



# **GOOGLE PLAYSTORE APP RATING PREDICTION**

Machine Learning Project



# PROBLEM STATEMENT



**Google Playstore  
has 10K+ apps with  
diverse features.**



**Ratings are critical  
to app visibility &  
success.**



**Can we predict  
ratings from  
metadata using ML?**



# DATA SET

## OVERVIEW

### Basic Info

- **Source:** Kaggle (Google Playstore Dataset)
- **Rows:** ~10,841 apps
- **Columns:** 13+ (App, Category, Rating, etc.)

### Key Features

- **App** – App name
- **Category** – App type (e.g., Game, Tools)
- **Reviews, Size, Installs**
- **Type** (Free/Paid), **Price, Rating** (Target)

### Target Variable

- **Rating** (1.0 to 5.0)
- **Goal:** Predict numeric rating using app metadata



# TOOLS & TECHNOLOGIES

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### **Pandas/Numpy**

Data cleaning &  
manipulation

### **Matplotlib / Seaborn**

Data  
Visualization

### **Scikit-learn**

ML models,  
preprocessing

### **XGBoost**

Gradient boosting  
model

### **RandomForest**

Best model for  
prediction

### **Google Colab / VS Code**

Code  
environment



# DATA PREPROCESSING

**1**

Removed  
missing  
values

**2**

Cleaned  
numeric  
columns

**3**

Encoded  
categorical  
features  
using  
LabelEncoder

**4**

Log-  
transformed  
skewed  
features

**5**

Extracted  
time  
features  
from Last  
Updated

**6**

Handled  
outliers and  
irrelevant  
entries



## RandomForest

Ensemble of decision trees, handles overfitting well



## Tuned RF

Hyperparameter tuning tool on RandomForest



