



blueprint



Data Modeling is Fundamental

Peter Aiken, Ph.D. datablueprint.com



Data Modeling Fundamentals

- Data Management Contextual Overview
- Motivation
 - of systems/components
 - Data is not well understood
- Why data modeling & what is it?
 - Model represents our understanding of the
 - Fundamental, foundational system characteristics
 - Shared between system and human
- Fundamentals
 - The power of the purpose statement
 - Understanding data centric thinking
 - Data modeling compliments other architecture/ engineering techniques, as well as
 - Challenges beyond data modeling
- Take Aways, References & Q&A





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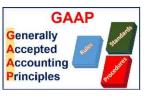
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What is the world's oldest profession?





- 8,000+ years
- formalize practices
- GAAP





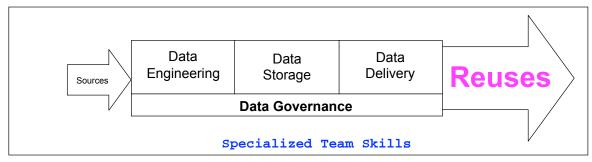
It is appropriate that we (data professionals) acknowledge that we are currently not as mature a discipline as we would like to be but it is <u>not</u> okay for our discipline to remain in its current state of maturity

Augusta Ada King Countess of Lovelace (1815-52)





What is data management?



Understanding the current and future data needs of an enterprise and making that data effective and efficient in supporting business activities

Aiken, P. Allen, M. D., Parker, B., Mattia, A., "Measuring Data Management's Maturity: A Community's Self-Assessment" IEEE Computer (research feature April 2007) Data management practices connect data sources and uses in an organized and efficient manner

- Engineering
- Storage
- Delivery
- Governance

When executed, engineering, storage, and delivery implement governance

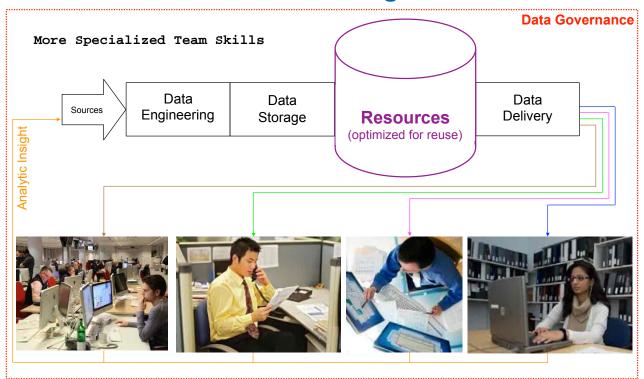
Note: does not well-depict data reuse



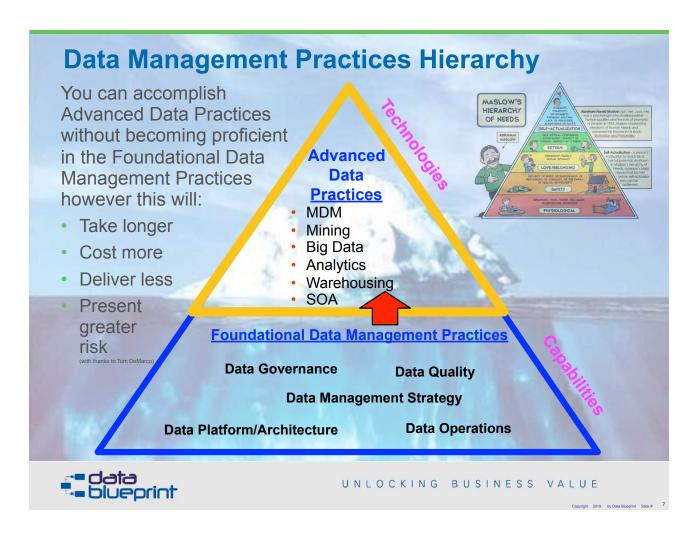
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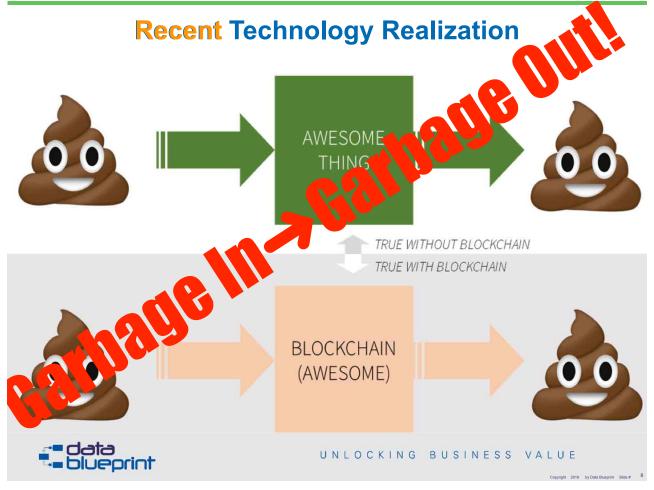
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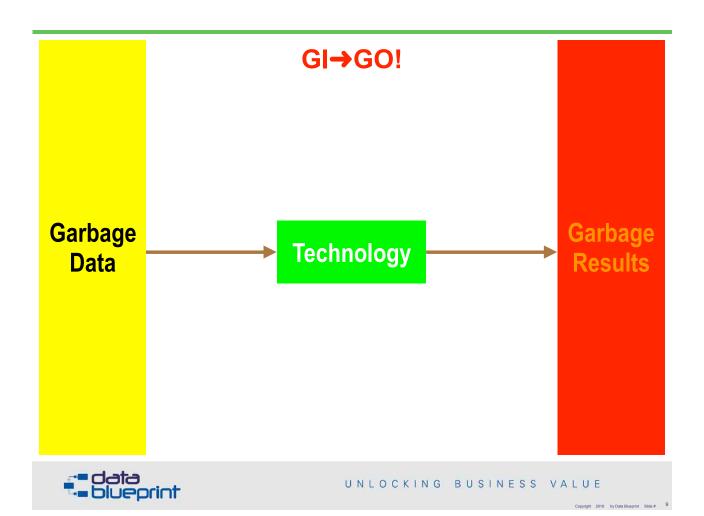
What is data management?

