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Education

Third Year Ph.D., Human-Computer Interaction Aug. 2015 - Present

Carnegie Mellon University, School of Computer Science

Advisor: Jason Hong, Robert Kraut

M.S. in Human-Computer Interaction Dec. 2018

Carnegie Mellon University, School of Computer Science

Advisor: Jason Hong, Robert Kraut

B.S. in Cognitive Science & Human-Computer Interaction May 2014

Carnegie Mellon University, GPA: 3.72 / 4.00

Publications

PEER-REVIEWED PAPERS

- C. Y. Park, C. Faklaris, <u>S. Zhao</u>, A. Sciuto, L. Dabbish, J. Hong. (2018) "Share and Share Alike? An Exploration of Secure Behaviors in Romantic Relationships", in Fourteenth Symposium on Usable Privacy and Security.
- J. McDonald, <u>S. Zhao</u>, J. Liu, M. L. Rivera. (2018) "MaxiFab: Applied Fabrication to Advance Period Technologies", in Proceedings of the 2018 ACM Conference Companion Publication on Designing Interactive Systems (DIS '18 Companion).
- S.Zhao, A.Israr, F. Lau, F. Abnousi. (2018) "Coding Tactile Symbols for Phonemic Communication", in ACM Proceedings of the 2018 CHI Conference on Human Factors in Computing Systems (CHI'18).
- Z. Chen, W. Hu, J. Wang, <u>S. Zhao</u>, B. Amos, G. Wu, K. Ha, K. Elgazzar, P. Pillai, R. Klatzky, D. Siewiorek, M. Satyanarayanan. (2017) "An Empirical Study of Latency in an Emerging Class of Edge Computing Applications for Wearable Cognitive Assistance", in IEEE Symposium on Edge Computing (SEC'17).
- S.Zhao, A. Israr, M. Fenner, R. L. Klatzky. (2017) "Intermanual Apparent Tactile Motion and its Extension to 3D Interactions", in IEEE Transactions on Haptics.
- S. Zhao, J. Lehman, A. Israr, & R. Klatzky. (2015) "Using Haptic Inputs to Enrich Story Listening for Young Children", in Proceedings of the 14th International Conference on Interaction Design and Children (IDC '15), pp. 239 242.
- S. Zhao, A. Israr, R. Klatzky. (2015) "Intermanual apparent tactile motion on handheld tablets", in World Haptics Conference (WHC '15), IEEE , pp. 241 247.

A. Israr, <u>S. Zhao</u>, and O. Schneider. (2015) "Exploring Embedded Haptics for Social Networking and Interactions", in Proceedings of the 33rd Annual ACM Conference Extended Abstracts on Human Factors in Computing Systems (CHI EA '15).

O. Schneider, <u>S. Zhao</u>, & A. Israr. (2014) "FeelCraft: User-Crafted Tactile Content", in Proceedings of 1st Asia Haptics, Tsukuba, Japan.

A. Israr, <u>S. Zhao</u>, K. Schwalje, R. Klatzky, & J. Lehman. (2014) "Feel effects: enriching storytelling with haptic feedback", in ACM Transactions on Applied Perception (TAP), 11(3). (Best Paper Award)

DEMONSTRATIONS / WORKSHOPS

S. Zhao, Z. Schwemler, A. Fritz, A. Israr (2016) "Stereo Haptics: Designing Haptic Interactions Using Audio Tools", workshop at the ACM International Conference on Tangible, Embedded and Embodied Interaction (TEI '16), Eindhoven, Netherlands.

A. Israr, <u>S. Zhao</u>, K. McIntosh, J. Kang, Z. Schwemler, E. Brockmeyer, M. Baskinger, M. Mahler (2015) "*Po2: Augmented Haptics for Interactive Gameplay*", demonstrated at SIGGRAPH 2015 Emerging Technology, LA

S. Zhao, O. Schneider, R. Klatzky, J. Lehman, & A. Israr. (2014) "FeelCraft: Crafting Tactile Experiences for Media using a Feel Effect Library", demonstrated at UIST 2014, Honolulu, Hawaii.

Professional Experience

ProUnlimited @ Facebook May. 2017 - Aug. 2017

Consultant Researcher

Lead and conducted a sequence of psychophysics studies on human perception of haptic stimuli. Established a set of haptic vocabularies through user testing.

Disney Research, The Walt Disney Company Aug. 2015 - Dec. 2015

Consultant

Constructed a toolkit, Stereo Haptics, for media designers to easily design and prototype haptic experience. Conducted multiple field studies to pilot the toolkit with designers

Disney Research, The Walt Disney Company Aug. 2014 - Jul. 2015

Research Associate

With classical Psychophysics methods, the project goal was to explore and extend applications of haptics in areas of entertainment and education. Lead user research studies on haptic technology to understand how people perceive haptics signals.

University of Pittsburgh Medical Center, HCI CAPSTONE Jan. 2014 - May 2014

User Research Lead

4-month project with Dr. Cynthia Gries, a pulmonologist, to build a high-fidelity prototype of a decision aid for patients with emphysema. Lead and conducted user research, e.g., interviews, observations, and think-aloud sessions, with patients and stockholders to uncover their needs.

Disney Research, The Walt Disney Company May 2013 - Dec. 2013

Lab Associate

Designed and conducted human subject research to understand how people interpret haptics using semantics

and its application in assisting children in story listening.

Patent

A Israr, R Klatzky, <u>S Zhao</u>, JF Lehman, O Schneider. "Customized Haptic Effects", US Patent 20,160,085,303,2016, issued Mar. 24 2016.

Invited Presentations

Stereo Haptics in Augmented and Virtual Reality Jan. 2017

Hacking the Holodeck, MIT, Cambridge, MA

Stereo Haptics: Designing Haptic Interactions Using Audio Tools Feb. 2016

Communication & Multimedia Design, Avans Hogeschool, Breda, Netherlands

Selected Press Coverage

CNBC. Facebook researchers built a device that turns sounds into vibrations on your skin. Apr. 2018

MIT Technology Review. Getting e-mail on your skin is actually a thing now, thanks to Facebook. Apr. 2018

Teaching Experience

05-413/813 Human Factors Fall 2017

Teaching Assistant, Carnegie Mellon University

05-431/631 Programming User Interfaces Fall 2016

Teaching Assistant, Carnegie Mellon University

85-440 Studies in Chinese Literature & Culture Fall 2011

Writing Assistant, Carnegie Mellon University

Awards and Honors

Best Paper Award ACM Symposium on Applied Perception 2014

Psi Chi, International Honor Society in Psychology

The Phi Beta Kappa Honor Society

Carnegie Mellon Senior Leadership Recognition Award 2014

Service

Reviewer

World Haptics Conference 18, UIST 17, World Haptics Conference 17, CHI 15-17, IJHCS 16, Augmented Human 16, HAPTICS 16, World Haptics Conference 15

Skills

Programming Languages Python, HTML/CSS/JavaScript **Adobe** Illustrator, InDesign, Photoshop, Premiere Pro, After Effect

References

Roberta L. Klatzky Charles J. Queenan Jr. Professor of Psychology at Carnegie Mellon University klatzky@andrew.cmu.edu

Daniel P. Siewiorek Buhl University Professor of Electrical and Computer Engineering and Computer Science at

Carnegie Mellon University

dps@cs.cmu.edu