La Crosse County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of La Crosse County.



W-2 Agency 2615 East Avenue South La Crosse, WI 54601 Phone 608-789-5644 Fax 608-785-9939

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ABUSE

911

Call immediately if you feel someone is in immediate, serious or life-threatening danger

Aging and Disability Resource Center of Western Wisconsin - 1-800-500-3910

Bolton Refuge House, Inc. - 715-284-8820 24 Hour Crisis Line - 1-800-252-4357

Domestic Abuse

Bolton Refuge House - 715-333-2350

Bolton Refuge House 24-hour hotline - 1-855-526-5866

New Horizons Shelter and Women's Centers La Crosse - 608-791-2610

ALCOHOL AND OTHER DRUG ABUSE SERVICES

West Central Wisconsin Behavioral Health - 715-284-2831 Franciscan Skemp Behavioral Health - 800-362-5454 Gundersen Lutheran Behavioral Health - 800-362-9567 L.E. Phillips Outpatient Clinic - 715-284-7074

AGING

Social Security Administration La Crosse - 1-800-772-1213

BUDGETING

Catholic Charities Consumer Credit La Crosse - 608-782-0710

CHILD CARE

Child Care Assistance
Western Region for Economic Assistance (WREA)
https://access.wisconsin.gov
1-888-627-0430

CLOTHING

Cornerstone Community Church

130 5th Avenue North, La Crosse - 608-784-0160

http://www.cornerstonelacrosse.org/index.php

Signup sheet posted 8am. Community Assistance Monday and Thursday 10am-2pm.

Goodwill Retail Store and Training Center

2334-36 Rose Street, La Crosse – 608-783-2710

http://www.goodwillncw.org/

Clothing store and job site training for workers with learning and or developmental disabilities

Salvation Army Thrift Store

728 Copeland Avenue, La Crosse – 608-784-1421

http://www.usc.salvationarmy.org

Clothing/furniture vouchers available Tues and Thurs. Contact Nora 782-6126

TLC

500 N Holmen Drive, Holmen - 608-526-4125

http://holmen.couleeregiononline.com

Trinity United Church of Christ

4888 Harvest Lane, La Crosse – 608-788-3632

Couleecap, Inc.

Tory Street, Suite C, La Crosse – 608-782-4877

http://www.couleecap.org

Catholic Charities (Men's Clothes Closet)

413 South 3rd Street, La Crosse – 608-782-0710

http://www.catholiccharitieslax.org/lacrosse.php

Women's Clothes Closet (Our Savior's Lutheran Church)

612 Division Street, La Crosse – 608-784-5745

http://www.oursaviorslutheranchurch.net/womens-clothes-closet/

Baby Boutique- 608-452-2234

Barely Used - 608-526-3554

Birthright (maternity/infant clothing) – 608-782-0373

Caring Hearts Home Care - 608-782-2464

Community Liaison Program - 608-785-5841

Elite Repeat Thrift Store - 608-784-6700

Fine Things Thirft Store - 608-782-1722

Good Steward Resale Shop - 608-779-9673

Habitat for Humanity Resale - 608-785-2375

New Life Resource Center (maternity/infant clothes) - 608-785-2377

Second Showing - 608-785-1220

Simply Used - 608-781-9007

COUNSELING SERVICES & PROGRAMS

Catholic Charities 128 South 6th Street, La Crosse - 608-782-0710

Family and Children's Center 1707 Main Street, La Crosse – 608-785-0001

New Horizon's - 608-791-2600

La Crosse County Department of Human Services 300 4th Street North, La Crosse - 608 -785-5875

Consumer Credit Counseling Service of La Crosse 505 King Street, Suite 212, La Crosse - 608-784-8380 Financial Analysis, Bankruptcy Counseling and Education, Check Wise, Debt Management Plans, Credit Analysis, Preparing for living on Your Own, Financial Wellness Seminars.