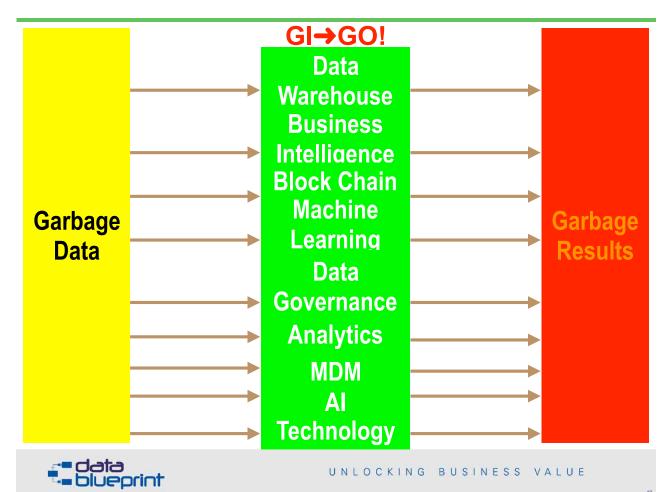


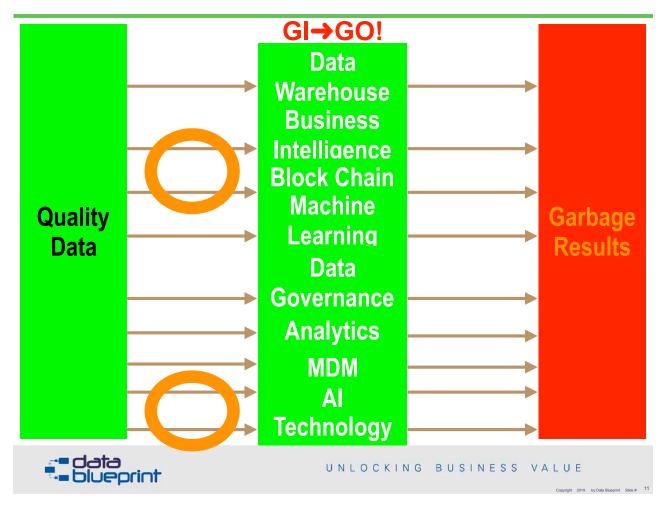


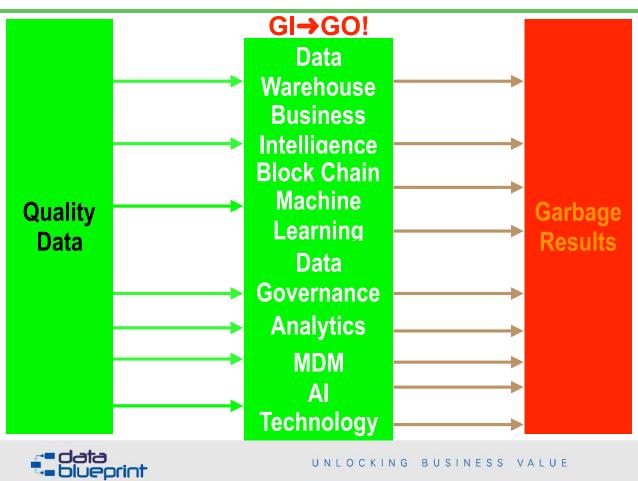


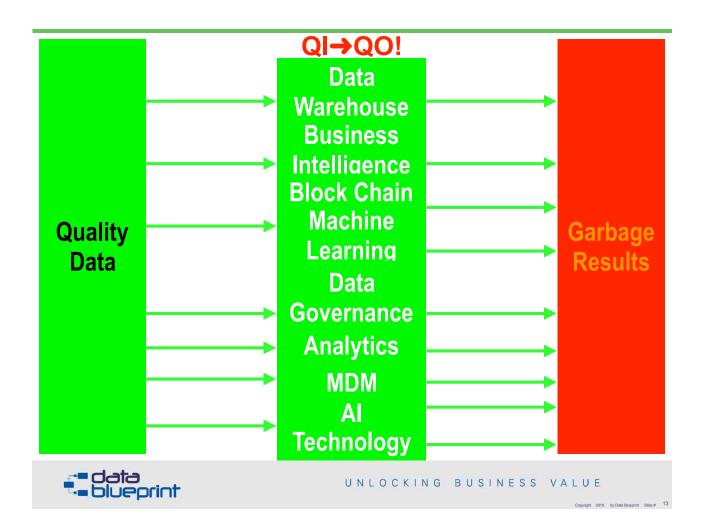






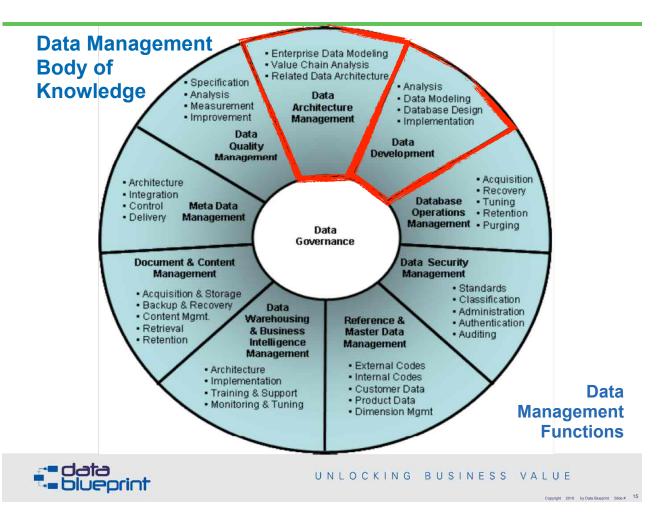






Quality In → Quality Out! Data Warehouse **Business** Intelliaence **Block Chain Machine** Quality Good Learning **Results** Data Data Governance **Analytics MDM** ΑI **Technology**

-- data -- blueprint



Definition: Designing, implementing, and maintaining solutions to meet the data needs of the enterprise.

Goals

- Identify and define data requirements.
- Design data structures and other solutions to these requirements.
- Implement and maintain solution components that meet these requirements.
- Ensure solution conformance to data architecture and standards as appropriate.
- Ensure the integrity, security, usability, and maintainability of structured data assets.

Inputs:

- · Business Goals and Strategies
- Data Needs and Strategies
- Data Standards
- Data Architecture
- Process Architecture
- Application Architecture
- · Technical Architecture

Suppliers:

- Data Stewards
- Subject Matter Experts
- IT Steering Committee
- Data Governance Council
- Data Architects and Analysts
- Software Developers
- Data Producers
- Information Consumers

Participants:

- Data Stewards and SMEs
- Data Architects and Analysts
- Database Administrators Data Model Administrators
- Software Developers
- **Project Managers**
- DM Executives and Other IT Management

- 1. Data Modeling, Analysis and Solution Design (D)
 - Analyze Information Requirements
 - 2. Develop and Maintain Conceptual Data Models
 - 3. Develop and Maintain Logical Data Models
 - 4. Develop and Maintain Physical Data Models

2. Detailed Data Design (D)

- 1. Design Physical Databases
- 2. Design Information Products
- 3. Design Data Access Services
- 4. Design Data Integration Services

3. Data Model and Design Quality Management

- Develop Data Modeling and Design Standards (P)
 Review Data Model and Database Design Quality (C)
- 3. Manage Data Model Versioning and Integration (C)
- 4. Data Implementation (D)
 - 1.Implement Development / Test Database Changes
 - 2. Create and Maintain Test Data
 - 3. Migrate and Convert Data
 - 4. Build and Test Information Products
 - 5. Build and Test Data Access Services
 - 6. Validate Information Requirements 7. Prepare for Data Deployment

Tools:

- Data Modeling Tools
- Database Management Systems
- Software Development Tools
- Testing Tools
- Data Profiling Tools
- Model Management Tools Configuration Management Tools
- Office Productivity Tools

Primary Deliverables:

