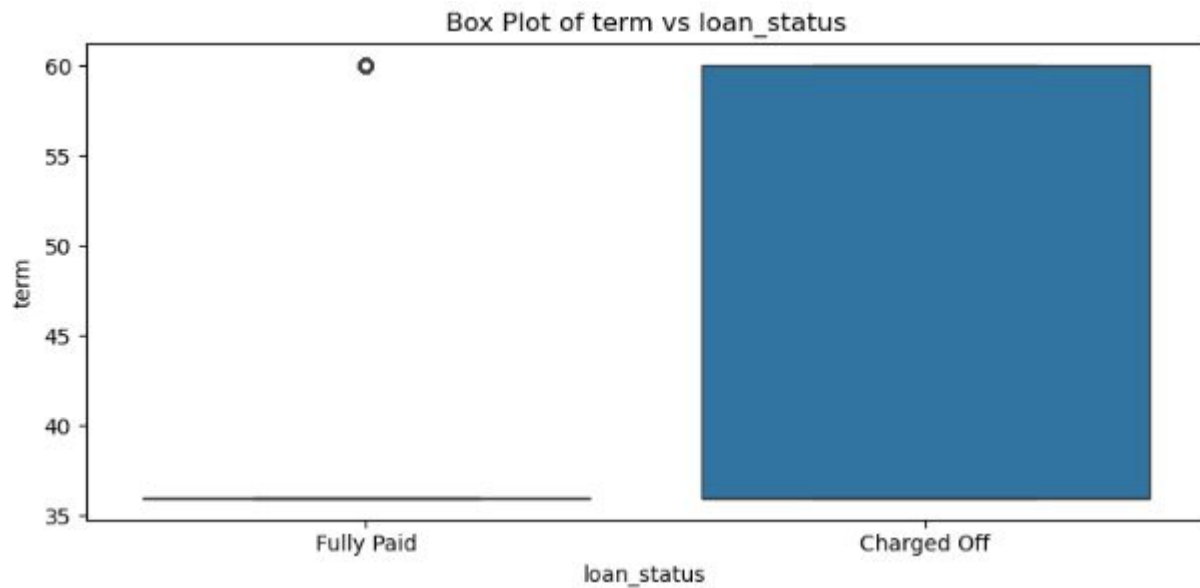
Bivariate Analysis

Home Ownership vs Charge Off & Fully Paid Proportions



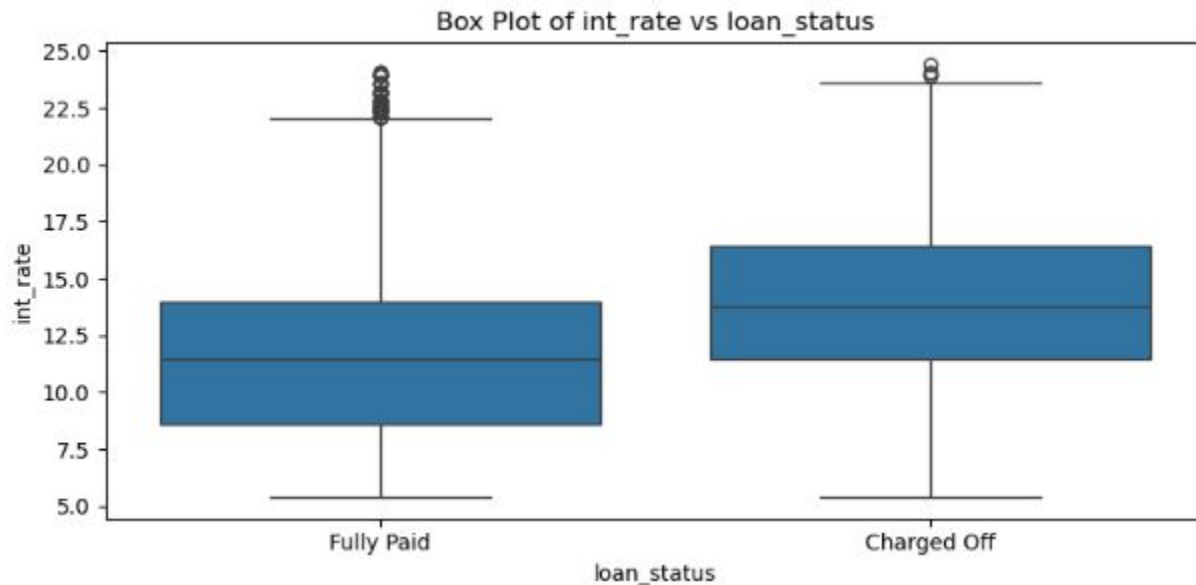
Term vs Loan Status