Burelbach Psychotherapy – 608-796-1800

Children's Service Society - 608784-5516

Coulee Youth Centers - 608-782-7152

Franciscan Skemp Behavioral Health

La Crosse - 608-791-9555

Holmen – 608-526-3351

Garrison Counseling – 608-796-1114

Gundersen Lutheran Behavioral Health - 608-796-1168

Hoffe Counseling Services - 608-785-7000

Stein Counseling – 608-785-7000

CRISIS SERVICES & PROGRAMS

In an Emergency Dial 911

New Horizons Domestic Abuse Shelter 608-791-2600 or 1-888-231-0066 http://www.newhorizons.lacrosse.com

Couleecap, Inc. 212 Airport Plaza, Viroqua – 608-637-7450 http://www.couleecap.org

Catholic Charities

3710 East Avenue South, La Crosse – 608-782-0710 or 888-212- HELP http://www.catholiccharitieslax.org

Salvation Army

223 8th Street North, La Crosse – 608-782-6126

http://www.salvationarmyusa.org

Passages

800-326-4958 (sexual assault hotline)

608-647-3616 (domestic violence hotline)

608-647-6371 (information)

Great Rivers 2-1-1 (Wisconsin)

Call 2-1-1 from service area – 608-775-4344

Toll Free -800-362-8255

La Crosse County Sheriff - 608-785-9629

La Crosse County Emergency Management - 608-789-4811

La Crosse County Health Department - 608-785-9971

La Crosse County Human Services - 608-785-5875

La Crosse County Crime-Stoppers - 608-784-8477

La Crosse Communications - 608-785-9634

Gundersen Lutheran Heatlhcare - 608-782-7300

Franciscan Skemp Healthcare - 608-782-9760

Wisconsin Road Condition Information - 608-762-3947

Nationwide Runaway Hotline - 800-621-4000

National Child Abuse Hotline - 800-422-4453

National Domestic Violence Hotline - 800-799-7233

Center for Missing & Exploited Children - 800-843-5678

National Poison Control Center - 800-222-1222

National Substance Abuse Hotline - 800-662-4357

New Horizons Shelter - 608-791-2600

Bolton Refuge House - 715-333-2350

Bolton Refuge House 24-hour hotline - 1-855-526-5866

DISABILITY SERVICES

Division of Vocational Rehabilitation (DVR)

La Crosse - 608-785-9500

Independent Living Resources

La Crosse - 608-787-1111

ORC Industries, Inc.

La Crosse - 608-781-7727

Riverfront, Inc.

La Crosse - 608-784-9450

Social Security Administration

La Crosse - 1-800-772-1213

Wisconsin Council on Children & Families (Helps families caring for a disabled family member) Madison - 608-284-0580 or 1-888-400-8455

DISASTER SERVICES

American Red Cross

La Crosse - 608-784-2102

EDUCATION

Division of Vocational Rehabilitation (DVR) - 608-785-9496

Workforce Connections, Inc. - 800-742-JOBS

CESA #4 - 608-786-4830

Coulee Catholic School - 608-784-8585

Head Start 3-4 Year Old Preschool - 608-785-2070

La Crosse Four Year Old Preschool - 608-789-7600

Oak Grove Learning Center - 608-783-9393

School District of La Crosse - 608-789-7600

Self Sufficiency Program - 608-785-8733

Three Rivers School Waldorf Education - 608-782-8774

COLLEGES

University of Wisconsin-La Crosse 1725 State Street, La Crosse - 60-8785-8000 http://www.uwlax.edu

Viterbo University 900 Viterbo Drive, La Crosse - 608-796-3000 or 1-800-VITERBO http://www.viterbo.edu

Western Wisconsin Technical College Locations http://www.westerntc.edu La Crosse - 608-785-9551 Black River Falls - 715-284-2253 Independence - 715-985-3392 Mauston - 608-847-7364 Sparta - 608-269-1611 Tomah – 608-374-7700 Viroqua – 608-637-2612

Globe University 2651 Midwest Dr, Onalaska – 608-779-2600 www.globeuniversity.edu