- · Data Requirements and Business Rules
- Conceptual Data Models
- Logical Data Models and Specifications
- Physical Data Models and Specifications
- Meta-data (Business and Technical)
- Data Modeling and DB Design Standards
- Data Model and DB Design Reviews
- Version Controlled Data Models
- Test Data
- **Development and Test Databases**
- Information Products
- Data Access Services
- **Data Integration Services**
- · Migrated and Converted Data

Consumers:

- Data Producers
- Knowledge Workers
- Managers and Executives
- Customers Data Professionals
- · Other IT Professionals

DAMA DM **BoK: Data Development**

Activities: (P) - Planning (C) - Control (D) - Development (O) - Operational

from The DAMA Guide to the Data Management Body of Knowledge © 2009 by DAMA International



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Architecture: here, whether you like it or not

- <u>All</u> organizations have architectures
 - Some are better understood and documented (and therefore more useful to the organization) than others







Data Architecture

- Architecture is higher level of abstraction
 - Understanding/integration focused

and

Models are also (literally) the translation between systems and people

Data Models

- Models more downward facing
 - Implementation/detail focused





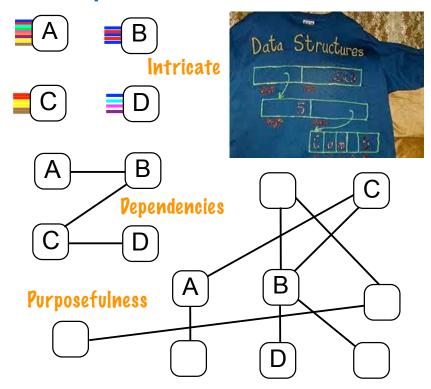
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How are components expressed as architectures?

- Details are organized into larger components
- Larger components are organized into models
- Models are organized into architectures (comprised of architectural components)





How are data structures expressed as architectures?

- Attributes are organized into entities/objects
 - Describe characteristics of "things" that someone cares to keep information about
 - Examples: color, size, sequence, media code, product descriptions
- Entities/objects are organized into models
 - Combinations of attributes and entities are structured to represent information requirements
 - Entitles/objects are "things" whose information is managed in support of strategy
 - How the entitles interact

Pependencies

- Relationships: accomplished by cooperating (sharing key information) Ex: An order is placed by one and only one customer
- Poorly structured data, constrains organizational information delivery capabilities
- Examples: persons, places, things
- Models are organized into architectures

Purposefulness

Data Structures

- When building new systems, architectures are used to plan development
- More often, data managers do not know what existing architectures are and therefore - cannot make use of them in support of strategy implementation



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Q: What is an Attribute?

club id #

- · What does the existence of this attribute tell us?
 - Clubs need to be identified (#) separately from one another
 - Club-specific information is likely maintained
 - Some concept (organization) exists above the 'club level'

_ ...



A: Attribute Definition

 Attributes describe an entity and attribute values describe "instances of business things"

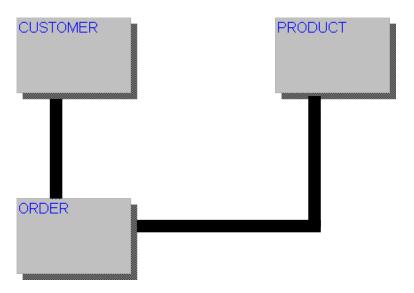




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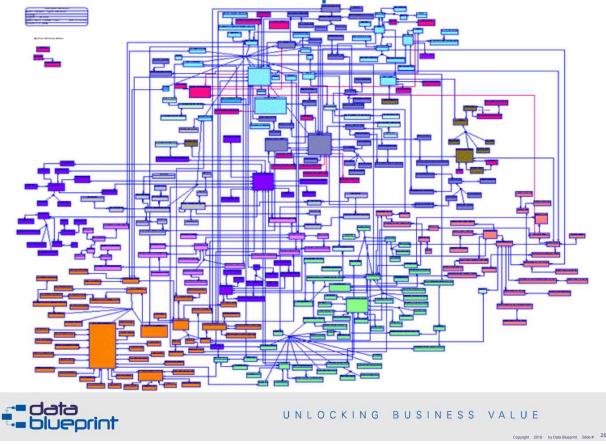
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Entities organized into a model



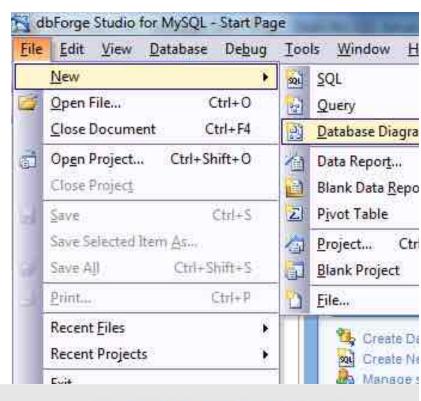


Data architectures are comprised of data models



What do we teach IT professionals about data?

- 1 course
 - How to build a new database
- What impressions do IT professionals get from this education?
 - Data is a technical skill that is needed when developing new databases





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What do we teach knowledge workers about data?



What percentage of the deal with it daily?

100%



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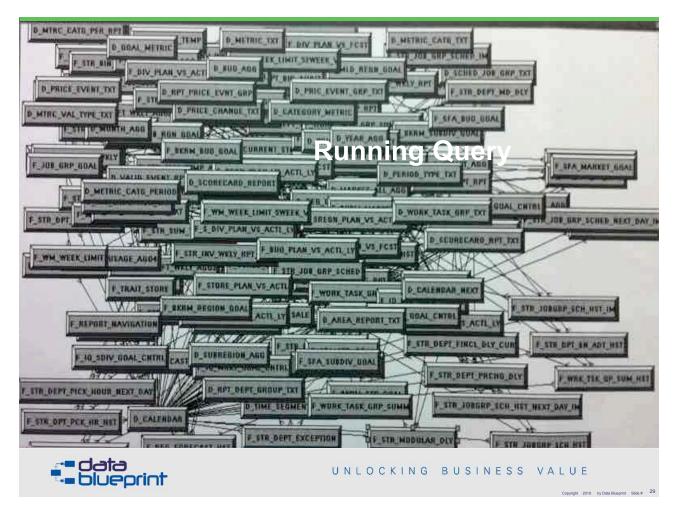
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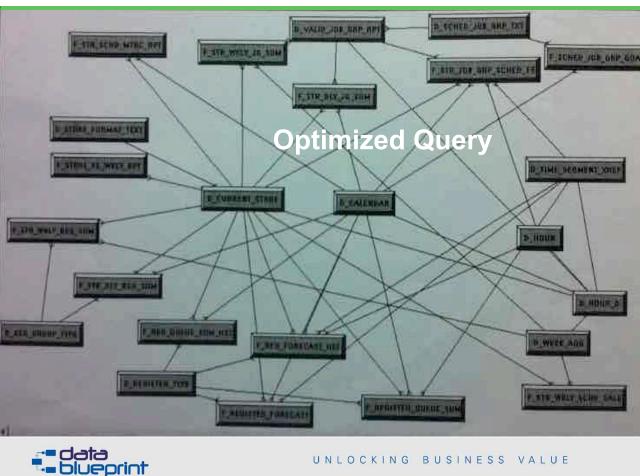
Data Footprints

- SQL Server
 - 47,000,000,000,000 bytes
 - Largest table 34 billion records 3.5 TBs
- Informix
 - 1,800,000,000 queries/day
 - 65,000,000 tables / 517,000 databases
- Teradata
 - 117 billion records
 - 23 TBs for one table
- DB2
 - 29,838,518,078 daily queries









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Repeat 100s, thousands, millions of times ...





