

# Jackson County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Jackson County.



**W-2 Agency**  
**24 Fillmore Street**  
**Black River Falls, WI 54615**  
**Phone 715-284-7990**  
**Fax 715-284-9681**

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## **ABUSE**

911

Call immediately if you feel someone is in immediate, serious or life-threatening danger

Aging and Disability Resource Center of Western Wisconsin  
Black River Falls - 608-785-5700 or 1-800-500-3910

Bolton Refuge House, Inc.  
715-284-8820  
24 Hour Crisis Line - 1-800-252-4357

Child Abuse & Neglect  
Jackson County DHHS - 715-284-4301

Jackson County Outreach  
Black River Falls - 715-284-8820

Domestic Abuse  
Bolton Refuge House - 715-333-2350  
Bolton Refuge House 24-hour hotline - 1-855-526-5866

New Horizons Shelter and Women's Centers  
La Crosse - 608-791-2610

## **ALCOHOL AND OTHER DRUG ABUSE SERVICES**

West Central Wisconsin Behavioral Health - 715-284-2831  
Franciscan Skemp Behavioral Health - 800-362-5454  
Gundersen Lutheran Behavioral Health - 800-362-9567  
L.E. Phillips Outpatient Clinic - 715-284-7074

## **AGING**

Aging & Disability Resource Center of Western Wisconsin  
Black River Falls - 1-800-500-3910

Jackson County Aging Unit  
Black River Falls - 715-284-4301

Social Security Administration  
Eau Claire - 1-800-815-2924

La Crosse - 1-800-772-1213

## **BUDGETING**

Catholic Charities Consumer Credit  
La Crosse - 608-782-0710

Family Means  
Eau Claire - 715-834-8500

UW Extension  
Jackson County - 715-284-4257

## **CHILD CARE**

Child Care Resource & Referral Service  
Eau Claire - 800-782-1880

Child Care Assistance  
Western Region for Economic Assistance (WREA)  
<https://access.wisconsin.gov>  
1-888-627-0430

## **CLOTHING**

Western Dairyland Clothing Center  
Independence - 715-985-2391 or 1-800-782-1063

Goodwill Industries  
Tomah - 608-372-7464

Catholic Charities  
Eau Claire - 715-832-6644  
La Crosse - 608-782-0710

Women's Clothes Closet  
La Crosse - 608-784-5745

Catholic Charities: Men's Clothes Closet  
La Crosse - 608-782-0710

## **COUNSELING**

Jackson County Outreach - 715-284-8820  
Jackson County DHHS - 715-284-4301  
Garson & Growth - 715-284-0361  
Krohn Clinic Behavioral Health - 715-284-4311  
Family & Children's Center - 715-284-9477  
Northwest Counseling & Guidance Clinic - 715-284-1100  
West Central Wisconsin Behavioral Health - 715-284-2831  
Franciscan Skemp Behavioral Health - 800-362-5454  
Gundersen Lutheran Behavioral Health - 800-362-9567

### **CRISIS PROGRAMS & SERVICES**

In an emergency-Dial 911

Black River Falls Police Department - 715-284-9155  
Jackson County Sheriff Department - 715-284-5357  
Black River Memorial Hospital - 715-284-5361  
Tri-State Ambulance - 608-784-4997  
Information, Referral & Crisis Line 2-1-1 -800-362-8255  
Suicide Hotline -800-273-8255  
American Red Cross - 800-837-6313  
Catholic Charities - 608-782-0710  
Hope House - 800-584-6790  
Domestic Violence/Sexual Assault Services - 800-252-4357  
Coulee Council on Alcohol and Drug - 608-784-4177  
Salvation Army - 608-782-6126  
National Child Abuse Hotline - 800-422-4453  
Passages (domestic violence hotline) - 800-236-4325  
New Horizons Shelter - 608-791-2600  
Jackson County Out Reach - 715-284-9970  
Interfaith Caregivers - 715-284-7058  
Bolton Refuge House - 715-333-2350  
Bolton Refuge House 24-hour hotline - 1-855-526-5866

## **DISABILITY SERVICES**

Jackson County Aging & Disability Resource Center of Western Wisconsin  
Black River Falls - 1-800-500-3910

Division of Vocational Rehabilitation (DVR)  
La Crosse - 608-785-9500

Independent Living Resources  
La Crosse - 608-787-1111

ORC Industries, Inc.  
La Crosse - 608-781-7727

Riverfront, Inc.  
Black River Falls - 715-285-2546  
La Crosse - 608-784-9450

Social Security Administration  
Eau Claire - 1-800-815-2924  
La Crosse - 1-800-772-1213

Wisconsin Council on Children & Families  
(Helps families caring for a disabled family member)  
Madison - 608-284-0580 or 1-888-400-8455