LIBRARIES

La Crosse Public Library 800 Main Street, La Crosse - 608-789-7100

North Community Library 1552 Kane Street La Crosse 608-789-7102

South Community Library 1307 16th Street South, La Crosse- 608-789-7103

EMPLOYMENT & TRAINING

Wisconsin Division of Vocational Rehabilitation (DVR) http://www.dwd.wisconsin.gov/dvr 333 Buchner Place, La Crosse - 608-785-9500 or 1-800-523-2139 TTY 1-866-785-9530

Workforce Connections, Inc. - Resource Room http://www.workforceconnections.org 2615 East Avenue South, La Crosse - 608-789-5620 or 1-800-742-5627

Experience Works, Inc. http://www.experienceworks.org 402 8th Street North, Suite 201, La Crosse 608-789-5623 800 Wisconsin Avenue, Boscobel – 608-375-2315

Independent Living Resources (ILR) http://www.ilresources.org 4439 Mormon Coulee Road, La Crosse - 608-787-1111 or 1-888-474-5745 TTY 608-787-1148 or 1-888-378-2198

Job Center of Wisconsin/Job Service 402 North 8th Street, La Crosse – 608-789-5627 https://jobcenterofwisconsin.com

Riverfront, Inc. http://www.riverfrontinc.org 3000 South Avenue, La Crosse – 608-784-9450 or 1-800-949-7380 TTY 608-784-0039

Couleecap Youth Employment & Training - 608-782-4877

Couleecap Job & Business Development Program http://couleecap.org 2101 Victory Street, Suite C, La Crosse - 608-796-2926

Worker's Compensation-Wisconsin http://www.dwd.state.wi.us/wc 608-266-1340 or TTY 1-866-265-3142

Workforce Development http://www.dwd.state.wi.us 608-266-3131

TEMP AGENCIES

ABR Employment Services http://www.abrjobs.com 1501 Losey Boulevard South, La Crosse - 608-782-9700

Kelly Services http://www.kellyservices.com 40 Copeland Avenue, La Crosse - 608-785-2477

Manpower http://www.manpower.com 9360 State Road 16, Onalaska - 608-781-8899

Olsten Staffing Services http://www.olsten.com 1202 State Street, La Crosse - 608-782-1100

Labor Ready http://www.laborready.com 2617 George Street, La Crosse - 608-779-4780

Express Employment http://www.expresspros.com 2240 Rose Street, La Crosse – 608-779-4252

FAMILY SERVICES

Car Seat Checks Onalaska Police Department - 608-781-9550 Agape Pregnancy Center - 608-784-4966 Piscke Motors – West Salem - 08-786-1150

Birthright – 608-782-0373 Big Brother Big Sister – 608-782-2227 Boys and Girls Clubs – 608-782-3926 Boys Scouts of America – 608-784-4040 Childhood Injury Prevention Program - 608-785-9872

Children's Museum - 608-784-2652

Community Teen Center - 608-782-9622 ext. 285

Crossfire Teen Center - 608-784-6565

The Parenting Place - 608-784-8125

Girls Scouts of America - 608-784-3693

Healthy Families - 608-787-9404

High Roller-Skating- 608-788-7170

La Crosse Breastfeeding Program - 608-785-9831

La Crosse Libraries - 608-783-0052

La Crosse Park and Recreation - 608-789-7533

New Life Resource Center - 608-785-2377

Onalaska Park and Recreation - 608-781-9550

Play More Lanes Bowling - 608-784-3043

4H - 608-785-9593

Stein Counseling Parenting with Love and Limits - 608-784-3043

UW-Extension - 608-785-9593

YMCA

La Crosse - 608-782-9622 Onalaska - 608-783-9622

FOOD PANTRIES & NUTRITIONAL PROGRAMS

Food Share Program

Western Region for Economic Assistance (WREA)

https://access.wisconsin.gov

1-888-627-0430

A Place of Grace (Catholic Worker House) 919 Hood Street, La Crosse - 608-782-6224 Lunch Served Tues/Wed 10-2, Last Sunday of every month 2-4