## XGBoost

Boosted tree-based model, very accurate & fast



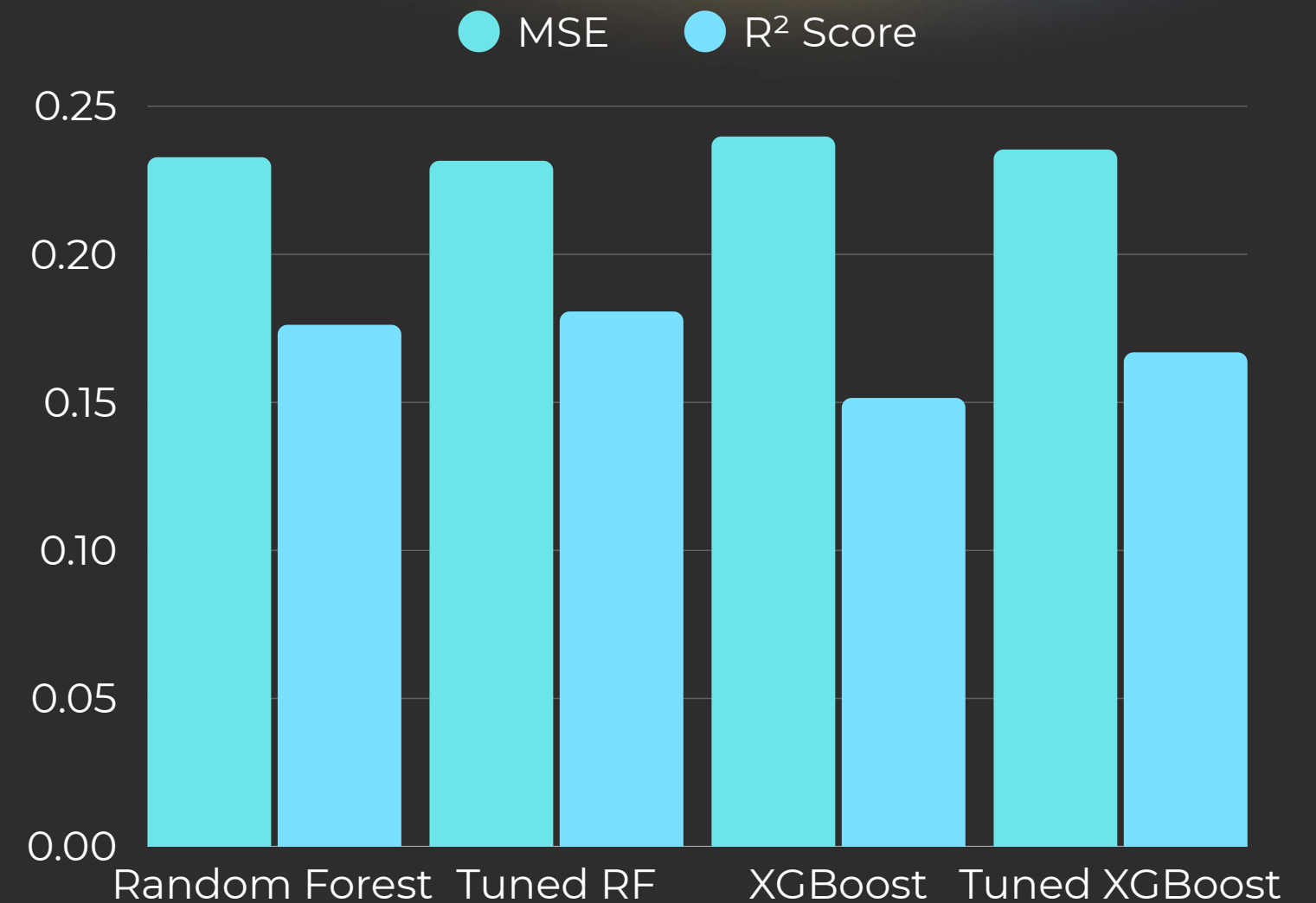
ML  
MODELS  
USED

**ML MODELS  
USED**

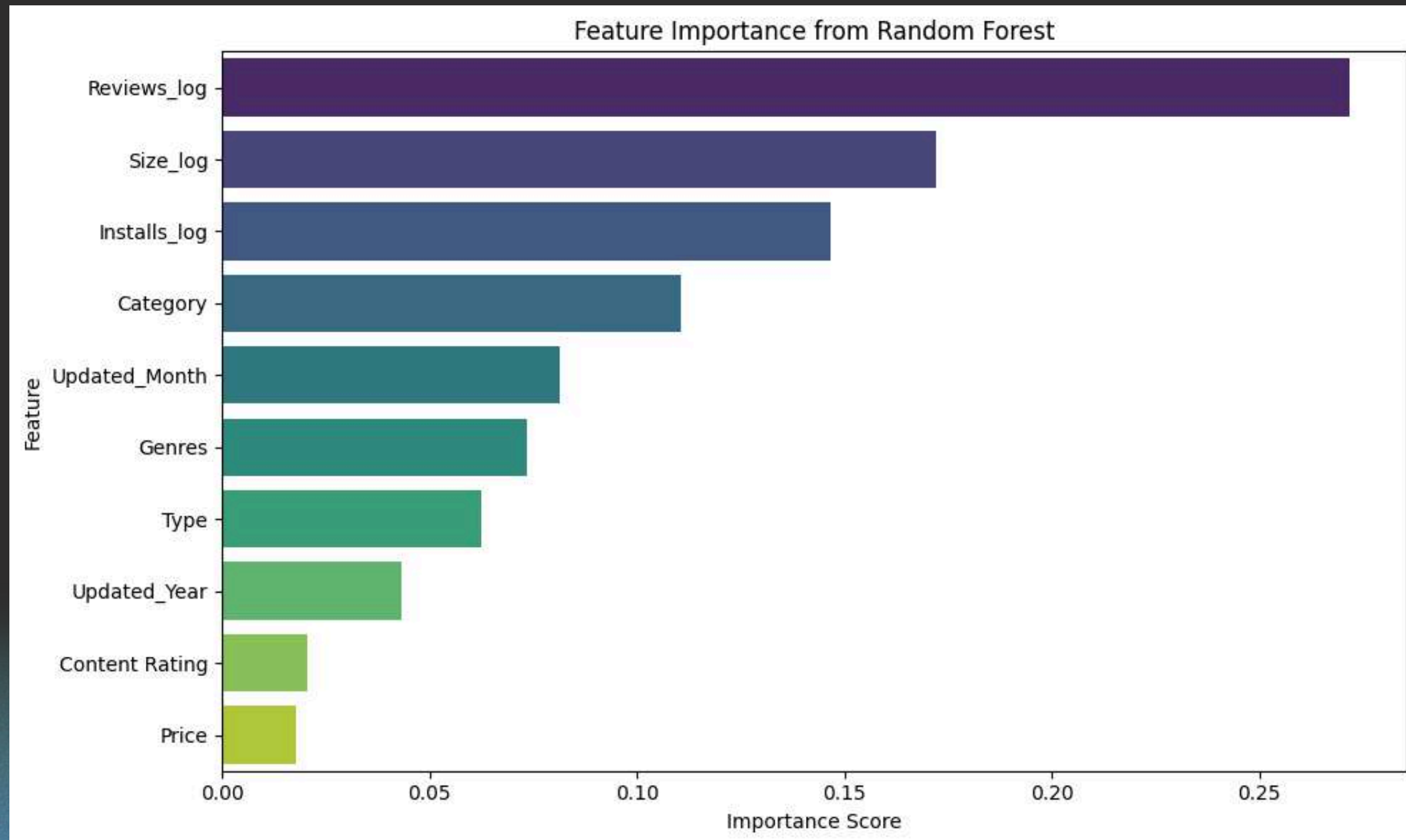


# MODEL EVALUATION

Tuned Random Forest achieved the best overall performance, with the lowest MSE and highest  $R^2$  score, making it the final model selected.







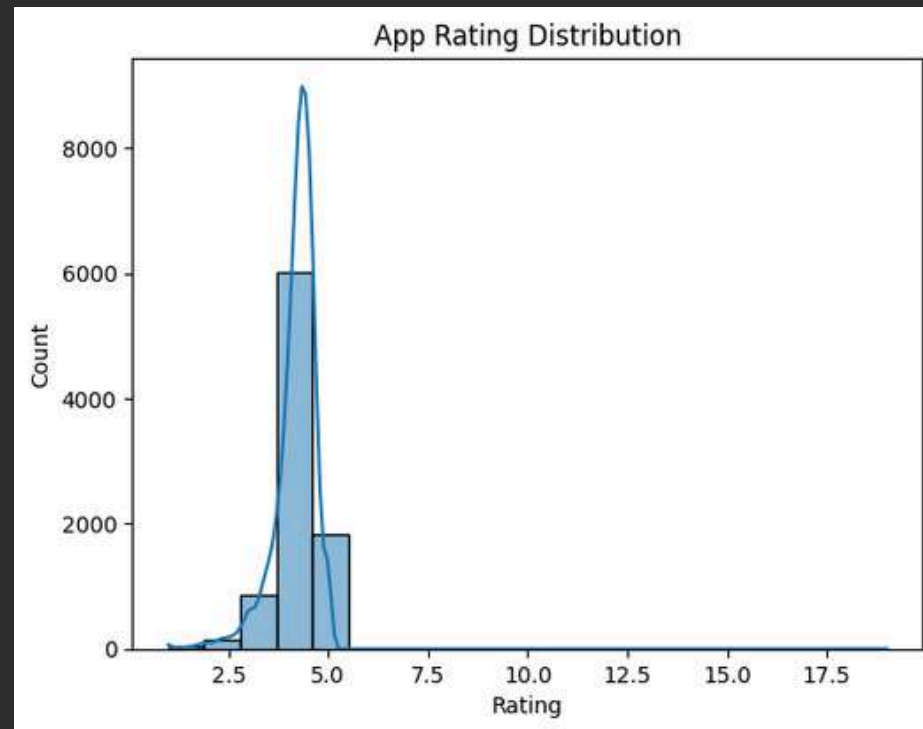
- **Reviews\_log, Size\_log, and Installs\_log** are the top 3 features
- **Content-based and temporal features (Category, Updated\_Month)** also contribute
- **Price and Content Rating** had the least impact

# FEATURE IMPORTANCE

High review count and install volume strongly influence app rating predictions, indicating user engagement is a key driver.

