

# SIWAT PHOTINAM

## Systems Analyst

### CONTACT

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 Bangkok Thailand

### SKILLS

- **Full Stack Web Developer**
  - JavaScript, React
  - HTML, CSS, Tailwind
  - Node, Express
  - GitHub, MongoDB
  - Scrum-Agile Methodology
- **System Analysis**
  - SAP (FI, CO, SD, FO)
  - Sabre Airline Solution
  - Warehouse Systems
- **Data Analysis**
  - Spreadsheet, SQL
  - Python, R, Power BI, Tableau
- **Soft Skills**
  - Curiosity, Creativity,
  - Detailed Orientation
  - Customer Relation, Teamwork
  - Effective Communication

### CERTIFICATIONS

- Software Developer Bootcamp, Generation Thailand
- Google Data Analytic, Google
- Data Science Pathway & Python for Data Science in 35 Days, CU MOOC
- Introduction to Marketing, Wharton University

### EDUCATION

#### Mahidol University

B.S. in Computer Science

### OBJECTIVE

I am seeking an opportunity to join a Business and Data Analyst, Software QA or Web Developer Team, where I can utilize my computer technical skills. This encompasses my proficiency as a full-stack web developer, expertise in systems analyst, particularly in SAP Functional (FI, CO, SD, and FO modules), and strong data analysis abilities. Additionally, I can bring valuable customer relations experience to the team, making a meaningful contribution.

### WORK EXPERIENCES

#### WEB DEVELOPER BOOTCAMP GRADUATE

Generation Thailand

*July 2023 - Present*

- Collaborated in a diverse team to create a full-stack fitness website.
- Implemented SCRUM-Agile Methodology to ensure successful sprint deliveries.

#### SYSTEMS ANALYST & CUSTOMER RELATION OFFICER

Thai Airways International

*October 2005 - April 2021*

- Analyzed and contributed to functional specifications, configured information systems, set authorizations, and programmed within existing software.
- Conducted data analysis for reporting and visualization.
- Managed customer complaints from Airlines Customer Representatives.
- Facilitated meetings with Airlines Customer Representatives in Bangkok and surrounding regions.

#### ENTREPRENEUR

Internet Cafe

*June 2004 - August 2005*

- Delivered internet services & applications to customers.