

Test Description: chat box

You can go to the Ten Bis website and talk to a representative in the chat

Test Purpose: <Describe shortly what is the purpose of this test>, that you can talk to a representative in chat

Test Run Instructions: <Describe any special instructions needed to execute this test>

Tester Name: Sivan shabat
Date of Test: 09.11.2023

Prerequisites for this test: None

Software Versions:

Application:

Browser:


Operating System: chrome, edg ,Chrome Android

Required Configuration: [browser setup, security or user ID roles]

No special setup needed

NOTES and RESULTS:

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/F AIL
Sanity test- Functional- chat box					
1.	Open the10bis website https://www.10bis.co.il	The 10 Bis website opens	The 10 Bis website opens		pass
2	Click on chat box 	The chat box opens	The chat box opens		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/F AIL
3	Click on "הודעות"	A message window opens	A message window opens		pass
4	Click on "כתוב לנו"	A window will open with several options	A window will open with several options		pass
5	Select "אני עובד חברה"	A chat with a representative open	A chat with a representative open		Pass
6	Open the chat and select a "אני מסעדה"	A chat with a representative open	A chat with a representative open and the chat asks me what is the name of my restaurant		pass
7	Type the name of your restaurant "retatuy"	The name of the restaurant "retatuy" will be typed	The name of the restaurant "Retatuy" was not sent, the chat asks me to type an email		fail
8	Type email "nmbvg"	Pop up "invalid email" Shows me in which format to write the email. "email@example.com"	Pop up "invalid email" Shows me in which format to write the email. "email@example.com"		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/F AIL
9.	Type email "sivankara5@gmail.com"	<p>The email "sivankara5@gmail.com" will be typed.</p> <ul style="list-style-type: none"> open Devtools, check if the email sivankara5@gmail.com sent to server in the post method 	The email is not displayed in the chat, And in devtools the email was not sent to the server		fail
10	Open the chat and select again " אני מסעדה "	A chat with a representative open	A chat with a representative open and the chat asks me what is the name of my restaurant		pass
11	Type the name of your restaurant "retatuy"	<p>The name of the restaurant "retatuy" will be typed.</p> <ul style="list-style-type: none"> Open devtools, check if the value "retatuy" sent to server in the post method 	<p>The name "retatuy" of the restaurant has been typed.</p> <p>And chat asks for the restaurant's B.N company number</p>		pass
12	Leave the B.N company number field blank	Error pop up "The number appears to be incorrect"	Error pop up " The number appears to be incorrect"		pass
13	Type the restaurant's B.N company number Type symbols "@!"	Error pop up "The number appears to be incorrect"	Error pop up " The number appears to be incorrect"		pass
14	Type the restaurant's B.N company number Type letters "abcd"	Error pop up "The number appears to be incorrect"	Error pop up " The number appears to be incorrect"		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/F AIL
15	Type the restaurant's B.N company number "0"	Error pop up " Please type a valid number"	The number "0" is typed. I see in Devtools that the value "0" appears as a post request.		fail
16	Open the chat and select "אני משתמש פרטי"	A chat with a representative open	A chat with a representative open		pass
17	Open the chat and select "עוד אין לי משתמש"	A chat with a representative open	A chat with a representative open		pass
18	Open the chat and select "אני רוצה לעבוד עם תן ביס"	The work options will appear	The job options have opened.		pass
19	Select "דרושים ומשרות אצלנו"	A list of jobs will be presented	Possibilities of couriers, customer service and any other position have opened.		pass
20	Select "שליחים"	A list of jobs for a delivery person will be displayed	A separate web page will be opened for delivery person.		pass
21	Select "שירות לקוחות"	A list of jobs for a Customer Service will be displayed	A separate web page will be opened for Customer Service work		pass
22	Select "כל משרה אחרת"	A list of jobs has been opened	A list of jobs has been opened		pass
23	Open the chat and select "יש לי כרטיס נטען"	A chat with a representative open	A chat with a representative open		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/F AIL
24	Open the chat Between the hours of 12 at night and 9 in the morning	Pop up " Our hotline is currently unavailable. The call center's operating hours are Sunday-Wednesday: 9:00-00:00 Thursday: 9:00-01:00 Fri: 9:00-01:00 Sat: 9:00-00:00	Pop up " Our hotline is currently unavailable. The call center's operating hours are Sunday-Wednesday: 9:00-00:00 Thursday: 9:00-01:00 Fri: 9:00-01:00 Sat: 9:00-00:00 and options open for selection		pass
25	Select "מידע ותמיכה טכנית"	Pop up " Our service center is currently unavailable 🤖 You have several options for performing actions yourself. We will soon be back in business and will be able to assist you and give you the best solution"	Pop up " Our service center is currently unavailable 🤖 You have several options for performing actions yourself. We will soon be back in business and will be able to assist you and give you the best solution"		pass
26	Select "הצטרפות"	Joining options will open	Joining options will open.		pass
27	Sanity test- usability- chat box				

