STEVEN J. DODGE

GitHub - https://github.com/sjdodge123
Portfolio - https://sjdodge123.github.io/
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TECHNOLOGIES: JavaScript , Node.js, jQuery, ServiceNow, MySQL, AJAX, HTML, CSS, C#, Python, Java, git

PROFESSIONAL EXPERIENCE
Personal Project Work:
- Full stack JavaScript custom website built to house personal project
  - Back end: AWS (Ubuntu Server), MySQL(Maria DB), Node.js, Socket.io, Express
  - Front end: HTML, CSS, JavaScript, JQuery
- Support for simultaneous sessions of 50+ users actively in game
  - Allows users to connect and see each other's movements in real-time
  - Managed rooms and directed messages to allow each user to receive a personalized experience

NBC Universal, Remote   **03/2021 – Present**
Sr. ServiceNow Developer
- As a solo developer, stood up instances of ServiceNow from the ground up
- Built and administrated a CSDM and Event Management rollout with Eracent discovery using ServiceNow IRE
- Learned Ansible, Docker and worked in CI/CD pipeline to develop infrastructure as code

CBS Corporation, Atlanta, GA   **08/2017 – 03/2021**
Development Team Lead
- Managed a team of ServiceNow developers, testers, and business analysts to deliver a custom Service Portal
- Integrated Active Directory users and groups and developed a user friendly custom front end to self-manage this data
- Implemented a "pilot program" to allow a select targeted audience to have beta access to new features
  - Heavily influenced by modern continuous development practices
  - Feedback driven development
- Developed processes to automate update set delivery between instances and clone back up utilities

Intercontinental Exchange (The ICE), Atlanta, GA   **10/2015 – 03/2017**
IT Developer
- ServiceNow Application Development / Integrations / UI Building
- Created user map system, which tracks employee desk locations
  - Built with custom JavaScript and JQuery
  - ServiceNow provided backend database hooks for employees' seat location
- Automated integration of GOOD for work (Blackberry) with ServiceNow
  - Integrated GOOD for work with ServiceNow to allow control over the addition/removal of users
  - Gathered information from users and used SOAP calls to create accounts on backend
  - Enabled employees to enroll in phone based email without the need for tickets/ITS work
- ServiceNow to Lync (Skype for business) Integration
  - Used C# to create a middleware executable that can communicate with the Skype for Business server
  - Windows message Queue for scalability
  - Used ServiceNow for database lookups for users' SIP address
  - ServiceNow could control the C# application to send custom IMs to any registered user in the company

Intercontinental Exchange, Atlanta, GA   **09/2014 – 10/2015**
IT Analyst
- Active directory management / New hire support / Imaging / Helpdesk support
- JetAdmin printer application – Opens support tickets for printers with low ink
- Windows ToGo – Emergency USB drive with dedicated windows OS
- Disc cloning tools/station – for migrating users' data to a new SSD or HDD

EDUCATION
SOUTHERN POLYTECHNIC STATE UNIVERSITY
Bachelor of Science in Information Technology
Graduated 2015 (Mobile/Web Concentration)