Stephen Jose

616 Oberlin Road, Unit 118, Raleigh, NC, 27605 || (919) 798 1257 || sjmjose71@gmail.com

OBJECTIVE

Determined and adaptable cloud ops analyst / application developer with strengths in web-based programming. I'm seeking a position that will challenge my existing skills, teach new ones, and offer the chance to create high quality software.

SKILLS

Languages

- Proficient (6+ years) in: HTML/CSS/JavaScript, PHP, MySQL, CMS's (WordPress, Joomla)
- Experienced (1+ years) in: Python, C#, ASP.NET

ADMINISTRATION EXPERIENCE

- **Big Data & NoSQL**: SolrCloud, Cassandra(DataStax), CouchBase, MongoDB
- **Messaging**: Kafka (Enterprise/Go-forward), Tibco, WebMethods
- **Middleware**: WebLogic, Apache Tomcat
- **Microservices**: Kubernetes, Mesos/Marathon, Consul/Fabio
- **Infrastructure/Platform/Application**: Citrix NetScaler, UNIX, IIS

SOFTWARE TOOL EXPERIENCE

- Git/GitHub
- Enterprise Applications: Kace, GoToAssist, DataTel, DameWare
- JMeter, WinSCP, Putty, Jenkins

EXPERIENCE

Hybrid Cloud Ops, Platform Engineering – Tier 2, Raleigh, NC   August 2019 – Present

Infosys, LTD

- Support and administrate 20+ highly visible/valuable application clusters across production and test environments based in Windows and UNIX, examine logs to troubleshoot operational and deployment issues to meet SLAs, collaborating with developers to create scripts based on findings
- Responsible for using infrastructure, platform, and administration technologies, such as NetScaler, WebLogic, and IIS to maximize application and environment uptime for developer testing and client value
- Maintain and update both user-friendly and technical documentation, train new hires to use first principles

End User Support Analyst, Raleigh, NC   October 2018 – August 2019

Wake Technical Community College

- Aid and support analysts for all current or developing IT products and services
- Train and assist 3000+ clients on several enterprise applications, software, systems, and suites remotely or in person
- Determine most effective manner to resolve technical issues with knowledgebase documentation

Application Development Contractor, Jersey City, NJ   August 2017 – October 2018

Versa Computer, LLC

- Planned, organized, developed, and updated content into cohesive, production-ready sites that fit customer needs
- Studied E-commerce and Application Development, including new programs, practices, and design principles
- Used Microsoft Visual Studio and C# to maintain a corporate website using the MVC design pattern

EDUCATION

Wake Technical Community College, Raleigh, NC

Associate in Applied Science, Web Developer   January 2016 – December 2018

- Certificates: Web Developer, Advanced Web Developer, Front End Developer