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/F AIL
28	Open the chat in the first time and select a " אני מסעדה"	A chat with a representative open	A chat with a representative open and the chat asks me what is the name of my restaurant		pass
29	Type the name of your restaurant "retatuy"	The name of the restaurant "retatuy" will be typed	The name of the restaurant "Retatuy" was not sent, the chat asks me to type an email		fail
30	Sanity test- compatibility- chat box				
31	Open the 10bis website in <u>Microsoft edge</u> .	The 10 Bis website opens	The 10Bis website opens		pass
32	Click on chat box	The chat box opens	The chat box opens		pass
33	Click on "הודעות"	A message window opens	A message window opens		pass
34	Select "כתוב לנו"	A window will open with several options	A window will open with several options		pass
35	Open the Tenbis website in <u>Android Chrome</u>	The Ten Bis website opens	The Ten Bis website opens		pass
36	Click on chat box	Chat box is open	Chat box is open		pass
37	Click on "הודעות"	A message window opens	A message window opens		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/F AIL
38	Select "כתוב לנו"	A window will open with several options	A window will open with several options		pass
39	Select a "אני מסעדה"	A chat with a representative open	A chat with a representative open and The chat asks me what is the name of my restaurant		pass
40	Type the name of your restaurant "retatuy"	The name of the restaurant "retatuy" will be typed	The name of the restaurant has been typed. And chat asks for the restaurant's B.N company number		pass
41	Type the restaurant's B.N number "1"	Error pop up " Please type a valid number"	The number "1" is typed		fail
42	Sanity test- localization- chat box				
43	Open the 10bis website	The website opens	The website opens		pass
44	Change the website language to English	The language changed to English	The language changed to English		pass
45	Select chat box	The chat is open	The chat is open.		pass
46	Select "massages"	A window will open with several options in english	A window will open with several options in Hebrew and all the chat is in Hebrew		fail

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/F AIL
47	Sanity test- gui- chat box				
48	Open the 10bis website	The website opens	The website opens		pass
49	Select chat box	The chat is open	The chat is open		pass
50	Select "הודעות"	The main message window will be aligned to the right	The main message window is aligned to the left.		fail
51	Select a "אני מסעדה"	A chat with a representative open	A chat with a representative open and the chat asks me what is the name of my restaurant		pass
52	Type the name of your restaurant "retatuy"	The name of the restaurant "retatuy" will be typed	The name of the restaurant has been typed. And chat asks for the restaurant's B.N company number.		pass
53	Type B.N company number	The placeholder text "הקלד מספר" is Disappeared and the number typed	The placeholder text "הקלד מספר" is Disappeared and the number typed		pass
54	Click on refresh to the Tenbis website	The conversation history will be saved in the chat	The conversation history will be saved in the chat		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/F AIL
55	Open the chat	The chat is open	The chat is open		pass
56	Scroll with the mouse up and down	The chat allows scrolling down and up	The chat allows scrolling down and up		Pass
57	Type on the keyboard on tab	There is a transition to the next field in the chat	There is a transition to the next field in the chat		pass
58	Choose element and click keyboard on enter	The element is selected	The element is selected.		pass
59	Type on the keyboard on esc	The chat window will close	The chat window will close		pass
60	Open the chat	The chat is open	The chat is open.		pass
61	Select a "אני מסעדה"	A chat with a representative open <ul style="list-style-type: none"> The chat shows my messages in orange, on the right side 	A chat with a representative open and the chat asks me what is the name of my restaurant <ul style="list-style-type: none"> The chat shows my messages in 		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/F AIL
			orange, on the right side		
62	Click the Add File icon	The add file from the computer window opens	The add file from the computer window opens.		pass
63	Select file and send in the chat	Status if the file was sent successfully or there is an error <ul style="list-style-type: none"> open devtools check if the file sent to server 	It appears in the chat that the file was sent successfully But I see that in Devtools, an error is received for Word and PowerPoint files . error 403 in Post request		fail
64	Click on the emoji	An emoji window opens	An emoji window opens.		pass
65	Select emoji	The emoji was sent in chat	The emoji was sent in chat		pass
66	Click on the gif	A gif window opens	A gif window opens		pass
67	Select gif	The gif was sent in chat	The gif was sent in chat		pass
68	Open the chat	The chat is open	The chat is open		pass
69	Select a "אני מסעדה"	A chat with a representative open	A chat with a representative open		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/F AIL
			and the chat asks me what is the name of my restaurant		
70	Do not type in chat for 15 minutes	השיחה שלך הסתיימה" קט Pop	Pop up " השיחה שלך הסתיימה"		pass

