

# Andy Duong

## UX Designer based in the Bay Area

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### Experience

#### Develop for Good — UX Designer

Oct. 2024 - Feb. 2025

Led UX design for an educator facing reading companion, achieving an 83% educator satisfaction score in collaboration with 2 product managers and 5 designers

Addressed 3 core literacy barriers by translating educator research into clear user flows and wireframes

Informed prioritized literacy intervention features through 3 weeks of moderated interviews with 7 educators

#### Newhouse Project Consulting — UX Designer

Jan. 2024 – April 2024

Designed a 24-page responsive website, applying consistent visual systems to improve user navigation and overall usability

Collaborated with executives to create 3 wireframe prototypes, running iterative feedback sessions to ensure design solutions aligned with business goals

Conducted competitive UX analysis of 8 websites, identifying 3 interaction patterns that informed design decisions and enhanced user experience

#### CreateSC — UX Designer

April 2024

Designed Dillo, an American Sign Language learning app for families with hard of hearing children, with a team of 3 designers

Delivered 20 high-fidelity prototypes within 24 hours, including wireframes and user flows for lesson plans and onboarding, demonstrating rapid iteration and attention to detail

Maintained a consistent design system, ensuring coherence across the team and enabling efficient collaboration

### Education

#### Google UX Design

Feb. 2023

Certificate in UI/UX Design

#### University of California, Irvine

B.A in Business Administration - Paul Merage School of Business

### Skills

Wireframing, Prototyping, Visual Design, Human Interface, Branding, Usability Testing, User Experience, User Research, Journey Maps, User Flows, Affinity Maps

### Tools

Figma, Adobe Creative Suite, HTML/CSS

### Hobbies

Music Production, Photography, Video Editing, Specialty Coffee, Pickleball, Gym