

Shey Jean-Philippe

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EMPLOYMENT HISTORY

Sr. Business Systems Analyst, P3 Health Partners

May 2022 – Feb 2024

- Created an audit log dashboard using PowerBi, which provided increased insight of external data integrity and ease of data cleaning
- Developed standardized source to target mapping for ETL processes, including SQL test scripts and BRDs, for Medicare data, which increased UAT reporting speed and validation.
- Coordinated with data engineers, finance and external stakeholders as SME on the ingestion of new Medicare data by leading communication on task prioritization, expectations and timelines.
- Mentored new team members by creating a reference of company related acronyms and 'common healthcare data issues with solutions' which improved new hire transitions into full productivity.

Solutions Specialist II, POS Systems Inc (Acquired by Shift4 Aug 2022)

Jan 2018 – Feb 2023

- Developed deep understanding of customer business and organizational landscapes while coordinating with technical support and onsite installer teams to tailor sales pitches to client needs

Cloud Support Engineer, Acronis

Aug 2021 – Dec 2021

- Troubleshoot cloud MSP technical incidents related to VEs and business applications via phone, email and salesforce by triaging high volumes of windows logs, dumps and packets from remote servers.

PROJECTS

Hass Avocado Price Analysis

- Analysis of avocado import volume and regional price data from the Hass Avocado Board comparing weekly price fluctuations from 2019-2021 across major South Florida cities to the United States.

Los Angeles Metro Bike Share

- Analysis of LA Metro bike data from Oct – Dec 2021 focused on rider, station and bike usage data to provide insight on the popularity of various bike stations and Metro use frequency of rider types.

EDUCATION

BS in Environmental Science and Policy, University of South Florida

SKILL, CERTIFICATIONS, INTERESTS

Skills: Data analysis, data visualization, SSMS, SQL, Python, Tableau, Power BI, Github, CRM (Salesforce, JIRA), Jupyter

Certifications: Google Data Analytics, Retired Licensed Physical Therapist Assistant

Interests: chemistry, landscaping and house DIY projects