Test Description; search by location

< You can go to the Ten Bis website and Search for a restaurant by location

Test Purpose: <Describe shortly what is the purpose of this test>, that you can Search for a restaurant by location

Test Run Instructions: <Describe any special instructions needed to execute this test>

Tester Name: Sivan shabat
Date of Test: 12.11.2023

Prerequisites for this test: None

Software Versions:

Application: web

Browser:

Operating System: chrome, edg, Chrome Android

Required Configuration: [browser setup, security or user ID roles]

No special setup needed

NOTES and RESULTS:

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/ FAIL
Sanity test- Functional- search by location					
1.	Open the 10bis website https://www.10bis.co.il	The 10Bis website opens	The 10Bis website opens		pass
2.	Select "משלוח ל"	A delivery window opens	A delivery window opens		pass
3.	select "הוספת כתובת חדשה"	A add address window opens	A add address window opens		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/ FAIL
4	Type address "תל אביב"	<p>A window will open with several options for "תל אביב".</p> <ul style="list-style-type: none"> Open devtools, check if the value "תל אביב" sent to server 	A window will open with several options for "תל אביב"		pass
5.	Choose תל אביב	<p>The city of "תל אביב" was chosen.</p> <ul style="list-style-type: none"> Pop up "חסר לנו רחוב אבל חסר לנו רחוב" 	<p>The city of "תל אביב" was chosen.</p> <ul style="list-style-type: none"> Pop up "מצטערים אבל חסר לנו רחוב" 		Pass
6.	Type street for tel aviv "דיזנגוף"	The street "דיזנגוף" was typed	<p>The street "דיזנגוף" was typed.</p> <ul style="list-style-type: none"> Pop up "מצטערים אבל חסר לנו מספר" 		pass
7.	Type the house number "12"	The house number "12" will be typed	The house number "12" will be typed		pass
8	Type the house number "bb"	Pop up "Please enter house number too"	Pop up "Please enter house number too"		pass
9	Type the house number "@!"	Pop up "Please enter house number too"	Pop up "Please enter house number too"		pass
10	Type the house number "0"	The value 0 will be typed.	The value 0 will be typed		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/ FAIL
11	Type the house number "12345"	The value "12345" will be typed	The house number "12345" will be typed		pass
12	Sanity test- error handling- search by location				
13	Open the 10nbis website https://www.10bis.co.il	The 10Bis website opens	The 10Bis website opens		pass
14	Select "משלוח ל"	A delivery window opens	A delivery window opens		pass
15	select "הוספת כתובת חדשה"	A add address window opens	A add address window opens		pass
16	Type address "מושב גבעתי" In the Hebrew version	The city of "מושב גבעתי" was chosen. <ul style="list-style-type: none"> Pop up אבל חסר לנו רחוב " " 	The city of "מושב גבעתי" was chosen. <ul style="list-style-type: none"> Pop up " שגיאה בלתי צפויה " 		fail
17	Sanity test- localization- search by location				
18	Open the 10bis website	The website opens	The website opens		pass
19	Change the website language to English	The language changed to English	The language changed to English		pass
20	Select "delivery to "	A delivery window opens in English	A delivery window opens in English		pass
21	select "add address"	A add address window opens	A add address window opens		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/ FAIL
22	Type address "giva'ti" in English version	A window will open with several options for "giva'ti"	A window will open with several options for "giva'ti"		pass
23	Choose "giva'ti"	The city of "giva'ti" was chosen. <ul style="list-style-type: none"> Pop up " Please enter Street" 	The city of "giva'ti" was chosen. <ul style="list-style-type: none"> Pop up " Please enter City" 		fail
24	Sanity test- compatibility- search by location				
25	Open the 10bis website in <u>Microsoft edge</u> .	The 10Bis website opens	The 10Bis website opens		pass
26	Select "משלוח ל"	A delivery window opens	A delivery window opens		pass
27	select "הוספת כתובת חדשה"	A add address window opens	A add address window opens		pass
28	Type address "תל אביב"	A window will open with several options for "תל אביב"	A window will open with several options for "תל אביב"		pass
29	Choose "תל אביב"	The city of "תל אביב" was chosen. <ul style="list-style-type: none"> Pop up " מצטערים אבל חסר לנו רחוב" 	The city of "תל אביב" was chosen. <ul style="list-style-type: none"> Pop up " מצטערים אבל חסר לנו רחוב" 		Pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/ FAIL
30	Type street for tel aviv "דיזנגוף"	The street "דיזנגוף" was typed	The street "דיזנגוף" was typed. <ul style="list-style-type: none"> Pop up" מצטערים אבל חסר לנו מספר "בית" 		pass
31	Type the house number "12"	The house number "12" will be typed	The house number "12" will be typed		pass
32	Open the 10bis website in Android Chrome	The 10Bis website opens	The 10Bis website opens		pass
33	Select "משלוח ל"	A delivery window opens	A delivery window opens.		pass
34	Choose "השתמש במיקום הנוכחי שלי"	My location " giva'ti gdud dolev 43" will appear	My location " giva'ti gdud dolev 43" will appear		pass
35	Sanity test- interface (with google)search by location				
36	Open the 10bis website	The website opens	The website opens		pass
37	Select "משלוח ל"	A delivery window opens	A delivery window opens		pass
38	select "הוספת כתובת חדשה"	Shows a message below that the address is powered by Google	Shows a message below that the address is powered by Google.		pass