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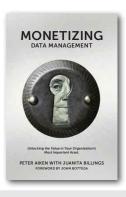




Lack of data coherence is a hidden expense

- How does maltreated data cost money?
- Consider the opposite question:
 - Were your systems explicitly designed to be integrated or otherwise work together?
 - If not then what is the likelihood that they will work well together?
- Organizations spend 20-40% of their IT budget evolving data - including:
 - Data migration
 - · Changing the location from one place to another
 - Data conversion
 - · Changing data into another form, state, or product
 - Data improving
 - Inspecting and manipulating, or re-keying data to prepare it for subsequent use - John Zachman







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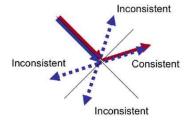
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As a topic, Data is ...



Complex & detailed

- Outsiders do not want to hear about or discuss any aspects of challenges/solutions
- Most are unqualified re: architecture/ engineering



Taught inconsistently

- Focus is on technology
- Business impact is not addressed





Not well understood

- (Re)learned by every workgroup
- Lack of standards/ poor literacy/ unknown dependencies

Wally Easton Playing Piano
https://www.youtube.com/watch?v=NNbPxSvII-Q

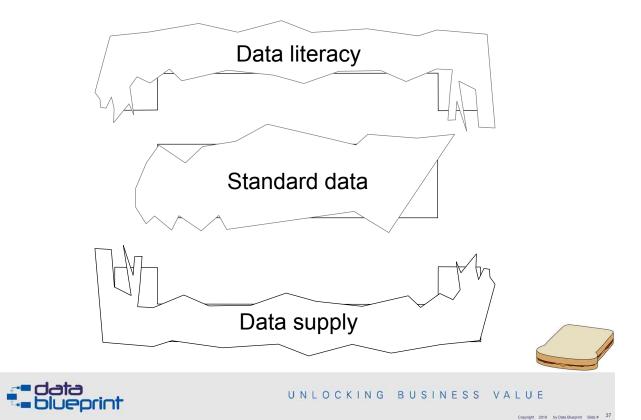




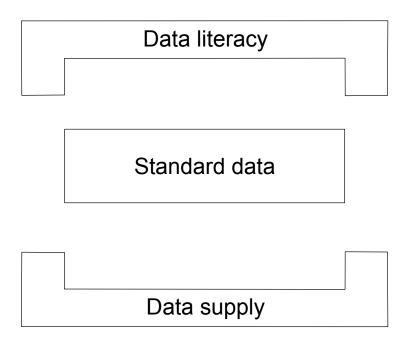




Making a Better Data Sandwich



Making a Better Data Sandwich

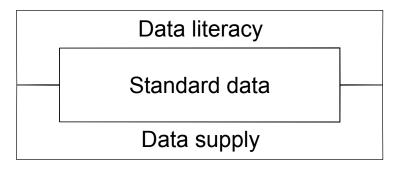






Making a Better Data Sandwich

This cannot happen without engineering and architecture!





Quality engineering/ architecture work products do not happen accidentally!





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Making a Better Data Sandwich

This cannot happen without data engineering and architecture!

Data literacy
Standard data
Data supply



Quality data engineering/ architecture work products do not happen accidentally!





What is this?



- It is tall
- It has a clutch
- It was built in 1942
- It is cemented to the floor
- It is still in regular use!



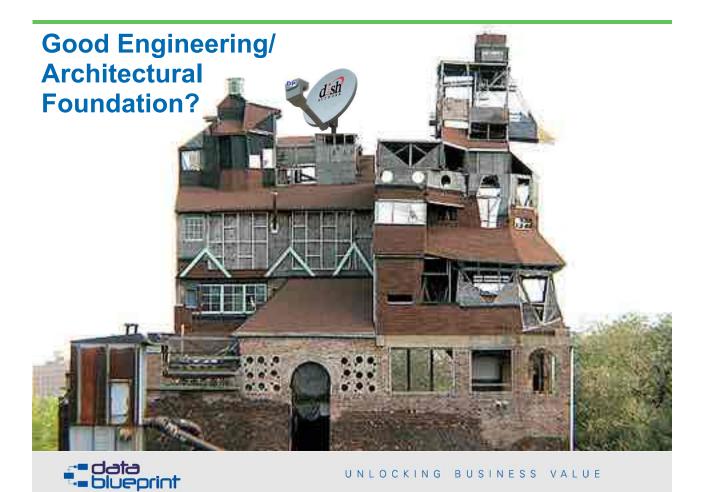












Poor Foundation = Un Subject to the state of the state of

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Bad Data Decisions Spiral

Business decision makers are not data knowledgable

Technical decision makers are not data knowledgable

NEWS FLASH.

48% of companies report they made an inaccurate business decision based on bad or outdated data. Bad data leads to bad business decisions. Companies need to be careful that their data is sound—especially when dealing with investors.

ike Comment Share



Bad data decisions

Poor treatment of organizational data assets

Poor quality data

Poor organizational outcomes





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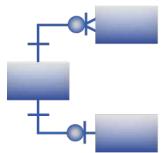


III DATAVERSITY



Data Modeling Definition

- **Modeling** = Analysis and design method used to
 - Define and analyze data requirements
 - Design data structures that support these requirements
- **Model** = set of data specifications and related diagrams that reflect requirements and designs
 - Representation of something in our environment
 - Employs standardized text/symbols to represent data attributes (grouped into data elements) and the relationships among them
 - Integrated collection of specifications and related diagrams that represent data requirements and design





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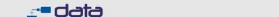


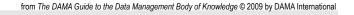
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Data Modeling

- Modeling = complex process involving interaction between people and with technology that don't compromise the integrity or security of the data
 - Good data models accurately express and effectively communicate data requirements and quality solution design
- Modeling approach (guided by 2 formulas):
 - Purpose + audience = deliverables
 - Deliverables + resources + time = approach







Data Models Facilitate

- Formalization
 - Data model documents a single, precise definition of data requirements and data-related business rules

Communication

- Data model is a bridge to understanding data between people with different levels and types of experience.
- Helps understand business area, existing application, or impact of modifying an existing structure
- May also facilitate training new business and/or technical staff
- Scope
 - Data model can help explain the data concept and scope of purchased application packages

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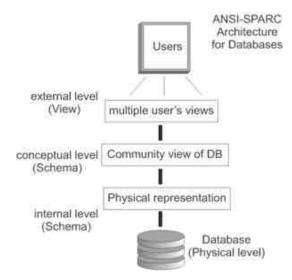


