

# SIWAT PHOTINAM

## CONTACT

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- 📍 Bangkok Thailand

## SKILLS

- **System Analysis**
  - **SAP (FI, CO, SD, FO)**
  - Sabre Airline Solution
- **Data Analysis**
  - **Spreadsheet, SQL**
  - **Python**, R, **Power BI**, Tableau
- **Full Stack Web Developer**
  - JavaScript, React
  - HTML, CSS, Tailwind, Figma
  - Node, Express
  - GitHub, MongoDB
  - **Scrum, Agile Methodology**
- **Soft Skills**
  - **Curiosity, Creativity**
  - **Detailed Orientation**
  - **Analytical, Critical Thinking**
  - Customer Relation, **Teamwork**
  - **Effective Communication**
    - Thai and English (Advanced)
  - **Corporate Finance**

## CERTIFICATIONS

- Software Developer Bootcamp, Generational Thailand
- **Google Data Analytic**, Google
- **Data Science Pathway & Python for Data Science**, Chulalongkorn University MOOC
- **Introduction to Marketing**, Wharton University

## EDUCATION

### Mahidol University

B.S. in Computer Science (2004)

GPA 3.49

## OBJECTIVE

I am **actively pursuing** an opportunity to contribute my computer technical skills within a **dynamic Business Analyst and Data Analyst team**. My skill set encompasses **proficiency in systems analysis and data analysis** capabilities, with a particular emphasis on **SAP (FI,CO,SD,FO), SABRE (Resource Management Systems) and Airlines Customer Complaints**. Additionally, I've recently completed the Web Developer Bootcamp, where I refined my skills in **Scrum and Agile Methodology**. This has empowered me to **handle tasks seamlessly with team and consistently meet deadlines**.

## WORK EXPERIENCES

### WEB DEVELOPER BOOTCAMP GRADUATE

Generation Thailand July - October 2023

- **Collaborated in a diverse team** to create a full-stack fitness website.
- **Designed UI/UX, data and dashboard, developed front-end, and performed manual software testing.**
- Implemented **SCRUM and Agile Methodology** to ensure **successful sprint deliveries**.

### SYSTEMS ANALYST AND CUSTOMER RELATION OFFICER

Thai Airways International October 2005 - April 2021

- **Gathered business requirements, analyzed, designed, and contributed to functional and non-functional specifications. Conducted Data Migration, System Integration, User Acceptance, and Business Simulation Testing. Established Role and Authorization settings, provided training, and offered support to ensure smooth operations for SAP and SABRE users.**
- **Performed data analysis for reporting and visualization, such as generating financial month-end reports** for management and **compiling Airline Customer Satisfaction and Complaint data** (Monthly, Quarterly, Yearly) for the operations and sales marketing department.
- **Facilitated meetings with Airlines Customer Representatives** in Bangkok and surrounding regions.

### ENTREPRENEUR

Internet Cafe June 2004 - August 2005

- Delivered internet services & applications to customers.