TEST SCRIPT STEPS/RESULTS

STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/ FAIL
39	Sanity test- gui- search by location				
40	Open the 10bis website in <u>Hebrew</u>	The website opens	The website opens		pass
41	Select "משלוח ל"	A delivery window opens on the <u>right</u>	A delivery window opens on the right		pass
42	Change the language to <u>English</u>	The website opens in English	The website opens in English		pass
43	Select "delivery to"	A delivery window opens on the <u>left</u>	A delivery window opens on the left		pass
44	select "add address"	The <u>placeholder</u> text "enter address" is Disappeared and the address typed	The <u>placeholder</u> text "enter address" is Disappeared and the address typed		pass
45	Click on <u>refresh</u> to the 10bis website	The address I typed has been saved	The address I typed has been saved		pass
46	Open the delivery to	The delivery is open	The delivery is open		pass
47	Type on the <u>keyboard on tab</u>	There is a transition to the next field in the delivery to window	There is a transition to the next field in the delivery to window		pass
48	click <u>keyboard on enter</u>	The element is selected	The element is selected		pass
49	Type on the <u>keyboard on esc</u>	The delivery window will close	The delivery window will close		pass
50					

Name : sivan shabat

Bugs-

Title: : The email address I typed is not displayed in the chat - **medium**

Description: When we first enter the chat, it asks us to type an email in the name of the restaurant and the email does not appear in the chat or in Devtools

steps:

1. Open the chat **in the first time**
2. Select "אני מסעדה."
3. The chat asks me what is the name of my restaurant.
4. Type the name of your restaurant "retatuy"
5. The chat does not allow me to register the name of my restaurant.
6. He wants me to write an email.
7. type email "sivankara5@gmail.com"
8. type in part "כתוב את ההודעה שלך : מסעדת רטטוי"
9. and send.

