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Thank you for visiting our site. Our endeavour is to offer the best of services to our customers and keep them informed of the latest in PNB.

For any feedback, please click here

For submission of Complaint/Service Request (Faster Resolution) Click here

For tracking of Complaint/Service Request Click here

FOR CREDIT CARD HELPLINE: 1800 180 2345 or 0120-4616200

For the following requirements, please contact our Customer Care Division

Balance enquiry (Missed call on Toll free (1800 180 2223)/Tolled no (01202303090) from the registered mobile will get you Account Balance of your Saving Fund/Current account) Hot-listing of lost and damaged debit/ATM card.

Email ID

dotco[dot]in

Non-disbursement of cash from ATM

Division Customer Care Division Contact Numbers Toll Free No.

1800 1800

1800 2021

1800 180 2222 1800 103 2222

Tolled No. 0120-2490000

Landline:011-28044907

The Toll Free numbers are used to receive calls only and not for making outward calls