Dinner Served every Thur 5-6:30

Catholic Charities

3710 East Ave, La Crosse - 608-782-0710

Food Vouchers available at some locations

Come for Supper (Our Saviors Lutheran Church)

http://www.oursaviorslutheranchurch.net/come-for-supper/

Dinner served every Tuesday at 5:00

Cornerstone Community Church

130 5th Avenue North, La Crosse – 608- 784-0160

http://www.cornerstonelacrosse.org/

Compassion ministries consist of food pantry, clothing, possible bus tokens, and possible rental assistance. Sign-up sheet put out Mon & Thurs at 8:00am. First come first served.

Emergency Food Basket

735 Sand Lake Rd, Onalaska - 608-783-7722

Hours Monday through Friday 9-11, 2nd and 4th Saturday of every month 9-11

First Evangelical Free Church Food Pantry

1950 State Road 35, Onalaska - 608-536-2347

http://www.firstfree.org

Provides non-perishable emergency food at no cost. Call for an appointment.

Oak Grove Family Learning Center

W7908 CTH Z, Onalaska - 608-783-9393

Wednesday Noon to 2:30 (whenever school is in session), *Request individuals call in advance so the proper preparation is completed.

Salvation Army Food Pantry & Kitchen

223 8th Street North, La Crosse – 608-782-6126

Food Pantry Hours: Monday through Friday 1:00-4:00

Kitchen Hours: Lunch Served Monday-Friday 11:30-Noon, Saturday & Sunday 12:30-1:00,

Dinner Served Monday, Wednesday-Sundays at 4:30 (Tuesdays excluded)

Self Help and Resource Exchange of Wisconsin (S.H.A.R.E.)

1800 Jackson Street, La Crosse - 608-788-1924

1932 Ward Ave, La Crosse - 608-781-3263

608-782-7505 or 608-581-4619

Call anytime to register; provide groceries at a reduced cost

St. Luke's Methodist Church

1022 Caldeonia Street, La Crosse (608) 782-6421

Tues/Thurs/Sun Noon-6, Saturday 9-3

WAFER

403 Causeway Blvd, La Crosse – 608-782-6003

http://www.waferlacrosse.org

Hours M-F 10-12:45, Mon/Tues/Thurs 4-7:45

West Salem Area Community Care and Share Pantry

359 N Leonard Street, West Salem – 608-786-1142

Serves residents of West Salem, Bangor, and Mindoro on Saturdays 10-Noon

St. Luke's Methodist Church – Tues/Thurs/Sun Noon-6pm and Sat 9-3

Monday Meals – 608-782-6421

Open Door Fellowship (West Salem) – 608-786-0910

Community Garden – 608-793-1002

Hmong Mutual Assistance (Asian Families) – 608-781-5744

La Crosse Food Pantry – 608-895-4440

La Cross Christian Church – 608-782-3888

St. Elizabeth Catholic Church (Holmen) – 608-526-4424

GOVERNMENT OFFICES

La Crosse County Health Department-La Crosse - 608-785-9971

La Crosse County Department of Human Services – 608-785-5875 300 4th Street North, La Crosse Hours 8:30am-5:00pm Monday through Friday http://www.co.la-crosse.wi.us/humanservices/

Economic Support (including Child Care) - 608-785-6001 300 4th Street North, La Crosse Hours 8:30am-5:00pm Monday through Friday http://www.co.la-crosse.wi.us/humanservices/

Department of Transportation, Division of Motor Vehicles, Driver Licensing & Testing 26136 Executive Lane, Richland Center Hours 7am-5pm every Tuesday and Friday OR 9477 Hwy 16 E., Onalaska Hours 8:30am-4:30pm Monday, Tues, Friday, 8am-4pm-Wed, 10am-5:30pm Thurs