Expected result: The name of the restaurant "מסעדת רטטוי" will be typed. And the email I typed will also appear on the chat screen.

Actual result: The name "מסעדת רטטוי" appeared in the chat.

But the email does not appear.

And in devtools the email was not sent to the server

.

Selector: <input name="email" type="email" autocomplete="email" placeholder="email@example.com" aria-label="לשלך הדוא" class="intercom-119wjfm e18jqvlw4" value="">

תן ביס

תוך כמה דקות

בעקבות המצב הבטחוני, אנחנו פועלים במתכונת מצומצמת ולפי הנחיות פיקוד העורף, לכן יתכנו איחורים וזמני מענה ארוכים מהרגיל, ואנחנו בתקווה לימים שקטים ובטוחים 🙏

היי! אנחנו רואים שלא התחברת למשתמש שלך. איך אנחנו יכולים לעזור?

אני מסעדה

מה שם המסעדה?

בוט - ממש עכשיו.

sivankara5@gmail.com

מסעדת רטטוי

✖

😊

תן ביס

תוך כמה דקות

בעקבות המצב הבטחוני, אנחנו פועלים במתכונת מצומצמת ולפי הנחיות פיקוד העורף, לכן יתכנו איחורים וזמני מענה ארוכים מהרגיל, ואנחנו בתקווה לימים שקטים ובטוחים 🙏

היי! אנחנו רואים שלא התחברת למשתמש שלך. איך אנחנו יכולים לעזור?

אני מסעדה

מה שם המסעדה?

בוט - לפני 1 דקות.

retatuy

כתוב את ההודעה שלך

תן ביס

תוך כמה דקות

בעקבות המצב הבטחוני, אנחנו פועלים במתכונת מצומצמת ולפי הנחיות פיקוד העורף, לכן יתכנו איחורים וזמני מענה ארוכים מהרגיל, ואנחנו בתקווה לימים שקטים ובטוחים 🙏

היי! אנחנו רואים שלא התחברת למשתמש שלך. איך אנחנו יכולים לעזור?

אני מסעדה

מה שם המסעדה?

בוט - לפני 2 דקות.

email@example.com

כתוב את ההודעה שלך

The email sivankara5@gmail.com does not appear in chat or devtools

The screenshot displays a web application interface on the left and Chrome DevTools on the right.

Web Application Interface:

- Header: "תן ביס" (Tani Biss) with a clock icon and "תוך כמה דקות" (In how many minutes).
- Search bar: "ובטוחים" (And safe).
- Chat messages:
 - Message 1: "היי! אנחנו רואים שלא התחברת למשתמש שלך. איך אנחנו יכולים לעזור?" (Hi! We see you didn't log in to your account. How can we help you?).
 - Message 2: "מה שם המסעדה?" (What is the name of the restaurant?).
 - Message 3: "מה ח.פ המסעדה?" (What is the price of the restaurant?).
- Buttons: "אני מסעדה" (I am a restaurant), "מסעדת רטטוי" (Restaurant Rettoy).
- Form: "B.N number" with a "הקלד מספר..." (Enter number...) button.

Chrome DevTools:

- Network tab: Shows a list of requests. The selected request is a "read" request to `api-iam.eu.intercom.io/messenger/web/conversations/2023123069...`.
- Response tab: Displays the JSON response. A red arrow points to the `"text"` field in the `"blocks"` array, which contains the text: "מסעדת רטטוי".
- Console tab: Shows "Highlights from the Chrome 119 update".

