SUBHASH KUMAR JAISWAL | M25

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As a confident and dedicated professional, I want to challenge myself to take creative projects in Web-Development role where i can use my creativity and problem solving skills to create awesome products which give best user experience to consumers.

EDUCATION

Degree/Standard	College/School	Specialization	Marks	Year
Bachelor of Technology	National Institute of Technology, Silchar	Mechanical Engineering	8.53 CPI	2021
Class XII (AHSEC)	B.Borooah College, Guwahati	Science	81.00%	2016
Class X (SEBA)	Presidency School, Guwahati	Regular Course	84.67%	2014

PROJECTS

	Project Title		Project Description	Year
Personal Projects	E-commerce website	click-here	Built an E-commerce website using React JS for frontend and google firebase for authentication and storage of data.	2023
	A Realtime Chat App	click-here	Built a real time chat application for web using HTML, CSS, Javascript for frontend and Node Js as backend with Socket IO websocket for event listening and broadcasting between server and client.	2023
	Portfolio Website	click-here	Built a responsive static portfolio website using HTML, CSS and Javascript.	2023
	Project Title		Project Description	Year
Academic Projects	Probing nano dynamics of a cancer cell- A machine learning approach.		Developed a breast cancer cell ML model to study relation between its natural frequencies and mechanical properties using Random forest regressor.	2021
	Design of economic motorized stairlift		Design and analysed an economic motorized stairlift using Catia and Ansys.	2020

PROFESSIONAL EXPERIENCE

Organisation	Projects	Year
Bajaj Auto Ltd. (GTE, Service)	• Analyzing the root causes of the customer complaint management data by pulling data from Centralized Data Management System (CDMS) and implenting the proposed action plans against the same ,result-able to reduce customer complaints by 10% in Q4 w.r.t. Q3 of F21-22. • Preparing Dealer Service Plan (DSP) for two dealerships including their service business KPI's and reviewed their performance on the same along with senior mentor. • Analyzing the vehicle service feedbacks - NPS (net promoter score) dashboard -in Power BI. • Monitoring the spares ordering and inventory management i.e. physical stock v.s. system stock (Excelleon software-Centralised Dealer Management System), auto order , daily order. • Analysing the FFRs (Field Failure Reports), and highlighting the critical technical issues to the CQA and R&D team for improvement in the product durabilty and reliability.	2021-2022

ACHIEVEMENT

Bajaj Auto Ltd. (Area Service Manager, Service)	Promoted to Assisant manager from GTE and alloted Bilaspur Hub to manage service process.	2022-2023

POSITION OF RESPONSIBILITY/LEADERSHIP

Organisation	Responsibility Details	Year
Bajaj Auto Ltd.	Managed 8 Dealership and 60 ASD's service process and worked closely with dealership manpower to improve service quality.	2022-2023
National Institute of Technology, Silchar	Captain of a team of 14 members which participated in HPVC asia pacific 2022 competition organised by American Society of Mechanical Engineers (ASME) where we design and developed a human powered vehicle which led us beg 1 st prize in male sprint event category.	2020

SKILLS

• HTML	•CSS	•Javascript	•React Js	•C++
•Git	•Github	•DSA	•Team Work	•Team Lead

HOBBIES

• Listening Songs	•Watching movies	•Watching memes