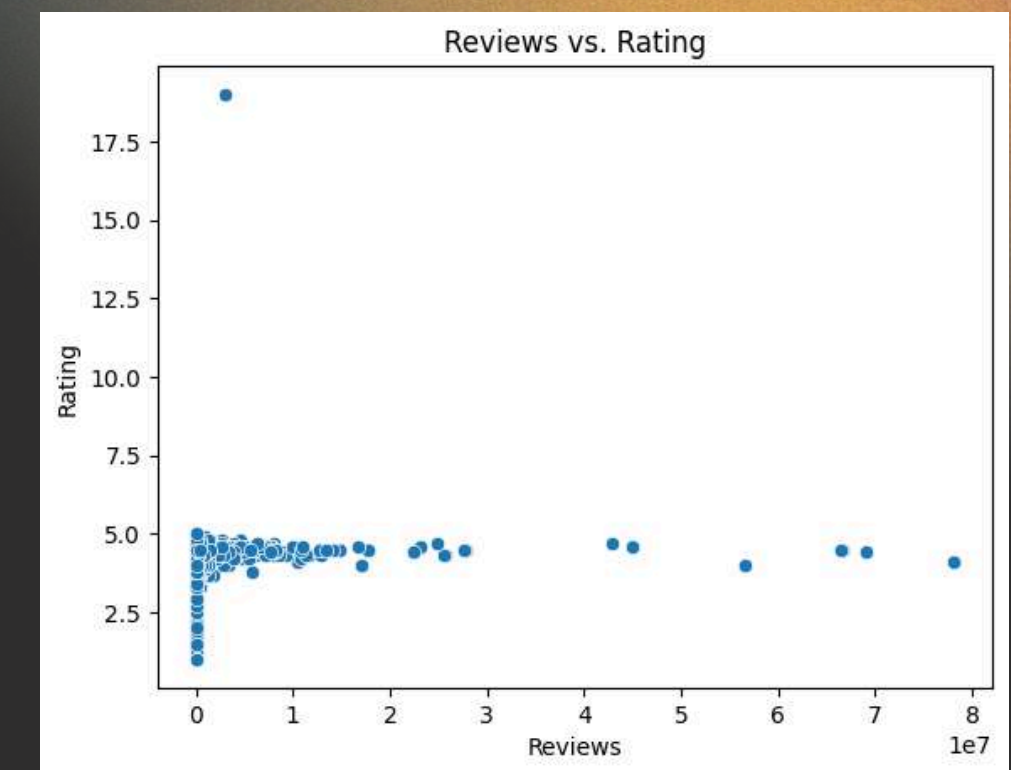
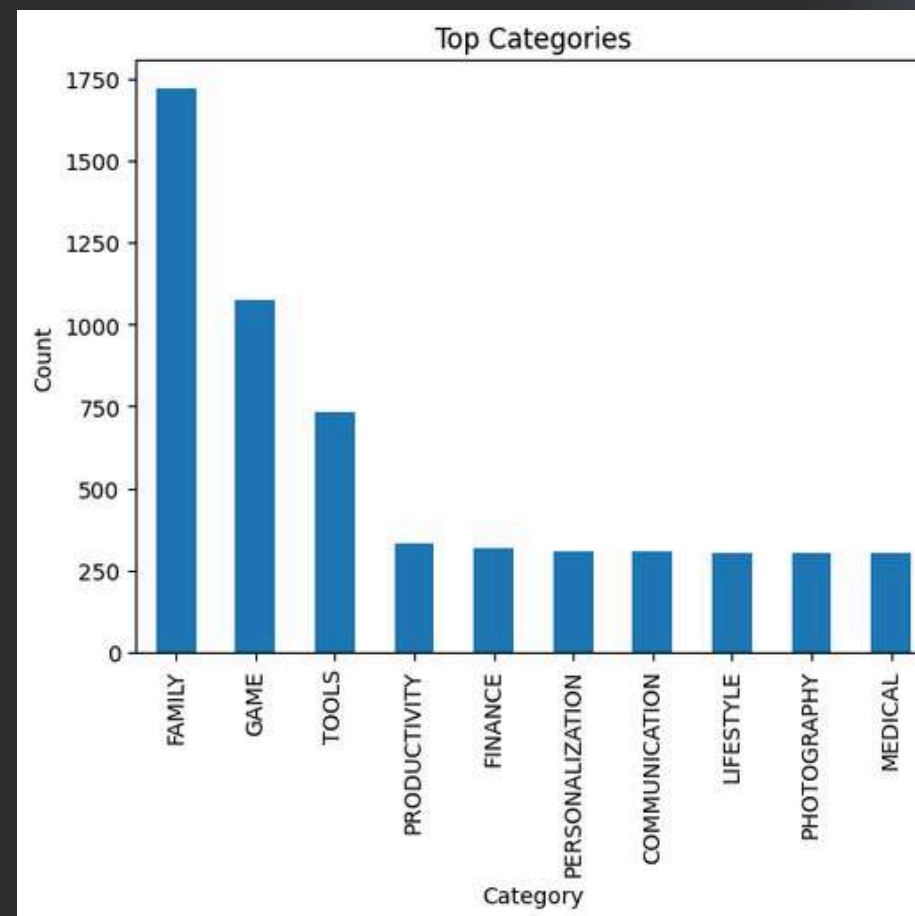