Title: The language in chat does not change- high

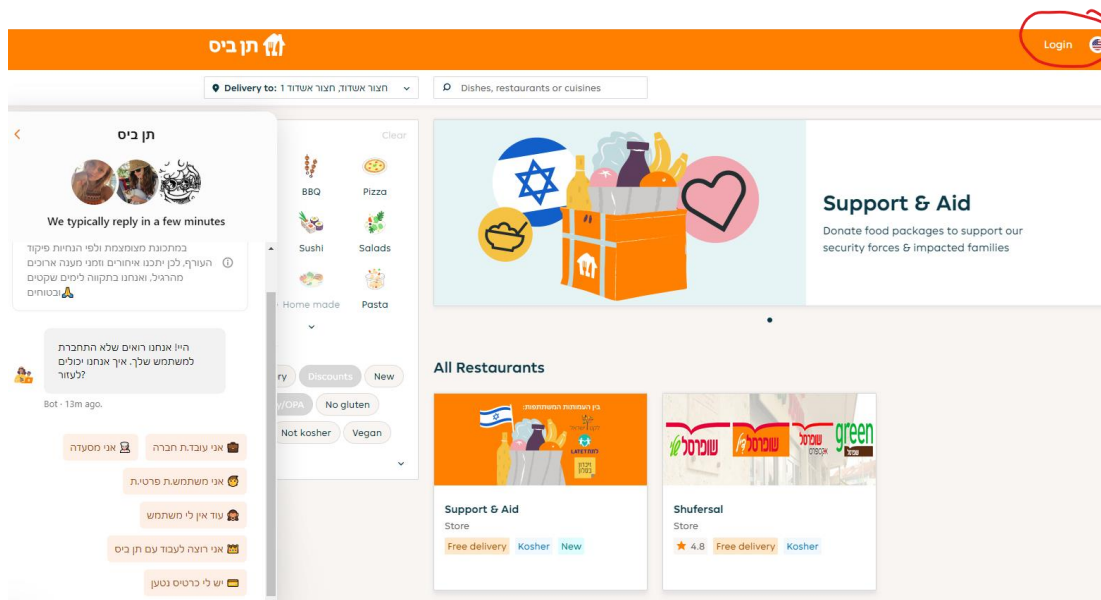
Description: Changing the language on the site to English does not change the language in the chat

steps:

1. Open the 10bis website
2. Change the website language to English.
3. Select the chat box.
4. Select "messages"
5. The language in chat does not change to English

Expected result: A window will open with several options in English

Actual result: A window will open with several options in Hebrew and all the chat is in Hebrew.



Title: Alignment of the text that appears in the chat- low

Description: The main message window will be aligned to the right not to the left

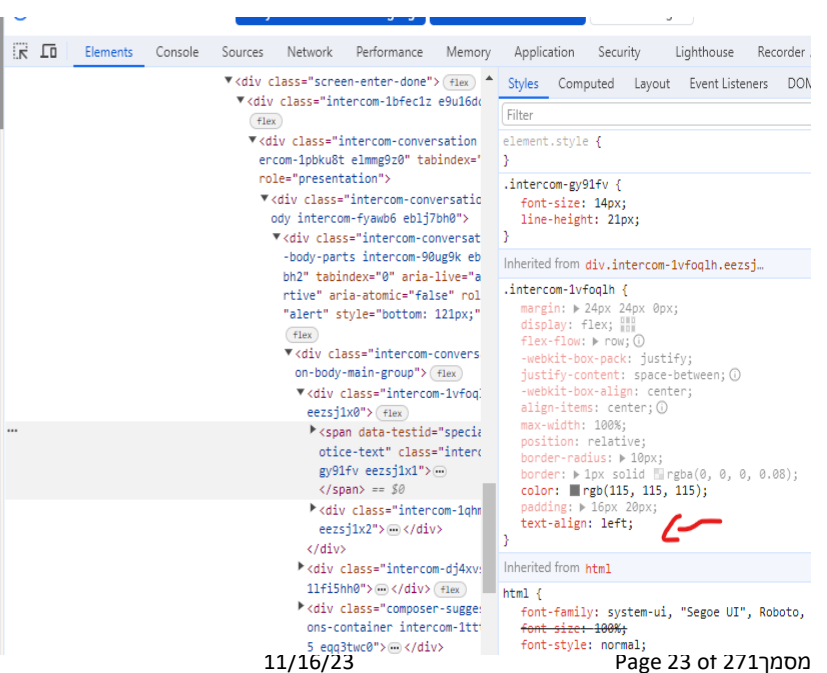
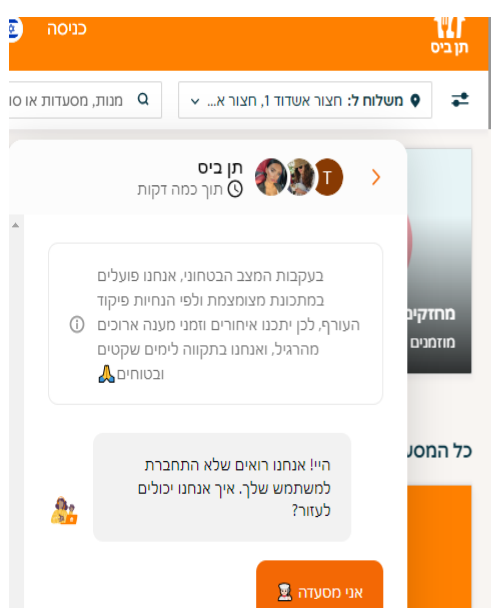
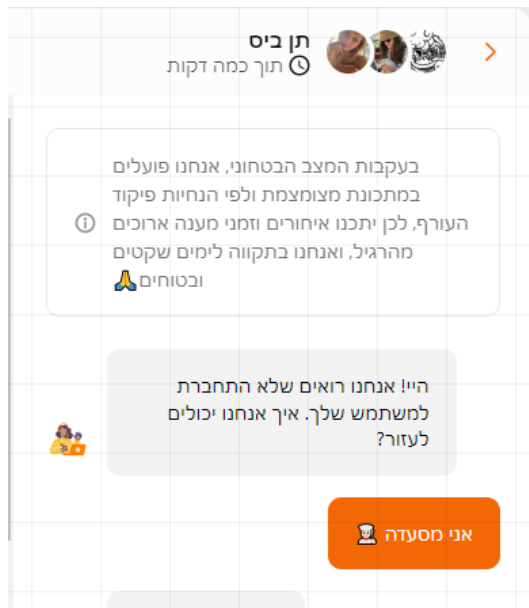
steps:

