



### EVALUATION INSTRUMENT

Type of Evaluator: ☐ Student ☐ IT Professional ☐ Faculty Member

Name (Optional): \_\_\_\_\_ Date: \_\_\_\_\_

Address (Optional): \_\_\_\_\_

Instructions: Please evaluate using the given scale and placing a checkmark (☐) on the appropriate column corresponding to your response.

Numerical Rating		Equivalent
5	-	Excellent
4	-	Very Good
3	-	Good
2	-	Fair
1	-	Poor

INDICATORS	5	4	3	2	1
<b>A. Functional Suitability</b>					
1. <b>Functional completeness</b> - Degree to which the set of functions covers all the specified tasks and user objectives.					
2. <b>Functional correctness</b> - Degree to which a product or system provides the correct results with the needed degree of precision.					
3. <b>Functional appropriateness</b> - Degree to which the functions facilitate the accomplishment of specified tasks and objectives.					
<b>B. Performance Efficiency</b>					
1. <b>Time behaviour</b> - Degree to which the response and processing times and throughput rates of a product or system, when performing its functions, meet requirements.					
2. <b>Resource utilization</b> - Degree to which the amounts and types of resources used by a product or system, when performing its functions, meet requirements.					
3. <b>Capacity</b> - Degree to which the maximum limits of a product or system parameter meet requirements.					
<b>C. Compatibility</b>					
1. <b>Co-existence</b> - Degree to which a product can perform its required functions efficiently while sharing a common environment and resources with other products, without detrimental impact on any other product.					
2. <b>Interoperability</b> - Degree to which two or more systems, products or components can exchange information and use the information that has been exchanged.					

<b>D. Usability</b>					
1. <b>Appropriateness recognizability</b> - Degree to which users can recognize whether a product or system is appropriate for their needs.					
2. <b>Learnability</b> - Degree to which a product or system can be used by specified users to achieve specified goals of learning to use the product or system with effectiveness, efficiency, freedom from risk and satisfaction in a specified context of use.					
3. <b>Operability</b> - Degree to which a product or system has attributes that make it easy to operate and control.					
4. <b>User error protection</b> - Degree to which a system protects users against making errors.					
5. <b>User interface aesthetics</b> - Degree to which a user interface enables pleasing and satisfying interaction for the user.					
6. <b>Accessibility</b> - Degree to which a product or system can be used by people with the widest range of characteristics and capabilities to achieve a specified goal in a specified context of use.					
<b>E. Reliability</b>					
1. <b>Maturity</b> - Degree to which a system, product or component meets needs for reliability under normal operation.					
2. <b>Availability</b> - Degree to which a system, product or component is operational and accessible when required for use.					
3. <b>Fault tolerance</b> - Degree to which a system, product or component operates as intended despite the presence of hardware or software faults.					
4. <b>Recoverability</b> - Degree to which, in the event of an interruption or a failure, a product or system can recover the data directly affected and re-establish the desired state of the system.					
<b>F. Security</b>					
1. <b>Confidentiality</b> - Degree to which a product or system ensures that data are accessible only to those authorized to have access.					
2. <b>Integrity</b> - Degree to which a system, product or component prevents unauthorized access to, or modification of, computer programs or data.					
3. <b>Non-repudiation</b> - Degree to which actions or events can be proven to have taken place so that the events or actions cannot be repudiated later.					
4. <b>Accountability</b> - Degree to which the actions of an entity can be traced uniquely to the entity					
5. <b>Authenticity</b> - Degree to which the identity of a subject or resource can be proved to be the one claimed.					
<b>G. Maintainability</b>					
1. <b>Modularity</b> - Degree to which a system or computer program is composed of discrete components such that a change to one component has minimal impact on other components.					
2. <b>Reusability</b> - Degree to which an asset can be used in more than one system, or in building other assets.					

3. <b>Analysability</b> - Degree of effectiveness and efficiency with which it is possible to assess the impact on a product or system of an intended change to one or more of its parts, or to diagnose a product for deficiencies or causes of failures, or to identify parts to be modified.					
4. <b>Modifiability</b> - Degree to which a product or system can be effectively and efficiently modified without introducing defects or degrading existing product quality.					
5. <b>Testability</b> - Degree of effectiveness and efficiency with which test criteria can be established for a system, product or component and tests can be performed to determine whether those criteria have been met.					
<b>H. Portability</b>					
1. <b>Adaptability</b> - Degree to which a product or system can effectively and efficiently be adapted for different or evolving hardware, software or other operational or usage environments.					
2. <b>Installability</b> - Degree of effectiveness and efficiency with which a product or system can be successfully installed and/or uninstalled in a specified environment.					
3. <b>Replaceability</b> - Degree to which a product can replace another specified software product for the same purpose in the same environment.					

*\*Adopted from ISO/IEC 25010*

Remarks/Comments/Suggestions:

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Name and Signature of Respondents