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ANSI-SPARK 3-Layer Schema

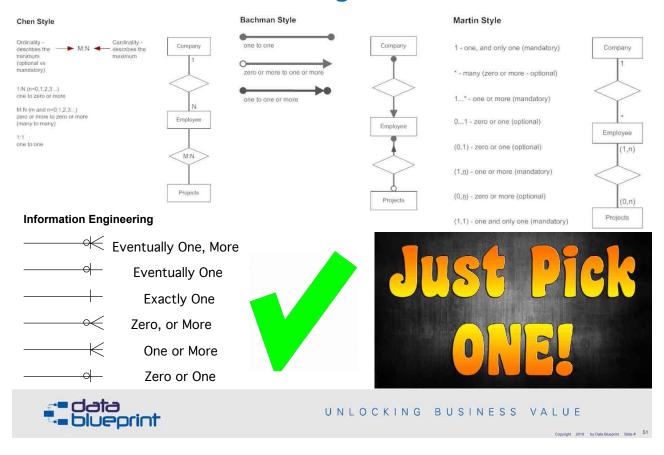
- Conceptual Allows independent customized user views:
- Each should be able to access the same data, but have a different customized view of the data.
- 2. **Logical** This hides the physical storage details from users:
- Users should not have to deal with physical database storage details. They should be allowed to work with the data itself, without concern for how it is physically stored.
- Physical The database administrator should be able to change the database storage structures without affecting the users' views:
- Changes to the structure of an organization's data will be required. The internal structure of the database should be unaffected by changes to the physical aspects of the storage.



For example, a changeover to a new DBMS technology. The database administrator should be able to change the conceptual or global structure of the database without affecting the users.

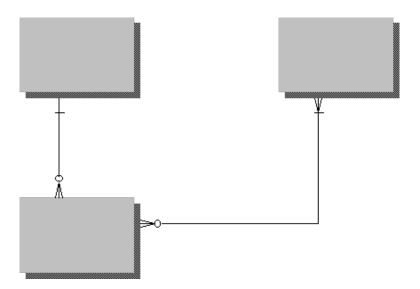


Families of Modeling Notation Variants



What is a Relationship?

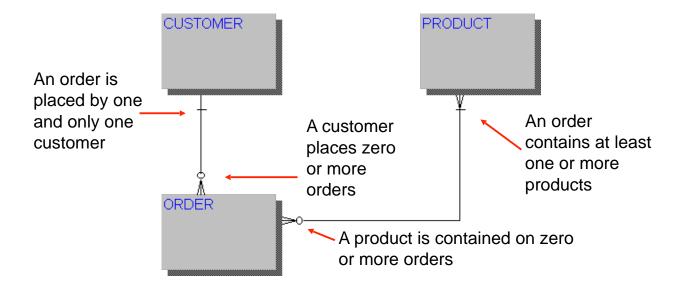
Natural associations between two or more entities





Ordinality & Cardinality

 Defines mandatory/optional relationships using minimum/ maximum occurrences from one entity to another





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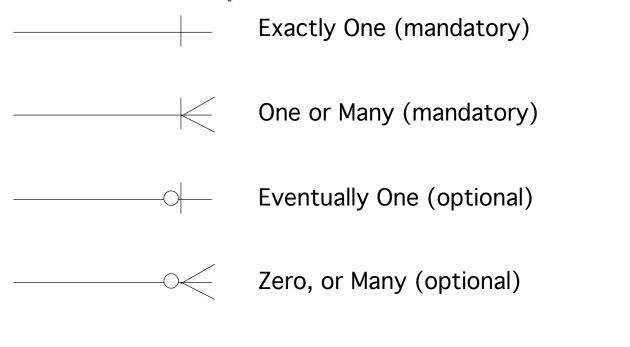
Q: What is the proper relationship for these entities?







A: a relationship for these entities



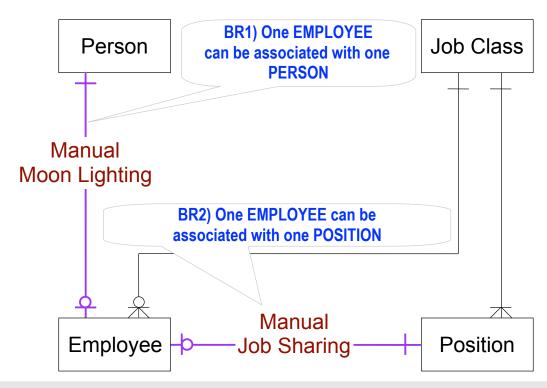


Eventually One or Many (optional)

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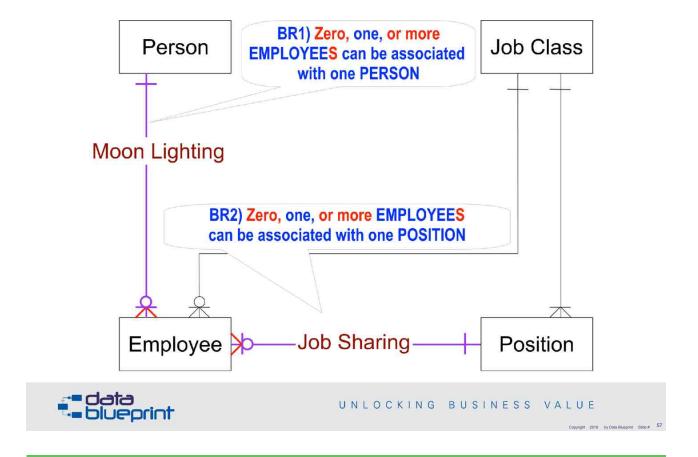
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Rigid Data Structure





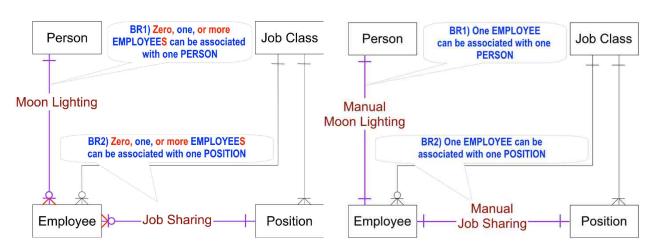
Flexible data structure



Everyone Shares Understanding

More flexible data structure

Less flexible data structure



(Requires 2 structural loops more than the more flexible data structure)

Data structures must be specified prior software development/acquisition



Understanding

- Definition:
 - Understanding an architecture'



illustrating the commonalities and interconnections among the architectural components

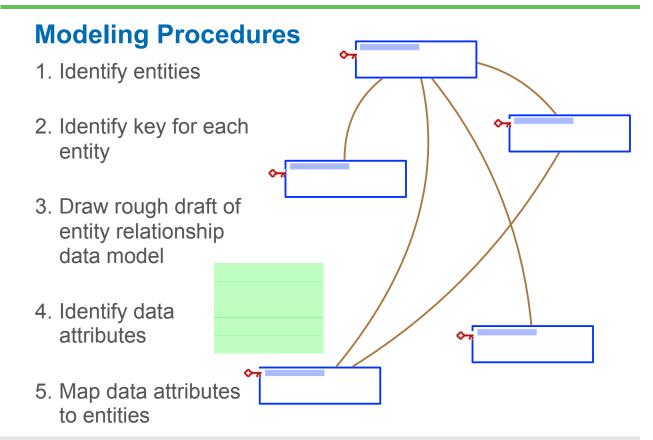
 Ideally the understanding is shared by systems and humans





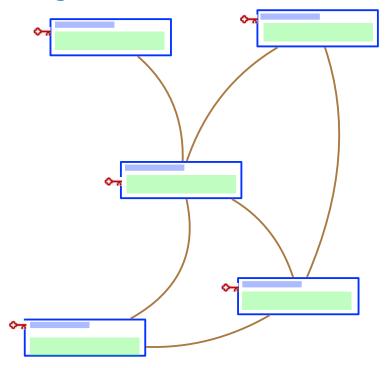
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Models Evolution is good, at first ...