1. Open the 10bis website.
2. Select the chat box.
3. Select "הודעות"
4. The main message window is aligned to the left.

Expected result: The main message window will be aligned to the right

Actual result: The main message window is aligned to the left

Selector: #spaces-messages > div.intercom-1f9fvba.e849yud0 > div > div > div > div.intercom-d2b2sd.e11g3qgy0 > div > div > div.intercom-conversation-body.intercom-fyawb6.eblj7bh0 > div > div > div.intercom-1vfoqlh.eezsj1x0 > span



The image displays three screenshots related to a web accessibility issue. The leftmost screenshot shows a chat interface on the 10bis website with a message window aligned to the left. The middle screenshot shows the same interface with a different alignment. The rightmost screenshot shows the browser's developer tools, specifically the 'Elements' panel, highlighting the HTML structure of the chat message window. The HTML structure is as follows:

```
<div class="screen-enter-done">
  <div class="intercom-1bfec1z e9ul6d">
    <div class="intercom-conversation-ercom-lpbku8t e1mmg9z0" tabindex="0" role="presentation">
      <div class="intercom-conversation-intercom-fyawb6 eblj7bh0">
        <div class="intercom-conversation-body intercom-fyawb6 eblj7bh0">
          <div class="intercom-conversation-body-parts intercom-90ug9k ebh2" tabindex="0" aria-live="assertive" aria-atomic="false" role="alert" style="bottom: 121px;">
            <div class="intercom-conversation-body-main-group">
              <div class="intercom-1vfoqlh eezsj1x0">
                <span data-testid="specific-office-text" class="intercom-gy91fv eezsj1x1">
                  <span> == $0
                </span>
                <div class="intercom-1qhm eezsj1x2">
                  </div>
                <div class="intercom-dj4xv:11fi5hh0">
                  </div>
                <div class="composer-suggestions-container intercom-ltt5 eqq3twc0">
                  </div>
                </div>
              </div>
            </div>
          </div>
        </div>
      </div>
    </div>
  </div>
</div>
```

The 'Styles' panel on the right shows the CSS styles for the selected element, including font-size, line-height, margin, display, flex-flow, justify-content, space-between, align-items, center, max-width, position, relative, border-radius, border, padding, color, and text-align. The text-align is set to left, which is highlighted with a red arrow.