- Customers opting for higher terms are likely to Charge-off

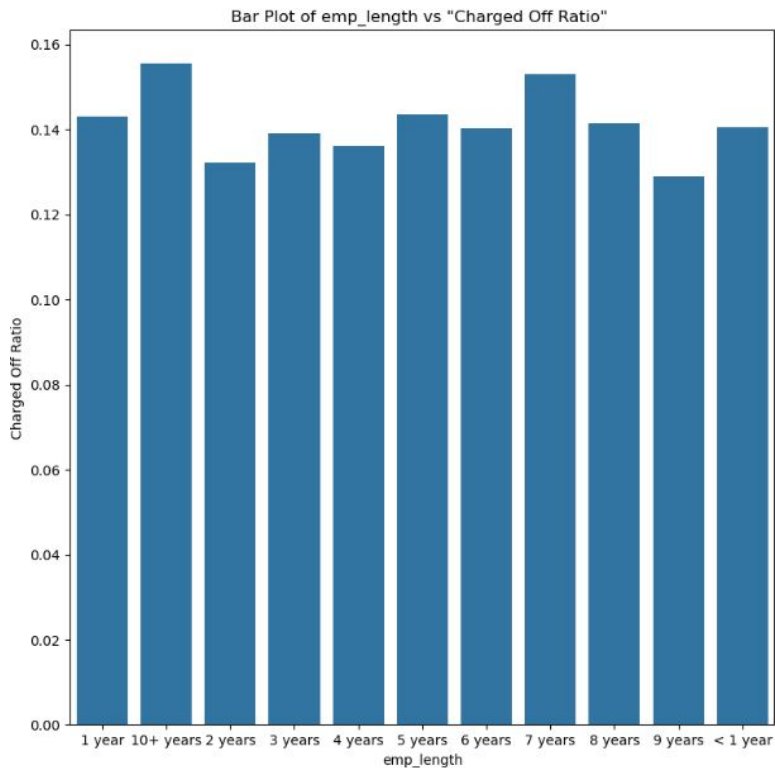


Interest Rate vs Loan Status

- Customers getting burdened by higher rate of interests and charging off.