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Relative use of time allocated to tasks during Modeling

<u>Activity</u>	Preliminary activities	Modeling <u>cycles</u>	Wrapup <u>activities</u>
Evidence collection & analysis	Collection	//////Analysis	
Project coordination requirements	Declining coord	//////////////////////////////////////	7777777
Target system analysis		Increasing amounts of taget system analysis	
M odeling cycle focus		Validation Refinement	



Don't Tell Them You Are Modeling!

- Just write some stuff down
- Then arrange it
- Then make some appropriate connections between your objects







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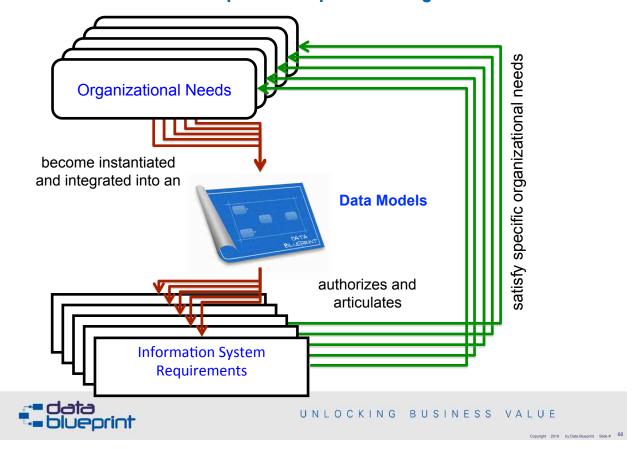
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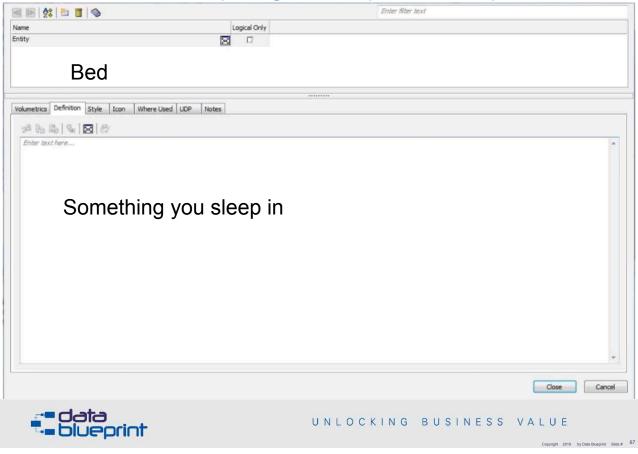




Data Models are Developed in Response to Organizational Needs

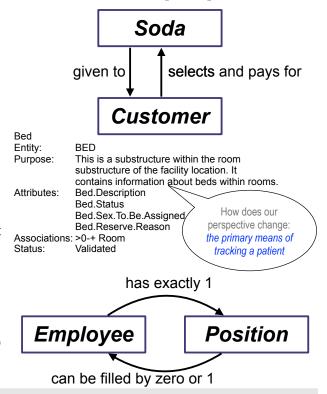


Standard definition reporting does not provide conceptual context



Keep them focused on data model purpose

- The reason we are locked in this room is to:
 - Mission: Understand formal relationship between soda and customer
 - Outcome: Walk out the door with a data model this relationship
 - Mission: Understand the characteristics that differ between our hospital beds
 - Outcome: We will walk out the door when we identify the top three traits that represent the brand.
 - Mission: Could our systems handle the following business rule tomorrow?
 - "Is job-sharing permitted?"
 - Outcomes: Confirm that it is possible to staff a position with multiple employees effective tomorrow





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The Power of the Purpose Statement



Entity: BED

Data Asset Type: Principal Data Entity

Purpose: This is a substructure within the <u>room</u>

substructure of the <u>facility location</u>. It contains

information about beds within rooms.

Source: Maintenance Manual for File and Table

Data (Software Version 3.0, Release 3.1)

Attributes: Bed.Description

Bed.Status

Bed.Sex.To.Be.Assigned

Bed.Reserve.Reason

Associations: >0-+ Room

Status: Validated

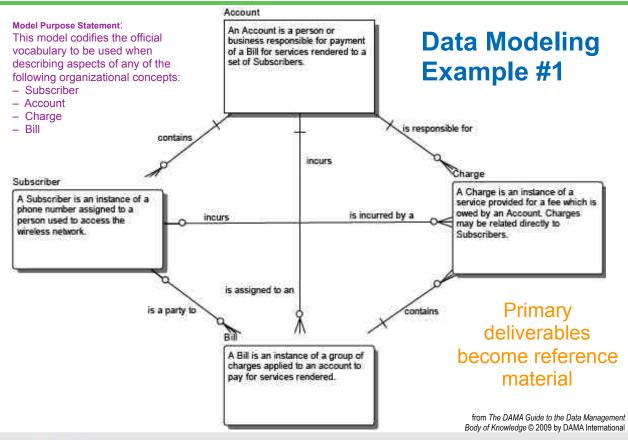
 A purpose statement describing why the organization is maintaining information about this business concept

- · Sources of information about it
- A partial list of the attributes or characteristics of the entity
- Associations with other data items; this one is read as "One room contains zero or many beds"

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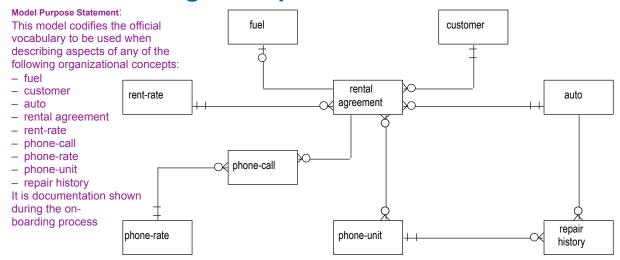
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Data Modeling Example #2



Interpretations:

- 1. Car rental company
- 2. Rental agreement is central
- 3. No direct connection between customer and contract
- 4. Contract must have a customer
- Nothing structural prevents autos from being rented to multiple customers
- 6. Phone units are tied to rentals