## **DISASTER SERVICES**

American Red Cross  
La Crosse - 608-784-2102  
Eau Claire - 715-835-4020

Emergency Government  
Black River Falls - 715-284-4301

## **EDUCATION**

Western Technical College  
Black River Falls - 715-284-2253  
La Crosse - 800-322-9982

Chippewa Valley Technical College  
Eau Claire - 715-833-6200 or 800-547-CVTC

Division of Vocational Rehabilitation (DVR)  
La Crosse - 608-785-9496

Vocational Rehabilitation for Native Americans (VRNA)  
Black River Falls - 800-294-9343

Workforce Connections, Inc.  
Black River Falls -715-284-7990  
La Crosse - 800-742-JOBS

Western Dairyland Fresh Start  
Black River Falls - 715-284-0050

Educational Opportunity Center, EOC  
Eau Claire - 800-335-3113

Viterbo University  
La Crosse - Toll Free 888-848-3726

Upper Iowa University  
Prairie du Chien Center - 608-326-4292

Study Guide Tutoring Services, LLC  
Black River Falls- 715-572-1628

Ho-Chunk Nation Education Department  
715-284-5877 or 1-800-690-4860  
<http://www.ho-chunknation.com>

## **EMPLOYMENT & TRAINING**

Workforce Connections, Inc.  
Black River Falls - 715-284-7990  
La Crosse - 800-742-JOBS

Job Service  
La Crosse - 608-789-5637  
Eau Claire - 715-836-2901

Western Dairyland EOC, Inc.  
Independence - 800-782-1063

Western Wisconsin Technical College  
Black River Falls - 715-284-2253  
La Crosse - 608-785-9200

Division of Vocational Rehabilitation (DVR)  
La Crosse - 608-785-9496

Riverfront  
Black River Falls - 715-285-2546  
La Crosse - 608-784-9450

Kelly Services  
La Crosse - 608-785-2477

Manpower  
Tomah - 608-374-2040

Olsten's Staffing  
La Crosse - 608-782-1100

ABR Employment Services  
Sparta - 608-269-0542

Express Employment Professionals  
La Crosse - 608-779-4252



Labor Ready  
La Crosse - 608-779-4780

Ho-Chunk Nation Department of Labor  
Black River Falls - 715-284-5877 or 1-800-690-4860

Department of Workforce Development (DWD) -Worker's Compensation  
608-266-1340  
<http://www.dwd.state.wi.us/wc>

Private Industry Council (PIC)  
Black River Falls - 715-284-4772

## **FOOD PANTRIES & NUTRITIONAL PROGRAMS**

WIC Program  
Black River Falls - 715-284-4301

Food Share Program  
Western Region for Economic Assistance (WREA)  
<https://access.wisconsin.gov>  
1-888-627-0430

### **Neighborhood Food Pantries:**

#### **Bolton Refuge House**

Black River Falls, WI 54615 | 715.284.9970  
Food available for program participants

#### **Boys & Girls Club of Jackson County**

125 Fillmore Street | Black River Falls, WI 54615 | 715.284.4005  
Food available for program participants

#### **Neighborhood Food Pantry of Black River Falls**

174 Gebhardt Road | Black River Falls, WI 54615 | 715.299.0825  
Last Tuesday of each month from 9 until 10 AM

#### **Neighborhood Food Pantry of Merrilan**

301 Green Street | Merrilan, WI | 715.299.0825  
Last Tuesday of each month from 9 until 10 AM

#### **Neighborhood Food Pantry of Alma Center**

100 W Clark Street | Alma Center, WI 54611 | 715.299.0825  
Last Tuesday of each month from 9 until 10 AM

#### **Neighborhood Food Pantry of Humbird**

Mentor Fire Hall | Humbird, WI 54746 | 715.299.0825  
Last Tuesday of each month from 9 until 10 AM

#### **Neighborhood Food Pantry of Hixton**

Village Hall | Hixton, WI 54635 | 715.299.0825

Last Tuesday of each month from 9 until 10 AM

**Jackson County Food Pantry**

420 Second Street | Taylor, WI 54659 | 715.299.0825

Last Thursday of each month from 9:30 until 11:30 AM

**Fairchild Food Pantry**

Open the third Tuesday of the month from 10:00am to 11:00am

Mastin Community Center, Fairchild

For emergencies · 715-334-3583

**Friend's Food Shelf (Friend's Sharing Food)**

Open every Monday 3:00-6:00pm

Only name and address required.

If weather is bad, listen to WWIS 99.7 FM for cancellation notice.

