

SUBHASH KUMAR JAISWAL | M25

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📍 Guwahati, Assam

As a confident and dedicated professional, I want to challenge myself to take creative projects in Web-Development role where i can use my creativity and problem solving skill to create awesome products which give best user experiences to consumers.



EDUCATION				
Degree/Standard	College/School	Specialization	Marks	Year
Bachelor of Technology	National Institute of Technology, Silchar	Mechanical Engineering	8.53 CPI	2021
Class XII (AHSEC)	B.Borooah College, Guwahati	Science	81.00%	2016
Class X (SEBA)	Presidency School, Guwahati	Regular Course	84.67%	2014
PROJECTS				
Personal Projects	Project Title	Project Decription	Year	
	E-commerce website	Built an fully function E-commerce website using React JS for frontend and google firebase for authentication and storage of data.	2023	
	A Realtime Chat App	Built an real time chat application for web using HTML, CSS, Javascript for frontend and Node Js as backend with Socket IO websocket for event listenting and broadcasting between server and client.	2023	
	Portfolio Website	Built a responsive static portfolio website using HTML, CSS and Javascript.	2023	
Accadmic Project	Project Title	Project Decription	Year	
	Probing nano dynamics of a cancer cell- A machine learning approach.	Developed a breast cancer cell ML model to study relation between its natural frequencies and mechanical properties using Random forest regressor.	2021	
	Design of economic motorized stairlift	Design and analysed a economic motorized stairlift using Catia and Ansys.	2020	
Professional Experience				
Organisation	Projects			Year
Bajaj Auto Ltd. (GTE, Service)	• Analyzing the root causes of the customer complaint management data by pulling from CDMS and implementing the proposed action plans against the same-reduced customer complaints by Q4 w.r.t. Q3 of F21-22. • Preparing Dealer Service Plan (DSP) for two dealerships including their service business KPI's and reviewed their performance on the same along with senior mentor. • Analyzing the vehicle service feedbacks - NPS (net promoter score) dashboard -in Power BI. • Monitoring the spares ordering and inventory management i.e. physical stock v.s. system stock (Exceleon software-Centralised Dealer Management System), auto order , daily order. • Analysing the FFRs (Field Failure Reports), and highlighting the critical technical issues to the CQA and R&D team for improvement in the product durability and reliability.			2021-2022
Achievement				
Bajaj Auto Ltd. (Area Service Manager, Service)	Promoted to Assisant manager from GTE and allotted Bilaspur Hub to manage service process.			2022-2023
Position of Responsibility/ Leadership				
Organisation	Responsibility Details			Year
Bajaj Auto Ltd.	Managed 8 Dealership and 60 ASD's service process and worked closely with dealership manpower to improve service quality.			2022-2023
National Institute of Technology, Silchar	Captain of a team of 14 members which participate in HPVC asia pacific 2022 competition organised by American Society of Mechanical Engineers (ASME) where we design and developed a human powered vehicle which led us beg 1 st prize in male sprint event category.			2020
Skills				
• HTML •Git	•CSS •Github	•Javascript •Team Work	•React Js •Leading team	• DSA
Hobbies				
• Listening Songs		•Watching movies		•Watching memes