SIWAT PHOTINAM

CONTACT

Phone
+66-95-5264524

Email
siwatoa@gmail.com

Address
Ratchataewi, Bangkok

Expertise

Computer Technical Skills
- Full Stack Web Developer
  - HTML, CSS Boostrap
  - JavaScript
    - Dom, REACT
    - Node JS, Express JS
  - MongoDB
  - GitHub
  - Figma
  - SCRUM
- **Information Systems**
  - ERP Systems (Functional)
    - SAP FI/CO, SD
    - SAP Flight Order
    (MM Customized)
  - SABRE Airline Solution
    - Flight Schedule
    - Ground Staff Roster
    - Resource Planning
    - Task Assignment
  - AS/RS Systems
    - Spare Part Inventory
- **Data Analysis**
  - MS Excel, MS Power BI
  - SQL
  - Python, R

Soft Skills
- Customers Relation
- Diversity Teamwork
- Curiosity
- Comprehensive Orientation
- Resilience
- Fluent in English

OBJECTIVE

- I am actively pursuing an opportunity to join a QA engineer team, where I can utilize my computer technical skills. This encompasses my proficiency as a full-stack web developer, expertise in information systems, particularly in SAP Functional (FI, CO, SD, and FO modules), and strong data analysis abilities. Furthermore, I bring valuable customer relations experience to the table, which I can readily contribute to the team.

EXPERIENCES

Junior Software Developer Bootcamp　　　　　**Jul - Oct 2023**
Generation Thailand
- Collaborated with diverse team to contribute fitness website, which involved working on frontend, backend and database components.
- Applied SCRUM / Agile Methodology, making successful contributions during sprints.
- Acquired proficiency in MERN Stack along with related tools such as GitHub and Figma.

Systems Analyst　　　　　　　**Jan 2011 - Apr 2021**
Thai Airways International　　　**Oct 2005 - Dec 2008**
- Gathered user requirements and contributed to the development of functional specifications.
- Facilitated coordination between company stakeholders (Accounting and Ground Services Department) and Information System vendors (SAP Thailand, ATOS, Sabre Airlines Solution, Songkla Finishing and ICAS Technology).
- Configured Information Systems, established authorizations, and programmed within pre-existing software.
- Provided instructions and continuous support to ensure uninterrupted work for end-users.
- Conducted data analysis for reporting and visualization, which involved generating month-end financial reports and drawing conclusions on delayed flights to enhance ground handling services and boost the productivity of ground staff.

Sale and Customer Services Officer　　　**Jan 2009 - Dec 2010**
Thai Airways International
- Handled customer complaints from Airlines Customer Representatives encompassing both passenger and ground equipment services.
- Supported in organizing visits and in meetings with Airlines Customer Representatives in Bangkok and the surrounding regional areas.
- Conducted data analysis for reporting and visualization, which involved drawing conclusions on delayed services, incidents, and pilferage cases on serviced flights, aiming to enhance ground handling services.

EDUCATION DEGREE

BS. (Computer Science)　　　　　　　**May 2004**
Mahidol University, Bangkok Thailand

CERTIFICATES

Junior Software Developer Bootcamp, Generation Thailand	**Oct 2023**
Google Data Analytics	**May 2023**
Introduction to Marketing, Wharton University of Pennsylvania	**May 2021**
Python for Data Science in 35 Days, Achieve Thailand	**Aug 2020**
Data Science Pathway, CHULA Mooc and Achieve Thailand	**May 2020**

REFERENCE

- **Apaporn Jeo-prasert**　　　　　**Phone** +66-2-1371534
  Team Lead Ground Handling IT Services (CF-G), Thai Airways International