**ACADEMIC STATUS**

**Computer Science BSc, Psychology Minor, University of Alberta Class of 2028**

**Highschool Diploma, Lillian Osborne Highschool Class of 2023**

**­TECHINAL SKILLS**

**Programming:** Python3, C, HTML, CSS, JavaScript, Batch Scripting, React JS

**Operating Systems:** Windows NT, UNIX Systems

**Computer Skills:** MS Office (Word, Excel, PowerPoint), Google Workspace

**Other Skills:** Advanced Terminal Use, VIM, UNIX Commands

**WORK EXPERIENCE**

**Customer Service Representative May 2024 – Sept**

Trail Appliances AB/SK, Edmonton, AB

* Enhanced customer **satisfaction** by effectively communicating complex information in a simple and understandable manner.
* Utilized problem-solving skills to handle customer issues daily, resolving complaints and improving customer satisfaction

**Junior AI Contributor Sept 2024 – Present**

University of Alberta Artificial Intelligence Society, Edmonton AB

* Collaborating on AI based projects, automation of mundane tasks using various AI Models, Open-AI GPT, Meta LLAMA
* Utilizing AI models to develop solutions for common problems among students

**Intermediate Problem Solver Sept 2024 – Present**

University of Alberta Problem Solving and Programming Club, Edmonton AB

* Algorithmic Thinking: breaking down larger problems into sub problems
* Data Structures: implementing the use of data structures such as, stacks, binary trees, hash maps to solve problems requiring critical thinking
* Logical Thinking: Using resources such as *Leetcode, Kattis*enhancing and developing logical thinking, and application of logical thinking.

**Club President 2021-2023**

Lillian Osborne Muslim Students Association

* Leading a team of 30+ student into organizing school wide events and fundraisers
* Gaining beneficial outcome from team leadership skills

**ADDITIONAL INFORMATION**

**Languages:** English (proficient), Urdu (proficient), Hindi (intermediate)

**Interest:** Programming, Puzzles, Problem Solving, Cricket, Golf, Hockey

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