# INSIGHTS FROM EDA

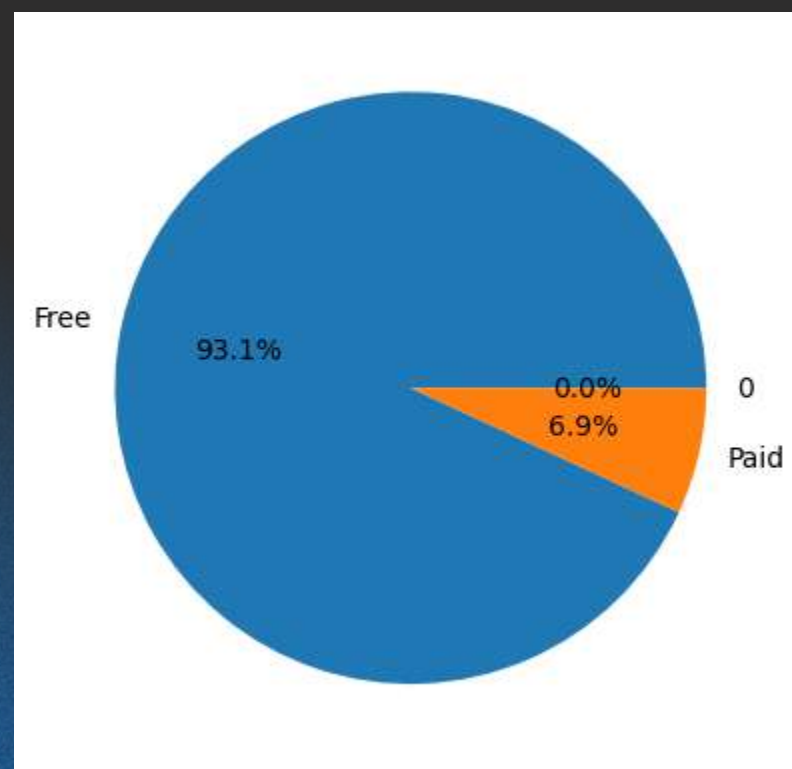


Most app ratings cluster between 4.0–4.5, indicating generally positive feedback.

The FAMILY, GAME, and TOOLS categories dominate in volume.



Apps with more reviews generally have stable ratings, though outliers exist.



A striking 93% of apps are free, showing strong user preference.



# CONCLUSION

- Built an ML pipeline to predict app ratings using Google Playstore data
- Preprocessing included handling missing values, transforming skewed data, and encoding categories
- Random Forest with GridSearchCV achieved the best performance:
  - MSE: 0.2316
  - R<sup>2</sup> Score: 0.1807
- Key features: Reviews, Size, Installs, Category

# FUTURE SCOPE



**INCORPORATE TEXTUAL DATA LIKE APP DESCRIPTIONS, USER REVIEWS (NLP)**



**INCLUDE MORE METADATA SUCH AS PERMISSIONS, UPDATE FREQUENCY, OR DEVELOPER REPUTATION**



**TEST OTHER MODELS LIKE NEURAL NETWORKS OR CATBOOST**



**DEPLOY THE MODEL AS A REAL-TIME WEB APP (USING FLASK OR STREAMLIT)**



# THANKS

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Thank you for your time!  
Looking forward to your feedback.

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