Jackson County Fair Park · 715-284-2456 or 715-662-5156

**HEALTH CARE**

**Krohn Clinic**

Black River Falls - 715-284-4311

**Ho-Chunk Clinic**

Black River Falls - 715-284-9851

**Black River Memorial Hospital**

Black River Falls - 715-284-5361

**Family Planning Health Services**

Black River Falls - 715-284-8329

**Jackson County Health Department**

Black River Falls - 715-284-4301

**Chippewa Valley Free Clinic**

Eau Claire - 715-839-8477

**Gundersen Lutheran Clinics**

Blair - 608-989-2505

La Crosse - 1-800-362-9567

Whitehall - 715-538-4355

La Crosse - 608-785-0530

**Franciscan Skemp Clinics**

Arcadia - 608-323-3373

Galesville - 608-526-3351

La Crosse - 608-791-9790 or 1-800-362-5454

**Luther Midelfort Clinics**

Eau Claire - 715-838-5222

Osseo Medical - 715-597-3121

Sacred Heart Hospital  
Eau Claire - 715-839-4121

St. Claire Health Mission  
La Crosse - 608-791-9546

Family and Children's Center  
Black River Falls - 715-284-9477

Garson Growth & Counseling Services  
Black River Falls - 715-284-0361

### **FREE OR REDUCED HEALTHCARE**

Chippewa Valley Free Clinic  
Eau Claire - 715-839-8477  
<http://www.cvfreeclinic.org>

Family Health Center of Marshfield, Inc.  
Marshfield - 715-221-9515 or 1-800-942-5420

Family Health/La Clinica  
Wautoma - 920-787-5514

Ho-Chunk Nation Health Office  
Black River Falls - 715-284-9851 or 1-888-685-4422  
<http://www.ho-chunknation.com>  
Jackson County Health and Human Services - Wisconsin Well-Woman Program  
715-284-4301 ext. 452 or 1-877-498-6448  
<http://www.co.jackson.wi.us>

Western Dairyland EOC, Inc.  
Women's Health Center  
Black River Falls - 715-284-8329 or 1-877-284-8329  
<http://www.westerndairyland.org>

### **LOW COST OR FREE DENTAL CLINICS**

Chippewa Falls Dental Center  
Chippewa Falls - 800-782-8581 Ext 92000

Family Health Center of Marshfield, Inc. -Black River Falls Dental Center  
Black River Falls - 715-670-0400

Marshfield Clinic Neillsville Dental Center  
Neillsville - 715-743-1900

Chippewa Valley Technical College Dental Clinic  
Eau Claire - 715-833-6370

## **HOUSING**

Hope Gospel Mission (homeless men only)  
Eau Claire - 715-552-5566

National Center for Homeless Resource Center  
1-800-308-2145

Tenant Resource Center  
Madison - 608-257-0006

Western Dairyland Homeless Shelter  
Independence - 715-985-2391 ext. 1220

Salvation Army Homeless Shelters  
La Crosse - 608-782-6126

Rural Development  
Black River Falls - 715-284-4515

Catholic Charities  
La Crosse - 608-782-0710

Horizon Management - 800-333-8250

Country View Apartments  
Black River Falls - 715-928-0138

8<sup>th</sup> Street Apartments (AHMC)  
Black River Falls - 715-284-4235

Rye Bluff Townhomes (Meridian Group, Inc.)  
Black River Falls - 715-284-5148

Town & Country Apartments  
Black River Falls - 715-964-2406

Midtown Apartments  
Alma Center - 715-333-5105

The Crossings (age 18+ disability or age 62+)  
Merrillan - 608-822-7368 or 1-800-280-3690

Pleasant View Apartments (income limits)  
Taylor - 608-784-1381

Richard Bruesehoff Villa (income limits, developmentally disabled only)  
Black River Falls - 1-800-685-9353  
<http://www.impactseven.org>

Union Place (age 18+ disability or age 62+, income limits)  
Black River Falls - 608-822-7368 or 1-800-218-2843

## **LEGAL SERVICES**

Jackson County District Attorney  
Black River Falls - 715-284-0242

Legal Action of Wisconsin  
La Crosse - 608-785-2809

Wisconsin Equal Rights Division  
Madison – 608-266-6860

## **TELEPHONE ASSISTANCE**

### **Lifeline/Link-up Program**

Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.

Link-up: Assists with the initial installation fee or activation fee for telephone service.

**\*\*Contact your local telephone company or cell phone provider for additional eligibility information.**

<http://lifelinesupport.org>

### **Safelink Wireless Cell Phone Program**

Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 [www.safelinkwireless.com](http://www.safelinkwireless.com)

### **Telecommunications Equipment Purchase and Assistance Plans**

TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

## **TRANSPORTATION**

Medical Assistance Transportation - 866-907-1493

Wheels for Work

Independence - 800-782-1063

Black River Falls Public Transit

Black River Falls - 715-284-4511

Abby-Vans Inc.

Neilsville -715-743-3364

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Jackson County area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.