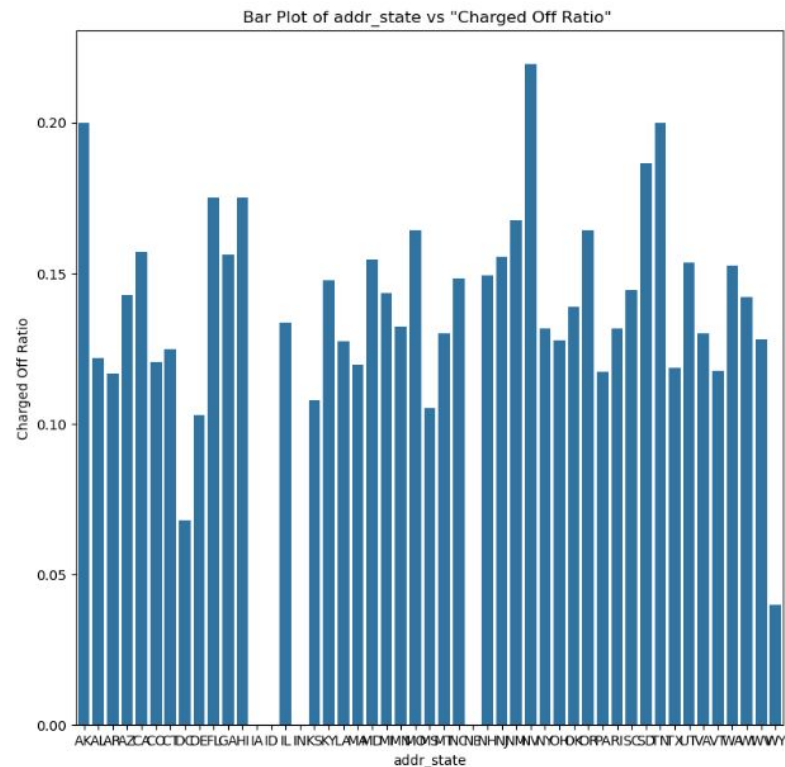


Employee Length vs Charge Off Ratio



- Employee length or experience not much impacting Charge off ratio
- In all experience categories customers are charging off significantly with similar ratio.

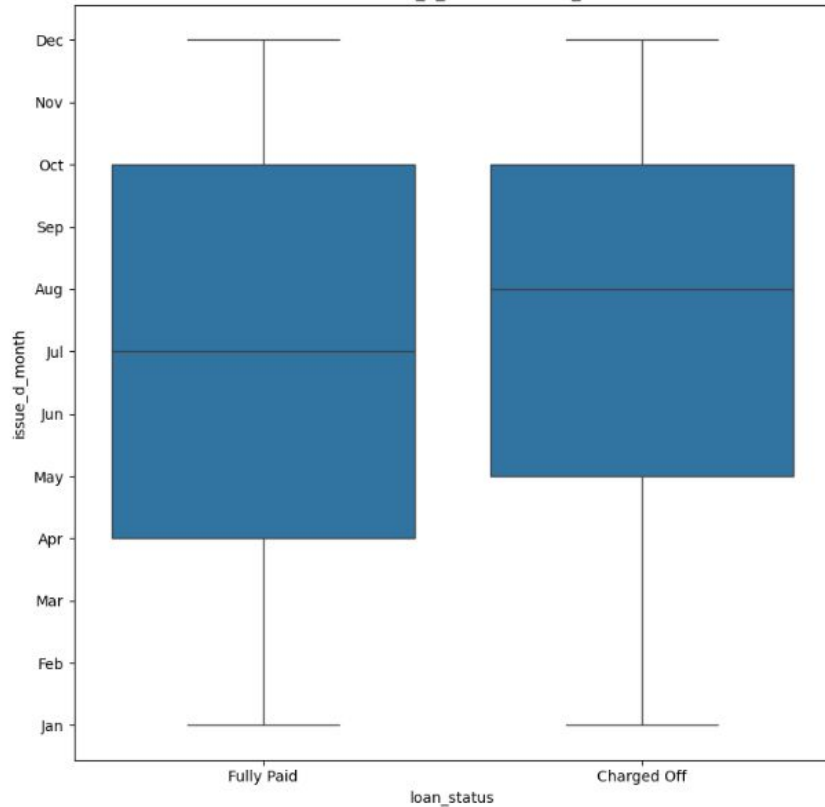
Impact of State Economic Situation vs Charge Off Ratio