Title: An error is received when sending Word and PowerPoint files- **medium**

Description: An error message does not appear in the chat that it is not possible to send a Word and PowerPoint file

steps:

1. Open the 10bis website.
2. Select the chat box.
3. Select "הודעות"
4. Select a "אני מסעדה"
5. Click the Add **File icon**
6. Choose a Word or PowerPoint file and send in the chat
7. Look at devtools

Expected result The file is send in the chat or pop-up error " The file was not sent"

Actual result **A 403 error** was received in devtools

But I don't see this in the chat

Selector: #spaces-messages > div.intercom-1f9fvba.e849yud0 > div > div > div > div.intercom-d2b2sd.e11g3qgy0 > div > div > div.intercom-conversation-body.intercom-fyawb6.eblj7bh0 > div > div > div.intercom-dj4xvs.e1lfi5hh0 > div > div:nth-child(1) > div.intercom-hnzuc8.eqhze2h0.intercom-conversation-part-enter-done > div.intercom-1e0aqob.e1a7e1h30 > div

TITLE:

Error pop up in add new address (only in hebrew language).- high

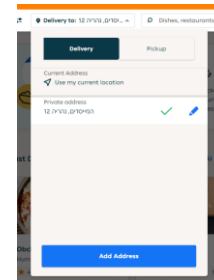
DESCRIPTION:

When you try to add a new address and enter a city, you get an error message that reads "Sorry, but we are missing a street".

But when you enter "Moshav Givati" you get a different error message that says "unexpected error"

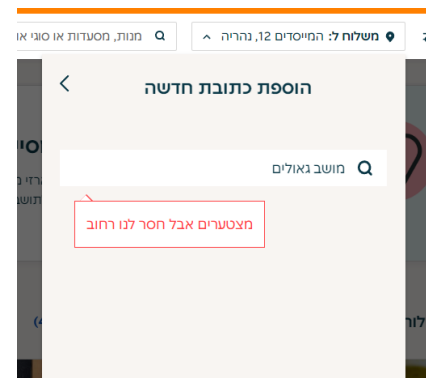
STEPS :

1. Go to the main page
2. Click on 'Delivery to'.
3. Click on 'Add Address'.
4. Enter "Moshav Giva'ti" into the address box.



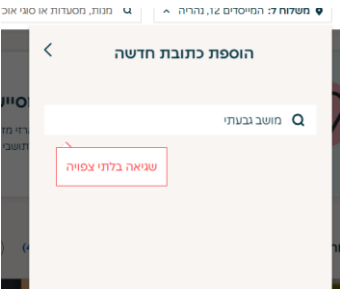
EXPECTED RESULTS

Pop-up message: "Sorry, but we are missing a street"



ACTUAL RESULTS

Pop-up message: "unexpected error"



עריכת כתובת

על מנת שנוכל להציע לך את התוצאות הטובות ביותר...

מושב גבעתי

שגיאה בלתי צפויה

3rd-party requests

Big request rows

Overview

Group by frame

Screenshots

Hit Ctrl + R to reload and capture filmstrip.

10000 ms

20000 ms

30000 ms

40000 ms

50000 ms

60000 ms

70000 ms

80000 ms

90000 ms

100000 ms

110000 ms

Name

currentLocation-c05db4.svg

tenbis-static.azureedge.net/10bis-spa-static-p...

pin_restaurant-48a485.svg

tenbis-static.azureedge.net/10bis-spa-static-p...

46afd78d537c22b564e7.png

tenbis-static.azureedge.net/10bis-spa-static-p...

GeocodeService.Search?4s%D7%9E%D7%95%...

Headers

Payload

Preview

Response

Initiator

Timing

1

2

3

4

/**/_xdc_..._98p3d2 &&_xdc_..._98p3d2({

"results" : [],

"status" : "ZERO_RESULTS"

})

Add Address

Blocked r

Hit Ctrl + R to reload and capture films

50 ms

100 ms

150 ms

200 ms

250 ms

300 ms

350 ms

400 ms

Name

GeocodeService.Search?4sMoshav...

maps.googleapis.com/maps/api/js

GeocodeService.Search?4sGiv%2...

maps.googleapis.com/maps/api/js

GetTenBisAddressLocation?shop...

/NextApi

Query String Parameters

view source

view URL-encoded

shoppingCartGuid: a8cb34e9-b1a9-4267-ac58-54e3fd760fdc

culture: he-IL

uiCulture: en

cityName: Giv'ati

houseNumber:

latitude: 31.733138

longitude: 34.679478