

# Sk Tanveer Ali

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## SKILLS

HTML	JAVASCRIPT	PYTHON	DJANGO	GIT
CSS	REACT	PHP	WORDPRESS	FIGMA
SASS	BOOTSTRAP	MySQL	AWS	PHOTOSHOP

## PROJECTS

<b>AUDIOSPHERE</b> Podcast Website	Developed a podcast website using MVC software architectural pattern where users will be able to listen to audios/podcasts, search different audio categories and also upload their own creation. <b>Technologies</b> : HTML, CSS, JavaScript, PHP, phpMyAdmin, SQL
<b>SPENDWISE</b> Expense Tracker	A simple web application to add, edit and delete daily expenses for keeping your spendings on check. <b>Technologies</b> : HTML, CSS, JavaScript, Bootstrap, PHP, phpMyAdmin, SQL
<b>WORKOUT FITNESS</b> Wordpress Website	A Wordpress website for a gym that shares their story, trainers' profile, membership plans and a blog section with fitness tips that directs customers to blog single pages. <b>Technologies</b> : WordPress, HTML, CSS
<b>AUTO ADIS</b> Car Dealership Website	Rebuilt the website for a car dealership who had a very poorly designed website. This project was mainly focused on Bootstrap <b>Technologies</b> : HTML, CSS, Bootstrap, Slick slider, Fancy box

## EXPERIENCE

<b>CONCENTRIX - Montreal, QC</b> <b>Customer Service Representative</b> Worked in the Abbott diabetes campaign where I helped the users to troubleshoot their medical device used to measure their sugar levels. <b>Nov 2020 - Mar 2021</b>
<b>TTEC - Montreal, QC</b> <b>Customer Service Agent</b> Worked as a customer service agent for Verizon Wireless(USA), where I assisted customers with billing issues, phone plans, and troubleshooting phone/network issues. I also had sales responsibilities, selling plans, and consistently ranked among the top 10 sellers in that campaign. Additionally, I achieved the top seller position for one month during my tenure. I was able to nurture strong customer service skills, sales ability, and performance in a fast-paced environment. <b>Feb 2020 - Nov 2020</b>
<b>EXCLUSIA - Dhaka, Bangladesh</b> <b>Manager</b> Worked for a newly launched clothing company where I had wide range of responsibilities like organizing inventory, conducting regular stock checks, customer service standards, employee conduct guidelines, social media marketing, advertising campaigns, analyzing financial reports, and implementing strategies to improve profitability. Even though I moved to Canada I am responsible for their online strategy. <b>Nov 2017 - Present</b>

## EDUCATION

<b>Vanier College</b> Feb 2023 - Present Montreal, QC	AEC in Web Design Specialist (Full-stack)
<b>North South University</b> 2012-2017 Dhaka, Bangladesh	B.A Computer Science & Engineering CGPA: 3.37