

SIWAT PHOTINAM

Systems Analyst

CONTACT

- ☎ +66-89-526-4524
- ✉ siwatoa@gmail.com
- in <https://www.linkedin.com/in/siwat-photinam/>
- 🌐 portfolio-siwat.vercel.app
- 🐙 <https://github.com/siwatoa>
- 📍 Bangkok Thailand

SKILLS

- **Full Stack Web Developer**
 - JavaScript, React
 - HTML, CSS, Tailwind
 - Node, Express
 - GitHub, MongoDB
 - Scrum-Agile Methodology
- **System Analysis**
 - SAP (FI, CO, SD, FO(MM Customize))
 - Sabre Airline Solution
 - Warehouse Systems
- **Data Analysis**
 - Spreadsheet, SQL
 - Python, R, Power BI, Tableau
- **Soft Skills**
 - Curiosity, Creativity,
 - Detailed Orientation
 - Customer Relation, Teamwork
 - Effective Communication

CERTIFICATIONS

- Software Developer Bootcamp, Generation Thailand
- Google Data Analytic, Google
- Data Science Pathway & Python for Data Science in 35 Days, CU MOOC
- Introduction to Marketing, Wharton University

EDUCATION

Mahidol University

B.S. in Computer Science (2004)

OBJECTIVE

I am seeking an opportunity to join a **Business and Data Analyst, Software QA** or Web Developer Team, where I can utilize my computer technical skills. This encompasses my proficiency as a full-stack web developer, **expertise in systems analyst**, particularly in SAP Functional (FI, CO, SD, and FO modules), and **strong data analysis abilities**. Additionally, I can bring valuable customer relations experience to the team, making a meaningful contribution.

WORK EXPERIENCES

WEB DEVELOPER BOOTCAMP GRADUATED

Generation Thailand

July 2023 - October 2023

- Collaborated in a diverse team to create a full-stack fitness website, **Developed the front-end, Analyzed business and system requirements, Performed software QA** to ensure website functionality and reliability.
- **Implemented SCRUM-Agile Methodology** to ensure successful sprint deliveries.

SYSTEMS ANALYST & CUSTOMER RELATION OFFICER

Thai Airways International

October 2005 - April 2021

- **Analyzed and contributed to functional and non-functional specifications**, configured information systems, set authorizations, **software tester and programmed within existing software.**
- Conducted **data analysis for reporting and visualization.**
- **Managed customer complaints** from Airlines Customer Representatives.
- **Facilitated meetings** with Airlines Customer Representatives in Bangkok and surrounding regions.

ENTREPRENUER

Internet Cafe

June 2004 - August 2005

- Delivered internet services & applications to customers.