**STEVEN J. DODGE**

**GitHub -** <https://github.com/sjdodge123>

**Portfolio -** <https://sjdodge123.github.io/>

**Email -** [sjdodge@outlook.com](mailto:sjdodge@outlook.com)

**TECHNOLOGIES:** JavaScript , Node.js, jQuery, ServiceNow, MySQL, AJAX, HTML, CSS, C#, Python, Java, git

**PROFESSIONAL EXPERIENCE**

**Personal Project Work:**

* Full stack JavaScript custom website built to house personal project
  + Back end: AWS (Ubuntu Server), MySQL(Maria DB), Node.js, Socket.io, Express
  + Front end: HTML, CSS, JavaScript, JQuery
* Support for simultaneous sessions of 50+ users actively in game
  + Allows users to connect and see each other’s movements in real-time
  + Managed rooms and directed messages to allow each user to receive a personalized experience

**NBC Universal, Remote 03/2021 – Present**

**Sr. ServiceNow Developer**

* As a solo developer, stood up instances of ServiceNow from the ground up
* Built and administrated a CSDM and Event Management rollout with Eracent discovery using ServiceNow IRE
* Learned Ansible, Docker and worked in CI/CD pipeline to develop infrastructure as code

**CBS Corporation, Atlanta, GA 08/2017 – 03/2021**

**Development Team Lead**

* Managed a team of ServiceNow developers, testers, and business analysts to deliver a custom Service Portal
* Integrated Active Directory users and groups and developed a user friendly custom front end to self-manage this data
* Implemented a “pilot program” to allow a select targeted audience to have beta access to new features
  + Heavily influenced by modern continuous development practices
  + Feedback driven development
* Developed processes to automate update set delivery between instances and clone back up utilities

**Intercontinental Exchange (The ICE), Atlanta, GA 10/2015 – 03/2017**

**IT Developer**

* ServiceNow Application Development / Integrations / UI Building
* Created user map system, which tracks employee desk locations
  + Built with custom JavaScript and JQuery
  + ServiceNow provided backend database hooks for employees’ seat location
* Automated integration of GOOD for work (Blackberry) with ServiceNow
  + Integrated GOOD for work with ServiceNow to allow control over the addition/removal of users
  + Gathered information from users and used SOAP calls to create accounts on backend
  + Enabled employees to enroll in phone based email without the need for tickets/ITS work
* ServiceNow to Lync (Skype for business) Integration
  + Used C# to create a middleware executable that can communicate with the Skype for Business server
  + Windows message Queue for scalability
  + Used ServiceNow for database lookups for users’ SIP address
  + ServiceNow could control the C# application to send custom IMs to any registered user in the company

**Intercontinental Exchange, Atlanta, GA 09/2014 – 10/2015**

**IT Analyst**

* Active directory management / New hire support / Imaging / Helpdesk support
* JetAdmin printer application – Opens support tickets for printers with low ink
* Windows ToGo – Emergency USB drive with dedicated windows OS
* Disc cloning tools/station – for migrating users’ data to a new SSD or HDD

**EDUCATION**

SOUTHERN POLYTECHNIC STATE UNIVERSITY

Bachelor of Science in Information Technology

Graduated 2015 (Mobile/Web Concentration)