Unemployment Compensation *ALL unemployment claims taken over the phone or online* 1-800-822-5246 http://www.dwd.state.wi.us/ui/

Social Security Administration 210 South 7th Street, La Crosse (608) 784-5605 Toll Free 1-800-772-1213 Monday through Friday 7:00am-7:00pm http://www.ssa.gov

HEALTHCARE SERVICES

HOSPITALS

Gundersen Lutheran Clinics Blair - 608-989-2505 La Crosse - 1-800-362-9567 Whitehall - 715-538-4355 La Crosse - 608-785-0530

Franciscan Skemp Clinics Arcadia - 608-323-3373 Galesville - 608-526-3351 La Crosse - 608-791-9790 or 1-800-362-5454

Prairie du Chien Memorial Hospital Prairie du Chien – 608-357-2000 Vernon Memorial Healthcare Viroqua – 608-637-2101

UW Hospitals and Clinics Madison – 608-263-6400 or 1-800-323-8942

Tomah Memorial Hospital Tomah – 608-372-2181

CLINICS

Franciscan Skemp Healthcare Clinics http://www.franciscanskemp.org La Crosse – 608-782-9760 Holmen - 608-526-3351 Onalaska - 608-392-5000 Prairie du Chien – 608-326-0808 Sparta – 608-269-2132 Tomah - 608-372-5951

Gundersen Lutheran Medical Facility Clinics http://www.gundluth.org Viroqua – 608-637-3195 Hillsboro - 608-489-2253 La Crosse - 608-782-7300 or 800-362-9567 Onalaska - 608-775-8100 Prairie du Chien - 608-326-6466 or 800-714-5362 Sparta - 608-269-6731 or 800-554-0380 Tomah - 608-372-4111 or 888-600-3240

ADDITIONAL HEALTHCARE RESOUCES

Birthright (*Pregnancy testing*) – 608-782-0373

La Crosse County Public Health – 608-785-9723

Scenic Bluffs Community Health Center Serves La Crosse, Monroe, and Vernon Counties http://www.scenicbluffs.org 238 Front Street, Cashton - 608654-5100 200 West North Street, Norwalk - 608-823-7853

St. Clare Health Mission 916 Ferry Street, La Crosse – 608-791-9546 http://www.stclarehealthmission.org *Tues/Thurs 5-8 pm*

AIDS Resource Center 2519 South Avenue, La Crosse – 608-785-9866 Caring, Inc. (Salvation Army) 223 8th Street North, La Crosse - 608-782-0962 *Tuesday 10-1, Wednesday 2-5*

Clinical Services (La Crosse County Human Services 300 North 4th Street, La Crosse – 608-785-6101 http://www.co.la-crosse.wi.us/humanservices/cs/outpatient.htm *Tues/Thurs 5-8pm*

Options Clinic 800-657-5177 http://www.optionsclinic.org/services.html 1201 Caledonia Street, La Crosse 415 West Wisconsin Street, Sparta 25 South 2nd Street, Black River Falls

FREE OR REDUCED HEALTHCARE

Chippewa Valley Free Clinic Eau Claire - 715-839-8477 http://www.cvfreeclinic.org

Family Health Center of Marshfield, Inc. Marshfield - 715-221-9515 or 1-800-942-5420

Family Health/La Clinica Wautoma - 920-787-5514

Western Dairyland EOC, Inc. Women's Health Center Black River Falls - 715-284-8329 or 1-877-284-8329 http://www.westerndairyland.org

HOUSING

La Crosse County Housing Authority 615 Plainview Road, La Crosse - 608-781-5365

La Crosse Housing Authority 1307 Badger Street, La Crosse - 608-782-2264

Valley Apartments

Age 62+ or disability

350 Elm Street, Stoddard - 877-847-8924

Monroe Housing Authority 1108 West Wisconsin Street, Sparta - 608-269-5017 Ho-Chunk Housing Authority 1116 East Monowau Street, Tomah – 608-374-1245

HCN Housing Authority 320 Epoch Road, Tomah - 608-374-2104

Couleecap, Inc.

