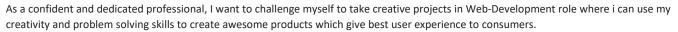
SUBHASH KUMAR JAISWAL | M25

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		EDUCATION			A 1 1 1 1 1
Degree/Standard	College/School		Specialization	Marks	Year
Bachelor of Technology	National Institute of Technology, Silchar		Mechanical Engineering	8.53 CPI	2021
Class XII (AHSEC)	B.Borooah College, Guwahati		Science	81.00%	2016
Class X (SEBA)	Presidency School, Guwahati		Regular Course	84.67%	2014
		PROJECTS		•	
Personal Projects	Project Title Project Description		Year		
	E-commerce website <u>click-here</u>	Built an E-commerce website using React JS for frontend and google firebase for authentication and storage of data.			2023
	A Realtime Chat App <u>click-here</u>	Built a real time chat application for web using HTML, CSS, Javascript for frontend and Node Js as backend with Socket IO websocket for event listenting and broadcasting between server and client.			2023
	Portfolio Website <u>click-here</u>	Built a responsive static portfolio website using HTML, CSS and Javascript.			2023
Academic Projects	Project Title	Project Description			Year
	Probing nano dynamics of a cancer cell-A machine learning approach.	Developed a breast cancer cell ML model to study relation between its natural frequencies and mechanical properties using Random forest regressor.		2021	
	Design of economic motorized stairlift	Design and analysed an economic motorized stairlift using Catia and Ansys.			2020
	PRO	FESSIONAL EXPER	IENCE		
Organisation	Projects				Year
Bajaj Auto Ltd. (GTE, Service)	 Analyzing the root causes of the customer complaint management data by pulling data from Centralized Data Management System (CDMS) and implenting the proposed action plans against the same ,result-able to reduce customer complaints by 10% in Q4 w.r.t. Q3 of F21-22. Preparing Dealer Service Plan (DSP) for two dealerships including their service business KPI's and reviewed their performance on the same along with senior mentor. Analyzing the vehicle service feedbacks - NPS (net promoter score) dashboard -in Power BI. Monitoring the spares ordering and inventory management i.e. physical stock v.s. system stock (Excelleon software-Centralised Dealer Management System), auto order , daily order. Analysing the FFRs (Field Failure Reports), and highlighting the critical technical issues to the CQA and R&D team for improvement in the product durabilty and reliability. 				2021-2022
		ACHIEVEMENT			
Bajaj Auto Ltd. (Area Service Manager, Service)	Promoted to Assisant manager from GTE and alloted Bilaspur Hub to manage service process.				2022-2023
	POSITION O	F RESPONSIBILITY	/LEADERSHIP		
Organisation		Responsibility	Details		Year
Bajaj Auto Ltd.	Managed 8 Dealership and 60 ASD's service process and worked closely with dealership manpower to improve service quality.				2022-2023
National Institute of Technology, Silchar	Captain of a team of 14 members which participated in HPVC asia pacific 2022 competition organised by American Society of Mechanical Engineers (ASME) where we design and developed a human powered vehicle which led us beg 1 st prize in male sprint event category.				2020
		SKILLS			
• HTML •Git	•CSS •Javaso •Github •DSA	•	React JsTeam Work	•C++ •Team Lead	
		HOBBIES			
Listening	Songs	 Watching movies 		 Watching memes 	