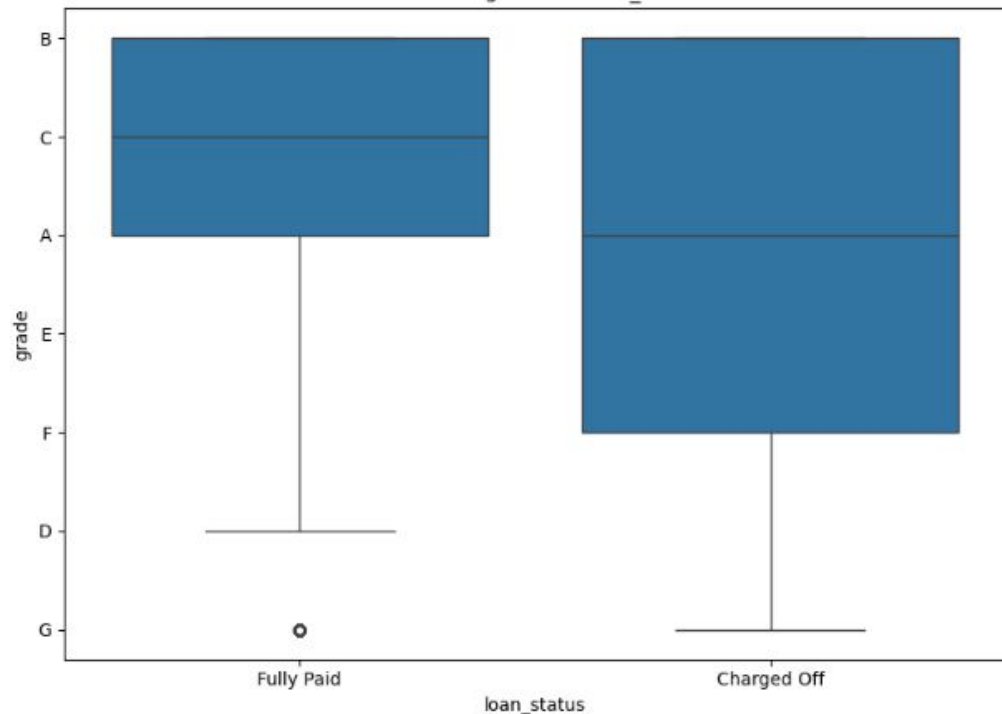
- Based on State's economic situation, customers need to pay the installments and affect overall loan payment - either Charge off/ Fully Paid

Categorical Parameters Highly Influencing Loan Status

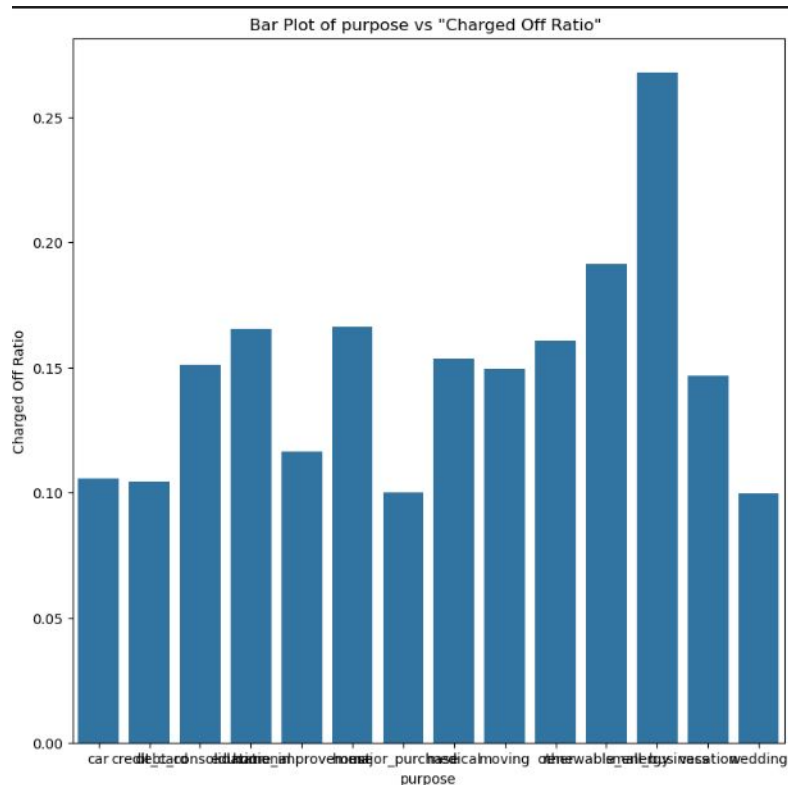
Box Plot of issue_d_month vs loan_status