Source: Chikofsky 1990

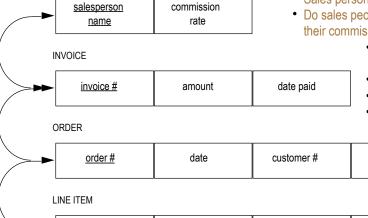


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SALESPERSON



order#

supplier

quantity

description

- Sales commission-based pricing information
- Difficult to change a customer address

customer

name

price

quantity

on hand

- Price not included in the catalog
- Easy to implement variable pricing difficult to implement standard pricing - is standard pricing implemented
- Sales person information is not directly tied to the order
- Do sales people sell things that are shipped quickly so they get their commission quicker?
 - Nothing prohibits a sales from having multiple sales persons
 - Multiple invoices are allowed for a single order
 - · Partial shipment is allowed
 - Data base cannot tell what part of an order the invoice pertains to

Model Purpose Statement:
This model codifies the official
vocabulary and specific
operational rules to be used when
describing aspects of any of the
following organizational concepts:
- salesperson
- invoice
- order
- line item

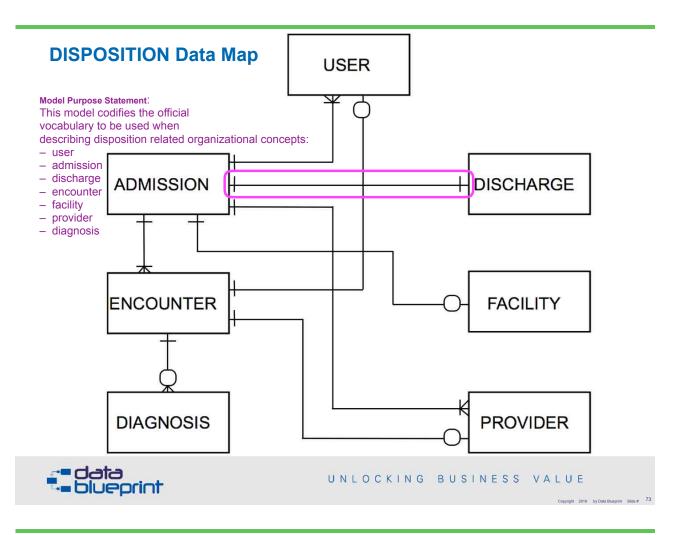


CATALOG

item#

item#

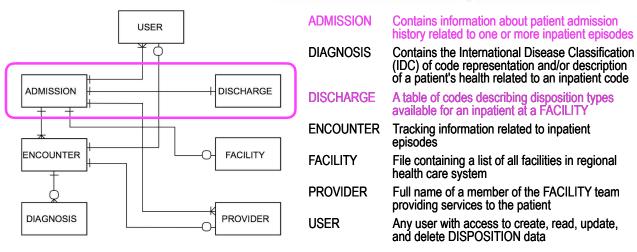
catalog



Data Model #4: DISPOSITION

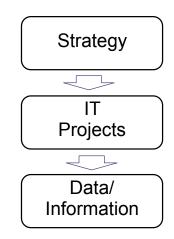
- At least one but possibly more system USERS enter the DISPOSITION facts into the system.
- An ADMISSION is associated with one and only one DISCHARGE.
- An ADMISSION is associated with zero or more FACILITIES.
- An ADMISSION is associated with zero or more PROVIDERS.
- An ADMISSION is associated with one or more ENCOUNTERS.
- An ENCOUNTER may be recorded by a system USER.
- An ENCOUNTER may be associated with a PROVIDER.
- An ENCOUNTER may be associated with one or more DIAGNOSES.

Death must be a disposition code!



IT Project or Application-Centric Development

- In support of strategy, organizations implement IT projects
- Data/information are typically considered within the scope of IT projects
- Problems with this approach:
 - Ensures data is formed to the applications and not around the organizational-wide information requirements
 - Process are narrowly formed around applications
 - Very little data reuse is possible



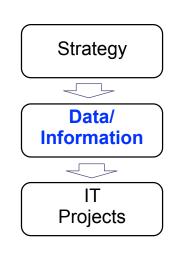




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Data-Centric Development

- In support of strategy, the organization develops specific, shared data-based goals/objectives
- These organizational data goals/ objectives drive the development of specific IT projects with an eye to organization-wide usage
- Advantages of this approach:
 - Data/information assets are developed from an organization-wide perspective
 - Systems support organizational data needs and compliment organizational process flows
 - Maximum data/information reuse





theDataDoctrine.com

We are uncovering better ways of developing IT systems by doing it and helping others do it. Through this work we have come to value:

Data programmes preceding software development
Stable data structures preceding stable code
Shared data preceding completed software
Data reuse preceding reusable code



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That is, while there is value in the items on the right, we value the items on the left more.



Typically Managed Architectures

Process Architecture



- Arrangement of inputs -> transformations = value -> outputs
- Typical elements: Functions, activities, workflow, events, cycles, products, procedures
- Systems Architecture
 - Applications, software components, interfaces, projects
- Business Architecture
 - Goals, strategies, roles, organizational structure, location(s)
- Security Architecture
 - Arrangement of security controls relation to IT Architecture
- Technical Architecture/Tarchitecture
 - Relation of software capabilities/technology stack
 - Structure of the technology infrastructure of an enterprise, solution or system
 - Typical elements: Networks, hardware, software platforms, standards/protocols
- Data/Information Architecture
 - Arrangement of data assets supporting organizational strategy
 - Typical elements: specifications expressed as entities, relationships, attributes, definitions, values, vocabularies

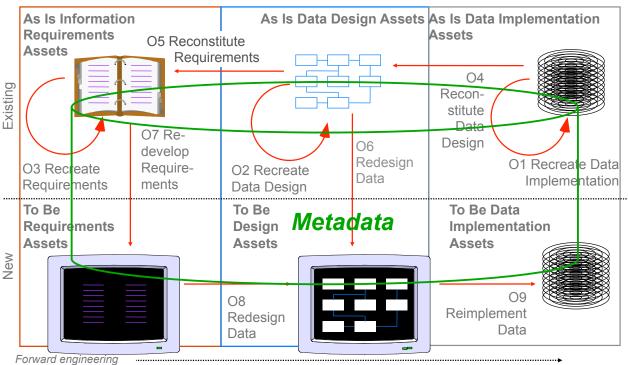


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Modeling in Various Contexts

....Reverse Engineering





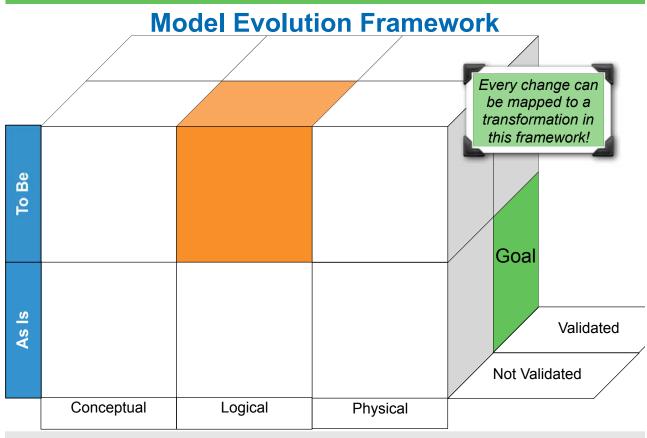
Information Architecture Component Reengineering Options