2101 Victory Street, Suite C, La Crosse - 608-782-4877 or 782-4876 http://www.couleecap.org

YWCA Transitional Housing

3219 Commerce Street, La Crosse - 608-781-2783

Transitional housing for up to a two year period, must be 18 years or older, homeless, single with children

Bethel Home & Services, Inc. - Bethel Birchwood Independent Living Duplexes http://www.bethelhome.org
Age 55+
614 South Rock Avenue, Viroqua - 608-637-6340

Bethel Home & Services, Inc. - Bethel Village Apartments http://www.bethelhome.org Senior Citizens & Disabled Individuals 904ll Street, Cashton - 608-637-6340

Bethel Home & Services, Inc. - Coulee View Apartments http://www.bethelhome.org *Age 62+ or disability; income limits*98 Hiawatha Street, Coon Valley - 608-452-3170 or 608-637-6323

Hope Gospel Mission (homeless men only) Eau Claire -715-552-5566

National Center for Homeless Resource Center - 1-800-308-2145

Tenant Resource Center Madison - 608-257-0006

Western Dairyland Homeless Shelter Independence - 715-985-2391 ext. 1220

Salvation Army Homeless Shelters La Crosse - 608-782-6126

Catholic Charities La Crosse - 608-782-0710

Horizon Management - 800-333-8250 Catholic Charities (Crisis Assistance/Housing Counseling) - 608-782-0710 Coulee Council of Addictions Harm Reduction Program - 608-784-417

Economic Support (Emergency Assistance) - 608-785-6001

Gerald Hall (Single Mothers) - 608-791-3985

Habitat for Humanity - 608-785-2373

Hidden Glen Apartments (Holmen) – 608-526-9026

Runaway Bridge - 211 or 800-362-8255

Salvation Army – 608-782-6126

Schumann Apartments (Community Housing) – 608-775-4745

YMCA Ruth House - 608-781-2783

Veterans Assistance Foundation, Inc. (VAF) – 866-866-8387

INCOME BASED HOUSING

Pioneer Management (West Salem/Holmen) - 608-786-4101 River Oaks Apartments - 608-787-0200 Valley View Apartments - 800-685-9353 Wedgewood Commons - 608-784-7771

LEGAL SERVICES

Legal Action of Wisconsin/La Crosse 205 5th Avenue South, Suite 300 La Crosse – 800-873-0927 Call only on Tuesday and Thursday 8:30 a.m. – 11:30 a.m.

Wisconsin Equal Rights Division 201 E Washington Ave Madison – 608-266-6860

TELEPHONE ASSISTANCE

Lifeline/Link-up Program

Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month. Link-up: Assists with the initial installation fee or activation fee for telephone service. **Contact your local telephone company or cell phone provider for additional eligibility information.

http://lifelinesupport.org

Safelink Wireless Cell Phone Program

Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 www.safelinkwireless.com

Telecommunications Equipment Purchase and Assistance Plans

TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

TRANSPORTATION

Shared Ride - 608-784-0000
La Crosse Municipal Transit Utility (MTU) - 608-789-7350
First Transit (Laidlaw) - 608-781-3069
Drivers Licensing & Vehicle Registration - 800-924-3570
Catholic Charities (gas vouchers and bus tokens) - 608-782-0710
Couleecap, Inc. - 608-634-7371
Caring Hearts Homecare and Transportation - 608-782-2464 or 608-317-3657
S.M.R.T (Scenic Mississippi Regional Transit) - 877-444-6543

MEDICAL TRANSPORTATION

The following services are available to people with an active Medical Assistance card going to medical services.

Abby Vans - 800-236-8438

Access Medical Transit/Top Hat, Inc. 226 Hood Street, La Crosse – 608-782-4200 or 800-658-9054

Gundersen Lutheran Coulee Trails 126 ½ West Jefferson Street, Viroqua – 608-637-8884 or 800-771-8884

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the La Crosse County area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.