Box Plot of grade vs loan_status



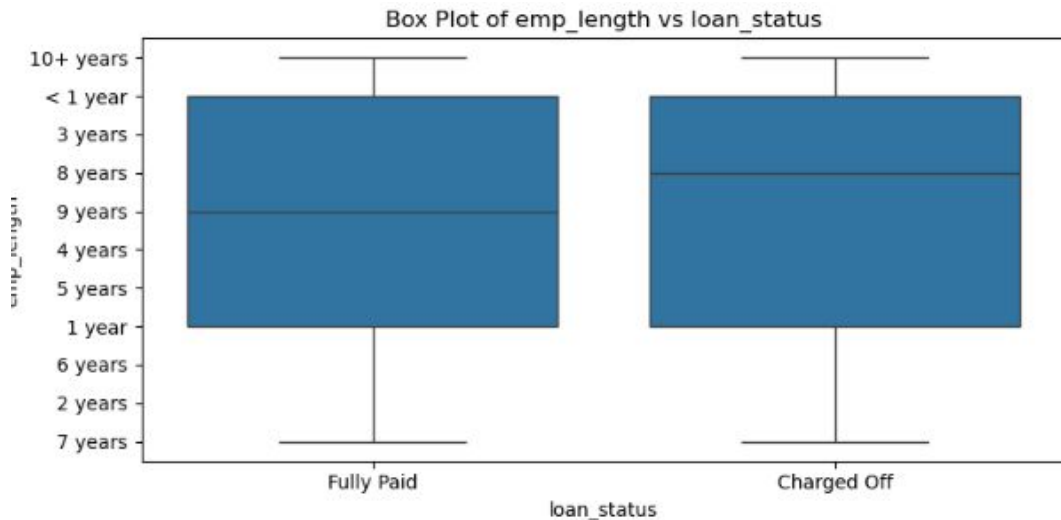
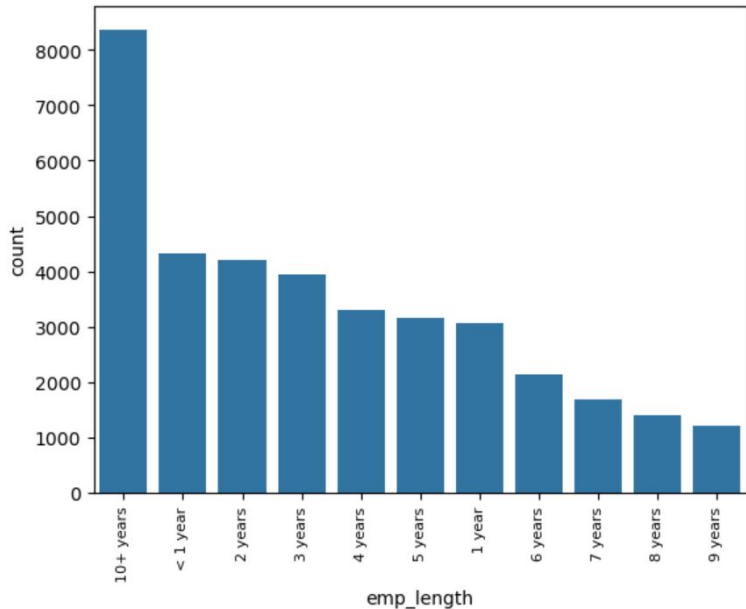
Purpose Parameter - Determining the charge off