- O-1 data implementation (e.g., by recreating descriptions of implemented file layouts);
- O-2 data designs (e.g., by recreating the logical system design layouts); or
- O-3 information requirements (e.g., by recreating existing system specifications and business rules).
- O-4 data design assets by examining the existing data implementation (when appropriate O-1 can facilitate O-4); and
- O-5 system information requirements by reverse engineering the data design O-4. (Note: if the data design doesn't exist O-4 must precede O-5.)
- O-6 transforming as is data design assets, yielding improved to be data designs that are based on reconstituted data design assets produced by O-2 or O-4 and (possibly O-1);
- O-7 transforming as is system requirements into to be system requirements that are based on reconstituted system requirements produced by O-3 or O-5 and (possibly O-2);
- O-8 redesigning to be data design assets using the to be system requirements based on reconstituted system requirements produced by O-7; and
- O-9 re-implementing system data based on data redesigns produced by O-6 or O-8.



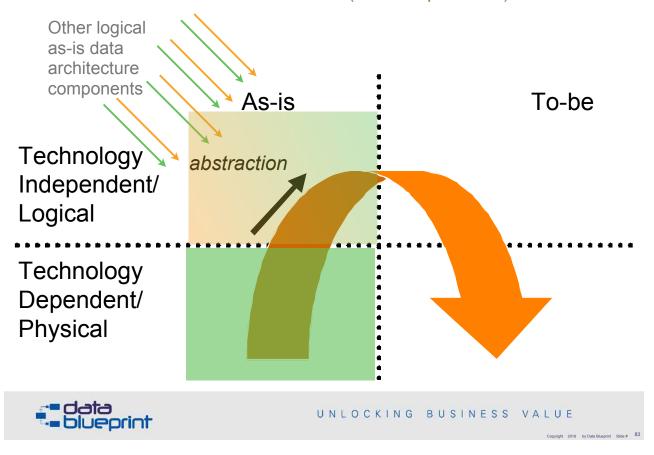
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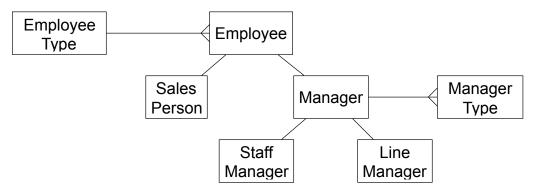


Model Evolution (better explanation)



Data Models Used to Support Strategy

- Flexible, adaptable data structures
- · Cleaner, less complex code
- Ensure strategy effectiveness measurement
- Build in future capabilities
- Form/assess merger and acquisitions strategies



Adapted from Clive Finkelstein Information Engineering Strategic Systems Development 1992



How do Data Models Support Organizational Strategy?

- Consider the opposite question:
 - Were your systems explicitly designed to be integrated or otherwise work together?
 - If not then what is the likelihood that they will work well together?



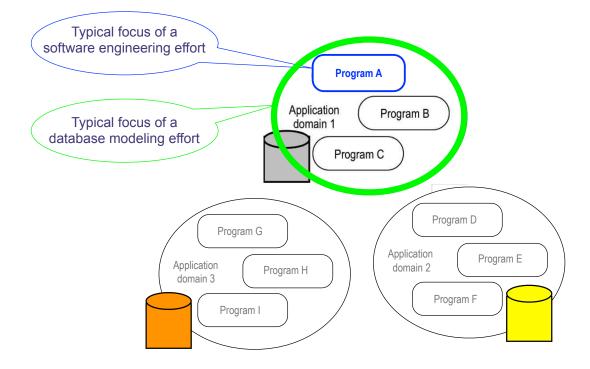
- In all likelihood your organization is spending between 20-40% of its IT budget compensating for poor data structure integration
- They cannot be helpful as long as their structure is unknown
- Two answers
 - Achieving efficiency and effectiveness goals
 - Providing organizational dexterity for rapid implementation



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Data Modeling Ensures Interoperability

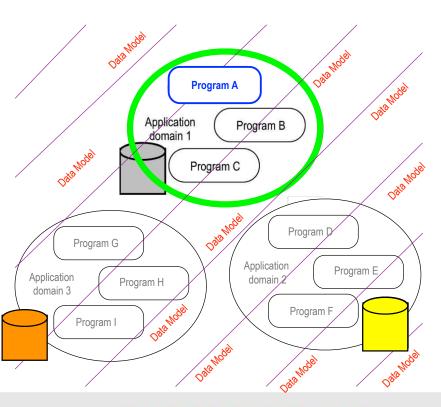




Data Model Focus has Great Potential Business Value

- How are decisions about the range and scope of common data usage, made?
- Analysis scope is on use of data to support a process
- Problems caused by data exchange or interface problems
- Goals often connect strategic and operational
- · One data model is ideal





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Data Modeling Fundamentals

- Data Management Contextual Overview
- Motivation
 - of systems/components
 - Data is not well understood
- Why data modeling & what is it?
 - Model represents our understanding of the
 - Fundamental, foundational system characteristics
 - Shared between system and human
- Fundamentals
 - The power of the purpose statement
 - Understanding data centric thinking
 - Data modeling compliments other architecture/ engineering techniques, as well as
 - Challenges beyond data modeling
- Take Aways, References & Q&A



III DATAVERSITY



Use Models to

- Store and formalize information
- Filter out extraneous detail
- Define an essential set of information
- Help understand complex system behavior
- Gain information from the process of developing and interacting with the model
- Evaluate various scenarios or other outcomes indicated by the model
- Monitor and predict system responses to changing environmental conditions



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Data Modeling for Business Value

- Goal must be shared IT/business understanding
 - No disagreements = insufficient communication
- Data sharing/exchange is largely and highly automated and thus dependent on successful engineering
 - It is critical to engineer a sound foundation of data modeling basics (the essence) on which to build advantageous data technologies
- Modeling characteristics change over the course of analysis
 - Different model instances may be useful to different analytical problems
- Incorporate motivation (purpose statements) in all modeling
 - Modeling is a problem defining as well as a problem solving activity both are inherent to architecture
- Use of modeling is much more important than selection of a specific modeling method
- Models are often living documents
 - It easily adapts to change
- Models must have modern access/interface/search technologies
 - Models need to be available in an easily searchable manner
- Utility is paramount
 - Adding color and diagramming objects customizes models and allows for a more engaging and enjoyable user review process







Upcoming Events

August Webinar

Data Management versus Data Strategy August 13, 2019 @ 2:00 PM ET (UTC-4)

September Webinar

Getting Started with Data Stewardship September 10, 2019 @ 2:00 PM ET (UTC-4)

Sign up for webinars at: www.datablueprint.com/webinar-schedule





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