STEVEN J. DODGE

GitHub - https://github.com/sjdodge123

TECHNOLOGIES: JavaScript , AWS, Node.js, jQuery, SOAP, MySQL, AJAX, HTML, CSS, C#, Python, Java, GIT

PROFESSIONAL EXPERIENCE
Personal Project Work:
- Full stack JavaScript custom website built to house personal project
    - Back end: AWS (Ubuntu Server), MySQL(Maria DB), Node.js, Socket.io, Express
    - Front end: HTML, CSS, JavaScript, JQuery
- Support for simultaneous sessions of 50+ users actively using program
    - Allows users to connect and see each other's movements in real-time
    - Managed rooms and directed messages to allow each user to receive a personalized experience

CBS Corporation, Atlanta, GA   **08/2017 – Present**
Development Team Lead
- Managed a team of ServiceNow developers, testers, and business analysts to deliver a custom Service Portal
- Integrated Active Directory users and groups and developed a user friendly custom front end to self-manage this data
- Implemented a "pilot program" to allow a select targeted audience to have beta access to new features
    - Heavily influenced by modern continuous development practices
    - Feedback driven development
- Developed processes to automate update set delivery between instances and clone back up utilities

Intercontinental Exchange (The ICE), Atlanta, GA   **10/2015 – 03/2017**
IT Developer
- ServiceNow Application Development / Integrations / UI Building
- Custom workflows
    - Defined custom workflows (internal company processes) that can route approvals and execute steps automatically
    - Worked with internal users to gather requirements and develop automated solutions for their issues
- Created user map system, which tracks employee desk locations
    - Built with custom JavaScript and JQuery
    - ServiceNow provided backend database hooks for employees' seat location
- Automated integration of GOOD for work (Blackberry) with ServiceNow
    - Integrated GOOD for work with ServiceNow to allow control over the addition/removal of users
    - Gathered information from users and used SOAP calls to create accounts on backend
    - Enabled employees to enroll in phone based email without the need for tickets/ITS work
- ServiceNow to Lync (Skype for business) Integration
    - Used C# to create a middleware executable that can communicate with the Skype for Business server
    - Windows message Queue for scalability
    - Used ServiceNow for database lookups for users' SIP address
    - ServiceNow could control the C# application to send custom IMs to any registered user in the company

Intercontinental Exchange, Atlanta, GA   **09/2014 – 10/2015**
IT Analyst
- Active directory management / New hire support / Imaging / Helpdesk support
- JetAdmin printer application – Opens support tickets for printers with low ink
- Windows ToGo – Emergency USB drive with dedicated windows OS
- Disc cloning tools/station – for migrating users' data to a new SSD or HDD

Lonza, Alpharetta, GA   **06/2012 – 01/2014**
IT Support Specialist
- Imaging / Deployment / Phone Support

EDUCATION
SOUTHERN POLYTECHNIC STATE UNIVERSITY
Bachelor of Science in Information Technology
Graduated 2015 (Mobile/Web Concentration)