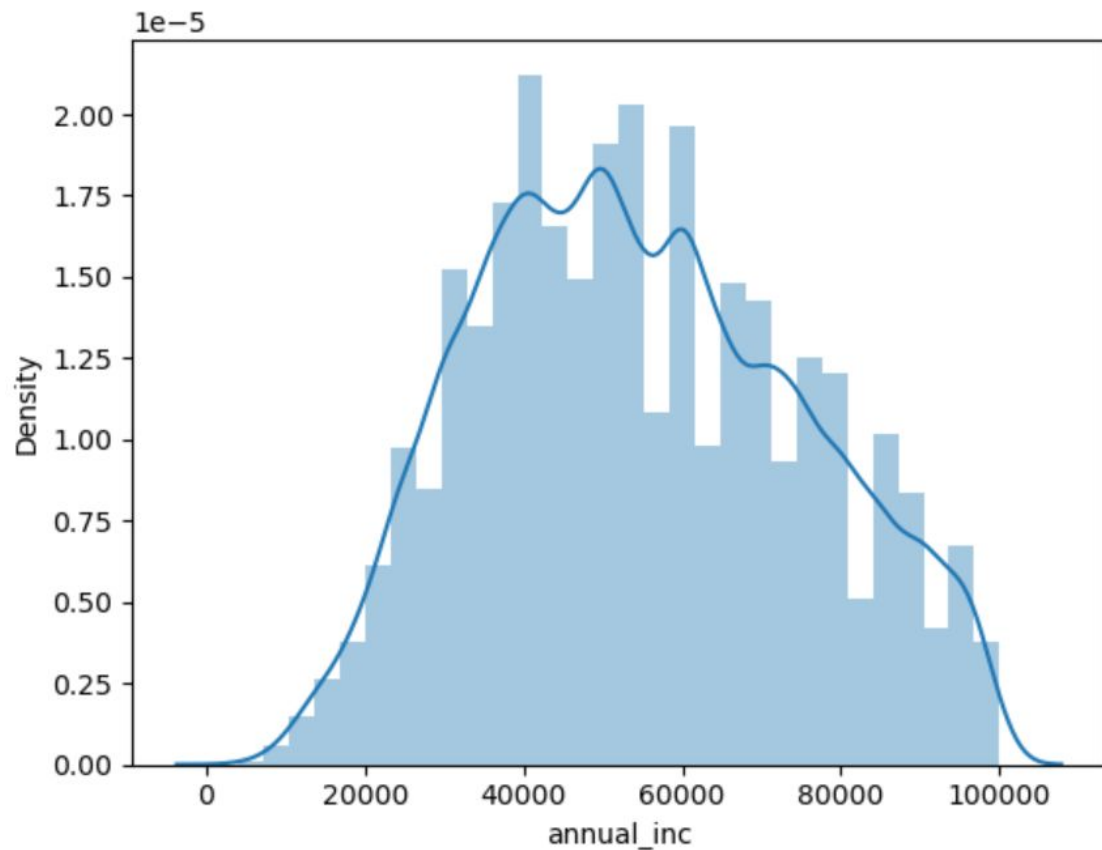
- If the lender restricts the loans where charge off is more, then it is useful in reducing the loss to business

Primary Parameter - Customer Analysis

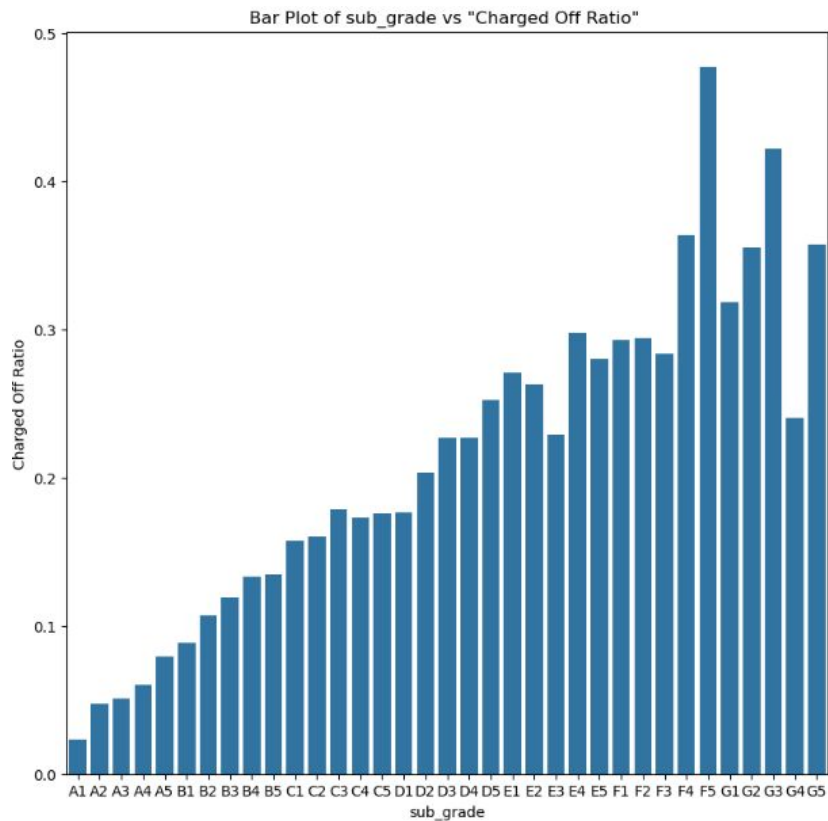
- Even salary and experience are directly proportional, we are not seeing much difference between, charge off and fully paid.



Annual Income - A critical parameter charge off



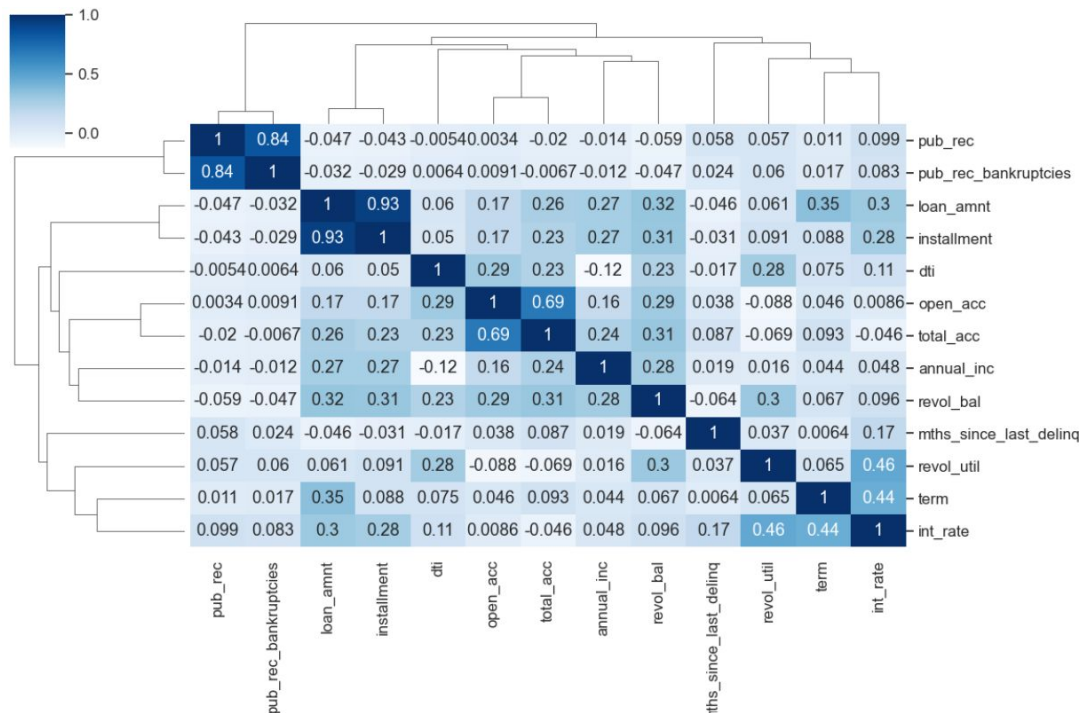
Sub Grade - Proportionate Analysis



- Grade determination is very useful in determining customers capability to fully pay the loan.

Correlation Matrix

- pub_rec and pub_bankruptcies are correlated, but for analysis we can keep them.
- As per definition, we see open_acc and total_acc seems to be same but here the correlation is 0.69. So, we can keep them for analysis purpose.
- All other numerical parameters are useful for determining the loan_status



Conclusion

- The loan dataset is thoroughly analyzed after data understanding and manipulation.
- In Univariate analysis, significance of each and every parameter is justified.
- In Bi-variate analysis, with respect to loan status/ charge off ratio, the weight that each numerical/ categorical parameter is discussed.
- In correlation matrix, we gave a justification for the numerical parameters being used for analysis.